NVIDIA DGX A100

User Guide
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Chapter 1. Introduction to the NVIDIA DGX A100 System

The NVIDIA DGX™ A100 System is the universal system purpose-built for all AI infrastructure and workloads, from analytics to training to inference. The system is built on eight NVIDIA A100 Tensor Core GPUs.

This document is for users and administrators of the DGX A100 system.

1.1. Hardware Overview

This section provides information about the hardware in DGX A100.
1.1.1. DGX A100 Models and Component Descriptions

There are two models of the NVIDIA DGX A100 system: the NVIDIA DGX A100 640GB system and the NVIDIA DGX A100 320GB system.

Model Differentiation

<table>
<thead>
<tr>
<th>Component</th>
<th>NVIDIA DGX A100 640GB System</th>
<th>NVIDIA DGX A100 320GB System</th>
</tr>
</thead>
<tbody>
<tr>
<td>GPU</td>
<td>Qty 8 NVIDIA A100 GPUs</td>
<td>Qty 8 NVIDIA A100 GPUs</td>
</tr>
<tr>
<td></td>
<td>Third-generation NVLinks</td>
<td>Third-generation NVLinks</td>
</tr>
<tr>
<td>Total GPU Memory</td>
<td>640 GB</td>
<td>320 GB</td>
</tr>
<tr>
<td>NVIDIA NVSwitch</td>
<td>Qty 6</td>
<td>Qty 6</td>
</tr>
<tr>
<td></td>
<td>Second generation (2x faster than first generation)</td>
<td>Second generation (2x faster than first generation)</td>
</tr>
<tr>
<td>Networking</td>
<td>Up to 10 (Factory ship config)</td>
<td>Up to 9 (Factory ship config)</td>
</tr>
<tr>
<td></td>
<td>NVIDIA ConnectX-6 or ConnectX-7</td>
<td>NVIDIA ConnectX-6 or ConnectX-7</td>
</tr>
<tr>
<td></td>
<td>InfiniBand/200 Gb/s Ethernet</td>
<td>IB/200 Gb/s Ethernet</td>
</tr>
<tr>
<td></td>
<td>(Optional Add-on: Second dual-port 200 Gb/s Ethernet)</td>
<td>(Optional Add-on: Second dual-port 200 Gb/s Ethernet)</td>
</tr>
<tr>
<td>CPU</td>
<td>2 AMD Rome, 128 cores total</td>
<td>2 AMD Rome, 128 cores total</td>
</tr>
<tr>
<td>System Memory</td>
<td>2 TB (Factory ship config)</td>
<td>1 TB (Factory ship config)</td>
</tr>
<tr>
<td></td>
<td>(Optional Add-on: 1 TB to get 2 TB max.)</td>
<td>(Optional Add-on: 1 TB to get 2 TB max.)</td>
</tr>
<tr>
<td>Storage</td>
<td>30 TB (Factory ship config)</td>
<td>15 TB (Factory ship config)</td>
</tr>
<tr>
<td></td>
<td>U.2 NVMe Drives</td>
<td>U.2 NVMe Drives</td>
</tr>
<tr>
<td></td>
<td>(Optional drive upgrade to 60 TB)</td>
<td>(Optional Add-on: 15 TB to get 30 TB max.)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Optional drive upgrade to 60 TB</td>
</tr>
</tbody>
</table>
Component Description

Table 2. Component Description

<table>
<thead>
<tr>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>GPU</td>
<td>NVIDIA A100 GPU</td>
</tr>
<tr>
<td>CPU</td>
<td>2x AMD EPYC 7742 CPU w/64 cores</td>
</tr>
<tr>
<td>NVSwitch</td>
<td>600 GB/s GPU-to-GPU bandwidth</td>
</tr>
<tr>
<td>Storage (OS)</td>
<td>1.92 TB NVMe M.2 SSD (ea) in RAID 1 array</td>
</tr>
<tr>
<td>Storage (Data Cache)</td>
<td>3.84 TB NVMe U.2 SED (ea) in RAID 0 array (Optional 7.68 TB NVMe U.2. SEDs)</td>
</tr>
<tr>
<td>Network (Cluster) card</td>
<td>NVIDIA ConnectX-6 or ConnectX-7 Single Port InfiniBand (default): Up to 200Gbps Ethernet: 200GbE, 100GbE, 50GbE, 40GbE, 25GbE, and 10GbE</td>
</tr>
<tr>
<td>Network (Storage) card</td>
<td>NVIDIA ConnectX-6 or ConnectX-7 Dual Port Ethernet (default): 200GbE, 100GbE, 50GbE, 40GbE, 25GbE, and 10GbE InfiniBand: Up to 200Gbps</td>
</tr>
<tr>
<td>System Memory (DIMM)</td>
<td>1 TB per 16 DIMMs</td>
</tr>
<tr>
<td>BMC (out-of-band system management)</td>
<td>1 GbE RJ45 interface Supports IPMI, SNMP, KVM, and Web UI</td>
</tr>
<tr>
<td>In-band system management</td>
<td>1 GbE RJ45 interface</td>
</tr>
<tr>
<td>Power Supply</td>
<td>3 kW</td>
</tr>
</tbody>
</table>

1.1.2. Mechanical Specifications

Here is some information about mechanical specifications.

Table 3. Mechanical Specifications

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Form Factor</td>
<td>6U Rackmount</td>
</tr>
<tr>
<td>Height</td>
<td>10.4” (264 mm)</td>
</tr>
<tr>
<td>Width</td>
<td>19” (482.3 mm) max</td>
</tr>
</tbody>
</table>
1.1.3. Power Specifications

The DGX A100 system contains six power supplies with balanced distribution of the power load.

Table 4. Power Specifications

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Depth</td>
<td>35.3” (897.1 mm) max</td>
</tr>
<tr>
<td>System Weight</td>
<td>271.5 lbs (123.16 kg) max</td>
</tr>
</tbody>
</table>

1.1.3.1. Support for N+N Redundancy

The DGX A100 includes six power supply units (PSU) configured for 3+3 redundancy. If three PSUs fail, the system will continue to operate at full power with the remaining three PSUs.

Note:

- If only two PSUs are working, the GPUs will not be available but the server will still boot. This is to allow you to gather debug or system logs or other data from the cache SSDs.
- If only one PSU is working, troubleshoot the cause for the loss of power from the other PSUs and correct. If faulty PSUs need to be replaced, shut the system down and install working PSUs.

1.1.4. DGX A100 Locking Power Cord Specification

The DGX A100 is shipped with a set of six (6) locking power cords that have been qualified for use with the DGX A100 to ensure regulatory compliance.

The following locking power cord types are approved:

- Switch-locking for the PSU side
- Twist-locking for the PSU side

WARNING: To avoid electric shock or fire, only use the NVIDIA-provided power cords to connect power to the DGX A100. For more details, see Electrical Precautions.
Power Cord Specification

<table>
<thead>
<tr>
<th>Power Cord Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrical</td>
<td>250VAC, 16A</td>
</tr>
<tr>
<td>Plug Standard</td>
<td>C19/C20</td>
</tr>
<tr>
<td>Dimension</td>
<td>1200mm length</td>
</tr>
<tr>
<td>Compliance</td>
<td>Cord: UL62, IEC60227&lt;br&gt;Connector/Plug: IEC60320-1</td>
</tr>
</tbody>
</table>

1.1.5. Using the Locking Power Cords

This section provides information about how to use the locking power cords.

Locking and Unlocking the PDU Side

Power Distribution Unit side

- To INSERT, push the cable into the PDU socket.
- To REMOVE, press the clips together and pull the cord out of the socket.

Locking/Unlocking the PSU Side (Cords with Switch-Lock Mechanism)

Power Supply (System) side - Switch locking

- To INSERT or REMOVE make sure the cable is UNLOCKED and push/ pull into/out of the socket.
Locking/Unlocking the PSU Side (Cords with Twist-Lock Mechanism)

Power Supply (System) side - Twist locking

- To INSERT or REMOVE make sure the cable is UNLOCKED and push/pull into/out of the socket.

To UNLOCK the power cord, move the switch to the unlocked position (indicator will show GREEN)

To LOCK the power cord, move the switch to the locked position (indicator should show only RED)
1.1.6. Environmental Specifications

Here are the environmental specifications for your DGX A100 system.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Temperature</td>
<td>5°C to 30°C (41°F to 86°F)</td>
</tr>
<tr>
<td>Relative Humidity</td>
<td>20% to 80% non-condensing</td>
</tr>
<tr>
<td>Airflow</td>
<td>840 CFM @ 80% fan PWM</td>
</tr>
<tr>
<td>Heat Output</td>
<td>22,179 BTU/hr</td>
</tr>
</tbody>
</table>

1.1.7. Front Panel Connections and Controls

This section provides information about the front panel, connections, and controls of the DGX A100 system.

1.1.7.1. With a Bezel

Here is an image of the DGX A100 system with a bezel.

![Image of DGX A100 system with a bezel]

<table>
<thead>
<tr>
<th>Control</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Button</td>
<td>Press to turn the DGX A100 system On or Off.</td>
</tr>
<tr>
<td></td>
<td>▶ Green flashing (1 Hz): Standby (BMC booted)</td>
</tr>
<tr>
<td></td>
<td>▶ Green flashing (4 Hz): POST in progress</td>
</tr>
<tr>
<td></td>
<td>▶ Green solid On: Power On</td>
</tr>
<tr>
<td>ID Button</td>
<td>Press to cause the button blue LED to turn On or blink (configurable through the BMC) as an identifier during servicing.</td>
</tr>
</tbody>
</table>
1.1.7.2. With the Bezel Removed

Here is an image of the DGX A100 system with a bezel.

Important: Refer to Turning DGX A100 On and Off for instructions on how to properly turn the system on or off.

1.1.8. Rear Panel Modules

Here is an image that shows the real panel modules on DGX A100.
1.1.9. **Motherboard Connections and Controls**

Here is an image that shows the motherboard connections and controls in a DGX A100 system.

![Motherboard connections and controls](image)

**Table 5. Motherboard Controls**

<table>
<thead>
<tr>
<th>Control</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Button</td>
<td>Press to turn the system On or Off.</td>
</tr>
<tr>
<td>Control</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>ID LED Button</td>
<td>Blinks when ID button is pressed from the front of the unit as an aid in identifying the unit needing servicing.</td>
</tr>
<tr>
<td>BMC Reset button</td>
<td>Press to manually reset the BMC.</td>
</tr>
</tbody>
</table>

See [Network Connections, Cables, and Adaptors](#) for details on the network connections.

### 1.1.10. Motherboard Tray Components

Here is an image that shows the motherboard tray components in DGX A100.

![Motherboard Components](image)

### 1.1.11. GPU Tray Components

Here is an image of the GPU tray components in a DGX A100 system.

![GPU Components](image)
1.2. Network Connections, Cables, and Adaptors

This section provides information about network connections, cables, and adaptors.

