

NVIDIA DGX H100/H200 Service Manual

NVIDIA Corporation

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Contents

1.1 Customer-replaceable Components 3 1.2 Recommended Tools 4 1.3 Customer Support 4 1.4 Running the Pre-flight Test 5 2 Front Fan Module Replacement 7 2.1 Front Fan Module Replacement Overview 7 2.3 Replacing and Returning the Front Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 7 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Open the Motherboard IO Door 24 4.4 Close the Motherboard Closing 26 5.1 Preparing the Motherboard IO Service	1	Introd	luction	3
1.2 Recommended Tools 4 1.3 Customer Support 4 1.4 Running the Pre-flight Test 5 2 Front Fan Module Replacement 7 2.1 Front Fan Module Replacement Overview 7 2.2 Identifying a Failed Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Pull Motherboard Io Door 24 4.4 Open the Motherboard Io Door 24 4.5 Close the Motherboard Io Door 24 5.6 Lock the Motherboard Io Service 29 5.7 Insert the Motherboard Io Service 29 5.8 Finalize Motherboard Iray Lid <t< th=""><th></th><th>1.1</th><th>Customer-replaceable Components</th><th>3</th></t<>		1.1	Customer-replaceable Components	3
1.3 Customer Support 4 1.4 Running the Pre-flight Test 5 2 Front Fan Module Replacement 7 2.1 Front Fan Module Replacement Overview 7 2.2 Identifying a Failed Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 5.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Pull Motherboard IO Door 24 4.4 Open the Motherboard IO Door 25 4.4 Open the Motherboard IO Service 29 5.4 Lock the Motherboard IO Service 29 5.1 Preparing the Motherboard Io Service		1.2	Recommended Tools	4
1.4 Running the Pre-flight Test 5 2 Front Fan Module Replacement 7 2.1 Front Fan Module Replacement Overview 7 2.2 Identifying a Failed Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply for Replacement 17 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Pull Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.6 Lock the Motherboard IO Door 25 4.6 Lock the Motherboard IO Service 29 5.7 Insert the Motherboard I Tray Idl 25 5.8 Finalize Moth		1.3	Customer Support	4
2 Front Fan Module Replacement 7 2.1 Front Fan Module Replacement Overview 7 2.2 Identifying a Failed Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Pull Motherboard IO Door 24 4.5 Close the Motherboard 10 Door 25 4.6 Lock the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard Tray Lid 32 5.4 Lock the Motherboard Tray Lid 32 5.5 Close the Mothe		1.4	Running the Pre-flight Test	5
2.1 Front Fan Module Replacement Overview 7 2.2 Identifying a Failed Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Pull Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 26 4.8 Finalize Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard Tray Lid 32 5.2 Release the Motherboard Tray Lid 32 5.3 Pull Moth	2	Front	Fan Module Replacement	7
2.2 Identifying a Failed Fan Module 7 2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard 10 Door 24 4.3 Pull Motherboard IO Door 24 4.5 Close the Motherboard ID Door 24 4.6 Close the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.2 Release the Motherboard for Service 29 5.1 Preparing the Motherboard Tray Lid 32 5.6 Lock the Motherboard Tray Lid 33 5.4 Remove the Motherboard Tray Lid 32 5.5 Close the		2.1	Front Fan Module Replacement Overview	7
2.3 Replacing and Returning the Front Fan Module 11 3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard for Service 21 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.5 Close the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard Tray Lid 30 5.4 Release the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 32 5.6 Insert the Motherboard Tray Lid 32 5.7 Inse		2.2	Identifying a Failed Fan Module	7
3 Power Supply Replacement 13 3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard IO Door 24 4.3 Open the Motherboard IO Door 24 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 25 4.6 Lock the Motherboard Go Service 29 5.1 Insert the Motherboard Go Service 29 5.4 Finalize Motherboard for Service 29 5.2 Release the Motherboard for Service 29 5.3 Pull Motherboard from Chassis 31 5.4 Finalize Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid <th></th> <th>2.3</th> <th>Replacing and Returning the Front Fan Module 1</th> <th>1</th>		2.3	Replacing and Returning the Front Fan Module 1	1
3.1 Power Supply Replacement Overview 13 3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard for Service 22 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.6 Lock the Motherboard IO Door 25 4.7 Insert the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 32 5.6 Insert the Motherboard Tray into the Chassis 31 5.3 Pull Motherboard Tray Lid 32 5.5 Close the Motherboard Tray into the Chassis 31 5.4	2	Powe	Supply Penlacement	R
3.2 Identifying the Failed Power Supply 13 3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard 222 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard Io Door 25 4.6 Lock the Motherboard Io Door 25 4.7 Insert the Motherboard Io Door 26 4.8 Finalize Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard Tray Lid 32 5.4 Pull Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 32 5.4 Remove the Motherboard Tray Lid 33 5.6 Insert the Motherboard Tray Lid 33 5.6 Insert the Motherboard Iray Lid </th <th>5</th> <th>31</th> <th>Power Supply Replacement Overview</th> <th>3</th>	5	31	Power Supply Replacement Overview	3
3.3 Preparing the Power Supply for Replacement 17 3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard 22 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 25 4.6 Lock the Motherboard Closing 25 4.7 Insert the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard Tray Lid 30 5.3 Pull Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 33 5.4 Remove the Motherboard Tray Lid 33 5.5 Close the Motherboard Tray Lid 33 5.6 Insert the Motherboard Closing		32	Identifying the Failed Power Supply	3
3.4 Replacing the Power Supply 18 3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard for Service 21 4.3 Pull Motherboard from Chassis 22 4.3 Pull Motherboard for Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 25 4.6 Lock the Motherboard IO 25 4.7 Insert the Motherboard Io 26 4.8 Finalize Motherboard for Service 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 33 5.6 Insert the Motherboard Iray Lid 33 5.7 Insert the Motherboard Iray Lid 35 <th></th> <th>33</th> <th>Prenaring the Power Supply for Replacement</th> <th>7</th>		33	Prenaring the Power Supply for Replacement	7
3.5 Locking Power Cords 19 4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard 22 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IIO Door 25 4.6 Lock the Motherboard III 25 4.7 Insert the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard Tray Lid 30 5.3 Pull Motherboard Tray Lid 32 5.4 Remove the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 33 5.6 Insert the Motherboard Closing 37 6 U.2 NVMe Cache Drive Replacement 39 6.1 U.2 NVMe Cache Drive Replacement Overview		3.4	Replacing the Power Supply for Replacement 11	ģ
4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard for Service 21 4.3 Pull Motherboard from Chassis 22 4.3 Pull Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard Lid 25 4.7 Insert the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard for Service 29 5.2 Release the Motherboard Tray Lid 32 5.4 Remove the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 33 5.6 Insert the Motherboard Closing 33 5.6 Insert the Motherboard Tray Lid 33 5.6 Insert the Motherboard Closing 37 6 U.2 NVMe Cache Drive Replacement 39 6.1 U.2 NVMe Cache D		35	Locking Power Cords	a
4 Motherboard Tray - Opening and Closing the IO door 21 4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard . 22 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 25 4.6 Lock the Motherboard I. 25 4.7 Insert the Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard for Service 29 5.3 Pull Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 32 5.6 Insert the Motherboard Tray Lid 33 5.6 Insert the Motherboard Tray Lid 33 5.6 Insert the Motherboard 35 5.8 Finalize Motherboard 37 6 U.2 NVMe Cache Drive Replacement 39 </th <th></th> <th>0.0</th> <th></th> <th>5</th>		0.0		5
4.1 Preparing the Motherboard for Service 21 4.2 Release the Motherboard 22 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard IO Door 25 4.7 Insert the Motherboard I. 25 4.8 Finalize Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard Tray Lid 30 5.3 Pull Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 33 5.4 Remove the Motherboard Tray Lid 33 5.5 Close the Motherboard Tray Lid 33 5.6 Insert the Motherboard Closing 37 6 U.2 NVMe Cache Drive Replacement 39 6.1 U.2 NVMe Cache Drive Replacement Overview	4	Moth	erboard Tray - Opening and Closing the IO door 2	1
4.2 Release the Motherboard 22 4.3 Pull Motherboard from Chassis 23 4.4 Open the Motherboard IO Door 24 4.5 Close the Motherboard IO Door 25 4.6 Lock the Motherboard Lid 25 4.7 Insert the Motherboard Closing 26 4.8 Finalize Motherboard Closing 28 5 Motherboard Tray - Removal and Installation 29 5.1 Preparing the Motherboard for Service 29 5.2 Release the Motherboard for Service 29 5.3 Pull Motherboard from Chassis 31 5.4 Remove the Motherboard Tray Lid 32 5.5 Close the Motherboard Tray Lid 33 5.6 Insert the Motherboard Tray into the Chassis 34 5.7 Insert the Motherboard Closing 37 6 U.2 NVMe Cache Drive Replacement 39 6.1 U.2 NVMe Cache Drive Replacement 39 6.1 U.2 NVMe Cache Drive Replacement Overview 39 6.2 Identifying the Failed U.2 NVMe SSD 39 6.3 Identifying the NVMe M		4.1	Preparing the Motherboard for Service 2	1
4.3Pull Motherboard from Chassis234.4Open the Motherboard IO Door244.5Close the Motherboard IO Door254.6Lock the Motherboard Lid254.7Insert the Motherboard Closing264.8Finalize Motherboard Closing285Motherboard Tray - Removal and Installation295.1Preparing the Motherboard for Service295.2Release the Motherboard305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.3Identifying the Failed U.2 NVMe SSD396.3Identifying the Failed U.2 NVMe Drive406.4Replacing the U.2 NVMe Drive42		4.2	Release the Motherboard 22	2
4.4Open the Motherboard IO Door244.5Close the Motherboard IO Door254.6Lock the Motherboard Lid254.7Insert the Motherboard Closing264.8Finalize Motherboard Closing285Motherboard Tray - Removal and Installation295.1Preparing the Motherboard for Service295.2Release the Motherboard from Chassis305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.3Identifying the Failed U.2 NVMe SSD396.3Identifying the VMe Drive406.4Replacing the U.2 NVMe Drive40		4.3	Pull Motherboard from Chassis 23	3
4.5Close the Motherboard IO Door254.6Lock the Motherboard Lid254.7Insert the Motherboard Closing264.8Finalize Motherboard Closing285Motherboard Tray - Removal and Installation295.1Preparing the Motherboard for Service295.2Release the Motherboard Tray Lid305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement396.3Identifying the Failed U.2 NVMe SSD396.3Identifying the U.2 NVMe Drive406.4Replacing the U.2 NVMe Drive40		4.4	Open the Motherboard IO Door 24	4
4.6Lock the Motherboard Lid254.7Insert the Motherboard264.8Finalize Motherboard Closing285Motherboard Tray - Removal and Installation295.1Preparing the Motherboard for Service295.2Release the Motherboard for Service305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement396.3Identifying the Failed U.2 NVMe SSD396.3Identifying the U.2 NVMe Drive406.4Replacing the U.2 NVMe Drive40		4.5	Close the Motherboard IO Door 25	5
4.7Insert the Motherboard264.8Finalize Motherboard Closing285Motherboard Tray - Removal and Installation295.1Preparing the Motherboard for Service295.2Release the Motherboard305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Closing355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the VMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive42		4.6	Lock the Motherboard Lid	5
4.8Finalize Motherboard Closing285Motherboard Tray - Removal and Installation295.1Preparing the Motherboard for Service295.2Release the Motherboard305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Closing355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.3Identifying the Failed U.2 NVMe SSD396.3Identifying the U.2 NVMe Drive406.4Replacing the U.2 NVMe Drive40		4.7	Insert the Motherboard	6
5 Motherboard Tray - Removal and Installation295.1 Preparing the Motherboard for Service295.2 Release the Motherboard305.3 Pull Motherboard from Chassis315.4 Remove the Motherboard Tray Lid325.5 Close the Motherboard Tray Lid335.6 Insert the Motherboard Tray into the Chassis345.7 Insert the Motherboard Closing355.8 Finalize Motherboard Closing376 U.2 NVMe Cache Drive Replacement396.1 U.2 NVMe Cache Drive Replacement Overview396.3 Identifying the Failed U.2 NVMe SSD396.3 Identifying the U.2 NVMe Drive406.4 Replacing the U.2 NVMe Drive42		4.8	Finalize Motherboard Closing 28	8
5.1Preparing the Motherboard for Service295.2Release the Motherboard305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the Number Closing the U.2 NVMe Drive406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42	5	Moth	erboard Tray - Removal and Installation 29	9
5.2Release the Motherboard305.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Tray into the Chassis345.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.1	Preparing the Motherboard for Service	9
5.3Pull Motherboard from Chassis315.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard Tray into the Chassis345.8Finalize Motherboard Closing355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.2	Release the Motherboard	D
5.4Remove the Motherboard Tray Lid325.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.3	Pull Motherboard from Chassis	1
5.5Close the Motherboard Tray Lid335.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.4	Remove the Motherboard Tray Lid	2
5.6Insert the Motherboard Tray into the Chassis345.7Insert the Motherboard355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.5	Close the Motherboard Tray Lid 33	3
5.7Insert the Motherboard355.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.6	Insert the Motherboard Tray into the Chassis	4
5.8Finalize Motherboard Closing376U.2 NVMe Cache Drive Replacement396.1U.2 NVMe Cache Drive Replacement Overview396.2Identifying the Failed U.2 NVMe SSD396.3Identifying the NVMe Manufacturer and Model406.4Replacing the U.2 NVMe Drive406.5Insert the U.2 NVMe Drive42		5.7	Insert the Motherboard	5
6 U.2 NVMe Cache Drive Replacement 39 6.1 U.2 NVMe Cache Drive Replacement Overview 39 6.2 Identifying the Failed U.2 NVMe SSD 39 6.3 Identifying the NVMe Manufacturer and Model 40 6.4 Replacing the U.2 NVMe Drive 40 6.5 Insert the U.2 NVMe Drive 42		5.8	Finalize Motherboard Closing	7
6.1 U.2 NVMe Cache Drive Replacement Overview 39 6.2 Identifying the Failed U.2 NVMe SSD 39 6.3 Identifying the NVMe Manufacturer and Model 40 6.4 Replacing the U.2 NVMe Drive 40 6.5 Insert the U.2 NVMe Drive 42	6	11 2 N	VMe Cache Drive Replacement 30	q
6.2 Identifying the Failed U.2 NVMe SSD 39 6.3 Identifying the NVMe Manufacturer and Model 40 6.4 Replacing the U.2 NVMe Drive 40 6.5 Insert the U.2 NVMe Drive 42		61	U2 NVMe Cache Drive Replacement Overview	9
6.3 Identifying the NVMe Manufacturer and Model 40 6.4 Replacing the U.2 NVMe Drive 40 6.5 Insert the U.2 NVMe Drive 42		62	Identifying the Failed U.2 NVMe SSD	q
6.4 Replacing the U.2 NVMe Drive 40 6.5 Insert the U.2 NVMe Drive 42		6.3	Identifying the NVMe Manufacturer and Model 40	ึก
65 Insert the U2 NVMe Drive 42		6.4	Replacing the U2 NVMe Drive 40	ົດ
		6.5	Insert the U.2 NVMe Drive	2

