NVIDIA DGX OS SERVER
VERSION 2.1.4

DA-08260-214_v02 | June 2018

Release Notes and Update Guide
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This document describes version 2.1.4 of the NVIDIA® DGX™ OS Server Release 2.1 software and update package for performing the over-the-network update.

This software update is provided “over the network”, and requires an internet connection and ability to access the NVIDIA public repository.

If your DGX-1 is not connected to a network with internet access, refer to the DGX-1 User Guide for instructions on how to install the software on air-gapped systems.

UPDATE ADVISEMENT

- DGX OS Server software
  
  NVIDIA recommends updating to the latest DGX OS Server Release 3.1. See the DGX OS Server 3.1.7 Release Notes for more information.

  All DGX-1 systems with DGX OS Server Release 1.x or 2.x should be updated to DGX OS Server version 2.1.4 as it improves system reliability and I/O performance, and includes security fixes.

  Customers who want to use NVIDIA Docker Containers Release version 17.09 and later must upgrade their DGX-1 systems to release 2.1 or later to ensure compatibility with the DGX Optimized Frameworks.
▪ NVIDIA Docker Containers

In conjunction with the DGX OS Server 2.1.4 update, customers should update their NVIDIA Docker containers to the latest container release\(^1\).

▪ Ubuntu Security Updates

Customers are responsible for keeping the DGX-1 up-to-date with the latest Ubuntu security updates using the ‘apt-get upgrade’ procedure. See the [Ubuntu Wiki Upgrades](http://docs.nvidia.com/deeplearning/dgx/index.htm) web page for more information.

### ABOUT RELEASE 2.1

The following are the primary features of the DGX OS Server Release 2.1:

▪ Supports DGX-1 using NVIDIA Pascal GPUs
▪ Ubuntu Server 14.04 LTS
▪ NVIDIA GPU Driver Release 384

### HIGHLIGHTS AND CHANGES IN VERSION 2.1.4

▪ NVIDIA GPU Driver Version 384.145
  Includes security updates for driver components.
▪ Updated `nvsysinfo` to version 18.04-4
▪ Added support for `nvhealth` version 18.04-4 (must be installed separately)

---

\(^1\) See the [NVIDIA Deep Learning Frameworks documentation website](http://docs.nvidia.com/deeplearning/dgx/index.htm) for information on the latest container releases as well as instructions for how to access them.
END OF SUPPORT NOTICE

NVIDIA will discontinue support for DGX OS Server 2.1 effective December 31, 2018. After this date, NVIDIA will no longer provide software updates for this release. You may need to upgrade your DGX-1 systems to a supported release to address issues or security vulnerabilities.

Evaluate your installation to determine update needs and strategy. Systems can be updated now to DGX OS Server 3.1 (which includes Ubuntu 16.04), or updated later to update to a future software release that includes Ubuntu 18.04.

KNOWN ISSUES

- Software Power Cap Not Reported Correctly by nvidia-smi
- Ipmitool cannot Manipulate FRU Data

Software Power Cap Not Reported Correctly by nvidia-smi

Issue

On DGX-1 systems with Pascal GPUs, nvidia-smi does not report Software Power Cap as "Active" when clocks are throttled by power draw.

Workaround

This issue is with nvidia-smi reporting and not with the actual functionality. This will be fixed in a future release.

Ipmitool cannot Manipulate FRU Data

Issue

The installed ipmitool cannot manipulate FRU data.

Workaround

If you need to access FRU information, go to the NVIDIA Enterprise Support site (https://nvid.nvidia.com/enterprisellogin) and refer to the Knowledge Base article DGX-1 Asset Tag Programming for instructions on using the ipmi fru command from the freeipmi package.
UBUNTU / LINUX KERNEL ISSUES

The following are known issues with either the Ubuntu OS or the Linux kernel that affect the DGX-1.

- **System May Slow Down When Using mpirun**
- **FS-Cache Assertion Error Leading to System Panic May Occur**
- **Network Performance Drop**

System May Slow Down When Using mpirun

**Issue**

Customers running Message Passing Interface (MPI) workloads may experience the OS becoming very slow to respond. When this occurs, a log message similar to the following would appear in the kernel log:

```
kernel BUG at /build/linux-fQ94TU/linux-4.4.0/fs/ext4/inode.c:1899!
```

**Explanation**

Due to the current design of the Linux kernel, the condition may be triggered when `get_user_pages` is used on a file that is on persistent storage. For example, this can happen when `cudaHostRegister` is used on a file path that is stored in an ext4 filesystem. DGX systems implement `/tmp` on a persistent ext4 filesystem.