1.2.1. Network Ports

Here is an image that shows the network ports on a DGX A100 system.
Table 6. Network Port Mapping

<table>
<thead>
<tr>
<th>Slot</th>
<th>PCI Bus</th>
<th>Port Designation</th>
<th>RDMA</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Default</td>
</tr>
<tr>
<td>0</td>
<td>4b:00.0</td>
<td>ib2</td>
<td>ibp75s0</td>
</tr>
<tr>
<td>1</td>
<td>54:00.0</td>
<td>ib3</td>
<td>ibp84s0</td>
</tr>
<tr>
<td>2</td>
<td>ba:00.0</td>
<td>ib6</td>
<td>ibp186s0</td>
</tr>
<tr>
<td>3</td>
<td>cc:00.0</td>
<td>ib7</td>
<td>ibp204s0a³</td>
</tr>
<tr>
<td></td>
<td>ca:00.0</td>
<td></td>
<td>ibp202s0b⁴</td>
</tr>
<tr>
<td>4</td>
<td>e1:00.0</td>
<td>enp225s0f0</td>
<td>(see note)</td>
</tr>
<tr>
<td>5</td>
<td>e1:00.1</td>
<td>enp225s0f1</td>
<td>(see note)</td>
</tr>
<tr>
<td>6</td>
<td>0c:00.0</td>
<td>ib0</td>
<td>ibp12s0</td>
</tr>
<tr>
<td>7</td>
<td>12:00.0</td>
<td>ib1</td>
<td>ibp18s0</td>
</tr>
<tr>
<td>8</td>
<td>8d:00.1</td>
<td>ib4</td>
<td>ibp141s0</td>
</tr>
<tr>
<td>9</td>
<td>94:00.0</td>
<td>ib5</td>
<td>ibp148s0</td>
</tr>
<tr>
<td>LAN</td>
<td>e2:00.0</td>
<td>enp226s0</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Note: The enp37s0f3u1u3c2 interface or bmc_redfish0 is recognized by the OS and may be listed in response to such commands as ifconfig or ip addr. This interface is reserved for future support of BMC communication using Redfish APIs and is not available for configuration.

Note: The Optional column lists the port designations after reconfiguring the default InfiniBand ports to Ethernet.
When switching from the default Ethernet to InfiniBand, the InfiniBand port designations will vary depending on changes made to the other ports.

1 Based on systems updated with DGX A100 Firmware Update Container 20.10.9 or later
2 Based on systems updated with DGX A100 Firmware Update Container 20.05.12.3 or earlier
3 Based on systems updated with DGX A100 Firmware Update Container 20.10.9 or later
4 Based on systems updated with DGX A100 Firmware Update Container 20.05.12.3 or earlier
5 Based on systems updated with DGX A100 Firmware Update Container 20.10.9 or later
6 Based on systems updated with DGX A100 Firmware Update Container 20.05.12.3 or earlier
1.2.2. **Supported Network Cables and Adaptors**

The DGX A100 system is not shipped with network cables or adaptors. You will need to purchase supported cables or adaptors for your network. The ConnectX-6 or ConnectX-7 firmware determines which cables and adaptors are supported. For a list of cables and adaptors compatible with the NVIDIA ConnectX cards installed in the DGX A100 system,

1. Visit the [Mellanox Firmware Release](#) page.
2. From the left navigation menu, select the ConnectX model and corresponding firmware included in the DGX A100.
3. Select Firmware Compatible Products.

1.3. **DGX A100 System Topology**

Here is an image of the DGX A100 system topology.
1.4. **DGX OS Software**

The DGX A100 system comes pre-installed with a DGX software stack incorporating the following components:

- An Ubuntu server distribution with supporting packages.
- The following system management and monitoring software:
  - **NVIDIA System Management (NVSM)**
    Provides active health monitoring and system alerts for NVIDIA DGX nodes in a data center. It also provides simple commands for checking the health of the DGX A100 system from the command line.
  - **Data Center GPU Management (DCGM)**
    This software enables node-wide administration of GPUs and can be used for cluster and data-center level management.
- DGX A100 system support packages.
- The NVIDIA GPU driver
- Docker Engine
- NVIDIA Container Toolkit
- Mellanox OpenFabrics Enterprise Distribution for Linux (MOFED)
- Mellanox Software Tools (MST)
- cachefilesd (daemon for managing cache data storage)

1.5. **Additional Documentation**

This section provides links to additional documentation.

- **MIG User Guide**
  The new Multi-Instance GPU (MIG) feature allows the NVIDIA A100 GPU to be securely partitioned into up to seven separate GPU Instances for CUDA applications.
- **NGC Container Registry for DGX**
  How to access the NGC container registry for using containerized deep learning GPU-accelerated applications on your DGX A100 system.
- **NVSM Software User Guide**
  Contains instructions for using the NVIDIA System Management software.
- **DCGM Software User Guide**
  Contains instructions for using the Data Center GPU Manager software.
1.6. Customer Support

Contact NVIDIA Enterprise Support for assistance in reporting, troubleshooting, or diagnosing problems with your DGX A100 system. Also contact NVIDIA Enterprise Support for assistance in moving the DGX A100 system.

- For contracted Enterprise Support questions, you can send an email to enterprisesupport@nvidia.com.
- For additional details about how to obtain support, go to NVIDIA Enterprise Support.

Our support team can help collect appropriate information about your issue and involve internal resources as needed.
Chapter 2. Connecting to the DGX A100

This section provides information about how to connect to the DGX A100 system.

2.1. Connecting to the Console

Connect to the DGX A100 console using either a direct connection or a remote connection through the BMC.

CAUTION: Connect directly to the DGX A100 console if the DGX A100 system is connected to a 172.17.xx.xx subnet.

DGX OS Server software installs Docker Engine which uses the 172.17.xx.xx sub-net by default for Docker containers. If the DGX A100 system is on the same sub-net, you will not be able to establish a network connection to the DGX A100 system.

Refer to Configuring Docker IP Addresses for instructions on how to change the default Docker network settings.

2.1.1. Direct Connection

At the front or the back of the DGX A100 system, you can connect a display to the VGA connector and a keyboard to any of the USB ports.

Note: The display resolution must be 1440x900 or lower.
Connecting to the DGX A100
2.1.2. Remote Connection through the BMC

Here is some information about how you can remotely connect to DGX A100 through the BMC.

Note: CBMC Security

NVIDIA recommends that customers follow best security practices for BMC management (IPMI port). These include, but are not limited to, such measures as:

 Restricting the DGX A100 IPMI port to an isolated, dedicated management network.
 Using a separate, firewalled subnet.
 Configuring a separate VLAN for BMC traffic if a dedicated network is not available.

See Configuring Static IP Address for the BMC if you need to configure a static IP address for the BMC.

This method requires that you have the BMC login credentials. These credentials depend on the following conditions:

Before the First Boot Setup

 The default credentials are:
Connecting to the DGX A100

- Username: admin
- Password: dgxluna.admin

CAUTION: When you create a BMC admin user, we strongly recommend that you change the default password for this user. Do not use the default password.

After the First Boot Setup

During the first-boot procedure, you were prompted to configure an administrator username and password and a password for the BMC. The BMC username is the same as the administrator username:

- Username: <administrator-username>
- Password: <bmc-password>

1. Make sure you have connected the BMC port on the DGX A100 system to your LAN.
2. Open a browser within your LAN and go to https://%3Cbmc-ip-address%3E/.
3. Make sure popups are allowed for the BMC address.
4. Log in.

5. From the left-side navigation menu, click Remote Control.
   The Remote Control page allows you to open a virtual Keyboard/Video/Mouse (KVM) on the DGX A100 system, as if you were using a physical monitor and keyboard connected to the front of the system.
6. Click Launch KVM.
The DGX A100 console appears in your browser.

2.2. SSH Connection to the OS

Here is some information about how you can connect to the OS by using SSH.

After the system has been configured, you can also establish an SSH connection to the DGX A100 OS through the network port. Refer to Network Ports to identify the port to use and Configuring Static IP Addresses for the Network Ports to configure a static IP address.
Chapter 3. First Boot Setup

This section provides information about the set up process after you first boot the DGX A100 system.

While NVIDIA partner network personnel or NVIDIA field service engineers will install the DGX A100 system at the site and perform the first boot setup, the first boot setup instructions are provided here for reference and to support any reimagining of the server.

3.1. Setting up the System

These instructions describe the setup process that occurs the first time the DGX A100 system is powered on after delivery or after the server is re-imaged. Be prepared to accept all End User License Agreements (EULAs) and to set up your username and password. To preview the EULA, visit https://www.nvidia.com/en-us/data-center/dgx-systems/support/ and click the DGX EULA link.

1. Connect to the DGX A100 console as explained in “Connecting to the Console”.
2. To power on the DGX A100 system in one of the following ways:
   - Using the physical power button.
3. If the DGX OS was installed with an encrypted root filesystem, you will be prompted to unlock the drive.
4. Enter “nvidia3d” at the crypt: prompt.
5. You are presented with end user license agreements (EULAs) for the NVIDIA software.
6. Accept the EULA to proceed with the installation.
7. Perform the steps to configure the DGX A100 software.
   a). Select your language and locale preferences.
   b). Select the country for your keyboard.
   c). Select your time zone.
   d). Confirm the UTC clock setting.
   e). Create an administrative user account with your name, username, and password.
       The administrator username is used also for the BMC login username and GRUB
       username.

       Note: The BMC software will not accept "sysadmin" for a username. If you create
       this username for the system log in, "sysadmin" will not be available for logging in
       to the BMC.

   f). Create a BMC admin password.
       The BMC password length must be a minimum of 13 and a maximum of 20
       characters.

       CAUTION: Once you create your login credentials, the default admin/dgxluna.admin
       credentials will no longer work.

   g). (Available starting with DGX OS 5.0) Create a GRUB password.
       ▶ Your GRUB password must have at least 8 characters.
         If it has less than 8 characters, you will not be able to continue.
       ▶ You can select OK without entering a password which will disable this step,
         but NVIDIA recommends setting the GRUB password for security hardening.

   h). (Available starting with DGX OS 5.0) Create a root filesystem passphrase.
      You will need the new passphrase to unlock the root filesystem when the system
      boots.
      This step appears only if you installed the system with an encrypted root
      filesystem during DGX OS installation.

   i). Choose a primary network interface for the DGX A100 system; for example, enp226s0.
      This should typically be the interface that you will use for subsequent system
      configuration or in-band management. Do not select enp37s0f3u1u3c2 (or
      bmc_redfish0 or similar), as this is intended only for out-of-band management or
      future support of in-band tools accessing the Redfish APIs.

      After you select the primary network interface, the system attempts to configure
      the interface for DHCP and then asks you to enter the name server addresses.
      ▶ If no DHCP is available, then click OK at the Network autoconfiguration failed
        dialog and configure the network manually.
      ▶ If you want to configure a static address, then click Cancel at the dialog after
        the DHCP configuration completes to restart the network configuration steps.
If you need to select a different network interface, then click Cancel at the dialog after the DHCP configuration completes to restart the network configuration steps.

j). If prompted, fill in requested networking information, such as name server or domain name.

k). Choose a host name for the DGX A100 system.

After completing the setup process, the DGX A100 system reboots automatically and then presents the login prompt.

3.2. Post Setup Tasks

This section explains recommended tasks to perform after the initial system first-boot setup.