	6.6	Next Steps	43
7	U.2 N 7.1	VMe Cache Drive Post-Installation Tasks Re-creating the RAID Array	45 45
8	M.2 N 8.1 8.2 8.3 8.4 8.5 8.6 8.7	IVMe Boot Drive ReplacementM.2 NVMe Boot Drive Replacement OverviewIdentify the Failed M.2 NVMeRemove the M.2 Boot Drive CarrierRemove the M.2 DriveReplace the M.2 DriveInstall the M.2 Boot Drive Carrier and Close the SystemIntegrate the New Drive and Complete Installation	47 48 48 51 53 54 56
9	M.2 B 9.1 9.2 9.3 9.4 9.5	Boot Drive Assembly Replacement M.2 Boot Drive Riser Assembly Replacement Overview Preparing the System for Replacement Remove the M.2 Boot Drive Carrier Install the M.2 Boot Drive Carrier and Close the System Re-Install the System and Complete the Procedure	59 60 60 62 65
10	DIMN 10.1 10.2 10.3 10.4	1 Replacement DIMM Replacement Overview Identifying the Failed DIMM Replacing the DIMM Finalize DIMM Replacement	67 68 68 70
1	1 Netw 11.1 11.2 11.3 11.4 11.5	ork Interface Card ReplacementNetwork Card Replacement OverviewPrepare the System for ReplacementRemove the Non-Functional CardInstall the New Card and Close the LockFinalize the Network Interface Card Replacement	73 73 74 75 77
12	2 Upda	ting the ConnectX-7 Firmware	79
1:	3 Conn 13.1 13.2 13.3 13.4 13.5 13.6 13.7 13.8 13.9	ectX-7 I/O ReplacementConnectX-7 I/O Card Replacement OverviewPrepare the System for ReplacementRemove the I/O Card above the ConnectX Card to be replacedRemove the ConnectX CardRemove an IPEX CableInsert an IPEX CableInstall ConnectX CardInstall the I/O Card above the ConnectX CardPower on the System and Confirm the Replacement	81 81 82 82 83 83 83 85 85
14	4 Front 14.1 14.2	Console Board Replacement Front Console Board Replacement Overview Front Console Board Replacement	87 87 87
1!	5 Moth 15.1 15.2 15.3	erboard Tray Battery Replacement Motherboard Tray Battery Replacement Overview	91 91 92 92

15.4 15.5 15.6 15.7 15.8 15.9 15.10 15.11	Remove the PCI Ethernet Card 9 Remove the ConnectX Card 9 Remove an IPEX Cable 9 Replace the Battery 9 Insert an IPEX Cable 9 Install ConnectX Card 9 Install the PCI Ethernet Card 9 Power On the System and Confirm Replacement 10	92 94 95 96 97 98 00
16 Trust	ed Platform Module Replacement	01
16.1	Trusted Platform Module Replacement Overview	01
16.2	Prepare the System for Replacement	02
16.3	Replace the TPM Module	02
16.4	Install OSFP Carrier Module	04
16.5	Finalize TPM replacement	04
17 Remo	ving and Attaching the Bezel 1(07
17.1	Bezel Removal	07
17.2	Bezel Installation	08
18 Rack	Mount Kit Replacement 1	11
18.1	Rack Mount Kit Description	11
18.2	Remove Rack Mount Kit - Front Rack	12
18.3	Remove Rack Mount Kit - Rear	13
18.4	Confirm Necessary Screws and Wasners	15
18.5	Install Cage Nuts Using Template	10
18.7	Install Rack Mount Kit - Rear	18
19 Safet	y1	21
19 Safet 19.1	y Safety Information	21 21
19 Safet 19.1 19.2	y Safety Information	21 21 21
19 Safet 19.1 19.2 19.3	y Safety Information	21 21 21 22
19 Safet 19.1 19.2 19.3 19.4	y Safety Information	21 21 22 22
19 Safet 19.1 19.2 19.3 19.4 19.5	y Safety Information	21 21 22 22 23
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6	y 12 Safety Information 12 Safety Warnings and Cautions 12 Intended Application Uses 12 Site Selection 12 Equipment Handling Practices 12 Electrical Precautions 12 1 Power and Electrical Warnings	21 21 22 22 23 23
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6	y 12 Safety Information 12 Safety Warnings and Cautions 12 Intended Application Uses 12 Site Selection 12 Equipment Handling Practices 12 Electrical Precautions 12 1 Power and Electrical Warnings 12 2 Power Cord Warnings 12	21 21 22 22 23 23 23
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.6	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12	21 21 22 23 23 23 23 23 23
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12Rack Mount Warnings12	21 21 22 23 23 23 23 23 23 23
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.7 19.8 19.9	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12Rack Mount Warnings12Electrostatic Discharge12	21 21 22 23 23 23 23 23 23 24 25 25
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8 19.9 19.10	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12Rack Mount Warnings12Electrostatic Discharge12Other Hazards12	21 21 22 23 23 23 23 23 23 23 25 25 26
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8 19.9 19.10 19.10	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12Rack Mount Warnings12Electrostatic Discharge12Other Hazards120.1CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL12	21 21 22 23 23 23 23 23 23 24 25 26 26
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8 19.9 19.10 19.10	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12Electrostatic Discharge12Other Hazards120.1CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL120.2NICKEL12	21 22 22 23 23 23 23 23 23 25 26 26 26
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.7 19.8 19.7 19.8 19.9 19.10 19.10 19.10	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions12Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12Rack Mount Warnings12Electrostatic Discharge12Other Hazards130.1 CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL120.3 Battery Replacement12	21 222 223 223 223 223 223 225 226 <b< td=""></b<>
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.10	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12System Access Warnings12Cher Hazards12Other Hazards12Other Hazards12O.1 CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL12O.3 Battery Replacement12O.4 Cooling and Airflow12	21 222 232 232 232 232 232 225 26 26 26 26 26
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.10 19.10 19.10	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions121Power and Electrical Warnings122Power Cord Warnings12System Access Warnings12System Access Warnings12System Access Warnings13Electrostatic Discharge14Other Hazards14D.1 CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL12D.2 NICKEL12D.3 Battery Replacement12D.4 Cooling and Airflow14	21 222 232 232 232 232 232 232 232 232 23
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.10 19.10 20 Comp 20.1	y12Safety Information13Safety Warnings and Cautions14Intended Application Uses14Site Selection14Equipment Handling Practices14Electrical Precautions141Power and Electrical Warnings142Power Cord Warnings142Power Cord Warnings143System Access Warnings142Power Cord Warnings142Power Cord Warnings142Power Cord Warnings142Power Cord Warnings143System Access Warnings142Power Cord Warnings142Power Cord Warnings142Power Cord Warnings143Satery Replacement143Battery Replacement143Battery Replacement143Battery Replacement143United States14	21 222232322222222222222222222222222222
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.11 20 Comp 20.1 20.2	y12Safety Information14Safety Warnings and Cautions14Intended Application Uses14Site Selection14Equipment Handling Practices14Electrical Precautions141Power and Electrical Warnings142Power Cord Warnings142Power Cord Warnings143System Access Warnings142Power Cord Warnings142Power Cord Warnings143System Access Warnings142Power Cord Warnings143Battery Replacement140.1CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL140.2NICKEL140.3Battery Replacement140.4Cooling and Airflow141414141514141614171418141914191419141914111411141214131414	21 222232232222222222222222222222222222
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.11 19.11 20 Comp 20.1 20.2 20.3	y12Safety Information12Safety Warnings and Cautions12Intended Application Uses12Site Selection12Equipment Handling Practices12Electrical Precautions12Power and Electrical Warnings122 Power Cord Warnings12System Access Warnings12System Access Warnings12Electrostatic Discharge12Other Hazards12Other Hazards12Other Hazards12Other Hazards12Other Hazards12Other Hazards13D.1 CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL12D.2 NICKEL13D.3 Battery Replacement14D.4 Cooling and Airflow14United States12United States13United States14Canada14	21 222232222222222222222222222222222222
19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.10 19.10 20.1 20.2 20.3 20.4	y17Safety Information17Safety Warnings and Cautions17Intended Application Uses17Site Selection17Equipment Handling Practices17Electrical Precautions171Power and Electrical Warnings172Power Cord Warnings172Power Cord Warnings172Power Cord Warnings172Power Cord Warnings173System Access Warnings172Power Cord Warnings172Power Cord Warnings172Power Cord Warnings172Power Cord Warnings172Power Cord Warnings173System Access Warnings172NICKEL172NICKEL173Battery Replacement172.4Cooling and Airflow171United States171United States172United States172United States173EU17417174175175176177177178179179171817191719171917191710171017 <t< td=""><td>21 222223222222222222222222222222222222</td></t<>	21 222223222222222222222222222222222222
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19 Safet 19.1 19.2 19.3 19.4 19.5 19.6 19.6 19.6 19.7 19.8 19.9 19.10 19.10 19.10 19.10 19.11 20 Comp 20.1 20.2 20.3 20.4 20.5 20.6	y11Safety Information12Safety Warnings and Cautions13Intended Application Uses13Site Selection14Equipment Handling Practices14Electrical Precautions141Power and Electrical Warnings142Power Cord Warnings142Power Cord Warnings14System Access Warnings14Rack Mount Warnings14Electrostatic Discharge14Other Hazards14O.1 CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL140.2 NICKEL140.3 Battery Replacement140.4 Cooling and Airflow14United States14United States14United States14Canada15EU16Australia and New Zealand16Brazil17	21 222 232 232 232 232 232 225 26 20 29 20 30 31 31

20.8	South Korea
20.9	China
20.10	Taiwan
20.11	Russia/Kazakhstan/Belarus
20.12	Israel
20.13	India
20.14	South Africa
20.15	Great Britain (England, Wales, and Scotland)
21 Third	-Party License Notices 141
21 Third 21.1	-Party License Notices 141 Micron msecli
21 Third 21.1 21.2	-Party License Notices141Micron msecli141Mellanox (OFED)142
21 Third 21.1 21.2 22 Notic	-Party License Notices 141 Micron msecli 141 Mellanox (OFED) 142 res 143
21 Third 21.1 21.2 22 Notic 22.1	-Party License Notices 141 Micron msecli 141 Mellanox (OFED) 142 res 143 Notice 143

The NVIDIA DGX H100/H200 Service Manual is also available as a PDF.

Chapter 1. Introduction

This topic contains instructions for replacing the NVIDIA DGX[™] H100/H200 system components. Make sure to familiarize yourself with the NVIDIA Terms and Conditions documents before attempting to perform any modification or repair to the DGX H100/H200 system. These Terms and Conditions for the DGX H100/H200 system can be found through the NVIDIA DGX Systems Support page.

Contact NVIDIA Enterprise Support to obtain an RMA number for any system or component that needs to be returned for repair or replacement. When replacing a component, use **only** the replacement supplied to you by NVIDIA.

1.1. Customer-replaceable Components

List of customer-replaceable components in the DGX H100/H200 system.

Be sure to familiarize yourself with the NVIDIA Terms & Conditions documents before attempting to perform any modification or repair to the DGX H100/H200 system. These Terms & Conditions for the DGX H100/H200 system can be found through the NVIDIA DGX Systems Support page.

Customer Replaceable Units

Contact NVIDIA Enterprise Support to obtain an RMA number for any system or component that needs to be returned for repair or replacement. When replacing a component, use only the replacement supplied to you by NVIDIA.

You can obtain the following components for replacement in your data center.

- Bezel
- Locking power cords
- Power supply
- Fan module
- Front Console Board
- U.2 data drive
- M.2 boot (OS) storage drive
- Riser assembly with 2 M.2 drives
- ConnectX-7 PCI card (Storage Network)
- 50 Gb Ethernet NIC replacement
- DIMMs

- Rackmount kit
- Trusted Platform Module
- ► Battery

Contact NVIDIA Enterprise Support for replacement instructions and guidance for specific components if those instructions are not included in this document.