**Workaround**

NOTE: If you performed this workaround on a previous DGX OS software version, you do not need to do it again after updating to the latest DGX OS version.

In order to avoid using persistent storage, MPI can be configured to use shared memory at `/dev/shm` (this is a temporary filesystem).

If you are using Open MPI, then you can solve the issue by configuring the Modular Component Architecture (MCA) parameters so that `mpirun` uses the temporary file system in memory.

For details on how to accomplish this, see the Knowledge Base Article [DGX System Slows Down When Using mpirun](#) (requires login to [NVIDIA Enterprise Support](#)).
FS-Cache Assertion Error Leading to System Panic May Occur

Issue

An issue in the Linux kernel can, under some workloads, cause a kernel thread to crash due to an FS-Cache service assertion failure.

This can be confirmed by examining the kernel logs (/var/log/kern.log*).

Example:

Mar 27 11:19:42 dev-dgx01 kernel: [514599.193456] FS-Cache:  
Mar 27 11:19:42 dev-dgx01 kernel: [514599.193605] FS-Cache: 6 == 5 is false  
Mar 27 11:19:42 dev-dgx01 kernel: [514599.193767] ------------[ cut here ]---------------  
Mar 27 11:19:42 dev-dgx01 kernel: [514599.193843] kernel BUG at /build/linux-3phnTq/linux-4.4.0/fs/fscache/operation.c:494!

Workaround

**NOTE:** If you performed this workaround on a previous DGX OS software version, you do not need to do it again after updating to the latest DGX OS version.

The FS-Cache service can be disabled to prevent system panics as follows.

1. Remove FS-Cache options from NFS or CIFS volumes.
   Edit the /etc/fstab file to ensure that when mounting an NFS or CIFS volume, the "fsc" option is not used.
   For example, remove the highlighted portion:

   ```
   nfs-server.domain:/volume /mnt nfs_ro,noatime,rsize=32768,wsize=32768,nolock,tcp,intr,fsom,nofail,nfsvers=3 0 0
   ```

2. Remount the NFS volume without FS-Cache.

   ```
   $ sudo umount /mnt  
   $ sudo mount /mnt
   ```

3. Disable the FS-Cache service.
   a) Stop the FS-cache service.

   ```
   $ sudo service cachefilesd stop
   ```
b) Edit `/etc/default/cachefilesd` and set "RUN=no".

For more background information, see the Knowledge Base Article [DGX-1 System Panic Due to FS-Cache Assertion Failure](#) (requires login to [NVIDIA Enterprise Support](#)).

**Network Performance Drop**

**Issue**

An issue with the Ubuntu kernel since 4.4.0-116 results in slower network performance when running server-side UDP workloads.

**Details**

As of the DGX OS Server 2.1.4 release, the Ubuntu kernel (4.4.0-124) is still subject to this issue. A later kernel version may resolve the issue, at which point an over-the-network update of the DGX OS software will incorporate the fix.
DGX OS SERVER SOFTWARE CONTENT

The following table provides version information for software included in the DGX OS Server update.

<table>
<thead>
<tr>
<th>Component</th>
<th>Version</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>DGX-OS Server Software</td>
<td>2.1.4</td>
<td>Software versions included in this DGX OS Server update package</td>
</tr>
<tr>
<td>GPU Driver</td>
<td>384.145</td>
<td></td>
</tr>
<tr>
<td>Ubuntu Server</td>
<td>14.04 LTS</td>
<td>The Ubuntu update will incorporate the kernel version available at the time of the update.</td>
</tr>
<tr>
<td>Ubuntu kernel</td>
<td>4.4.0-124 or later</td>
<td></td>
</tr>
</tbody>
</table>

VERSION REFERENCE

The following table shows the firmware and BIOS versions for the DGX-1 hardware at the time of the update release, and tested versions of Docker and the Docker Engine Utility for NVIDIA GPUs (nvidia-docker).