Note: RAID 1 Rebuild May Temporarily Affect System Performance. When the system is booted after restoring the image and running the first-boot setup, software RAID begins the process of rebuilding the RAID 1 array, which creates a mirror of (or resynchronizing) the drive containing the software. System performance may be affected during the RAID 1 rebuild process, which can take an hour to complete.

During this time, the command `nvsm show health` command will report a warning that the RAID volume is re-syncing.

You can check the status of the RAID 1 rebuild process using `sudo nvsm show volumes`, and then inspecting the output under `/systems/localhost/storage/volumes/md0/rebuild`.

3.2.1. Obtaining Software Updates

To ensure you are running the latest version, you might need to update the software. Updating the software ensures your DGX A100 system contains important updates, including security updates. The Ubuntu Security Notice site (https://usn.ubuntu.com/) lists known Common Vulnerabilities and Exposures (CVEs), including those that can be resolved by updating the DGX OS software.

1. Run the package manager.

   $ sudo apt update

2. Upgrade to the latest version.

   $ sudo apt full-upgrade

3.2.2. Enabling the srp Daemon

The srp_daemon comes with the Mellanox drivers and is disabled by default. It is needed only if you are using RDMA over Infiniband (see SRP - SCSI RDMA Protocol). If necessary, you can enable the srp_daemon by issuing the following commands:

   $ sudo systemctl enable srp_daemon.service
   $ sudo systemctl enable srptools.service
Chapter 4. Quick Start and Basic Operation

This chapter provides basic requirements and instructions for using the DGX A100 system, including how to perform a preliminary health check and how to prepare for running containers. Go to the DGX documentation for additional product documentation.

4.1. Installation and Configuration

Before you install DGX A100, ensure you have given all relevant site information to your Installation Partner.

Important: Your DGX A100 System must be installed by NVIDIA partner network personnel or NVIDIA field service engineers. If not performed accordingly, your DGX A100 hardware warranty will be voided.

4.2. Registering Your DGX A100

To obtain support for your DGX A100, follow the instructions for registration in the Entitlement Certification email that was sent as part of the purchase.

Registration allows you to access the NVIDIA Enterprise Support Portal, obtain technical support, get software updates, and set up an NGC for DGX systems account. If you did not receive the information, open a case with the NVIDIA Enterprise Support Team at https://www.nvidia.com/en-us/support/enterprise/.

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Registration allows you to access the NVIDIA Enterprise Support Portal, obtain technical support, get software updates, and set up an NGC for DGX systems account. If you did not receive the information, open a case with the NVIDIA Enterprise Support Team at https://www.nvidia.com/en-us/support/enterprise/.

Refer to the Customer Support chapter for customer support contact information.
4.3. Obtaining an NGC Account

Here is some information about how you can obtain an NGC account.

NVIDIA NGC provides simple access to GPU-optimized software for deep learning, machine learning, and high-performance computing (HPC). An NGC account grants you access to these tools and gives you the ability to set up a private registry to manage your customized software.

If you are the organization administrator for your DGX system purchase, work with NVIDIA Enterprise Support to set up an NGC enterprise account. Refer to the NGC Private Registry User Guide for more information about getting an NGC enterprise account.

4.4. Turning DGX A100 On and Off

DGX A100 is a complex system, integrating a large number of cutting-edge components with specific startup and shutdown sequences. Observe the following startup and shutdown instructions.

4.4.1. Startup Considerations

To keep your DGX A100 running smoothly, allow up to a minute of idle time after reaching the login prompt. This ensures that all components can complete their initialization.

4.4.2. Shutdown Considerations

When shutting down DGX A100, always initiate the shutdown from the operating system, momentary press of the power button, or by using Graceful Shutdown from the BMC, and wait until the system enters a powered-off state before performing any maintenance.

WARNING: Risk of Danger - Removing power cables or using Power Distribution Units (PDUs) to shut off the system while the Operating System is running may cause damage to sensitive components in the DGX A100 server.

4.5. Verifying Functionality - Quick Health Check

NVIDIA provides customers a diagnostics and management tool called NVIDIA System Management, or NVSM. The nvsm command can be used to determine the system’s health, identify component issues and alerts, or run a stress test to make sure all
components are in working order while under load. The use of Docker is key to getting
the most performance out of the system since NVIDIA has optimized containers for all
the major frameworks and workloads used on DGX systems.
The following are the steps for performing a health check on the DGX A100 System, and
verifying the Docker and NVIDIA driver installation.

1. Establish an SSH connection to the DGX A100 System.
2. Run a basic system check.
   
   $ sudo nvsm show health

3. Verify that the output summary shows that all checks are Healthy and that the
   overall system status is Healthy.
4. Verify that Docker is installed by viewing the installed Docker version.

   $ sudo docker --version

   This should return the version as "Docker version 19.03.5-ce", where the actual
   version may differ depending on the specific release of the DGX OS Server software.
5. Verify connection to the NVIDIA repository and that the NVIDIA Driver is installed.

   $ sudo docker run --gpus all --rm nvcr.io/nvidia/cuda:11.0-base nvidia-smi

   Docker pulls the nvidia/cuda container image layer by layer, then runs nvidia-smi.
   When completed, the output should show the NVIDIA Driver version and a
   description of each installed GPU.

   See the NVIDIA Containers and Deep Learning Frameworks User Guide at https://
docs.nvidia.com/deeplearning/dgx/user-guide/index.html for additional instructions,
including an example of logging into the NGC container registry and launching a deep
learning container.

4.6. Running the Pre-flight Test

Instructions for running the DGX stress test.

NVIDIA recommends running the pre-flight stress test before putting a system into a
production environment or after servicing. You can specify running the test on the GPUs,
CPU, memory, and storage, and also specify the duration of the tests.

To run the tests, use NVSM.

Syntax:

$ sudo nvsm stress-test [--usage] [--force] [--no-prompt] [<test>...] [DURATION]

For help on running the test, issue the following.

~$ sudo nvsm stress-test --usage

Recommended Command

The following command runs the test on all supported components (GPU, CPU, memory,
and storage), and takes approximately 20 minutes.

~$ sudo nvsm stress-test --force
4.7. Running NGC Containers with GPU Support

To obtain the best performance when running NGC containers on DGX A100 systems, the following methods of providing GPU support for Docker containers are available:

- Native GPU support (included in Docker 19.03 and later)
- NVIDIA Container Runtime for Docker (nvidia-docker2 package)

The method implemented in your system depends on the DGX OS version installed.

<table>
<thead>
<tr>
<th>DGX OS Releases</th>
<th>Method Included</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.0</td>
<td>- Native GPU support</td>
</tr>
<tr>
<td></td>
<td>- NVIDIA Container Runtime for Docker (deprecated - availability to be removed in a future DGX OS release)</td>
</tr>
</tbody>
</table>

Each method is invoked by using specific Docker commands, described as follows.

4.7.1. Using Native GPU Support

Here is some information about using native GPU support.

Use docker run --gpus to run GPU-enabled containers.

- Example using all GPUs
  
  $ sudo docker run --gpus all ...

- Example using two GPUs
  
  $ sudo docker run --gpus 2 ...

- Examples using specific GPUs
  
  $ sudo docker run --gpus '"device=1,2"' ...
  $ sudo docker run --gpus '"device=UUID-ABCDEF,1"' ...

4.7.2. Using the NVIDIA Container Runtime for Docker

Currently, the DGX OS also includes the NVIDIA Container Runtime for Docker (nvidia-docker2) which lets you run GPU-accelerated containers in one of the following ways.

- Use docker run and specify runtime=nvidia.
  
  $ docker run --runtime=nvidia ...

- Use nvidia-docker run.
  
  $ nvidia-docker run ...

The nvidia-docker2 package provides backward compatibility with the previous nvidia-docker package, so you can run GPU-accelerated containers using this command and the new runtime will be used.
Use docker run with nvidia as the default runtime.

You can set nvidia as the default runtime, for example, by adding the following line to the /etc/docker/daemon.json configuration file as the first entry.

```
"default-runtime": "nvidia",
```

Here is an example of how the added line appears in the JSON file. Do not remove any pre-existing content when making this change.

```
{
  "default-runtime": "nvidia",
  "runtimes": {
    "nvidia": {
      "path": "/usr/bin/nvidia-container-runtime",
      "runtimeArgs": []
    }
  }
}
```

You can then use docker run to run GPU-accelerated containers.

```
$ docker run ...
```

CAUTION: If you build Docker images while nvidia is set as the default runtime, make sure the build scripts executed by the Dockerfile specify the GPU architectures that the container will need. Failure to do so might result in the container being optimized only for the GPU architecture on which it was built.

Instructions for specifying the GPU architecture depend on the application and are beyond the scope of this document. Consult the specific application build process.

4.8. Managing CPU Mitigations

includes security updates to mitigate CPU speculative side-channel vulnerabilities. These mitigations can decrease the performance of deep learning and machine learning workloads.

If your installation of DGX systems incorporates other measures to mitigate these vulnerabilities, such as measures at the cluster level, you can disable the CPU mitigations for individual DGX nodes and thereby increase performance. This capability is available starting with.

4.8.1. Determining the CPU Mitigation State of the DGX System

If you do not know whether CPU mitigations are enabled or disabled, issue the following.

```
$ cat /sys/devices/system/cpu/vulnerabilities/*
```

CPU mitigations are enabled if the output consists of multiple lines prefixed with Mitigation:

Example

```
KVM: Mitigation: Split huge pages
Mitigation: PTE Inversion; VMX: conditional cache flushes, SMT vulnerable
```
Mitigation: Clear CPU buffers; SMT vulnerable
Mitigation: VT
Mitigation: Speculative Store Bypass disabled via prctl and seccomp
Mitigation: usercopy/swapgs barriers and __user pointer sanitization
Mitigation: Full generic retpoline, IBPB: conditional, IBRS_FW, STIBP: conditional, RSB filling
Mitigation: Clear CPU buffers; SMT vulnerable

CPU mitigations are disabled if the output consists of multiple lines prefixed with Vulnerable.

Example

KVM: Vulnerable
Mitigation: PTE Inversion; VMX: vulnerable
Vulnerable; SMT vulnerable
Vulnerable
Vulnerable
Vulnerable: __user pointer sanitization and usercopy barriers only; no swapgs barriers
Vulnerable, IBPB: disabled, STIBP: disabled
Vulnerable

4.8.2. Disabling CPU Mitigations

CAUTION: Performing the following instructions will disable the CPU mitigations provided by the DGX OS Server software.

1. Install the nv-mitigations-off package.
   
   $ sudo apt install nv-mitigations-off -y

2. Reboot the system.

3. Verify CPU mitigations are disabled.
   
   $ cat /sys/devices/system/cpu/vulnerabilities/*
   
   The output should include several Vulnerable lines. See Determining the CPU Mitigation State of the DGX System for example output.

4.8.3. Re-enabling CPU Mitigations

1. Remove the nv-mitigations-off package.
   
   $ sudo apt purge nv-mitigations-off

2. Reboot the system.

3. Verify CPU mitigations are enabled.
   
   $ cat /sys/devices/system/cpu/vulnerabilities/*
   
   The output should include several Mitigations lines. See Determining the CPU Mitigation State of the DGX System for example output.
Chapter 5.  Additional Features and Instructions

This chapter describes specific features of the DGX A100 server to consider during setup and operation.