1.2. Recommended Tools

Here are the tools that are required for the procedures outlined in the presentation. Each procedure will indicate which tool is needed for the different actions.

Important

Hearing protection is mandatory when working with or in the vicinity of this equipment

- Laptop
- USB key with tools and drivers
- USB key imaged with the DGX Server OS ISO
- Screwdrivers
 - Phillips #1
 - Phillips #2
 - ► Torx T15
 - ► Torx T10
- KVM Crash Cart
- Electro Static Discharge strap and/or mat
- Masking tape or label maker
- ▶ Tie wraps or VELCRO[®] Brand for cable management
- Box cutter
- Black Permanent Marker or Labels/labeler for cable identification
- Packing materials

1.3. Customer Support

Contact NVIDIA Enterprise Support for assistance in reporting, troubleshooting, or diagnosing problems with your DGX H100/H200 system. Also contact NVIDIA Enterprise Support for assistance in installing or moving the DGX H100/H200 system.

For details on how to obtain support, visit the NVIDIA Enterprise Support web site (https://www.nvidia. com/en-us/support/enterprise/).

1.4. Running the Pre-flight Test

Instructions for running the DGX stress test.

NVIDIA recommends running the pre-flight stress test before putting a system into a production environment or after servicing. You can specify running the test on the GPUs, CPU, memory, and storage, and also specify the duration of the tests.

To run the tests, use NVSM.

Syntax:

sudo	nvsm	stress-test	[usage]	[force]	[no-prompt]	[<test>]</test>	[DURATION]
------	------	-------------	---------	---------	-------------	------------------	------------

For help on running the test, issue the following.

sudo nvsm stress-test --usage

Recommended Command

The following command runs the test on all supported components (GPU, CPU, memory, and storage), and takes approximately 20 minutes.

```
sudo nvsm stress-test --force
```

Chapter 2. Front Fan Module Replacement

2.1. Front Fan Module Replacement Overview

This is a high-level overview of the steps needed to replace the front fan modules.

- 1. Identify failed front fan module through BMC or with the fan module LED and submit a service ticket
- 2. Get replacement from NVIDIA Enterprise Support
- 3. Remove failed fan module
- 4. Insert new fan module
- 5. Confirm new fan module is working correctly through BMC or the operating system tools
- 6. Return/ship the failed unit to NVIDIA Enterprise Support using the packaging provided

2.2. Identifying a Failed Fan Module

You can identify a failed fan module using any of the following methods:

- ▶ Remove the system bezel and visually inspect the fan module LEDs.
- ▶ Run the nvsm show fans command and view the command output.
- Access the BMC web user interface and view the sensor data from the fans. If a fan is running at an abnormal speed, then that fan needs to be replaced.

Viewing the Fan Module LEDs

1. Removing and Attaching the Bezel to expose the fan modules.

After you remove the bezel, the system looks like the following figure.



2. Identify the failed fan using the fan module fault LED as shown in the following figure.



3. Look for the lit fault LED on the upper right corner of the faulty fan module as shown in the following figure.



Running the Show Fans command

From the operating system, run:

sudo $n\nu \text{sm}$ show fans

View the command output for any alerts, failures, or an unhealthy status.

Viewing Fan Modules from the BMC web user interface

- 1. Identify the faulty fan module using the BMC dashboard.
- 2. Log on to the BMC.
- 3. Click **Sensor** from the left navigation menu.
- 4. Review the Normal Sensors section.
- 5. Look for abnormal fan speeds in the right column.

♣ SPD_FAN_SYS10_F	5220 Rpm
♣ SPD_FAN_SYS10_R	4582 Rpm
♣ SPD_FAN_SYS11_F	5220 Rpm
¥ SPD_FAN_SYS11_R	4640 Rpm
♣ SPD_FAN_SYS12_F	5220 Rpm
♣ SPD_FAN_SYS12_R	4640 Rpm
♣ SPD_FAN_SYS1_F	5162 Rpm
♣ SPD_FAN_SYS1_R	4640 Rpm
♣ SPD_FAN_SYS2_F	5220 Rpm
♣ SPD_FAN_SYS2_R	4640 Rpm
♣ SPD_FAN_SYS3_F	5220 Rpm
♣ SPD_FAN_SYS3_R	4640 Rpm
♣ SPD_FAN_SYS4_F	5220 Rpm
♣ SPD_FAN_SYS4_R	4640 Rpm
♣ SPD_FAN_SYS5_F	5220 Rpm
♣ SPD_FAN_SYS5_R	4582 Rpm
♣ SPD_FAN_SYS6_F	5220 Rpm
♣ SPD_FAN_SYS6_R	4640 Rpm
♣ SPD_FAN_SYS7_F	5162 Rpm
♣ SPD_FAN_SYS7_R	4582 Rpm
♣ SPD_FAN_SYS8_F	5220 Rpm
¥ SPD FAN SYS8 R	4640 Rpm
♣ SPD_FAN_SYS9_F	5220 Rpm
# SPD_FAN_SYS9_R	4640 Rpm

There are two fans in the fan module, identified by SPD_FAN_SYSn_F and SPD_FAN_SYSn_R, where n is the module ID. If either fan fails, then the entire module must be replaced.

6. Use the nvsm command to confirm the fan issue.

sudo $n\nu \text{sm}$ show fans

View the output and confirm that the status is unhealthy for the same fan.

2.3. Replacing and Returning the Front Fan Module

1. Remove the new fan module from its packaging and be ready to install it.

Important

Replace the old fan with the new one within 30 seconds to avoid overheating of the system components.

- 2. Refer to Removing and Attaching the Bezel to expose the fan modules.
- 3. Unlock the fan module by pressing the release button, as shown in the following figure.



4. Replace the failed fan module with the new one.



- 5. Confirm that the fan module is healthy working properly by performing the following actions:
 - Using the BMC web user interface
 - ▶ Verifying that the amber LED on the fan module is extinguished
 - Running the sudo nvsm show fans command
 - Install the bezel as described in the bezel section

Chapter 3. Power Supply Replacement

This topic describes how to replace the power supplies (PSUs) of the NVIDIA DGX™ H100/H200 system.

3.1. Power Supply Replacement Overview

This is a high-level overview of the steps needed to replace a power supply.

- 1. Identify the broken power supply either by the amber color LED or by the power supply number
- 2. Request a replacement from NVIDIA Enterprise Support.
- 3. Remove the locking power cord from the power supply
- 4. Replace the power supply
- 5. Install the locking power cord
- 6. Confirm that both LEDs light up green on the power supply
- 7. Make sure the BMC reports no power supply failures
- 8. If requested, ship back the failed unit to NVIDIA Enterprise Support using the packaging provided

3.2. Identifying the Failed Power Supply

You can identify a failed power supply using any of the following methods:

- Visually inspect the the LEDs on the power supplies from the rear of the system when the system is powered on.
- ▶ Run the nvsm show psus command and view the command output.
- > Access the BMC web user interface and view the sensor data.

NVIDIA Enterprise Support might ask for this or similar information to confirm the power supply needs to be replaced.

The nvsm command output and the BMC web user interface identify each power supply as PSUx, where x is 0 to 5. The following diagram shows the physical location of each PSU.



Viewing the Power Supply LEDs

> Access the rear of the system and view the status LEDs while the system is powered on.



Both LEDs are solid green if the PSU is good. If either of the LEDs are not green or they blink, contact NVIDIA Enterprise Support to troubleshoot the issue.

Running the Show PSUs Command

▶ Run the following command to display information about the PSUs:

sudo nvsm show psus

The output shows information for each PSU. Look for any that do not report Status_Health=OK.

Viewing PSUs from the BMC web user interface

- 1. Access the BMC web user interface and select **Sensors** from the left hand column.
 - Confirm PSU presence:

B STATUS_PSU0	Presence Detected
STATUS_PSU1	Presence Detected
Ø STATUS PSU2	Presence Detected
Ø STATUS_PSU3	Presence Detected
B STATUS_PSU4	Presence Detected
STATUS_PSU6	Presence Detected

Confirm power output:

B PWR_PSU0	338 Watts
B PWR_PSU1	273 Watts
B PWR_PSU2	325 Watts
B PWR_PSU3	286 Watts
B PWR_PSU4	286 Watts
B PWR_PSU5	286 Watts

► Confirm fan speeds:

¥ SPD_FAN_PSU0_F	7040 Rpm
♣ SPD_FAN_PSU0_R	5500 Rpm
♣ SPD_FAN_PSU1_F	6930 Rpm
♣ SPD_FAN_PSU1_R	5280 Rpm
♣ SPD FAN PSU2 F	7040 Hpm
* SPD_FAN_PSU2_R	5610 Rpm
¥ SPD_FAN_PSU3_F	7040 Rpm
♣ SPD_FAN_PSU3_R	5390 Rpm
♣ SPD_FAN_PSU4_F	7040 Rpm
♣ SPD FAN PSU4 R	5060 Hpm
♣ SPD_FAN_PSU5_F	7040 Rpm
♣ SPD_FAN_PSU5_R	5060 Rpm

▶ Confirm the PSU temperature readings:

I TEMP_PSU0	1	26 °C
I TEMP_PSU1	:	27 °C
I TEMP_PSU2	:	28 °C
I TEMP_PSU3	1	28 °C
I TEMP_PSU4	1	27 °C
TEMP_PSU5	2	27 °C

2. Run the ipmitool command to view information about the PSUs:

sudo ipmitool sdr | grep -i psu

Look for power supplies with no temperature reading or an output reading that is close to, or equal to, zero.

Determining the Manufacturer

Important

All PSUs in the system must be from the same manufacturer.

▶ Run the following nvsm command to determine the PSU manufacturer:

```
sudo nvsm show /chassis/localhost/power/PSUx
```

Replace x in the preceding command with the PSU identifier.

```
Example Output
```

The following output is for PSUO and shows that the manufacturer is Delta.

```
/chassis/localhost/power/PSU0
Properties:
    FirmwareVersion = 02.02.02.01.02.02
    LastPowerOutputWatts = 0
    Manufacturer = Delta
    MemberId = PSU0
    Model = ECD16020137
    Name = PSU0
    Oem_PSU_Error = Presence detected | Power Supply AC Lost | AC Lost or
→out-of-range
    PowerSupplyType = AC
    SerialNumber = DTHTCT2233078
    Status_Health = Critical
    Status_State = Present
Targets:
Verbs:
    cd
    show
```

Obtain the replacement PSU (of the same manufacturer) from NVIDIA Enterprise Support.

3.3. Preparing the Power Supply for Replacement

1. If the system is on, make sure at least 4 other power supplies are working by confirming the IN and OUT LEDs are lit green:

\rm Note

If insufficient PSUs are present and working, power off the system.

2. Unplug the power cord from the failed power supply. Refer to *Locking Power Cords* for more information.



After the new power supply arrives, look at the system and identify which one needs to be replaced. The system is capable of operating at full capacity with four fully working power supplies. If the system is on, make sure that at least four power supplies are fully functional.

3.4. Replacing the Power Supply

1. Remove the power supply by pressing the green tab to unlock the unit. Then pull on the black handle.

🚼 Caution

Once the power supply is out of the chassis, replace it with the new power supply in less than 30 seconds to avoid airflow disruptions in the system - especially if it is up and running.



2. Replace the power supply with the new unit making sure the green tab locks into place.



- 3. After inserting the new power supply, plug in and lock the power cord and confirm that both the IN and OUT LEDs light up green on the new power supply.
- 4. From the BMC web user interface, confirm the power supply sensors are OK.
- 5. Run the nvsm show health command and confirm the output does not report any errors.
- 6. After the replacement is complete, return the broken power supply to NVIDIA Enterprise Support.

3.5. Locking Power Cords

How to use the twisting locking power cords that ship with the system.

- 1. To insert the PDU side of the power cord, insert the cable into the plug. To remove it, press the clips on both sides at the same time to unlock the power cord and pull it out of the plug.
- 2. On the power supply side, insert the cable by first making sure the cable's gray band or locking ring is set to unlock. Then, insert the cable to the power supply plug and then twist the locking ring to the locked position.



3. To remove the cable from the power supply, twist the locking ring to the unlocked position and pull the cable out of the plug.

Chapter 4. Motherboard Tray - Opening and Closing the IO door

You will need to completely remove the motherboard tray from the server in order to service the following components. If this is the case, please refer to the section that describes the procedure to remove the motherboard.

- DIMMs (either adding or replacing)
- Trusted Platform Module (TPM)

4.1. Preparing the Motherboard for Service

Before pulling the motherboard out of the system, the system must be shut down and cables must be removed from the system.

拴 Caution

Wear an ESD strap during any procedure that involves touching electronic components.