<table>
<thead>
<tr>
<th>Component</th>
<th>Version</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>DGX-1 BMC</td>
<td>3.20.30</td>
<td>Released versions for DGX-1 hardware (Pascal) at the time of this software release. Information provided for reference purposes.</td>
</tr>
<tr>
<td>DGX-1 SBIOS</td>
<td>S2W_3A05</td>
<td></td>
</tr>
<tr>
<td>DGX-1 VBIOS</td>
<td>86.00.41.00.05</td>
<td></td>
</tr>
<tr>
<td>Docker CE</td>
<td>18.03-01</td>
<td>Not included in DGX OS Server 2.1.4, but this shows the tested versions for running NVIDIA Docker containers. If the software is installed prior to updating the DGX Server OS, then Docker will be updated to the release provided from a repository maintained by NVIDIA.</td>
</tr>
<tr>
<td>Docker Engine Utility for NVIDIA GPUs</td>
<td>nvidia-docker v1.0.1</td>
<td></td>
</tr>
</tbody>
</table>
DGX OS SERVER RELEASE 2.1.4 UPDATE GUIDE

These instructions explain how to update the DGX OS Server software through an internet connection to the NVIDIA public repository, using the DGX-1 over-the-network upgrade script (dgx1-ota-update). The script updates a DGX-1 system image to the latest QA’d versions of the entire DGX-1 software stack, including the drivers.

Perform the updates using commands on the DGX-1 console.

CONNECTING TO THE DGX-1 CONSOLE

Connect to the DGX-1 console using either a direct connection or a remote connection through the BMC.

**NOTE:** SSH can be used to perform the update. However, if the Ethernet port is configured for DHCP, there is the potential that the IP address can change after the DGX-1 is rebooted during the update, resulting in loss of connection. If this happens, connect using either a direct connection or through the BMC to continue the update process.

Direct Connection

4. Connect a display to the VGA connector and a keyboard to any one of the USB ports.
5. Power on the DGX-1
Remote Connection through the BMC

This method requires that you have the BMC login credentials.

6. Make sure you have connected the IPMI port on the DGX-1 to your LAN.

7. Open a Java-enabled browser within your LAN and go to http://<IPMI IP Address>/.
   Make sure popups are allowed for the BMC address.

8. Log in.
   If the administrator has not manually created a password, then the username that
   was created during the initial DGX-1 setup is used for both the BMC username and
   BMC password.

9. From the top menu, click Remote Control and then select Console Redirection.

10. Click Java Console to open the popup window.

11. If necessary, power on the DGX-1 using the power button icon on the upper right
    corner of the BMC window.

PERFORMING THE OVER-THE-NETWORK UPDATE

NOTES:

The DGX-1 will automatically reboot during the update process to complete the
upgrade of the Linux kernel, CUDA driver, and Mellanox firmware. See the section
Recovering from an Interrupted Update in the event the script is interrupted for any
reason.

If you have already installed Docker and nvidia-docker, then be sure to perform the
steps in the section Resolving Version Incompatibilities on Systems with nvidia-docker
1.0.0.

Performing the Update

1. Verify that networking is enabled so that you can access the DGX-1 public
   repository.
   For example:

   ```
   $ ping www.google.com
   ```

   You may require alternate methods of verifying, if your network is not configured
   for ping.

2. Update the list of available packages and their versions.

   ```
   $ sudo apt-get update
   ```
3. Install CURL, if not already installed.

   $ sudo apt-get install curl

4. Verify that the DGX-1 public repository is configured.

   $ dpkg -l dgx1-repo-ubuntu1404

   Expected output (last line):
   
   ii  dgx1-repo-ubuntu1404 1.1-1 amd64 dgx1 repository configuration files

   If this output appears, then proceed directly to step 5.

   If the `dgx1-repo-ubuntu1404` package is not present, then install the package manually as follows:

   c) Download the debian repo using `wget`.

      $ sudo wget http://international.download.nvidia.com/dgx1/repos/pool/multiverse/d/dgx1-repo/dgx1-repo-ubuntu1404_1.1-1_amd64.deb -O /tmp/dgx1-repo-ubuntu1404_1.1-1_amd64.deb

   d) Install the package.