5.1.  Managing the DGX Crash Dump Feature

The DGX OS includes a script to manage this feature.

5.1.1.  Using the Script

This section provides information about how to use the script to manage DGX crash dumps.

- To enable only dmesg crash dumps, enter the following command:
  \[
  \text{
  \$ /usr/sbin/dgx-kdump-config enable-dmesg-dump
  }
  \]

  This option reserves memory for the crash kernel.

- To enable both dmesg and vmcore crash dumps, enter the following command:
  \[
  \text{
  \$ /usr/sbin/dgx-kdump-config enable-vmcore-dump
  }
  \]

  This option reserves memory for the crash kernel.

- To disable crash dumps, enter the following:
  \[
  \text{
  \$ /usr/sbin/dgx-kdump-config disable
  }
  \]

  This option disables the use of kdump and make sure no memory is reserved for the crash kernel.

5.1.2.  Connecting to Serial Over LAN to View the Console

While dumping vmcore, the BMC screen console goes blank approximately 11 minutes after the crash dump is started. To view the console output during the crash dump, connect to serial over LAN as follows:

\[
\text{
\$ ipmitool -I lanplus -H <bmc-ip-address> -U <BMC-USERNAME> -P <BMC-PASSWORD>
}\]
sol activate
Chapter 6. Managing the DGX A100 Self-Encrypting Drives

The NVIDIA DGX OS software supports the ability to manage self-encrypting drives (SEDs), including setting an Authentication Key for locking and unlocking the drives on NVIDIA DGX™ A100 systems. You can manage only the SED data drives. The software cannot be used to manage OS drives even if they are SED-capable.

6.1. Overview

The SED management software is in the `nv-disk-encrypt` package.

The software supports the following configurations:

- NVIDIA DGX A100 systems where all data drives are self-encrypting drives.
- Only SEDs used as data drives are supported.
  
  The software will not manage SEDs that are OS drives.

The software provides the following functionality:

- Identifies eligible drives on the system.
- Allows you to assign Authentication Keys (passwords) for each SED as part of the initialization process.
  - Alternatively, the software can generate random passwords for each drive.
  - The passwords are stored in a password-protected vault on the system.
- Once initialized, SEDs are locked upon power loss, such as a system shutdown or drive removal.
  
  Locked drives get unlocked after power is restored and the root file system is mounted.
- Provides functionality to export the vault.
- Provides functionality for erasing the drives.
- Provides the ability to revert the initialization.
6.2. Installing the Software

Use the package manager to install the nv-disk-encrypt package and, optionally, the TPM2 tools package, and reboot the system. You need the TPM tools package if you plan to use the TPM2 to store security keys.

1. Update the packages.
   
   ```
   $ sudo apt update
   ```

2. Install nv-disk-encrypt.
   
   ```
   $ sudo apt install -y nv-disk-encrypt
   ```

3. (Optional) Install tpm2-tools.
   
   ```
   $ sudo apt install -y tpm2-tools
   ```

4. Reboot.
   
   ```
   $ sudo reboot
   ```

If you plan to use TPM2, enable it. Refer to “Configuring Trusted Computing” for more information.

6.3. Configuring Trusted Computing

Here is some information about the controls that are required to configure Trusted Computing (TC).

The DGX A100 system BIOS provides setup controls for configuring the following TC features:

- Trusted Platform Module
  
  The NVIDIA DGX A100 incorporates Trusted Platform Module 2.0 (TPM 2.0) which can be enabled from the system BIOS and used in conjunction with the nv-disk-encrypt tool. After being enabled, the nv-disk-encrypt tool uses the TPM for encryption and stores the vault and SED authentication keys on the TPM instead of on the file system. Using the TPM is preferred because this allows the vault data to persist even if the system is reimaged.

- Block SID
  
  Certain drives shipped with the DGX A100 system might support the Block SID authentication feature. Block SID authentication prevents malicious actors from taking ownership of drives and blocks others from using the drives. By default, the DGX BIOS will send the Block SID request. On such setups, you will need to enable the Disable Block Sid feature in the BIOS before proceeding with the initialization steps.
6.3.1. Determining Whether Drives Support SID

The drive model is a good indicator of whether the drive supports this feature. Issue the following and look for the KCM6DRUL3T84 model string:

```bash
$ sudo nvme list
```

<table>
<thead>
<tr>
<th>Node</th>
<th>SN</th>
<th>Model ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>/dev/nvme0n1</td>
<td>70H0A0AHTTHR</td>
<td>KCM6DRUL3T84 ...</td>
</tr>
<tr>
<td>/dev/nvme1n1</td>
<td>70H0A007TTHR</td>
<td>KCM6DRUL3T84</td>
</tr>
</tbody>
</table>

6.3.2. Enabling the TPM and Preventing the BIOS from Sending Block SID Requests

This section provides instructions to enable the TPM and prevent the SBIOS from sending Block SID request. Each task is independent, so you can select which task to complete.

1. Reboot the DGX A100, then press [Del] or [F2] at the NVIDIA splash screen to enter the BIOS Setup.
2. Navigate to the Advanced tab on the top menu, then scroll to Trusted Computing and press [Enter].
   
   - To enable TPM, scroll to Security Device and switch the setting to Enabled.
   - To disable Block SID, scroll to Disable Block Sid, then switch to Enabled.

3. Save and exit the BIOS Setup to continue the boot process.
   
   If you disabled Block SID, you will be prompted to accept the request to disable issuing a Block SID Authentication command.

4. Press F10 at the prompt.
   
   After the system boots, you can proceed to initialize drive encryption.
6.4. Initializing the System for Drive Encryption

Here is some information about how to initialize the system for drive encryption.

Note: Before initializing drive encryption, review the information in Configuring Trusted Computing and follow the configuration instructions if needed.

Initialize the system for drive encryption using the nv-disk-encrypt command.

```bash
$ sudo nv-disk-encrypt init [-k <your-vault-password>] [-f <path/to/json-file>] [-g] [-r]
```

Here is a list of the options:

- `-k`: Lets you create the vault password in the command. Otherwise, the software will prompt you to create a password before proceeding.
- `-f`: Lets you specify a JSON file that contains a mapping of passwords to drives. Refer to “Example 1: Passing in the JSON File” for further instructions.
- `-g`: Generates random salt values (stored in `/etc/nv-disk-encrypt/.dgxenc.salt`) for each drive password. Salt values are characters added to a password for enhanced password security. NVIDIA strongly recommends using this option for best security, otherwise the software will use a default salt value instead of a randomly generated one.
- `-r`: Generates random passwords for each drive. This avoids the need to create a JSON file or the need to enter a password one by one during the initialization.

6.5. Enabling Drive Locking

After initializing the system for SED management, issue the following command, which uses the nv-disk-encrypt command to enable drive locking.

```bash
$ sudo nv-disk-encrypt lock
```

After initializing the system and enabling drive locking, the drives will become locked when they lose power. The system will automatically unlock each drive when power is restored to the system and the system is rebooted.

6.6. Initialization Examples

This section provides some initialization examples.
6.6.1. Example 1: Passing in the JSON File

The following instructions in this section describe a method to specify the drive/password mapping ahead of time. This method is useful for initializing several drives at a time and avoids the need to enter the password for each drive after issuing the initialization command, or if you want control of the passwords.

Refer to the following for more information:

- Determining Which Drives Can be Managed as Self-Encrypting
- Creating the Drive/Password Mapping JSON Files and Using it to Initialize the System

6.6.1.1. Determining Which Drives Can be Managed as Self-Encrypting

Here is some information about how you can determine which drives can be managed as self-encrypting.

Review the storage layout of the DGX system to determine which drives are eligible to be managed as SEDs.

```
$ sudo nv-disk-encrypt info
```

The default output shows which drives can be used for encryption and which drives cannot. The following status information is provided:

- SED capable: Is this a self-encrypting drive?
- Boot disk: Is this drive currently being used as a boot drive? Does it contain the root filesystem?
- Locked: Is this drive currently in the locked state? Is it able to accept I/O?. It can only be in this state after the following conditions have been met:
  - Locking has been enabled (nv-disk-encrypt init, followed by `nv-disk-encrypt init lock`)
  - The drive is coming back from power-off.
  - The user queries this state prior to it being (automatically) unlocked.
- Lock Enabled: Are locks enabled on this drive? It will be in this state after initialization (nv-disk-encrypt init).
- MBR done: This setting is only relevant for drives that support MBR shadowing. On drives that support this feature, this will report 'Y' after initialization (nv-disk-encrypt init)

The following example output snippet shows drives than can be used for encryption. Notice SED capable = Y and Boot disk = N.
Managing the DGX A100 Self-Encrypting Drives

The following example output snippet shows drives that cannot be used for encryption. Notice SED capable = Y and Boot disk = Y, or SED capable = N.

```
<table>
<thead>
<tr>
<th>Name</th>
<th>Serial</th>
<th>Status</th>
</tr>
</thead>
</table>
```

Alternatively, you can specify the output be presented in JSON format by using the -j option.

```
$ sudo nv-disk-encrypt info -j
```

In this case, drives that can be used for encryption are indicate by the following:

```
"sed_capable": true "used_for_boot": false
```

And drives that cannot be used for encryption are indicated by one of the following:

```
"sed_capable": true "used_for_boot": true
```

Or

```
"sed_capable": false
```

### 6.6.1.2. Creating the Drive/Password Mapping JSON Files and Using it to Initialize the System

You can initialize the system by creating the drive and password map the JSON files.

1. Create a JSON file that lists all the eligible SED-capable drives that you want to manage.

   ```
   Note: These are the list of drives that you obtained from Determining Which Drives Can be Managed as Self-Encrypting.
   
   The following example shows the format of the JSON file.
   ```

   ```
   { 
   
   
   
   } 
   ```

   ▶ Ensure that you follow the syntax exactly.

   ▶ Passwords must consist of only upper-case letters, lower-case letters, digits, and/or the following special characters: ~ : @ % ^ + = _ ,

2. Initialize the system and then enable locking.
The following command assumes you have placed the JSON file in the /tmp directory.

```
$ sudo nv-disk-encrypt init -f /tmp/<your-file>.json -g
$ sudo nv-disk-encrypt lock
```

When prompted, enter a password for the vault.

Passwords must consist of only upper-case letters, lower-case letters, digits, and/or the following special characters: ~ : @ % ^ + = _ ,

### 6.6.2. Example 2: Generating Random Passwords

The commands in this topic use the `-k` and `-r` options so that you are not prompted to enter passwords. You pass the vault password into the command and then the command instructs the tool to generate random passwords for each drive.

The vault password must consist of only upper-case letters, lower-case letters, digits, and/or the following special characters: ~ : @ % ^ + = _ ,

```
$ sudo nv-disk-encrypt init -k <your-vault-password> -g -r
$ sudo nv-disk-encrypt lock
```

### 6.6.3. Example 3: Specifying Passwords One at a Time When Prompted

If there are a small number of drives, or you do not want to create a JSON file, issue the following command.

```
$ sudo nv-disk-encrypt init -g
$ sudo nv-disk-encrypt lock
```

The software prompts you to enter a password for the vault and then a password for each eligible SED.