- 1. Shut down the system
- 2. To avoid misconfigurations, label all the cables before unplugging them.
 - Label all network, monitor and USB cables



- Unplug all power cords
- Unplug all network, monitor and USB cables

4.2. Release the Motherboard

1. Unlock the motherboard by loosening the captive screws that hold the ejection levers in place:



2. Pull the ejection levers to disengage the midplane connectors:



4.3. Pull Motherboard from Chassis

- 1. Pull the motherboard out until the locking mechanism in the lid engages and prevents further movement.
- 2. Unscrew the thumb screws indicated by the green arrows in the following figure to release lid from the the motherboard tray:



3. Lift the lid IO section so that it can be folded:



4.4. Open the Motherboard IO Door

1. Fold the lid IO opening section as shown in the following figure:



2. Secure the folding section until it stays in place so you can work on the IO section of the motherboard:



4.5. Close the Motherboard IO Door

- 1. Before closing the lid, make sure all components are properly installed and that nothing is blocking the lid.
- 2. Slide the lid as shown in the following figure to close the motherboard IO section:



4.6. Lock the Motherboard Lid

1. Close the lid so that you can lock it in place:



2. Use the thumb screws indicated in the following figure to secure the lid to the motherboard tray. Open the tray levers:



3. Push the motherboard tray into the system chassis until the levers on both sides engage with the sides.

4.7. Insert the Motherboard

1. Use the levers to engage the midplane connectors:



2. After the levers are fully closed, tighten the green thumbscrews to hold the ejection levers in place:



4.8. Finalize Motherboard Closing

Use the labels on the cables to reconnect them to the correct ports. After all cables are installed, plug the locking power cables in and power the system on.



Chapter 5. Motherboard Tray - Removal and Installation

You will need to completely remove the motherboard tray from the server in order to service the following components. If this is the case, please refer to the section that describes the procedure to remove the motherboard.

- DIMMs (either adding or replacing)
- Trusted Platform Module (TPM)

5.1. Preparing the Motherboard for Service

Before pulling the motherboard out of the system, the system must be shut down and cables must be removed from the system.

拴 Caution

Wear an ESD strap during any procedure that involves touching electronic components.

- 1. Shut down the system
- 2. To avoid misconfigurations, label all the cables before unplugging them.
 - Label all network, monitor and USB cables



- Unplug all power cords
- Unplug all network, monitor and USB cables

5.2. Release the Motherboard

1. Unlock the motherboard by loosening the captive screws that hold the ejection levers in place:



2. Pull the ejection levers to disengage the midplane connectors:


5.3. Pull Motherboard from Chassis

Make sure that you have a solid flat surface where you can rest the motherboard tray.

- 1. Pull the motherboard tray out until the locking mechanism in the lid engages and prevents further movement.
- 2. Push down on the buttons identified in the following figure to release the motherboard tray:



3. Pull the motherboard tray out of the chassis completely:



- > Do not hold the motherboard tray by the ejection handles. The handles can bend or break.
- ▶ Be careful with the connectors at the back of the module to prevent damage.
- 4. Place the motherboard tray on a solid, flat surface.

5.4. Remove the Motherboard Tray Lid

1. Loosen the two screws on the port side of the motherboard tray, as shown in the following figure:



2. Loosen the two screws on the connector side of the motherboard tray, as shown in the following figure:



- 3. To remove the tray lid, perform the following motions:
 - Lift on the connector side of the tray lid so that you can push it forward to release it from the tray.
 - > After the triangular markers align, lift the tray lid to remove it.



4. Optional: Depending on the procedure that you need to perform, remove the air baffles from the motherboard.



5.5. Close the Motherboard Tray Lid

Before you perform the following steps, ensure that all components are installed correctly so that they do not interfere with the air baffles or tray lid.

- 1. Insert the motherboard tray baffles and then place the tray lid over the motherboard tray.
- 2. To close the tray lid, perform the following motions:
 - > Position the tray lid correctly by aligning the markers as shown in the following figure.
 - > Push the tray lid toward the IO section of the tray until the folding section is flush.
 - > Press the folding section down so that the thumbscrews align with the screw holes.



3. Tighten the two lid screws on the port side of the motherboard tray, as shown in the following figure:



4. Tighten the two lid screws on the connector side of the motherboard tray, as shown in the following figure:



5.6. Insert the Motherboard Tray into the Chassis

1. Insert the motherboard tray into the chassis partially. Open the ejection levers before you insert the motherboard tray into the chassis:



2. Push the motherboard tray into the chassis until the levers on both sides engage with the sides:



5.7. Insert the Motherboard

1. Use the levers to engage the midplane connectors:



2. After the levers are fully closed, tighten the green thumbscrews to hold the ejection levers in place:



5.8. Finalize Motherboard Closing

Use the labels on the cables to reconnect them to the correct ports. After all cables are installed, plug the locking power cables in and power the system on.



Chapter 6. U.2 NVMe Cache Drive Replacement

6.1. U.2 NVMe Cache Drive Replacement Overview

This is a high-level overview of the procedure to replace a cache Non-Volatile Memory Express (NVMe) drive.

- 1. Identify failed SSD
- 2. Get replacement SSD from NVIDIA Enterprise Support
- 3. Power off the system
- 4. Remove failed SSD identified earlier
- 5. Insert new SSD
- 6. Power on the system
- 7. Rebuild the RAID volume and mount the filesystem
- 8. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provided

6.2. Identifying the Failed U.2 NVMe SSD

Identifying the Failed NVMe from the Front

If physical access to the system is available, you can identify a failed drive by the illuminated amber LED.



Identifying the Failed NVMe from the Console

▶ To identify the failed data drive, you can use the nvsm command:

sudo nvsm show health

View the command output and look for drive alerts to identity the failed drive.

Alternatively, you can use the BMC web user interface to access the **Sensor** screen, the **IPMI event log**, and the **System log** to identify issues with the U.2 drives.

6.3. Identifying the NVMe Manufacturer and Model

▶ Use the nvsm command to display the drive information:

```
sudo nvsm show /systems/localhost/storage/drives/nvmeXn1
```

Replace X in the preceding command with the number that corresponds to the Linux device name for the failed drive.

Example Output

```
/systems/localhost/storage/drives/nvme5n1
Properties:
    PhysicalLocation_Info = SlotU.2_Slot3
    BlockSizeBytes = 512
    SerialNumber = 22L0A01WT2N8
    Model = KCM6DRUL3T84
    Revision = 0107
    Manufacturer = KIOXIA Corporation
    Status_State = Enabled
    Status_Health = OK
    Name = n \vee me5n1
    MediaType = SSD
    EncryptionStatus = Unlocked
    CapacityBytes = 3840755982336
    Id = nvme5n1
Targets:
Verbs:
    cd
    set
    show
```

Refer to the Manufacturer and Model fields in the output. Request a replacement NVMe from NVIDIA Enterprise Support, specifying this information.

6.4. Replacing the U.2 NVMe Drive

- Make sure that you requested and obtained the replacement drive from NVIDIA Enterprise Support.
- 2. Back up any critical data to a network shared volume or some other means of backup.

- 3. Power off the system using the power button.
- 4. Remove the bezel. Refer to *Removing and Attaching the Bezel* for more information.
- 5. After the system powers off, use the following figure to identify the drive to replace on the chassis.

The figures in the following procedures show replacing drive number 7 at PCI address ae.



- 6. Remove the NVMe drive.
 - 1. Press the tab on the right side of the drive to release the lever:



2. Pull the drive out by using the lever:



3. Remove the drive:



6.5. Insert the U.2 NVMe Drive

1. Open the lever on the drive and insert the replacement drive in the same slot:



2. Close the lever and secure it in place:



3. Confirm the drive is flush with the system:



- 4. Install the bezel after the drive replacement is complete.
- 5. Power on the system.

6.6. Next Steps

▶ U.2 NVMe Cache Drive Post-Installation Tasks.

Chapter 7. U.2 NVMe Cache Drive Post-Installation Tasks

This section describes the tasks that you typically need to perform after replacing a U.2 NVMe drive.

7.1. Re-creating the RAID Array

- 1. Power on the system and log in.
- 2. Confirm that all installed drives are visible by using the nvme command:

sudo nvme list

The output can indicate two boot drives and eight cache drives, depending on how many are installed in the system.

Example Output

Node		SN			Model					
\hookrightarrow	Namespace	Usage			Format			FW Rev		
, /dev/nvme0n1		S4YPNE0N200093			SAMSUNG MZWLJ3T8HBLS-00007					
\hookrightarrow	1	3.84	TB /	3.84	ТВ	512	B +	0 B	EPK9CB5Q	
/dev/nvme1n1		S4YPNE0N200040			SAMSUNG MZWLJ3T8HBLS-00007					
\hookrightarrow	1	3.84	TB /	3.84	ТВ	512	B +	0 B	EPK9CB5Q	
/dev/nvme2n1		S436NA0N106764			SAMSUNG MZ1LB1T9HALS-00007					
\hookrightarrow	1	44.44	GB /	1.92	ТВ	512	B +	0 B	EDA7602Q	
/dev/nvme3n1		S436NA0N106850			SAMSUNG MZ1LB1T9HALS-00007					
\hookrightarrow	1	45.18	GB /	1.92	ТВ	512	B +	0 B	EDA7602Q	

3. If the cache volume was encrypted with an access key, disable the encryption before re-creating the RAID volume:

sudo nv-disk-encrypt disable

The disk encryption packages must be installed on the system. For more information, refer to the Managing Self-Encrypting Drives topic in the *NVIDIA DGX OS 6 User Guide*.

4. Re-create the cache volume and the /raid filesystem:

configure_raid_array.py -c -f

At the prompt, enter y to confirm the rebuild action.

- 5. (Optional) To encrypt the volume with an access key, refer to the Managing Self-Encrypting Drives topic in the *NVIDIA DGX OS 6 User Guide*.
- 6. Confirm the volume is healthy:

sudo $n\nu \text{sm}$ show volumes

Send the old drive to NVIDIA Enterprise Support using the packaging from the new drive.

Chapter 8. M.2 NVMe Boot Drive Replacement

拴 Caution

Static Sensitive Devices: Be sure to observe best practices for electrostatic discharge (ESD) protection. This includes making sure personnel and equipment are connected to a common ground, such as by wearing a wrist strap connected to the chassis ground, and placing components on static-free work surfaces.

8.1. M.2 NVMe Boot Drive Replacement Overview

This is a high-level overview of the procedure to replace a boot drive.

- 1. Determine which M.2 device needs to be replaced with the help of NVIDIA Enterprise Support
- 2. Get a replacement M.2 disk from NVIDIA Enterprise Support
- 3. Make sure the system is shut down
- 4. If cables don't reach, label all cables and unplug them from the motherboard tray
- 5. Slide motherboard out until it locks in place
- 6. Open rear compartment
- 7. Pull out the M.2 riser card with both M.2 disks attached
- 8. Replace the failed M.2 device on the riser card
- 9. Install the M.2 riser card with both M.2 disks
- 10. Close the rear motherboard compartment
- 11. Slide the motherboard back into the system
- 12. Plug in all cables using the labels as a reference
- 13. Power on the system
- 14. Confirm the M.2 RAID 1 mirror is synchronizing
- 15. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provided

8.2. Identify the Failed M.2 NVMe

The NVIDIA DGXTM H100/H200 system automatically sets the failed M.2 drive offline when it detects the failure. The boot drives are mirrored, so the mdadm command-line utility can identify the drive to replace.

1. Determine which drive failed:

sudo nvsm show health

The command output indicates the drive name, nvme0n1 or nvme1n1.

2. Confirm the drive name by using the mdadm command:

sudo mdadm -D /dev/md0

The command output indicates the drive names and the drive state.

- 3. Contact NVIDIA Enterprise Support to request a replacement M.2 drive.
- 4. When the new drive arrives, you must remove the failed drive from the RAID volume. Run the following commands to mark the drive as failed and to remove the drive from the array.
 - 1. Mark the disk as failed, if it is not already marked as failed:

sudo mdadm --manage /dev/md0 --fail /dev/nvmeXn1

2. Remove the failed disk from the array:

sudo mdadm --manage /dev/md0 --remove /dev/nvmeXn1

Replace X in the preceding commands with the ID of the failed drive.

- 5. Back up any critical data to a network shared volume or some other means of backup.
- 6. Power down the system.

8.3. Remove the M.2 Boot Drive Carrier

Before attempting to remove M.2 boot drive carrier, make sure that you performed the following prerequisites:

- Label all network, monitor, and USB cables connected to the motherboard tray for easy identification when reconnecting.
- ▶ Unplug all power cords, and all network, monitor, and USB cables.

Refer to Motherboard Tray - Opening and Closing the IO door for more information.

 After the IO section of the motherboard is open, unlock the M.2 drive carrier by loosening the PCI card locking mechanism by loosening the black captive thumbscrew on the right side of the motherboard:



2. Rotate the locking mechanism for the PCI carrier out of the way:



3. Lossen the captive screw on the support bracket of the M.2 riser card:



4. Pull the M.2 riser card from the slot:



5. Lift the M.2 riser card to remove it from the system:



8.4. Remove the M.2 Drive

Before attempting to remove one of the M.2 NVMe drives, make sure that you performed the following prerequisites:

- ▶ Determined the location ID of the faulty M.2 drive.
- Obtained the replacement M.2 drive and have saved the packaging for use when returning the faulty drive.
- 1. Identify the M.2 NVMe that needs to be replaced:



2. Loosen the screw of the identified M.2 drive:



3. Pull the left end of the M.2 drive up about 30° :



4. To pull the M.2 out, raise it slightly, up to 30° and pull the drive off the socket as shown in the following figure:



8.5. Replace the M.2 Drive

1. To insert the M.2 drive, set it at an angle and insert it into the connector:



2. Lower the M.2 drive and align it with the screw post:



3. Install and tighten the screw to secure the drive to the riser:



8.6. Install the M.2 Boot Drive Carrier and Close the System

1. Position the M.2 riser card into the system:



2. Install the M.2 carrier card into the PCI riser by aligning it with the slot and then pressing it against the riser:



3. Tighten the captive screw on the support bracket of the M.2 riser card:



4. Close the latch to secure the M.2 carrier and secure it in place:



5. Tighten the thumb screw to make sure the locking mechanism stays in place:



8.7. Integrate the New Drive and Complete Installation

1. Return the motherboard to its regular position and power on the system.

Refer to Motherboard Tray - Opening and Closing the IO door for more information.