      $ sudo dpkg -i /tmp/dgx1-repo-ubuntu1404_1.1-1_amd64.deb

   e) Verify that the package installed.

      $ dpkg -l dgx1-repo-ubuntu1404

      Expected output:

      ii  dgx1-repo-ubuntu1404 1.1-1 amd64 dgx1 repository configuration files

5. Get the new package list.

   $ sudo apt-get update

6. Install the update script.

   $ sudo apt-get -y --force-yes install dgx1-ota-update

7. Run the update script.

   The script automatically performs several steps:

   - Removes packages (nvidia-361, ar-mgr, isert-dkms, etc).
• Installs the update meta package (dgx1-ota-update-meta).
• Reboots the DGX-1 upon completion.

To run the script, enter the following:

```bash
$ sudo /usr/bin/dgx1-ota-update.sh
```

Enter y at the prompt:

**Upgrade NVIDIA DGX1 from 2.0.x to 2.1.4? (y/NO)--:**

**If you are updating from version 1.0, you may be presented with a configuration choice such as the following:**

```
Setting up dgx-limits (1.0-1) ...

Configuration file '/etc/security/limits.d/dgx-limits.conf'

==> File on system created by you or by a script.
==> File also in package provided by package maintainer.
What would you like to do about it? Your options are:
  Y or I  : install the package maintainer's version
  N or O  : keep your currently-installed version
  D       : show the differences between the versions
  Z       : start a shell to examine the situation

The default action is to keep your current version.
```

Press Y to all such messages to “install the package maintainer’s version”.

**If you see the following message:**

```
A new version of configuration file /etc/default/grub is available, but the version installed currently has been locally modified.
What do you want to do about modified configuration file grub?
  install the package maintainer's version
  keep the local version currently installed
  show the differences between the versions
  show a side-by-side difference between the versions
  show a 3-way difference between available versions
  do a 3-way merge between available versions
  start a new shell to examine the situation
```

Select **install the package maintainer’s version**.

**You may see the following error message during DKMS configuration for the nv_peer_mem module while running the script:**

```
DKMS: install completed.
modprobe: ERROR: could not insert 'nv_peer_mem': Exec format error
```

The next section provides instructions for remediating this error.

8. When completed, press y at the prompt to reboot the system.

```
Reboot now to finalize 2.1.4? (y/NO) : y
```

9. Wait for the system to come back up, then proceed to the next section.
Verifying the Update

1. Confirm that the Linux kernel version is 4.4.0-124 or later.
   
   $\text{uname -a}$

   Expected output:
   
   Linux jws-1 4.4.0-124-generic ...

2. Confirm GPU driver version is 384.145.
   
   $\text{nvidia-smi}$

   Expected output (first line)
   
   NVIDIA-SMI 384.145 Driver Version: 384.145

3. Make sure the nvidia-peer-memory module is installed.
   
   $\text{lsmod | grep nv_peer_mem}$

   Expected output:
   
   nv_peer_mem 16384 0
   nvidia 11911168 30 nv_peer_mem,nvidia_modeset,nvidia_uvm
   ib_core 143360 13
   rdma_cm,ib_cm,ib_sa,iw_cm,nv_peer_mem,mlx4_ib,mlx5_ib,ib_mad,ib_ucm,
   ,ib_umad,ib_uverbs,rdma_ucm,ib_ipoib

   - If the expected output appears, then skip to step 4.
   - If there is no output, then build and install the nvidia-peer-memory module as follows:

   f) Get and install the module.

   $\text{sudo apt-get install --reinstall mlnx-ofed-kernel-dkms nvidia-
   peer-memory-dkms}$

   Expected output:
   
   DKMS: install completed.
   Processing triggers for initramfs-tools (0.103ubuntu4.2) ...
   update-initramfs: Generating /boot/initrd.img-4.4.0-64-generic

   g) Add the module to the Linux kernel.

   $\text{sudo modprobe nv_peer_mem}$

   There is no expected output for this command.

   h) Repeat step 3 to verify that the nvidia-peer-memory module is installed.