Passwords must consist of only upper-case letters, lower-case letters, digits, and/or the following special characters: ~ : @ % ^ + = _ ,

### 6.7. Disabling Drive Locking

To disable drive locking at any time after you initialize, run the following command:

```
$ sudo nv-disk-encrypt disable
```

This command disables locking on all drives. You can run the initial set up again at any time after this process is complete.

### 6.8. Enabling Drive Locking

After initializing the system for SED management, issue the following command, which uses the `nv-disk-encrypt` command to enable drive locking.

```
$ sudo nv-disk-encrypt lock
```
After initializing the system and enabling drive locking, the drives will become locked when they lose power. The system will automatically unlock each drive when power is restored to the system and the system is rebooted.

### 6.9. Exporting the Vault

Here is some information about how to export the vault.

To export all drive keys out to a file, use the export function. This requires that you pass in the vault password.

```
$ sudo nv-disk-encrypt export -k yourvaultpassword
Writing vault data to /tmp/secrets.out
```

### 6.10. Erasing Your Data

Here is some information about how you can erase your data.

**WARNING:** Be aware when executing this that all data will be lost. On DGX A100 systems, these drives generally form a RAID 0 array, and this array will also be destroyed when you perform an erase.

After initializing the system for SED management, use the `nv-disk-encrypt` command to erase data on your drives after stopping cachefilesd and unmounting the RAID array as follows.

1. **Completely stop the RAID.**
   ```
   $ systemctl stop cachefilesd
   $ sudo umount /raid
   $ sudo mdadm --stop /dev/md1
   ```

2. **Perform the erase.**
   ```
   $ sudo nv-disk-encrypt erase
   ```

   This command does the following:
   - Sets the drives in an unlocked state.
   - Disables locking on the drives.
   - Removes the RAID 0 array configuration.

   To rebuild the RAID array, issue the following command:
   ```
   $ sudo /usr/bin/configure_raid_array.py -c -f
   ```

### 6.11. Clearing the TPM

If you’ve lost the password to your TPM, you will not be able to access its contents. In this case, the only way to regain access to the TPM is to clear the TPM’s contents. After clearing the TPM, you will need to re-initialize the vault and SED authentication keys.
1. Reboot the DGX A100, then press [Del] or [F2] at the NVIDIA splash screen to enter the BIOS Setup.
2. Navigate to the Advanced tab on the top menu, scroll to Trusted Computing, and press [Enter].
   a). Scroll to Trusted Computing and press [Enter].
   b). Scroll to Pending Operation and press [Enter].
   c). Select TPM Clear at the Pending Operation popup and press [Enter].
4. Save and exit the BIOS Setup.


The same steps are needed for changing or rotating passwords, adding disks, or replacing disks.

Context for the current task.

1. Disable SED management.
   ```bash
   $ sudo nv-disk-encrypt disable
   ```
2. Add or replace drives as needed and then rebuild the RAID array.
   Refer to the NVIDIA DGX A100 Service Manual for more information.
3. Enable SED management and assign passwords per the instructions in Initializing the System for Drive Encryption.

6.13. Recovering From Lost Keys

NVIDIA recommends backing up your keys and storing them in a secure location. If you’ve lost the key used to initialize and lock your drives, you will not be able to unlock the drive again. If this happens, the only way to recover is to perform a factory-reset, which will result in a loss of data.

SED drives come with a PSID printed on the label; this value can only be obtained by physically examining the drive as exemplified in the following image.

![PSID Image]

Specify the PSID to reset the drive using the following sedutil-cli command:
Chapter 7. Network Configuration

This chapter describes key network considerations and instructions for the DGX A100 System.

7.1. Configuring Network Proxies

If your network requires use of a proxy server, you will need to set up configuration files to ensure the DGX A100 System communicates through the proxy.

7.1.1. For the OS and Most Applications

Edit the `/etc/environment` file and add the following proxy addresses to the file, below the PATH line.

```
http_proxy="http://<username>:<password>@<host>:<port>/"
ftp_proxy="ftp://<username>:<password>@<host>:<port>/"
https_proxy="https://<username>:<password>@<host>:<port>/"
no_proxy="localhost,127.0.0.1,localaddress,.localdomain.com"
HTTP_PROXY="http://<username>:<password>@<host>:<port>/"
FTP_PROXY="ftp://<username>:<password>@<host>:<port>/"
HTTPS_PROXY="https://<username>:<password>@<host>:<port>/"
NO_PROXY="localhost,127.0.0.1,localaddress,.localdomain.com"
```

Where username and password are optional.

```
http_proxy="http://myproxy.server.com:8080/"
ftp_proxy="ftp://myproxy.server.com:8080/"
https_proxy="https://myproxy.server.com:8080/"
```

7.1.2. For apt

Edit (or create) the `/etc/apt/apt.conf.d/myproxy` proxy file and include the following lines:

```
Acquire::http::proxy "http://<username>:<password>@<host>:<port>/";
Acquire::ftp::proxy "ftp://<username>:<password>@<host>:<port>/";
Acquire::https::proxy "https://<username>:<password>@<host>:<port>/";
```

Where username and password are optional.

Example:

```
Acquire::http::proxy "http://myproxy.server.com:8080/";
Acquire::ftp::proxy "ftp://myproxy.server.com:8080/";
Acquire::https::proxy "https://myproxy.server.com:8080/";
```
7.1.3. For Docker

To ensure that Docker can access the NGC container registry through a proxy, Docker uses environment variables. For best practice recommendations on configuring proxy environment variables for Docker, see https://docs.docker.com/.

7.2. Configuring Docker IP Addresses

To ensure that the DGX A100 system can access the network interfaces for Docker containers, Docker should be configured to use a subnet distinct from other network resources used by the DGX A100 System.

By default, Docker uses the 172.17.0.0/16 subnet. Consult your network administrator to find out which IP addresses are used by your network. If your network does not conflict with the default Docker IP address range, no changes are needed, and you can skip this section.

However, if your network uses the addresses within this range for the DGX A100 system, you should change the default Docker network addresses.

You can change the default Docker network addresses by modifying the /etc/docker/daemon.json file or modifying the /etc/systemd/system/docker.service.d/docker-override.conf file. These instructions provide an example of modifying the /etc/systemd/system/docker.service.d/docker-override.conf file to override the default Docker network addresses.

1. Open the docker-override.conf file for editing.

   ```sh
   $ sudo vi /etc/systemd/system/docker.service.d/docker-override.conf
   
   [Service]
   ExecStart=
   ExecStart=/usr/bin/dockerd -H fd:// -s overlay2 --bip=192.168.127.1/24
   --fixed-cidr=192.168.127.128/25
   LimitMEMLOCK=infinity
   LimitSTACK=67108864
   
   2. Make the changes indicated in bold below, setting the correct bridge IP address and IP address ranges for your network.

   Consult your IT administrator for the correct addresses.

   ```sh
   [Service]
   ExecStart=/usr/bin/dockerd -H fd:// -s overlay2 --bip=192.168.127.1/24
   --fixed-cidr=192.168.127.128/25
   LimitMEMLOCK=infinity
   LimitSTACK=67108864
   
   3. When you are finished save and close the /etc/systemd/system/docker.service.d/docker-override.conf file.

   4. Reload the systemctl daemon.

      ```sh
      $ sudo systemctl daemon-reload
      
      5. Restart Docker.

      ```sh
      $ sudo systemctl restart docker
7.3. Open Ports

Make sure that the ports listed in the following table are open and available on your firewall to the DGX A100 System.

Table 7. Open Ports

<table>
<thead>
<tr>
<th>Port (Protocol)</th>
<th>Direction</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>22 (TCP)</td>
<td>Inbound</td>
<td>SSH</td>
</tr>
<tr>
<td>53 (UDP)</td>
<td>Outbound</td>
<td>DNS</td>
</tr>
<tr>
<td>80 (TCP)</td>
<td>Outbound</td>
<td>HTTP, package updates</td>
</tr>
<tr>
<td>443 (TCP)</td>
<td>Outbound</td>
<td>For internet (HTTP/HTTPS) connection to NVIDIA GPU Cloud If port 443 is proxied through a corporate firewall, then WebSocket protocol traffic must be supported.</td>
</tr>
<tr>
<td>443 (TCP)</td>
<td>Inbound</td>
<td>For BMC web services, remote console services, cd-media service, and Redfish. If port 443 is proxied through a corporate firewall, WebSocket protocol traffic must be supported.</td>
</tr>
</tbody>
</table>

7.4. Connectivity Requirements for NGC Containers

To run NVIDIA NGC containers from the NGC container registry, your network must be able to access the following URLs:

- http://security.ubuntu.com/ubuntu/
- http://international.download.nvidia.com/dgx/repos/
  This URL should be accessed by using `apt-get`, not through a browser.
- https://apt.dockerproject.org/repo/
- https://download.docker.com/linux/ubuntu/
- https://nvcr.io/
To verify connection to nvcr.io, run the following command:

```bash
$ wget https://nvcr.io/v2
```

You should see connecting verification followed by a 401 error.

```
Resolving nvcr.io (nvcr.io)... 52.8.131.152, 52.9.8.8
Connecting to nvcr.io (nvcr.io)|52.8.131.152|:443... connected.
HTTP request sent, awaiting response... 401 Unauthorized
```

## 7.5. Configuring a Static IP Address for the BMC

This section explains how to set a static IP address for the BMC. You will need to do this if your network does not support DHCP.

Use one of the methods described in the following sections:

- [Configuring a BMC Static IP Address Using `ipmitool`](#)
- [Configuring a BMC Static IP Address Using the System BIOS](#)

### 7.5.1. Configuring a BMC Static Address by Using `ipmitool`

This section describes how to set a static IP address for the BMC from the Ubuntu command line.

> Note: If you cannot access the DGX A100 System remotely, then connect a display (1440x900 or lower resolution) and keyboard directly to the DGX A100 system.

To view the current settings, enter the following command.

```bash
$ sudo ipmitool lan print 1
```

1. Set the IP address source to static.
   ```bash
   $ sudo ipmitool lan set 1 ipsrc static
   ```

2. Set the appropriate address information.
   - To set the IP address ("Station IP address" in the BIOS settings), enter the following and replace the italicized text with your information.
     ```bash
     $ sudo ipmitool lan set 1 ipaddr <my-ip-address>
     ```
   - To set the subnet mask, enter the following and replace the italicized text with your information.
     ```bash
     $ sudo ipmitool lan set 1 netmask <my-netmask-address>
     ```
   - To set the default gateway IP ("Router IP address" in the BIOS settings), enter the following and replace the italicized text with your information.
     ```bash
     $ sudo ipmitool lan set 1 defgw ipaddr <my-default-gateway-ip-address>
     ```
7.5.2. Configuring a BMC Static IP Address by Using the System BIOS

This section describes how to set a static IP address for the BMC when you cannot access the DGX A100 System remotely, and this process involves setting the BMC IP address during system boot.