- 2. Boot the Operating System.
- 3. Run the following command to rebuild the boot drive mirror:

sudo nvsm start /systems/localhost/storage/volumes/md0/rebuild/

4. At the Type of volume rebuild prompt, enter raid-1 and press Enter:

PROMPT: In order to rebuild volume, volume type is required. Please specify the volume type to rebuild from options below. raid-0: create raid-0 data volume raid-1: rebuild OS boot and root volumes esp: find and replicate an empty EFI system partition

Type of volume rebuild (CTRL-C to cancel): raid-1

5. At the Name of spare drive prompt, enter the replacement drive name, nvme0n1 or nvme1n1, and press Enter:

```
PROMPT: In order to rebuild this volume, a spare drive
    is required. Please specify the spare drive to
    use to rebuild RAID-1.
Name of spare drive for RAID-1 rebuild (CTRL-C to cancel): nvmeXn1
```

6. At the warning prompt, enter y and press Enter:

```
WARNING: Once the volume rebuild process is started, the process cannot

→be stopped.

Start RAID-1 rebuild on md0? [y/n] y
```

Example Output

Initializing rebuild ...

7. Monitor the progress. After approximately 30 seconds, the following message appears:

If this message remains at Initiating RAID-1 rebuild for more than 30 seconds, then there is a problem with the rebuild process. In this case, make sure the name of the replacement drive is correct and try again.

8. Use the packaging from the new drive to ship back the failed drive back to NVIDIA Enterprise Support

Note

If your organization purchased a media retention policy, you might be able to keep failed drives for destruction. Check with NVIDIA Enterprise Support on the status of the policy for specifics.

Chapter 9. M.2 Boot Drive Assembly Replacement

This section applies when you must replace both M.2 operating system drives. In this case, a replacement assembly—which includes both M.2 NVMe drives—should be ordered.

9.1. M.2 Boot Drive Riser Assembly Replacement Overview

This is a high-level overview of the procedure to replace the boot drive riser assembly.

Note

If your organization purchased a media retention policy, you might be able to keep failed drives for destruction. Check with NVIDIA Enterprise Support on the status of the policy for specifics.

- 1. Get a replacement M.2 boot drive assembly from NVIDIA Enterprise Support
- 2. Make sure the system is shut down
- 3. If cables don't reach, label all cables and unplug them from the motherboard tray
- 4. Slide motherboard out until it locks in place
- 5. Open rear compartment
- 6. Pull out the M.2 riser card with both M.2 disks attached
- 7. Install the M.2 riser card with both M.2 disks
- 8. Close the rear motherboard compartment
- 9. Slide the motherboard back into the system
- 10. Plug in all cables using the labels as a reference
- 11. Power on the system
- 12. Re-install using the latest DGX Operating System
- 13. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provide

9.2. Preparing the System for Replacement

This failure is hard to diagnose because the system won't boot, as both boot drives are unavailable.

After the replacement part arrives from NVIDIA, shut down the system from the front power button or from the BMC user interface and proceed by opening the IO door of the motherboard. Refer to *Motherboard Tray - Opening and Closing the IO door* to get access to the M.2 boot drive carrier.

9.3. Remove the M.2 Boot Drive Carrier

Before attempting to remove M.2 boot drive carrier, make sure that you performed the following prerequisites:

- Label all network, monitor, and USB cables connected to the motherboard tray for easy identification when reconnecting.
- ▶ Unplug all power cords, and all network, monitor, and USB cables.

Refer to Motherboard Tray - Opening and Closing the IO door for more information.

 After the IO section of the motherboard is open, unlock the M.2 drive carrier by loosening the PCI card locking mechanism by loosening the black captive thumbscrew on the right side of the motherboard:



2. Rotate the locking mechanism for the PCI carrier out of the way:



3. Lossen the captive screw on the support bracket of the M.2 riser card:



4. Pull the M.2 riser card from the slot:



5. Lift the M.2 riser card to remove it from the system:



9.4. Install the M.2 Boot Drive Carrier and Close the System

1. Position the M.2 riser card into the system:



2. Install the M.2 carrier card into the PCI riser by aligning it with the slot and then pressing it against the riser:



3. Tighten the captive screw on the support bracket of the M.2 riser card:



4. Close the latch to secure the M.2 carrier and secure it in place:



5. Tighten the thumb screw to make sure the locking mechanism stays in place:



9.5. Re-Install the System and Complete the Procedure

- 1. Close the lid and insert the motherboard tray. Refer to *Motherboard Tray Opening and Closing the IO door* for more information.
- 2. Reinstall the system following the instructions in the *DGX OS User Guide*.
- 3. Confirm the system is in working order by running:

sudo nvsm show health

4. Use the packaging from the new component to ship back the failed one back to NVIDIA Enterprise Support
Chapter 10. DIMM Replacement

拴 Caution

Static Sensitive Devices: Be sure to observe best practices for electrostatic discharge (ESD) protection. This includes making sure personnel and equipment are connected to a common ground, such as by wearing a wrist strap connected to the chassis ground, and placing components on static-free work surfaces.

10.1. DIMM Replacement Overview

This is a high-level overview of the procedure to replace a dual inline memory module (DIMM) on the NVIDIA DGXTM H100/H200 system.

- 1. Use the nvsm health command to identify the failed DIMM
- 2. Get a replacement DIMM from NVIDIA Enterprise Support
- 3. Shut down the system
- 4. Label all motherboard tray cables and unplug them
- 5. Remove the motherboard tray and place on a solid flat surface
- 6. Remove the motherboard tray lid
- 7. Use the reference diagram on the lid of the motherboard tray to identify the failed DIMM
- 8. Replace the bad DIMM with the new one
- 9. Close the lid on the motherboard tray
- 10. Insert the motherboard tray into the system
- 11. Plug in all cables using the labels as a reference
- 12. Power on the system
- 13. Verify that all DIMMs are now healthy with nvsm health
- 14. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provided

\rm 1 Note

You should observe the following DIMM population guidelines:

- Each memory channel (A, B, C, D, E, F, G, H) should be populated with identical DIMMs for optimal performance in a dual-memory configuration. For example, DIMMs in slots CPU1_B0 and CPU1_B1 within channel B should have the same part number.
- Different memory channels can be populated with DIMMs of different part numbers. For example, DIMMs in slots CPU1_A0 and CPU1_A1 should have the same part number, while DIMMs in slots CPU1_B0 and CPU1_B1 should have the same part number. However, the DIMM manufacturer in channel A can differ from the DIMM manufacturer in channel B.

10.2. Identifying the Failed DIMM

1. From the console, run the following nvsm command to identify memory alerts:

sudo nvsm show health

2. Determine the DIMM manufacturer.

sudo $n\nu \text{sm}$ show memory

3. Request the replacement DIMM from NVIDIA Enterprise Support, specifying the manufacturer.

10.3. Replacing the DIMM

- 1. Power off the system.
- 2. Remove the motherboard tray. Refer to *Motherboard Tray Removal and Installation* for more information.
- 3. Pull the motherboard out of the system and place it on a solid, flat surface and remove the lid and air baffles to expose the DIMMs.
- Identify the failed DIMM on the motherboard. Use the label on the lid to identify the position of the DIMM to be replaced. The names of the DIMMs also include the CPU numbering for easier identification.



5. Remove the DIMM. Press down on the side latches at both ends of the DIMM socket to push them away from the DIMM. This should unseat the DIMM from the socket.



6. To install the DIMM, make sure both levers are in the open position. Make sure the DIMM is correctly aligned with the key in the right position and press down on the DIMM until it clicks in the socket and the levers close.



10.4. Finalize DIMM Replacement

- 1. Install the air baffles, close the motherboard, and install the tray in the chassis. Refer to *Motherboard Tray Removal and Installation* for more information.
- 2. Plug in all cables.
- 3. Install all power cords.



- 4. Power on system.
- 5. Login and use the nvsm command to confirm the system is healthy:

sudo nvsm show health

6. Ship the bad DIMM back to NVIDIA Enterprise Support.

Chapter 11. Network Interface Card Replacement

11.1. Network Card Replacement Overview

This is a high-level overview of the procedure to replace one or more network cards on the NVIDIA $DGX^{TM} H100/H200$ system.

- 1. Identify the failed card
- 2. Get a replacement Ethernet card from NVIDIA Enterprise Support
- 3. Make sure the system is shut down
- 4. If cables don't reach, label all cables and unplug them from the motherboard tray
- 5. Slide motherboard out until it locks in place
- 6. Open rear compartment
- 7. Pull out the bad Ethernet card
- 8. Install the new Ethernet card
- 9. Close the rear motherboard compartment
- 10. Slide the motherboard back into the system
- 11. Plug in all cables using the labels as a reference
- 12. Power on the system
- 13. Test the Ethernet card
- 14. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provided

11.2. Prepare the System for Replacement

Usually, the issue with a network interface card for the following reasons:

- 1. The operating system does not detect the device.
- 2. The device does not transmit or receive data.

After you rule out external connectivity issues, contact NVIDIA Enterprise Support to receive a replacement card.

When you receive the card, begin the replacement by performing the following actions:

- Power off the system.
- Open the motherboard tray IO door to access the rear section of the motherboard. Refer to Motherboard Tray - Opening and Closing the IO door for more information.

11.3. Remove the Non-Functional Card

First, turn the locking mechanism 90 degrees so the card can be extracted from the PCI slot:

1. Confirm the motherboard tray service lid is open and loosen the thumb screw for the PCI card locking mechanism next to slots 1 and 3:



2. Rotate the locking mechanism to release the PCI cards, as shown in the following figure:



3. Pull the PCI Ethernet card from the slot in the riser:



4. Remove the card from the system:



11.4. Install the New Card and Close the Lock

1. Position the PCI card in the system:



2. Push the card into the PCI slot:



3. Close the latch to lock the PCI cards in place:



4. Secure the locking mechanism by tightening the black thumb screw:



11.5. Finalize the Network Interface Card Replacement

Refer to *Motherboard Tray - Opening and Closing the IO door* for information about performing the following actions:

- 1. Close the motherboard tray IO door.
- 2. Lock the motherboard lid.
- 3. Insert the motherboard.
- 4. Reconnect cables to their ports.

Chapter 12. Updating the ConnectX-7 Firmware

After replacing or installing the ConnectX-7 cards, make sure the firmware on the cards is up to date. Refer to the *NVIDIA DGX H100/H200 Firmware Update Guide* to find the most recent firmware version.

- 1. Download the firmware from https://network.nvidia.com/support/firmware/connectx7ib/. Download the firmware for both OPN options.
- 2. Transfer the firmware ZIP file to the DGX system and extract the archive.
- 3. Update the firmware on the cards that are used for cluster communication:

🚯 Note

If MLNX_OFED is installed, use the mlxfwmanager tool to update the firmware. Otherwise, use the mstflint tool and specify the burn (or b) command, for example: sudo mstflint -d <device> -i <firmware-image> b.

```
sudo mlxfwmanager -d 5e:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d dc:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d c0:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d 18:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d 40:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d 4f:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d ce:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
sudo mlxfwmanager -d 9a:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX750500B-
→0D00_Ax_Bx-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
```

4. Update the firmware on the cards that are used for storage communication:

sudo mlxfwmanager -d aa:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX755206AS-→NEA_Ax-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin

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```
sudo mlxfwmanager -d 29:00.0 -i fw-ConnectX7-rel-28_43_2026-MCX755206AS-
→NEA_Ax-UEFI-14.36.21-FlexBoot-3.7.500.signed.bin
```

5. Perform an AC power cycle on the system for the firmware update to take effect.

Wait for the operating system to boot.

6. After the system starts, log in and confirm the firmware versions are all the same:

\$ cat /sys/class/infiniband/mlx5_*/fw_ver

Chapter 13. ConnectX-7 I/O Replacement

13.1. ConnectX-7 I/O Card Replacement Overview

- 1. Identify the failed card
- 2. Get a replacement ConnectX-7 IO card from NVIDIA Enterprise Support
- 3. Make sure the system is shut down
- 4. If cables don't reach, label all cables and unplug them from the motherboard tray
- 5. Slide motherboard out until it locks in place
- 6. Open rear compartment
- 7. Pull out the card directly above the failed ConnectX-7 to make room for the procedure
- 8. Pull out the ConnectX-7 IO card
- 9. Remove the IPEX cables from the old card
- 10. Install the IPEX cables to the new card
- 11. Install the new ConnectX-7 IO card
- 12. Install the card that goes over the ConnectX-7 card
- 13. Close the rear motherboard compartment
- 14. Slide the motherboard back into the system
- 15. Plug in all cables using the labels as a reference
- 16. Power on the system
- 17. Update the firmware if necessary and test the ConnectX-7 IO card
- 18. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provided

13.2. Prepare the System for Replacement

1. First, identify which IO card to replace. Use the nvsm command or network tools to determine which card failed. After you have this information, contact NVIDIA Enterprise Support to get a

replacement.

- 2. When the card arrives, power off the system.
- 3. Based on the output from nvsm, identify which card needs to be replaced, the card in slot 1 or in slot 2



13.3. Remove the I/O Card above the ConnectX Card to be replaced

- 1. Pull out the motherboard tray and access the IO door. Refer to *Motherboard Tray Opening and Closing the IO door* for information about accessing the IO door.
- Remove the I/O card that is above the ConnectX card. The card can be the M.2 boot drive assembly or a network interface card.
 - ▶ Refer to M.2 Boot Drive Assembly Replacement to remove the M.2 boot drive carrier.

The images at the preceding link show how to remove the boot drive carrier on the right, above the ConnectX card in slot 2. If you need to replace the ConnectX card in slot 2, follow the instructions, but use the thumbscrew on the left side of the motherboard tray.

▶ Refer to Network Interface Card Replacement to remove the Ethernet NIC.

13.4. Remove the ConnectX Card

1. Pull the card out of the slot:



2. Before you pull the card too far, remove the white and black IPEX cables from the card.



The white cable connects on top of the card and the black cable connects on the bottom (heatsink) of the card:

3. Follow the instructions in the next steps to remove and insert the IPEX connectors.

13.5. Remove an IPEX Cable

Repeat this process for both white and black cables.

1. Lift the locking door:



2. Push the cable away from the connector:



13.6. Insert an IPEX Cable

1. Align the IPEX cable to the connector:



2. Press the cable into the connector:



3. Confirm the cable is in the connector:



4. Close the latching mechanism:



5. Make sure the cable is locked to the connector on the board:



13.7. Install ConnectX Card

1. After you connect the IPEX cables, install the new card in the slot:



2. Confirm the card is in place and that the cables are connected:



13.8. Install the I/O Card above the ConnectX Card

- 1. Reinstall the I/O card that is above the ConnectX card. Refer to one of the two following procedures:
 - ▶ M.2 boot driver carrier. Refer to M.2 Boot Drive Assembly Replacement for more information.

- ▶ Ethernet NIC. Refer to Network Interface Card Replacement for more information.
- 2. Close the motherboard tray IO door and insert the motherboard tray. Refer to *Motherboard Tray* - *Opening and Closing the IO door* for more information.

13.9. Power on the System and Confirm the Replacement

- 1. Power on and boot the system.
- 2. Update the firmware on the card. Refer to the NVIDIA ConnectX-7 User Guide.
- 3. Use the nvsm command to confirm that the system working correctly:

sudo nvsm show health

4. Use the packaging from the new component to ship the failed one back to NVIDIA Enterprise Support.

Chapter 14. Front Console Board Replacement

14.1. Front Console Board Replacement Overview

This is a high-level overview of the procedure to replace the front console board on the NVIDIA DGX™ H100/H200 system.

- 1. Unpack the new front console board
- 2. Shut down the system
- 3. Remove the bezel
- 4. Use a Philips #2 screwdriver to loosen the captive screws on the front console board and pull the front console board out of the system
- 5. Insert the new front console board
- 6. Tighten the screws
- 7. Power on the system and confirm the ports work
- 8. Install the bezel
- 9. Once done, ship the failed component back to NVIDIA Enterprise Support

14.2. Front Console Board Replacement

You can diagnose a front console board malfunction using the following methods:

- No display or connectivity occurring after plugging in a keyboard and monitor to the front of the system
- ▶ The USB ports do not work
- > The front temperature sensor does not provide a temperature reading

Contact NVIDIA Enterprise Services to request a replacement.

When the new board arrives, unpack it and keep the packaging to use for sending back the old board.

😤 Caution

Static Sensitive Devices: Be sure to observe best practices for electrostatic discharge (ESD) protection. This includes making sure personnel and equipment are connected to a common ground, such as by wearing a wrist strap connected to the chassis ground, and placing components on static-free work surfaces.

- 1. Power down the system.
- 2. Remove the bezel. Refer to *Removing and Attaching the Bezel* for more information.
- 3. Replace the front console board.
 - a. Using a Phillips #2 screwdriver, loosen the two captive screws that secure the front console board:



b. Replace the front console board:



c. Tighten the screws:



- 4. Confirm functionality:
 - Power on the system and confirm the ports work
 - ▶ Run sudo nvsm show health to confirm the temperature sensor is working properly
 - Replace the bezel
- 5. Ship back the failed unit to NVIDIA Enterprise Support using the packaging provided.

Chapter 15. Motherboard Tray Battery Replacement

拴 Caution

Static Sensitive Devices: Be sure to observe best practices for electrostatic discharge (ESD) protection. This includes making sure personnel and equipment are connected to a common ground, such as by wearing a wrist strap connected to the chassis ground, and placing components on static-free work surfaces.

15.1. Motherboard Tray Battery Replacement Overview

You can replace the motherboard tray battery of the NVIDIA DGX[™] H100/H200 system by performing the following high-level steps:

- 1. Get a replacement battery type CR2032.
- 2. Shut down the system.
- 3. Label all motherboard cables and unplug them.
- 4. Slide out the motherboard tray.
- 5. Open the motherboard tray IO compartment.
- 6. Pull out the M.2 riser card with both M.2 disks attached.
- 7. Pull out the dual port Mellanox card (slot 4).
- 8. Replace the battery on the motherboard.
- 9. Install the dual port Mellanox card (slot 4).
- 10. Install the M.2 riser card with both M.2 disks attached.
- 11. Close the lid IO compartment on the motherboard tray.
- 12. Slide the motherboard tray into the system.
- 13. Plug in all cables using the labels as a reference.
- 14. Power on the system.
- 15. Confirm the system is healthy by running nvsm show health.

15.2. Identify a Failed Battery

When the battery fails, some of these symptoms may occur:

- Invalid configuration will appear on your screen
- Setup appears on your screen before booting
- Press F1 to continue appears on the console
- A Clock Error or Clock Message appears on your screen
- ▶ The system clock loses time and date

Call NVIDIA Enterprise Support to confirm that the battery is the right component to replace.

\rm 1 Note

The CR2032 battery is not provided by NVIDIA, but it is easy to find at a convenience store. After you purchase a battery, perform the following procedures.

15.3. Prepare the System for Replacement

- 1. Power off the system.
- 2. Open the motherboard tray IO door. Refer to *Motherboard Tray Opening and Closing the IO door* for more information.

15.4. Remove the PCI Ethernet Card

- 1. Confirm the motherboard tray IO lid is open.
- 2. Loosen the thumb screw for the PCI card locking mechanism by loosening the captive black thumb screw that corresponds to the slot you need to work on:



3. Rotate the locking mechanism for the PCI carrier out of the way:



4. Pull the card out of the slot:



5. Remove the card:



15.5. Remove the ConnectX Card

1. Pull the card out of the slot:



2. Before you pull the card too far, remove the white and black IPEX cables from the card.

The white cable connects on top of the card and the black cable connects on the bottom (heatsink) of the card:



3. Follow the instructions in the next steps to remove and insert the IPEX connectors.

15.6. Remove an IPEX Cable

Repeat this process for both white and black cables.

1. Lift the locking door:



2. Push the cable away from the connector:



15.7. Replace the Battery

1. Use a thin tool to gently lift the battery from the battery holder:



2. Rotate the battery as shown in the following figure:



3. Replace the battery with a new CR2032, installing it in the battery holder. Make sure the positive side is on top:



15.8. Insert an IPEX Cable

1. Align the IPEX cable to the connector:



2. Press the cable into the connector:



3. Confirm the cable is in the connector:



4. Close the latching mechanism:



5. Make sure the cable is locked to the connector on the board:



15.9. Install ConnectX Card

1. After you connect the IPEX cables, install the new card in the slot:



2. Confirm the card is in place and that the cables are connected:



15.10. Install the PCI Ethernet Card

1. Position the card in the system:



2. Push the card into the PCI slot:



3. Close the latch to lock the PCI cards in place:



4. Tighten the thumbscrew to make sure the locking latch mechanism stays in place:



15.11. Power On the System and Confirm Replacement

- 1. Close the motherboard tray IO door and insert the motherboard tray. Refer to *Motherboard Tray* - *Opening and Closing the IO door* for more information.
- 2. Connect all the cables and power cords to the motherboard tray.
- 3. Apply power to the system and then log in.
- 4. Restore the date on the system. If you do not use network time protocol (NTP), perform the following steps to set the date manually.
 - a. Set the date:

```
sudo date [MMDDhhmm[[CC]YY][.ss]]
```

b. Sync the date and time to the hardware real time clock:

sudo hwclock -w

c. Reset the BMC:

```
sudo ipmitool mc reset cold
```

5. Confirm that the time and date on the system are updated:

sudo nvsm show health

Chapter 16. Trusted Platform Module Replacement

拴 Caution

Static Sensitive Devices: Be sure to observe best practices for electrostatic discharge (ESD) protection. This includes making sure personnel and equipment are connected to a common ground, such as by wearing a wrist strap connected to the chassis ground, and placing components on static-free work surfaces.

16.1. Trusted Platform Module Replacement Overview

This is a high-level overview of the procedure to replace the trusted platform module (TPM) on the NVIDIA DGXTM H100/H200 system.

- 1. If enabled, disable drive encryption.
- 2. Shut down the system.
- 3. Label all motherboard tray cables and unplug them.
- 4. Slide out the motherboard tray.
- 5. Remove the tray lid and the DIMM air baffle.
- 6. Lift the OSFP carrier module to access the TPM.
- 7. Replace the TPM on the motherboard.
- 8. Install the OSFP carrier module.
- 9. Install the DIMM air baffle and motherboard tray lid.
- 10. Slide the motherboard tray into the system.
- 11. Plug in all cables using the labels as a reference.
- 12. Power on the system.
- 13. If the data drives need to be protected, then enable encryption.

16.2. Prepare the System for Replacement

1. If data drives are encrypted, the tpm2 OS package is installed, and the TPM is enabled in SBIOS, disable encryption:

sudo nv-disk-encrypt disable

- 2. Power down the system.
- 3. Remove the motherboard tray. Refer to *Motherboard Tray Removal and Installation* for more information.
- 4. Remove the DIMM air baffle.

16.3. Replace the TPM Module

1. Locate the OSFP carrier module on the motherboard. Refer to the following figure:



2. Move the OSFP carrier module toward the DIMMs, as shown in the following figure. Make sure the OSFP cages at the rear of the system do not interfere with the tray sheet metal before you tilt the carrier:


3. Rotate the OSFP carrier module to access the TPM, as shown in the following diagram:



4. Replace the TPM. Make sure that you position the TPM in the same direction as the original.



16.4. Install OSFP Carrier Module

1. Rotate the OSFP carrier module to return it to the original position. While you rotate the module, pull the module toward the DIMMs so that the ports do not interfere with the motherboard tray frame:



2. Move the OSFP carrier toward the outside of the tray so that the OSFP cages go through the openings in the motherboard tray frame:



16.5. Finalize TPM replacement

- 1. Install the air baffles, close the motherboard, and install the tray in the chassis. Refer to *Motherboard Tray Removal and Installation* for more information.
- 2. Plug in all cables.
- 3. Install all power cords.
- 4. Power on the system.

5. If data drives were encrypted, the tpm2 OS package is installed, and the TPM was enabled in SBIOS before the replacement, enable encryption:

sudo nv-disk-encrypt init -g -r -k <your vault password>

6. Use the nvsm command to confirm the system is healthy:

sudo nvsm show health

Chapter 17. Removing and Attaching the Bezel

17.1. Bezel Removal

1. Grab the bezel on both sides by the side handles.



2. Pull the bezel away from the system with a horizontal motion to release it from the magnets that keep it in place.



17.2. Bezel Installation

1. Align the pins on the bezel to the notches on the system fascia.



2. Attach the bezel to the system making sure the pins fit in the notches and that the magnetic latch holds the bezel securely in place.

Chapter 18. Rack Mount Kit Replacement

- 1. Remove the two front screws and washers
- 2. Remove the two rear screws
- 3. Use the clips to release the front and rear from each side of the kit
- 4. Remove the cage nuts from the rack posts
- 5. Install on the new rack by using the clips to position the kit at the right height
- 6. Use the template to install the cage nuts in the right
- 7. Use the four screws and two washers to secure the rack mount kit in place

18.1. Rack Mount Kit Description

The rack mount kit acts as a shelf in the rack, it does not allow the system to be moved once installed. All components are serviceable from the front or rear.

This rack mount kit can extend lengthwise, and the distance between the posts can range from 29-35 in (.74m - 0.9m)

🚯 Note

the lip at the bottom will hold the bottom of the system

- > These prongs enter the holes of the rack (square or round)
- Metal plates keep the rack kit in place
- Secure the rack mount kit to the rack with the provided screws
- Identify the front of the rackmount with the embossed labels



- 1. On the lower part, there is a lip, labeled '1', that when installed in a rack, will hold the system in place as if it was a shelf.
- 2. On either end, and labeled '2' on the diagram, there are spring loaded prongs that fit into the rack's holes (either square or round.)
- 3. Together with the metal clips labeled '3', they hold the rack mount kit in place for ease of installation.
- 4. Labeled with a number 4 are the holes where the screws that secure the rack kit in place must be installed.
- 5. The number '5' identifies the location where that part of the rack mount kit should be installed in the rack

18.2. Remove Rack Mount Kit - Front Rack

- 1. To remove the rack mount kit, first remove the flat head screw and the countersunk washer, and keep in a safe place.
 - Push on the clip to release the rack mount kit rail from the post, and push it towards the back while holding the rail



- 2. Next pull on the clip to release the rack mount kit from the post so it can slide back and so that the prongs can be released from the post.
 - ▶ Remove the rail from the front post and hold in place while the rear is released;
 - ▶ Remove all cage nuts from the rack posts so they can be used during installation



18.3. Remove Rack Mount Kit - Rear

1. To release the rear of the rack mount kit, remove the round head screw and keep next to the other screws and washers.



2. Pull on the metal clip and slide the rail away from the post so the progs are free from the rack.



18.4. Confirm Necessary Screws and Washers

These items are in the rack mount kit box with the rack mount kit All these components should have been removed from the previous installation

Note

front screws are different from the screws used for the back of the rack mount kit. If the correct screws are not used in the front, the server will not be flush when pushed against the rack and it will be difficult to secure the other eight captive screws.

Make sure all cage nuts are removed from the rack, as they will be needed to install the rack mount kit at its new location.



18.5. Install Cage Nuts Using Template

A printed copy of this template is included as part of the rack kit, and it should be used to align the desired location of the system to where the included cage nuts should be installed The template is double sided so it can be used as a reference on the left and right posts of the rack.



Note

RACKS WITH C-CHANNEL POSTS: They have an obstruction that prevents the rack mount kit from being installed in the front-most post - use a third pair of cage nuts so the bottom system screws have something to engage with.



18.6. Install Rack Mount Kit - Front

- 1. To install the rack mount kit on the rack, start with either side. We will describe the installation of the left side.
- 2. The first step is to align the lip to the bottom of the rack unit where the system needs to be installed as shown in the diagram.
- 3. Insert the spring loaded prongs into the rack post's holes and open the clips to make sure the prongs are inserted as far as they will go.



- 4. Close the clip and make sure the rack kit is securely attached to the rack.
- 5. Install the flat head screw and the countersunk washer in the bottom hole as pictured to secure the rack mount kit to the post.



18.7. Install Rack Mount Kit - Rear

- 1. To install the rear section of the rack mount kit, follow the same steps to align the bottom lip to the bottom of where the system should be.
- 2. Pull open the clip and insert the prongs through the corresponding holes in the second rack unit. Make sure the prongs are fully extended. Release the clip so it locks the rack mount kit into place.
- 3. Install the round head screw in the rack mount kit to secure it to the post.



4. Repeat the procedure for the right side rack mount kit.



Chapter 19. Safety

This section provides information about how to safely use the NVIDIA DGX[™] H100/H200 system.

19.1. Safety Information

To reduce the risk of bodily injury, electrical shock, fire, and equipment damage, read this document and observe all warnings and precautions in this guide before installing or maintaining your server product.

In the event of a conflict between the information in this document and information provided with the product or on the website for a particular product, the product documentation takes precedence.

Your server should be integrated and serviced only by technically qualified persons.

You must adhere to the guidelines in this guide and the assembly instructions in your server manuals to ensure and maintain compliance with existing product certifications and approvals. Use only the described, regulated components specified in this guide. Use of other products I components will void the UL Listing and other regulatory approvals of the product and may result in noncompliance with product regulations in the region(s) in which the product is sold.

19.2. Safety Warnings and Cautions

To avoid personal injury or property damage, before you begin installing the product, read, observe, and adhere to all of the following safety instructions and information.

The following safety symbols may be used throughout the documentation and may be marked on the product and the product packaging.

- CAUTION: Indicates the presence of a hazard that may cause minor personal injury or property damage if the CAUTION is ignored.
- ▶ WARNING: Indicates the presence of a hazard that may result in serious personal injury if the WARNING is ignored.

Indicates potential hazard if indicated information is ignored.



Indicates shock hazards that result in serious injury or death if safety instructions are not followed.



Indicates hot components or surfaces



Indicates do not touch fan blades, may result in injury.



Shock hazard: The product might be equipped with multiple power cords. - To remove all hazardous voltages, disconnect all power cords. - High leakage current ground (earth) connection to the Power Supply is essential before connecting the supply.



Recycle the battery.



The rail racks are designed to carry only the weight of the server system. Do not use rail-mounted equipment as a workspace. Do not place additional load onto any rail-mounted equipment.

19.3. Intended Application Uses

This product was evaluated as Information Technology Equipment (ITE), which may be installed in offices, schools, computer rooms, and similar commercial type locations.

The suitability of this product for other product categories and environments (such as medical, industrial, residential, alarm systems, and test equipment), other than an ITE application, may require further evaluation.

19.4. Site Selection

Choose a site that is:

- > Clean, dry, and free of airborne particles (other than normal room dust).
- Well-ventilated and away from sources of heat including direct sunlight and radiators.
- > Away from sources of vibration or physical shock.
- In regions that are susceptible to electrical storms, we recommend you plug your system into a surge suppressor and disconnect telecommunication lines to your modem during an electrical storm.

- Provided with a properly grounded wall outlet.
- Provided with sufficient space to access the power supply cord(s), because they serve as the product's main power disconnect.

19.5. Equipment Handling Practices

To reduce the risk of personal injury or equipment damage, do the following:

- Conform to local occupational health and safety requirements when moving and lifting equipment.
- ▶ Use mechanical assistance or other suitable assistance when moving and lifting equipment.

19.6. Electrical Precautions

19.6.1. Power and Electrical Warnings

拴 Caution

The power button, indicated by the stand-by power marking, DOES NOT completely turn off the system AC power; standby power is active whenever the system is plugged in. To remove power from system, you must unplug the AC power cord from the wall outlet. Make sure all AC power cords are unplugged before you open the chassis, or add or remove any non hot-plug components.

Do not attempt to modify or use an AC power cord if it is not the exact type required. A separate AC cord is required for each system power supply.

Some power supplies in servers use Neutral Pole Fusing. To avoid risk of shock use caution when working with power supplies that use Neutral Pole Fusing.

The power supply in this product contains no user-serviceable parts. Do not open the power supply. Hazardous voltage, current and energy levels are present inside the power supply. Return to manufacturer for servicing.

When replacing a hot-plug power supply, unplug the power cord to the power supply being replaced before removing it from the server.

To avoid risk of electric shock, tum off the server and disconnect the power cords, telecommunications systems, networks, and modems attached to the server before opening it.

19.6.2. Power Cord Warnings

拴 Caution

To avoid electrical shock or fire, check the power cord(s) that will be used with the product as follows:

Do not attempt to modify or use the AC power cord(s) if they are not the exact type required to fit into the grounded electrical outlets.

- > The power cord(s) must meet the following criteria:
 - The power cord must have an electrical rating that is greater than that of the electrical current rating marked on the product.
 - The power cord must have safety ground pin or contact that is suitable for the electrical outlet.
 - The power supply cord(s) is/ are the main disconnect device to AC power. The socket outlet(s) must be near the equipment and readily accessible for disconnection.
 - The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground.

19.7. System Access Warnings

To avoid personal injury or property damage, the following safety instructions apply whenever accessing the inside of the product:

- ▶ Turn off all peripheral devices connected to this product.
- > Turn off the system by pressing the power button to off.
- > Disconnect the AC power by unplugging all AC power cords from the system or wall outlet.
- > Disconnect all cables and telecommunication lines that are connected to the system.
- Retain all screws or other fasteners when removing access cover(s). Upon completion of accessing inside the product, refasten access cover with original screws or fasteners.
- > Do not access the inside of the power supply. There are no serviceable parts in the power supply.
- Return to manufacturer for servicing.
- Power down the server and disconnect all power cords before adding or replacing any non hotplug component.
- When replacing a hot-plug power supply, unplug the power cord to the power supply being replaced before removing the power supply from the server.

拴 Caution

If the server has been running, any installed processor(s) and heat sink(s) may be hot. Unless you are adding or removing a hot-plug component, allow the system to cool before opening the covers. To avoid the possibility of coming into contact with hot component(s) during a hot-plug installation, be careful when removing or installing the hot-plug component(s).

拴 Caution

To avoid injury do not contact moving fan blades. Your system is supplied with a guard over the fan, do not operate the system without the fan guard in place.

19.8. Rack Mount Warnings

The following installation guidelines are required by UL to maintain safety compliance when installing your system into a rack.

The equipment rack must be anchored to an unmovable support to prevent it from tipping when a server or piece of equipment is extended from it. The equipment rack must be installed according to the rack manufacturer's instructions.

Install equipment in the rack from the bottom up with the heaviest equipment at the bottom of the rack.

Extend only one piece of equipment from the rack at a time.

You are responsible for installing a main power disconnect for the entire rack unit. This main disconnect must be readily accessible, and it must be labeled as controlling power to the entire unit, not just to the server(s).