4. If your network is configured for DHCP, then make sure that dynamic DNS updates are enabled.
Check whether /etc/resolv.conf is a link to /run/resolvconf/resolv.conf.

```
$ ls -l /etc/resolv.conf
```

Expected output:
```
lrwxrwxrwx 1 root root 29 Dec  1 21:19 /etc/resolv.conf -> ../run/resolvconf/resolv.conf
```

If the expected output appears, then you have completed the over-the-network update and can stop here, otherwise enable dynamic DNS updates as follows:

a) Launch the Resolvconf Reconfigure package.

```
$ sudo dpkg-reconfigure resolvconf
```

The Configuring resolvconf screen appears.

b) Select <Yes> when asked whether to prepare /etc/resolv.conf for dynamic updates.

c) Select <No> when asked whether to append original file to dynamic file.

d) Select <OK> at the Reboot recommended screen.

You do not need to reboot.

You are returned to the command line.

If you are connected to the DGX-1 using SSH, then the next two steps will usually cause you to lose your connection. Therefore, you should perform the steps using a direct display and keyboard connection to the DGX-1. Alternatively, you can skip the following steps and reboot the system instead.

e) Bring down the interface, where <network interface> is em1 or em2, whichever you have set up as your primary network interface:

```
$ sudo ifdown <network interface>
```

Expected output:
```
ifdown: interface <network interface> not configured
```

f) Bring up the interface, where <network interface> is em1 or em2, whichever you have set up as your primary network interface:

```
$ sudo ifup <network interface>
```

Expected output (last line):
```
... bound to <IP address> -- renewal in ...
```

g) Repeat step 4 to confirm that /etc/resolv.conf is a link to /run/resolvconf/resolv.conf.
RECOVERING FROM AN INTERRUPTED UPDATE

If the script is interrupted during the update, such as from a loss of power or loss of network connection, you can attempt to recover as follows:

1. Restore power or restore the network connection, whichever caused the interruption.
   - If the system encounters a kernel panic after you restore power and reboot the DGX-1, you will not be able to perform the over-the-network update. You will need to re-image the DGX-1 with the latest 2.x image and then update the software.
   - If you are successfully returned to the Linux command line, continue the following steps.

2. Reset the script.

   ```
   $ sudo dpkg --configure --a
   ```

3. Continue following the instructions from step 9 in the *Performing the Over-the-Network Update* instructions.
RESOLVING VERSION INCOMPATIBILITIES ON SYSTEMS WITH NVIDIA-DOCKER 1.0.0

As part of the upgrade of the DGX Software to v2.1, a new version of Docker (docker-engine) is automatically installed. If your system was already installed with the nvidia-docker package 1.0.0, it will not be compatible with the updated docker-engine.

To resolve the incompatibility, re-install docker-engine 1.12.6 by entering the following, including entering y at the prompt to continue.

```
$ sudo apt-get install --reinstall docker-engine=1.12.6-0~ubuntu-trusty
```

Reading package lists... Done
Building dependency tree
Reading state information... Done
Recommended packages:
  aufs-tools cgroupfs-mount cgroup-lite git apparmor
The following packages will be DOWNGRADED:
  docker-engine
0 upgraded, 0 newly installed, 1 downgraded, 0 to remove and 0 not upgraded.
Need to get 19.3 MB of archives.
After this operation, 9,383 kB of additional disk space will be used.
Do you want to continue? [Y/n] y
Fetched 19.3 MB in 1s (17.7 MB/s)
dpkg: warning: downgrading docker-engine from 17.05.0~ce-0~ubuntu-trusty to 1.12.6-0~ubuntu-trusty
(Reading database ... 102380 files and directories currently installed.)
Preparing to unpack .../docker-engine_1.12.6-0~ubuntu-trusty_amd64.deb ...
docker stop/waiting
Unpacking docker-engine (1.12.6-0~ubuntu-trusty) over (17.05.0~ce-0~ubuntu-trusty) ...
Processing triggers for man-db (2.6.7.1-1ubuntu1) ...
Processing triggers for ureadahead (0.100.0-16) ...
Setting up docker-engine (1.12.6-0~ubuntu-trusty) ...
Installing new version of config file /etc/init.d/docker ...
Installing new version of config file /etc/default/docker ...
Installing new version of config file /etc/bash_completion.d/docker ...
Installing new version of config file /etc/init/docker.conf ...
docker start/running, process 5138
Processing triggers for ureadahead (0.100.0-16) ...
$
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