1. Connect a keyboard and display (1440 x 900 maximum resolution) to the DGX A100 System and turn on the DGX A100 System.
2. When you see the SBIOS version screen, press Del or F2 to enter the BIOS Setup Utility screen.
3. At the BIOS Setup Utility screen, navigate to the Server Mgmt tab on the top menu, then scroll to BMC network configuration and press Enter.
4. Scroll to Configuration Address Source and press Enter, then at the Configuration Address source pop-up, select Static and then press Enter.
5. Set the addresses for the Station IP address, Subnet mask, and Router IP address as needed by performing the following for each:
   a). Scroll to the specific item and press Enter.
   b). Enter the appropriate information at the pop-up, then press Enter.
6. When finished making all your changes, press F10 to save and exit.

7.6. Configuring a BMC Static IP Address for the Network Ports

During the initial boot setup process for the DGX A100 System, you had an opportunity to configure static IP addresses for a single network interface. If you did not set this up at that time, you can configure the static IP addresses from the Ubuntu command line using the following instructions.

Note: If you are connecting to the DGX A100 console remotely, connect using the BMC remote console. If you connect using SSH, your connection will be lost when performing the final step. Also, if you encounter issues with the config file, the BMC connection will facilitate troubleshooting.

If you cannot access the DGX A100 System remotely, then connect a display (1440x900 or lower resolution) and keyboard directly to the DGX A100 System.

1. Determine the port designation that you want to configure, based on the physical Ethernet port that you have connected to your network.
   See Configuring Network Proxies for the port designation of the connection you want to configure.
2. Edit the network configuration yaml file.

```yaml
$ sudo vi /etc/netplan/01-netcfg.yaml
```

```yaml
network:
    version: 2
    renderer: networkd
    ethernets:
        <port-designation>:
            dhcp4: no
            dhcp6: no
            addresses: [10.10.10.2/24]
            gateway4: 10.10.10.1
            nameservers:
                search: [<mydomain>, <other-domain>]
                addresses: [10.10.10.1, 1.1.1.1]
```

Consult your network administrator for the appropriate information for the items in bold, such as network, gateway, and nameserver addresses, and use the port designations that you determined in step 1.

3. After you complete your edits, press ESC to switch to command mode, then save the file to the disk and exit the editor.

4. Apply the changes.

```bash
$ sudo netplan apply
```

Note: If you are not returned to the command line prompt after a minute, reboot the system.

For additional information, see https://help.ubuntu.com/lts/serverguide/network-configuration.html.en.

7.7. Switching Between InfiniBand and Ethernet

The NVIDIA DGX A100 System is equipped with up to eight NVIDIA ConnectX-6 or ConnectX-7 single-port network cards on the I/O board, typically used for cluster communications. By default, these are configured as InfiniBand ports, but you have the option to convert these to Ethernet ports.

For these changes to work properly, the configured port must connect to a networking switch that matches the port configuration. In other words, if the port configuration is set to InfiniBand, then the external switch should be an InfiniBand switch with the corresponding InfiniBand cables. If the port configuration is set to Ethernet, the switch should also be Ethernet.
The DGX A100 is also equipped with one (and optionally two) dual-port connections typically used for network storage and configured by default for Ethernet. These can also be configured for InfiniBand.

Note: On the dual-port cards, if one of the ports is configured for Ethernet and the other port is configured for InfiniBand, the following limitations apply.

- FDR is not supported on the InfiniBand port (port 1 or 2).
- If port 1 is InfiniBand, then port 2 (Ethernet) does not support 40 GbE/10GbE.
- If port 1 is Ethernet, then port 2 (InfiniBand) does not support EDR.

7.7.1. Starting the Mellanox Software Tools and Determining the Current Port Configuration

Here is some information about how you can start the Mellanox software tools and determine the configuration for the current port.

Start the Mellanox Software Tools services.

```bash
$ sudo mst start
```

To determine the current port configuration, enter the following:

```bash
$ sudo mlxconfig -e query | egrep -e Device\|LINK_TYPE
```

The following example shows the output for one of the port devices, showing the device path and the default, current, and next boot configuration.

```
Device #2:
Device type: ConnectX6
Device: /dev/mst/mt4123_pciconf8
Configurations: Default Current Next Boot
 * LINK_TYPE_P1 IB(1) IB(1) IB(1)
```

- IB(1) indicates the port is configured for InfiniBand.
- ETH(2) indicates the port is configured for Ethernet.

Determine the Device path bus numbers for the slot number of the port you want to configure. Refer to the table in Open Ports for the mapping.

7.7.2. Switching the Port Configuration

Make sure that you have started the Mellanox Software Tools (MST) services as described in Starting the Mellanox Software Tools and Determining the Current Port Configuration and have identified the correct ports to change.

Issue mlxconfig for each port you want to configure.

```bash
$ sudo mlxconfig -y -d <device-path> set LINK_TYPE_P1=<config-number>
```

where:

- `<device-path>` corresponds to the port you want to configure.
- `<config-number>` is 1 for InfiniBand and 2 for Ethernet.
Here is an example to set slot 0 to Ethernet:
$ sudo mlxconfig -y -d /dev/mst/mt4123_pciconf2 set LINK_TYPE_P1=2

Here is an example that sets slot 1 to InfiniBand:
$ sudo mlxconfig -y -d /dev/mst/mt4123_pciconf3 set LINK_TYPE_P1=1
Chapter 8. Configuring Storage

By default, the DGX A100 System includes four SSDs in a RAID 0 configuration. These SSDs are intended for application caching, so you must set up your own NFS storage for long-term data storage. The instructions in this section describe how to mount the NFS on the DGX A100 System and how to cache the NFS using the DGX A100 SSDs for improved performance.

Disabling cachefilesd

The DGX A100 system uses cachefilesd to manage the caching of the NFS. To disable:

```
$ sudo systemctl stop cachefilesd
$ sudo systemctl disable cachefilesd
```

Using cachefilesd

The following instructions describe how to mount the NFS onto the DGX A100 system and how to cache the NFS using the DGX A100 SSDs for improved performance.

Make sure that you have an NFS server with one or more exports with data to be accessed by the DGX A100 System and that there is network access between the DGX A100 System and the NFS server.

1. Configure an NFS mount for the DGX A100 System.
   a). Edit the filesystem tables configuration.
      ```
      $ sudo vi /etc/fstab
      ```
   b). Add a new line for the NFS mount, using the local mount point of /mnt.
      ```
      <nfs_server>:<export_path> /mnt nfs rw,noatime,rsize=32768,wsize=32768,nolock,tcp,intr,fsc,nofail 0 0
      ```
      • /mnt is used here as an example mount point.
      • Consult your Network Administrator for the correct values for <nfs_server> and <export_path>.
      • The nfs arguments presented here are a list of recommended values based on typical use cases.
      However, "fsc" must always be included as that argument specifies use of FS-Cache.
   c). Save the changes.
2. Verify the NFS server is reachable.

$ ping <nfs_server>

Use the server IP address or the server name provided by your network administrator.

3. Mount the NFS export.

$ sudo mount /mnt

/mnt is an example mount point.

4. Verify caching is enabled.

$ cat /proc/fs/nfsfs/volumes

In the output, look for FSC=yes.

The NFS will be automatically mounted and cached on the DGX A100 System in subsequent reboot cycles.

8.1. Setting Filesystem Quotas

When running NGC containers, you might need to limit the amount of disk space that is used on a filesystem to avoid filling up the partition. Refer to https://www.digitalocean.com/community/tutorials/how-to-set-filesystem-quotas-on-ubuntu-18-04 for information about how to set filesystem quotas on Ubuntu 18.04 and later.

8.2. Switching Between RAID 0 and RAID 5

As supplied from the factory, the RAID level of the DGX A100 RAID array is RAID 0, which provides the maximum storage capacity but does not provide any redundancy.

If one SSD in the array fails, all data stored on the array is lost. If you are willing to accept reduced capacity in return for some level of protection against failure of a SSD, you can change the level of the RAID array to RAID 5. If you change the RAID level from RAID 0 to RAID 5, the total storage capacity of the RAID array is reduced.

Before you change the RAID level of the DGX A100 RAID array, back up all data on the array that you want to preserve. Changing the RAID level of the DGX A100 RAID array erases all data stored on the array.

The DGX A100 software includes the configure_raid_array.py custom script, which you can use to change the level of the RAID array without unmounting the RAID volume.

- To change the RAID level to RAID 5, run the following command:

$ sudo configure_raid_array.py -m raid5

After you change the RAID level to RAID 5, the RAID array is rebuilt. A RAID array that is being rebuilt is online and ready to be used, but a check on the health of the DGX system reports the status of the RAID volume as unhealthy.
The time required to rebuild the RAID array depends on the workload on the system. On an idle system, the rebuild will take about 30 minutes to complete.

To change the RAID level to RAID 0, run the following command:

```
$ sudo configure_raid_array.py -m raid0
```

To confirm that the RAID level was changed as required, run the `lsblk` command. The entry in the TYPE column for each SSD in the RAID array indicates the RAID level of the array.

### 8.3. Configuring Support for Custom Drive Partitioning

DGX A100 systems incorporate data drives configured as RAID 0 by default. You can alter the default configuration by adding or removing drives, or by switching between a RAID 0 configuration and a RAID 5 configuration.

If you alter the default configuration, you must let NVSM know so that the utility does not flag the configuration as an error, and so that NVSM can continue to monitor the health of the drives.

1. Edit `/etc/nvsm/nvsm.config` and set the `use_standard_config_storage` parameter to `false`.
   ```json
   "use_standard_config_storage":false
   ```
2. Restart NVSM.
   ```bash
   $ systemctl restart nvsm
   ```

If you restore the drive partition back to the default configuration, set the parameter back to `true`.
Chapter 9. Updating and Restoring the Software

This section provides information about how to update or restore software on your DGX A100 system.

9.1. Updating the DGX A100 Software

You must register your DGX A100 system to receive email notification whenever a new software update is available.

These instructions explain how to update the DGX A100 software through an internet connection to the NVIDIA public repository. The process updates a DGX A100 system image to the latest released versions of the entire DGX A100 software stack, including the drivers, for the latest version within a specific release.

Refer to the DGX OS 5 User Guide for instructions on upgrading from one release to another (for example, from Release 4 to Release 5).

9.1.1. Connectivity Requirements for Software Updates

Before attempting to perform the update, verify that the DGX A100 system network connection can access the public repositories and that the connection is not blocked by a firewall or proxy.

Enter the following on the DGX A100 system.

```bash
$ wget -O f1-changelogs http://changelogs.ubuntu.com/meta-release-lts
$ wget -O f1-changelogs http://changelogs.ubuntu.com/meta-release-lts
$ wget -O f4-security http://security.ubuntu.com/ubuntu/dists/bionic/Release
$ wget -O f5-download http://download.docker.com/linux/ubuntu/dists/bionic/Release
$ wget -O f7-focal-repo https://repo.download.nvidia.com/baseos/ubuntu/focal/x86_64/dists/focal/Release
```

All the wget commands should be successful and there should be seven files in the directory with non-zero content.
9.1.2. Update Instructions

Here are the steps to update the software on your DGX A100 system.