To avoid risk of potential electric shock, a proper safety ground must be implemented for the rack and each piece of equipment installed in it.

Elevated Operating Ambient- If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.

Reduced Air Flow -Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.

Mechanical Loading- Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.

Circuit Overloading- Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Earthing- Reliable earthing of rack-mounted equipment should be maintained.

Particular attention should be given to supply connections other than direct connections to the branch circuit (for example, the use of power strips).

19.9. Electrostatic Discharge

拴 Caution

ESD can damage drives, boards, and other parts. We recommend that you perform all procedures at an ESD workstation. If one is not available, provide some ESD protection by wearing an antistatic wrist strap attached to chassis ground (any unpainted metal surface) on your server when handling parts.

Always handle boards carefully. They can be extremely sensitive to ESD. Hold boards only by their edges. After removing a board from its protective wrapper or from the server, place the board component side up on a grounded, static free surface. Use a conductive foam pad if available but not the board wrapper. Do not slide board over any surface.

19.10. Other Hazards

19.10.1. CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL

Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/perchlorate.

Perchlorate Material: Lithium battery (CR2032) contains perchlorate. Please follow instructions for disposal.

19.10.2. NICKEL



NVIDIA Bezel. The bezel's decorative metal foam contains some nickel. The metal foam is not intended for direct and prolonged skin contact. Please use the handles to remove, attach or carry the bezel. While nickel exposure is unlikely to be a problem, you should be aware of the possibility in case you are susceptible to nickel-related reactions.

19.10.3. Battery Replacement

拴 Caution

There is the danger of explosion if the battery is incorrectly replaced. When replacing the battery, use only the battery recommended by the equipment manufacturer.

Dispose of batteries according to local ordinances and regulations. Do not attempt to recharge a battery.

Do not attempt to disassemble, puncture, or otherwise damage a battery.

19.10.4. Cooling and Airflow

拴 Caution

Carefully route cables as directed to minimize airflow blockage and cooling problems. For proper cooling and airflow, operate the system only with the chassis covers installed.

Operating the system without the covers in place can damage system parts. To install the covers:

- Check first to make sure you have not left loose tools or parts inside the system.
- Check that cables, add-in cards, and other components are properly installed.
- > Attach the covers to the chassis according to the product instructions.

The equipment is intended for installation only in a Server Room/ Computer Room where both these conditions apply:

- Access can only be gained by SERVICE PERSONS or by USERS who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be taken.
- Access is through the use of a TOOL or lock and key, or other means of security, and is controlled by the authority responsible for the location.

Chapter 20. Compliance

The NVIDIA DGX[™] H100/H200 System is compliant with the regulations listed in this section.

20.1. United States

Federal Communications Commission (FCC) FCC Marking (Class A)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including any interference that may cause undesired operation of the device.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

California Department of Toxic Substances Control: Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/perchlorate.

20.2. United States/Canada

TÜV Rheinland of North America is accredited as a Nationally Recognized Testing Laboratory (NRTL), by OSHA (The Occupational Safety and Health Administration) in the United States, and as a Product Certification Body by SCC (Standards Council of Canada) in Canada. Refer to https://www.tuv.com/usa/en/ctuvus-certification.html

cTUVus Mark



20.3. Canada

This device complies with Innovation, Science and Economic Development Canada (ISED) licenseexempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

20.4. EU

European Conformity; Conformité Européenne (CE)



This is a Class A product. In a domestic environment this product may cause radio frequency interference in which case the user may be required to take adequate measures.

This device bears the CE mark in accordance with Directive 2014/53/EU. This device complies with the following Directives:

- ▶ EMC Directive A, I.T.E Equipment.
- Low Voltage Directive for electrical safety.
- ▶ RoHS Directive for hazardous substances.
- ► Energy-related Products Directive (ErP).

The full text of EU declaration of conformity is available at the following URL: http://www.nvidia.com/support

A copy of the Declaration of Conformity to the essential requirements may be obtained directly from NVIDIA GmbH (Bavaria Towers – Blue Tower, Einsteinstrasse 172, D-81677 Munich, Germany).

20.5. Australia and New Zealand

Australian Communications and Media Authority



This product meets the applicable EMC requirements for Class A, I.T.E equipment.

20.6. Brazil

INMETRO



20.7. Japan

Voluntary Control Council for Interference (VCCI)



この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害 を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう 要求されることがあります。 VCCI-A



この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害 を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう 要求されることがあります。 VCCI-A

This is a Class A product.

In a domestic environment this product may cause radio interference, in which case the user may be required to take corrective actions. VCCI-A.

2008年、日本における製品含有表示方法、JISC0950が公示されました。製造事業者は、2006年7月1日 以降に販売される電気・・電子機器の特定化学物質の含有に付きまして情報提供を義務付けられました。 製品の部材表示に付きましては、以下をご覧ください。¶

A Japanese regulatory requirement, defined by specification JIS C 0950, 2008, mandates that manufacturers provide Material Content Declarations for certain categories of electronic products offered for sale after July 1, 2006.

To view the JIS C 0950 material declaration for this product, visit

a

Japan RoHS Material Content Declaration

1	特定化学物質記号。									
主な分類ロ	Pb¤	Hg¤	Cd¤	Cr(VI)¤	PBB¤	PBDE¤				
筐 休 o	除外項目口	0::	0::	0::	0::	012				
プリント基板□	除外項目□	012	0::	0::	0::	012				
プロセッサー ^ロ	除外項目□	00	0::	00	0::	012				
マザーボードロ	除外項目□	00	00	00	0::	012				
電源¤	除外項目□	0¤	0::	0::	0::	012				
システムメモリ□	除外項目□	0¤	0¤	0¤	0	0¤				
<u>ハードディスクドライブ¤</u>	除外項目□	0¤	0¤	0¤	0¤	0¤				
機械部品(·ファン、ヒートシンク、ベゼル¶)¤	除外項目□	0¤	0¤	0¤	0¤	012				
ケーブル/ コネクターロ	除外項目□	012	0::	0::	00	012				
はんだ付け材料ロ	0¤	0¤	0¤	0¤	0¤	012				
フラックス、クリームはんだ、ラベル、そ の他消耗品::	0¤	0¤	0¤	0¤	0:0	013				

注:¶

1.「0」は、特定化学物質の含有率が日本工業規格・JIS-C⁻0950:2008-<u>に記載されている含有率基準値より低いことを示します。</u> 2.「除<u>外項目」は、特定化学物質が含有マークの除外項目に該当するため、特定化学物質について、日本工業規格</u>-JIS-C¶

0950:2008・に基づく含有マークの表示が不要であることを示します。¶

3. 「0.1wt% 超」または「0.01wt% 超」<u>は、特定化学物質の含有率が日本工業規格JIS</u> C・0950:2008・に記載されている含有率基準値を超え ていることを示します。□

A Japanese regulatory requirement, defined b Declarations for certain categories of electron	y specification JI ic products offer	IS C 0950: 2008, red for sale after	mandates that r July 1, 2006.	nanufacturers pr	ovide Material C	ontent	
Product Model Number: P3687 Server							
	Symbols of Specified Chemical Substance						
Major Classification	РЬ	Hg	Cd	Q(VI)	PBB	PBDE	
Chassis	Exempt	0	0	0	0	0	
PCA	Exempt	0	0	0	0	0	
Processor	Exempt	0	0	0	0	0	
Motherboard	Exempt	0	0	0	0	0	
Power supply	Exempt	0	0	0	0	0	

System memory	Exempt	0	0	0	0	0
Hard drive	Exempt	0	0	0	0	0
Mechanical parts (fan, heat sink, bezel)	Exempt	0	0	0	0	0
Cables/Connectors	Exempt	0	0	0	0	0
Soldering material	0	0	0	0	0	0
Flux, Solder Paste, label and other	0	0	0	0	0	0
consumable materials						

Notes:

"Or indicates that the level of the specified chemical substance is less than the threshold level specified in the standard, JIS C 0950:2008.
 "Exempt" indicates that the specified chemical substance is exempt from marking and it is not required to display the marking for that specified chemical substance per the standard, JIS C 0950:2008.

3. "Exceeding 0.1wt%" or "Exceeding 0.01wt%" is entered in the table if the level of the specified chemical substance exceeds the threshold level specified in the standard, JIS C 0950: 2008.

20.8. South Korea

Korean Agency for Technology and Standards (KATS)



	이 기기는 업무용(A급) 전자파적합기기로서 판
A급 기기	매자 또는 사용자는 이 점을 주의하시기 바라
(접구용 영중종신기자재)	며, 가정외의 지역에서 사용하는 것을 목적으로
	합니다.

Class A Equipment (Industrial Broadcasting & Communication Equipment). This equipment Industrial (Class A) electromagnetic wave suitability equipment and seller or user should take notice of it, and this equipment is to be used in the places except for home.

Korea RoHS Material Content Declaration

확인 및 평	평가 양식은	은 제품에	포함 된 유	해 물질의	이 허용 기관	준의 준수!	에 관한
므 즈비	상호 :		앤비디아홍콩홑딩즈 리미티드(영업소)		법인등록번호		110181- 0036373
포근역	대표자성명	!	카렌테레사빈즈		사업자등록	번호:	120-84- 06711
	주소		서울특별시	강남구 영동	통대로 511, 2	101호 (삼성	동,
			제품	내용			
제품의 종류	f	해당없음		제품명(규격	1)	해당없음	
세부모델명(번호): 해당없음			제풍출시일		해당없음		
제품의 중룡	¥.	해당없음	제조, 수입일		갑자 앤비디이		
엔비디어의 그래픽 카드제품은 전기 전자제품 및 자동차의 자원순환에 관한 법률 시행경 제 11조 제 1월에 의거한 법 시행병규칙 제 3조에에따른 유해동결함유 기준을 확인 및 평가한 결과, 이를 준수하였음을 공표합니다.							
구비서류 :	없음						
작성방법							
① 제품의 및 제 2항이	종류는 "전7 따른 품목	'l.전자제품 별로 구분하	및 자동차의 여 기재합니	자원순환어 다.	관한 법률 /	시행령"제 8	3조 제 1항
② 전기 전	자 제품의 경	령우 모텔명	(번호), 자동	차의 경우, 제	해원관리번호	호를 기재합	니다.
③ 해당제	품의 제조업:	자 또는 수입	[업자를 기지	∦합니다.			

Confirmation and Evaluation Form Concerning the Adherence to Acceptable Standards of Hazardous Materials Contained in Products

Statement	Company Name:		Nvidia Hone Holding Ltd branch	gKong I.Korea	Corporate Identificatio	110181- 0036373	
Prepared	by Name of C	ompany	Karon Thor	aco Ruros	Business Re	Business Registration	
Representa	ative:	Kalen melesa bums		Number:	06711		
	Address		2788 San To	omas Expres	isway, Santa	Clara, CA 9	5051
			Product Ir	formation			
Product Ca	tegory:	N/A		Name of Product:		N/A	
Detailed Pr Model Nan (Number):	oduct ne	N/A		Date of first release:	t market	N/A	
Weight of I	Product:	N/A		Manufactur Importer:	er and/or	NVIDIA Co	rporation

This for is publicly certify That NVIDIA Company has undergone the confirmation and evaluation procedures for the acceptable amounts of hazardous materials contained in graphic card according to the regulations stipulated in Article 3 of the 'Status on the Recycling of Electrical and Electronic Products, and Automobiles' and that company has graphic card adhered to the Enforcement Regulations of Article 11, Item 1 of the statute.

Attachment: None

* Preparing the Form

① Please indicate the product category according to the categories listed in Article 8, Items 1and 2 of the ' Enforcement Ordinance of the Statute on the Recycling of Electrical, Electronic and Automobile Materials'

② For electrical and electronic products, please indicate the Model Name (and number). For automobiles, please indicate the Vehicle Identification Number.

③ Please indicate the name of manufacturer and/or importer of the product.

20.9. China

China Compulsory Certificate

No certification is needed for China. The NVIDIA DGX A100 is a server with power consumption greater than 1.3 kW.

China RoHS Material Content Declaration



产品中有實物质的名称及含量
 The Table of Hazardous Substances and their Content
 根据中国(电器电子产品有害物质限制使用管理办法)
as required by China's Management Methods for Restricted of Hazardous
 Substances Used in Electrical and Electronic Products
 部件名称
 Hazardous Substances

Parts	铅	汞	镉	六价铬	多溴联	多溴联苯
	(Pb)	(Hg)	(Cd)	(Cr(VI))	苯	西迷
					(PBB)	(PBDE)
机箱	х	0	0	0	0	0
Chassis						
印刷电路部件	х	0	0	0	0	0
PCA						
处理器	х	0	0	0	0	0
Processor						
主板	х	0	0	0	0	0
Motherboard						
电源设备	х	0	0	0	0	0
Power supply						
存储设备	х	0	0	0	0	0
System memory						
硬盘驱动器	х	0	0	0	0	0
Hard drive						
机械部件 (风扇、散热器、面板	x	0	0	0	0	0
等)						
Mechanical parts (fan, heat sink, bezel)						
线材/连接器	х	0	0	0	0	0
Cables/Connectors						

焊接金属	0	0	0	0	0	0
Soldering material						
助焊剂,锡膏,标签及其他耗材 Flux, Solder Paste, label and other consumable materials	0	0	0	0	0	0
本表格依据SJ/T 11364-2014 的	· 规定编制					
The table according to SJ/T 1136	54-2014					
O:表示该有害物质在该部件所有	均质材料	中的含量	b白在GB	S/T 265	72-2011	标准规
定的限量要求以下。						
0: Indicates that this hazardous	substan	ce contai	ined in a	all of the	homoger	neous
materials for this part is below						
the limit requirement in GB/T 26	572-2011	l. 				
X:表示该有害物质至少在该部件	的某一均	质材料中	P的含量;	超出GB/1	F 2657	2-2011
标准规定的限量要求。						
X: Indicates that this hazardous	substand	ce contai	ned in a	t least o	ne of the	
nomogeneous materials used to)F					
this part is above the limit requir	ement ir	16B/126	5572-20	11.		
此表中所有名称中含 "X" 的部件	均符合欧	盟 RoHS	立法。			
All parts named in this table wi Union * s RoHS Legislation.	th an "X	(" are in c	complia	nce with	n the Euro	opean
Note: The referenced Environme determined according to norma temperature and humidity.	ental Pro Loperati	tection L ng use co	Jse Peri ondition	od Mark s of the	ing was product s	uch as

20.10. Taiwan

Bureau of Standards, Metrology & Inspection (BSMI)



警告使用者: 此為甲類資訊技術設備,於居住環境中使用時,可能會造成射頻擾動,在此種 情況下,使用者會被要求採取某些適當的對策

報驗義務人:

香港商輝達香港控股有限公司台灣分公司・・統一編號: 80022300

臺北市內湖區基湖路8號.

RENT # 1 A character = 49 character Heriting Base 11 A character Heriting Expension of the Radie Colspan="2">Subtract Heriting Figure 1000 Colspan="2">Subtract Heriting Figure 1000 Colspan="2">Subtract Heriting Colspan="2" Subtract Herit

Taiwan RoHS Material Content Declaration

20.11. Russia/Kazakhstan/Belarus

Customs Union Technical Regulations (CU TR)



This device complies with the technical regulations of the Customs Union (CU TR)

ТЕХНИЧЕСКИЙ РЕГЛАМЕНТ ТАМОЖЕННОГО СОЮЗА О безопасности низковольтного оборудования (ТР ТС 004/2011)

ТЕХНИЧЕСКИЙ РЕГЛАМЕНТ ТАМОЖЕННОГО СОЮЗА Электромагнитная совместимость технических средств (ТР ТС 020/2011)

Технический регламент Евразийского экономического союза "Об ограничении применения опасных веществ в изделиях электротехники и радиоэлектроники" (ТР ЕАЭС 037/2016)

Federal Agency of communication (FAC)

This device complies with the rules set forth by Federal Agency of Communications and the Ministry of Communications and Mass Media.

Federal Security Service notification has been filed.

20.12. Israel

SII

ודא שלמות ותקינות כבל החשמל והתקע אין להכניס או להוציא את התקע מרשת החשמל בידיים רטובות . אין לפתוח את המכשיר , במקרה של בעיה כלשהו יש לפנות למעבדת השירות הקרובה. יש להרחיק את המכשיר מנוזלים . במקרה של ריח מוזר, רעשים שמקורם במכשיר , יש לנתקו מיידית מרשת החשמל ולפנות למעבדת שירות המכשיר מיועד לשימוש בתוך המבנה , ולא לשימוש חיצוני ולא לשימוש בסביבה לחה. אין לחתוך, לשבור, ולעקם את הכבל החשמל. אין להניח חפצים על הכבל החשמל או להניח לו להתחמם יתר על המידה , שכן עלול לגרום לנזק ,דליקה או התחשמלות . יש להקפיד לחזק את התקן הניתוק במצב תפעולי מוכן לשימוש. אזהרה: אין להחליף את כבל הזינה בתחליפים לא מקוריים, חיבור לקוי עלול לגרום התקן הניתוק במצב תפעולי מוכן לשימוש. אזהרה: אין להמליף את כבל הזינה בתחליפים לא מקוריים, חיבור לקוי עלול לגרום

20.13. India

Bureau of India Standards (BIS)



Authenticity may be verified by visiting the Bureau of Indian Standards website at http://www.bis.gov. in.

India RoHS Compliance Statement

This product, as well as its related consumables and spares, complies with the reduction in hazardous substances provisions of the "India E-waste (Management and Handling) Rule 2016". It does not contain lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for where allowed pursuant to the exemptions set in Schedule 2 of the Rule.

20.14. South Africa

South African Bureau of Standards (SABS)

This device complies with the following SABS Standards: SANS 2332: 2017/CISPR 32:2015 SANS 2335:2018/ CISPR 35:2016

National Regulator of Compulsory Specification (NRCS)

This device complies with following standard under VC 8055: SANS IEC 60950-1
20.15. Great Britain (England, Wales, and Scotland)

UK Conformity Assessed



This device complies with the following Regulations:

- SI 2016/1091: Electromagnetic Compatibility (EMC)
- SI 2016/1101: The Low Voltage Electrical Equipment (Safety)
- SI 2012/3032: The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (As Amended)

A copy of the Declaration of Conformity to the essential requirements may be obtained directly from NVIDIA Ltd. (100 Brook Drive, 3rd Floor Green Park, Reading RG2 6UJ, United Kingdom)

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