Perform the updates using commands on the DGX A100 console.

1. Run the package manager.
   
   ```
   $ sudo apt update
   ```

2. Check to see which software will get updated.
   
   ```
   $ sudo apt full-upgrade -s
   ```
   
   To prevent an application from being updated, instruct the Ubuntu package manager to keep the current version. See “Introduction to Holding Packages”.

3. Upgrade to the latest version.
   
   ```
   $ sudo apt full-upgrade
   ```

4. Answer any questions that appear.
   
   Most questions require a Yes or No response. If asked to select the grub configuration to use, select the current one on the system.
   
   Other questions will depend on what other packages were installed before the update and how those packages interact with the update. Typically, you can accept the default option when prompted.

5. Reboot the system.

9.2. Restoring the DGX A100 Software Image

If the DGX A100 software image becomes corrupted or the OS SSD was replaced after a failure, restore the DGX A100 software image to its original factory condition from a pristine copy of the image.

The process for restoring the DGX A100 software image is as follows:

1. Obtain an ISO file that contains the image from NVIDIA Enterprise Support as explained in Obtaining the DGX A100 Software ISO Image and Checksum File.

2. Restore the DGX A100 software image from this file either remotely through the BMC or locally from a bootable USB flash drive.
   
   ▶ If you are restoring the image remotely, follow the instructions in Remotely Reimaging the System.
If you are restoring the image locally, prepare a bootable USB flash drive and restore the image from the USB flash drive as explained in the following topics:

- Creating a Bootable Installation Medium
- Remotely Reimaging the System

Note: The DGX OS Server software is restored on one of the two NMVe M.2 drives. When the system is booted after restoring the image, software RAID begins the process rebuilding the RAID 1 array, which creates a mirror of (or resynchronizing) the drive that contains the software. System performance might be affected during the RAID 1 rebuild process, which can take an hour to complete.

9.2.1. Obtaining the DGX A100 Software ISO Image and Checksum File

To ensure that you restore the latest available version of the DGX A100 software image, obtain the current ISO image file from NVIDIA Enterprise Support. A checksum file is provided for the image to enable you to verify the bootable installation medium that you create from the image file.

1. Log on to the NVIDIA Enterprise Support (https://nvid.nvidia.com/dashboard/) site.
2. Click the Announcements tab to locate the download links for the DGX A100 software image.
3. Download the ISO image and its checksum file and save them to your local disk.
   The ISO image is also available in an archive file. If you download the archive file, be sure to extract the ISO image before proceeding.

9.2.2. Remotely Reimaging the System

These instructions describe how to reimage the system remotely through the BMC. For information about how to restore the system locally, see Reimaging the System from a USB Flash Drive.

Before reimaging the system remotely, ensure that the correct DGX A100 software image is saved to your local disk. For more information, see Obtaining the DGX A100 Software ISO Image and Checksum File.

1. Log in to the BMC.
2. Click Remote Control and then click Launch KVM.
3. Set up the ISO image as virtual media.
   a). From the top bar, click Browse File and then locate the re-image ISO file and click Open.
   b). Click Start Media.
4. Reboot, install the image, and complete the DGX A100 system setup.
   a). From the top menu, click Power and then select Reset Server.
b). Click OK at the Power Control dialogs, then wait for the system to power down and then come back online.

c). As the system boots, press [F11] when the NVIDIA logo appears to get to the boot menu.

d). Browse to locate the Virtual CD that corresponds to the inserted ISO, then boot the system from it.

e). When the system boots up, select one of the following options from the GRUB menu:

‣ Install DGX OS <version>: Install DGX OS and reformat data RAID

‣ Install DGX OS <version> Without Reformatting Data RAID

‣ Advanced Installation Options: Select if you want to install with an encrypted root filesystem, then select one of the following options:

‣ Install DGX OS <version> With Encrypted Root

‣ Install DGX OS <version> With Encrypted Root and Without Reformatting Data RAID

If you are an advanced user who is not using the RAID disks as cache and want to keep data on the RAID disks, then select one of the “Without Reformatting Data RAID” options. See the section “Retaining the RAID Partition While Installing the OS” for more information.

f). Press Enter.

The DGX A100 system will reboot from ISO image and proceed to install the image. This can take approximately 15 minutes.

Note: The Mellanox InfiniBand driver installation can take up to 30 minutes, depending on how many cards undergo a firmware update.

After the installation is completed, the system ejects the virtual CD and then reboots into the OS.

Refer to First Boot Setup for the steps to take when booting up the DGX A100 system for the first time after a fresh installation.

9.2.3. Creating a Bootable Installation Medium

After obtaining an ISO file that contains the DGX OS Server software image from NVIDIA Enterprise Support, create a bootable installation medium, such as a USB flash drive or DVD-ROM, that contains the image.

‣ If you are creating a bootable USB flash drive, follow the instructions for the platform that you are using:

‣ On a text-only Linux distribution, see Creating a Bootable USB Flash Drive by Using the dd Command.
On Ubuntu Desktop, see #unique_106.

On Windows, see Creating a Bootable USB Flash Drive by Using Akeo Rufus.

If you are creating a bootable DVD-ROM, you can use any of the methods described in Burning the ISO on to a DVD (https://help.ubuntu.com/community/BurningIsoHowto#Burning_the_ISO_on_to_a_DVD) on the Ubuntu Community Help Wiki.

Note: The ISO file that contains software image for some DGX OS Server releases is greater than the 4.7 GB capacity of a single-layer DVD-ROM. You cannot install these releases from a bootable DVD-ROM because installation of DGX OS Server from a dual-layer DVD-ROM is not supported. Check the size of the ISO file that contains the DGX OS Server software image before creating a bootable DVD-ROM.

9.2.3.1. Creating a Bootable USB Flash Drive by Using the dd Command

On a Linux system, you can use the `dd` (http://manpages.ubuntu.com/manpages/bionic/en/man1/dd.1.html) command to create a bootable USB flash drive that contains the DGX OS software image.

Note: To ensure that the resulting flash drive is bootable, use the `dd` command to perform a device bit copy of the image. If you use other commands to perform a simple file copy of the image, the resulting flash drive may not be bootable.

Ensure that the following prerequisites are met:

- The correct DGX OS software image is saved to your local disk.
  For more information, see Obtaining the Software ISO Image and Checksum File.

- The USB flash drive meets the following requirement:
  - The USB flash drive has a capacity of at least 16 GB.
  - This requirement applies only to DGX A100: The partition scheme on the USD flash drive is a CPT partition scheme for UEFI.

1. Plug the USB flash drive into one of the USB ports of your Linux system.
2. Obtain the device name of the USB flash drive by running the `lsblk` (http://manpages.ubuntu.com/manpages/bionic/man8/lsblk.8.html) command.

   `lsblk`

   You can identify the USB flash drive from its size, which is much smaller than the size of the SSDs in the DGX software, and from the mount points of any partitions on the drive, which are under `/media`.

   In the following example, the device name of the USB flash drive is `sde`.

   `~$ lsblk`
3. As root, convert and copy the image to the USB flash drive.

```bash
$ sudo dd if=path-to-software-image bs=2048 of=usb-drive-device-name
```

**CAUTION:** The `dd` command erases all data on the device that you specify in the `of` option of the command. To avoid losing data, ensure that you specify the correct path to the USB flash drive.

9.2.3.2. Creating a Bootable USB Flash Drive by Using Akeo Rufus

On a Windows system, you can use the Akeo Reliable USB Formatting Utility (Rufus) ([https://rufus.akeo.ie/](https://rufus.akeo.ie/)) to create a bootable USB flash drive that contains the DGX OS software image.

Ensure that the following prerequisites are met:

- The correct DGX OS software image is saved to your local disk. For more information, see [Obtaining the Software ISO Image and Checksum File](#).
- The USB flash drive has a capacity of at least 8 GB.

1. Plug the USB flash drive into one of the USB ports of your Windows system.
2. Download and launch the Akeo Reliable USB Formatting Utility (Rufus) ([https://rufus.akeo.ie/](https://rufus.akeo.ie/)).
3. In Drive Properties, select the following options:
   a). In Boot selection, click SELECT, locate, and select the DGX OS software image.
   b). In Partition scheme, select GPT.
   c). In Target System, select UEFI (non CSM).
4. In Format Options, select the following options:
   a). In File system, select NTFS.
   b). In Cluster Size, select 4096 bytes (Default).
5. Click Start.
   Because the image is a hybrid ISO file, you are prompted to select whether to write
   the image in ISO Image (file copy) mode or DD Image (disk image) mode.
6. Select Write in ISO Image mode and click OK.

9.3. Reimaging the System from a USB Flash Drive

Explain the benefits of the task, the purpose of the task, who should perform the task, and when to perform the task in 50 words or fewer.

Context for the current task.

1. A task step.
2. Another ask step.

9.4. Installation Options

Explain what the concept is and why the reader should care about it in 50 words or fewer.

Concept definition.
9.4.1. Retaining the RAID Partition While Installing the OS

The reimaging process creates a fresh installation of the DGX OS. During the OS installation or reimage process, you are presented with a boot menu when booting the installer image.

The default selection is Install DGX Software. The installation process then repartitions all the SSDs, including the OS SSD as well as the RAID SSDs, and the RAID array is mounted as /raid. This overwrites any data or file systems that might exist on the OS disk as well as the RAID disks.

Since the RAID array on the DGX A100 system is intended to be used as a cache and not for long-term data storage, this should not be disruptive. However, if you are an advanced user and have set up the disks for a non-cache purpose and want to keep the data on those drives, then select the Install DGX Server without formatting RAID option at the boot menu during the boot installation. This option retains data on the RAID disks and performs the following:

- Installs the cache daemon but leaves it disabled by commenting out the RUN=yes line in /etc/default/cachefilesd entry.
- Creates a /raid directory, leaves it out of the file system table by commenting out the containing /raid in /etc/fstab.
- Does not format the RAID disks.

When the installation is completed, you can repeat any configurations steps that you had performed to use the RAID disks as other than cache disks.

You can always choose to use the RAID disks as cache disks later by enabling cachefilesd and adding /raid to the file system table as follows:

1. Uncomment the #RUN=yes line in /etc/default/cachefilesd
2. Uncomment the /raid line in etc/fstab.
3. Run the following:
   a). Mount /raid.
      ```bash
      $ sudo mount /raid
      ```
   b). Start the cache daemon.
      ```bash
      $ systemctl start cachefilesd
      ```

These changes are preserved across system reboots.

9.4.2. Advanced Installation Option (Encrypted Root - DGX OS 5 or Later)

Selecting this menu item provides the ability to encrypt the root filesystem of the DGX. It should normally only be selected if this is desired.

Selecting Encrypted Root instructs the installer to encrypt the root filesystem. The encryption is fully automated, and users will be required to manually unlock the root
partition by entering a passphrase at the console (either through a direct keyboard and mouse connection or through the BMC) every time the system boots. During the First Boot process (see First Boot Setup), you are provided the opportunity to create your passphrase for the drive. The passphrase can be changed later if needed.

9.4.3. Boot into Live Environment (DGX OS 5 or Later)

The DGX OS installer image can also be used as a Live image, which means it boots and runs a minimal DGX OS in system memory and does not overwrite anything on the disks in the system.

While this Live mode does not load drivers, and is essentially a simple Ubuntu Server configuration, it can be used as a tool for debugging a system if the disks on the system are not accessible, or otherwise should not be touched.

When booting into the live environment, log in as root (a password is not needed). In a normal operation, this option should not be selected.

9.4.4. Check Disc for Defects (DGX OS 5 or Later)

Here is some information about how to check the disc for defects.

If you are experiencing oddities when installing DGX OS, and suspect the installation media has an issue, selecting this item will do an extensive test of the contents of the install media. It is time consuming, and the installation media generally is not the real source of the problem.

In a normal operation, this option should not be selected.
Chapter 10. Using the BMC

The NVIDIA DGX A100 system comes with a baseboard management controller (BMC) for monitoring and controlling various hardware devices on the system. It monitors system sensors and other parameters.

10.1. Connecting to the BMC

Here are the steps to connect to the BMC on a DGX A100 system.
Before you begin, ensure that you have connected the BMC port on the DGX A100 system to your LAN.

1. Open a browser within your LAN and go to https://<bmc-ip-address>/.
   The BMC is supported on the following browsers:
   ▶ Internet Explorer 11 and later
   ▶ Firefox 29.0 (64-bit) and later
   ▶ Google Chrome 7.0.3396.87 (64-bit) and later

2. Log in.
   The BMC dashboard opens.
10.2. Overview of BMC Controls

The left-side navigation menu bar on the BMC main page contains the primary controls.
Table 8. **BMC Main Controls**

<table>
<thead>
<tr>
<th>Quick Links</th>
<th>Provides quick access to several tasks.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dashboard</td>
<td>Displays the overall information about the status of the device.</td>
</tr>
<tr>
<td>Sensor</td>
<td>Provides status and readings for system sensors, such as SSD, PSUs, voltages, CPU temperatures, DIMM temperatures, and fan speeds.</td>
</tr>
<tr>
<td>System Inventory</td>
<td>Displays inventory information of system modules.</td>
</tr>
<tr>
<td>FRU Information</td>
<td>System, Processor, Memory Controller, BaseBoard, Power, Thermal, PCIE Device, PCIE Function, and Storage.</td>
</tr>
<tr>
<td>GPU Information</td>
<td>Provides basic information on all the GPUs in the systems, including GUID, VBIOS version,</td>
</tr>
<tr>
<td>Section</td>
<td>Description</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
</tr>
<tr>
<td>Logs and Reports</td>
<td>View, and if applicable, download and erase, the IPMI event log, and System, Audit, Video, and POST Code logs.</td>
</tr>
<tr>
<td>Settings</td>
<td>Configure the following settings: Captured BSOD, External User Services, KVM Mouse Setting, Log Settings, Media Redirection Settings, Network Settings, PAM Order Settings, Platform Event Filter, Services, SMTP Settings, SSL Settings, System Firewall, User Management, and Video Recording</td>
</tr>
<tr>
<td>Remote Control</td>
<td>Opens the KVM Launch page to remotely access the DGX A100 console.</td>
</tr>
<tr>
<td>Power Control</td>
<td>Perform the following power actions: Power On, Power Off, Power Cycle, Hard Reset, and ACP/Shutdown</td>
</tr>
<tr>
<td>Chassis ID LED Control</td>
<td>Lets you to change the chassis ID LED behavior: Off, Solid On, Blinking On (select from 5 to 255 second blinking intervals).</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Perform the following maintenance tasks: Backup Configuration, Firmware Image Location, Firmware Update, Preserve Configuration, Restore Configuration, Restore Factory Defaults, and System Administrator</td>
</tr>
<tr>
<td>Sign out</td>
<td>Sign out of the BMC web UI.</td>
</tr>
</tbody>
</table>

### 10.3. Common BMC Tasks

This section provides information about the most common BMC tasks.

#### 10.3.1. Changing the BMC Login Credentials

Here is information about how you can add or remove users.

1. Select Settings from the left-side navigation menu.
2. Select the User Management card.
3. Click the Help icon (?) for information about configuring users and creating a password.

4. Log out and then log back in with the new credentials.

### 10.3.2. Using the Remote Console

Here is some information about how to log in to the remote console.

1. Click Remote Control from the left-side navigation menu.

2. Click Launch KVM to start the remote KVM and access the DGX A100 console.
10.3.3. Setting Up Active Directory or LDAP/E-Directory

Here is some information about how you can set up Active Directory or LDAP/E-Directory.

1. From the side navigation menu, click Settings > External User Services.

2. Click Active Directory Settings or LDAP/E-Directory Settings and follow the instructions.

10.3.4. LDAP/E-Directory Settings

Setup the BMC for external authentication and authorization using LDAP.

1. Configure the General Settings
The configuration for the General LDAP/E-Directory Settings screen should be fairly straightforward if you know the details about your LDAP service. If it is not clear what is expected, the help explains the fields.

Note: Configuring LDAP to use an Active Directory server is supported. Contact the AD administrator to configure the LDAP details and help with any troubleshooting that may be necessary. Windows server firewall rules may be blocking external connections to the default LDAP ports 389 and 636.

Authoritative Bind to the LDAP service is required, meaning this cannot be configured with anonymous bind. The Bind DN and Password fields are the bind credentials used for every lookup. The bind process is the BMC authenticating itself as a valid endpoint, before it can perform any lookup.

The Search Base and Attribute of User Login are used to convert the BMC login *username* string, to the expected DN string the LDAP server expects.

Finally, click Save to validate and store the LDAP settings. If you revisit this page, you will have to re-enter the Password.
2. Configure Role Groups

The Role Groups must be configured to assign BMC permissions to the authenticated user, otherwise known as authorization. This is done by mapping an LDAP group membership to BMC permissions.

Note: If no Role Group mapping is created, the authentication will fail, since the user would not have any permissions in the BMC interface.

To add a Role Group, click on one of the cards.

Specify the LDAP group name and group domain to map to the BMC privilege level/permissions. If you are unsure about the settings, contact the LDAP administrator for help.

The Group Domain field should be considered the "Group Search Base DN" for the group name lookup.

Note: The LDAP group filter used by the BMC is not configurable. The pre-configured group filter searches for the group name (CN) with objectClass matching "groupOfNames" or "group".

filter="(&(|(objectClass=groupOfNames)(?objectClass=group))(cn=dgx_admins))"

Therefore, the LDAP service group structure MUST use either of the following:

- LDAP standard (rfc2256) structural objectClass "groupOfNames", with the member attributes specifying the users assigned to the group.
- Align with Active Directory structure using objectClass "group"
Save the configuration and start authenticating using valid LDAP credentials.

10.3.5. Active Directory Settings

Setup the BMC for external authentication and authorization using Active Directory.

1. Configure the General Settings

The configuration for the General Active Directory Settings screen should be fairly straightforward if you know the details about your Active Directory cluster. If it is not clear what is expected, the help explains the fields.
If you are unsure about the settings, contact the AD administrator for help. You may require an AD admin account to connect the BMC to the AD forest.

The *User Domain Name* must match all or part of the BMC domain name. If the BMC is in a subdomain (bmc.nvex.nvidia.com), then the *User Domain Name* could be set to the subdomain (nvex.nvidia.com), or the parent domain (nvidia.com).

Note: Authentication across domains requires the proper AD trust relationship. This is outside the scope of the docs, but this [reference](#) can be provided.

Finally, click Save to validate and store the AD settings. If you revisit this page, you will have to re-enter the Secret Password.

2. Configure Role Groups

The Role Groups must be configured to assign BMC permissions to the authenticated user, otherwise known as authorization. This is done by mapping Active Directory group membership to BMC permissions.
Note: If no Role Group mapping is created, the authentication will fail, since the user would not have any permissions in the BMC interface.

To add a Role Group, click on one of the cards.

Specify the AD group name and group domain to map to the BMC privilege level/permissions. If you are unsure about the settings, contact the AD administrator for help.

Save the configuration and start authenticating using valid AD credentials.
10.3.6. Configuring Platform Event Filters

From the side navigation menu, click Settings and click Platform Event Filters.

The Event Filters page shows all configured event filters and available slots. You can modify or add new event filter entry on this page.

- To view available configured and unconfigured slots, click All in the upper-left corner of the page.
- To view available configured slots, click Configured in the upper-left corner of the page.
- To view available unconfigured slots, click UnConfigured in the upper-left corner of the page.
- To delete an event filter from the list, click the x icon.

10.3.7. Uploading or Generating SSL Certificates

You can set up a new certificate by generating a (self-signed) SSL or by uploading an SSL (for example, to use a Trusted CA-signed certificate).

From the side navigation menu, click Settings > External User Services.
Refer to the following sections for more information:

- **Viewing the SSL Certificate**
- **Generating an SSL Certificate**

### 10.3.7.1. Viewing the SSL Certificate
To view the SSL certificate, on the SSL Setting page, click View SSL Certificate.

The View SSL Certificate page displays the following basic information about the uploaded SSL certificate:

- Certificate Version, Serial Number, Algorithm, and Public Key
- Issuer information
- Valid Date range
- Issued to information

### 10.3.7.2. Generating the SSL Certificate
Here is some information about generating an SSL certificate.

Context for the current task.

1. From the SSL Setting page, select Generate SSL Certificate.
2. Enter the information as described in the following table.

### Table 9. BMC Main Controls

<table>
<thead>
<tr>
<th>Items</th>
<th>Description/Requirements</th>
</tr>
</thead>
</table>
| Common Name (CN)       | The common name for which the certificate is to be generated.  
                          | ▶ Maximum length of 64 alpha-numeric characters.  
                          | ▶ Special characters ‘#’ and ‘$’ are not allowed.  |
| Organization (O)       | The name of the organization for which the certificate is generated.  
                          | ▶ Maximum length of 64 alpha-numeric characters.  
                          | ▶ Special characters ‘#’ and ‘$’ are not allowed.  |
| Organization Unit (OU) | Overall organization section unit name for which the certificate is generated.  
                          | ▶ Maximum length of 64 alpha-numeric characters.  
                          | ▶ Special characters ‘#’ and ‘$’ are not allowed.  |
| City or Locality (L)   | City or Locality of the organization (mandatory)  
                          | ▶ Maximum length of 64 alpha-numeric characters.  
                          | ▶ Special characters ‘#’ and ‘$’ are not allowed.  |
| State or Province (ST) | State or Province of the organization (mandatory)  
<pre><code>                      | ▶ Maximum length of 64 alpha-numeric characters.  |
</code></pre>
<table>
<thead>
<tr>
<th>Items</th>
<th>Description/Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>▶ Special characters ‘#’ and ‘$’ are not allowed.</td>
</tr>
</tbody>
</table>

**Country (C)**

Country code of the organization.

- Only two characters are allowed.
- Special characters are not allowed.

**Email Address**

Email address of the organization (mandatory)

**Valid for**

Validity of the certificate.

**Key Length**

Enter a range from 1 to 3650 (days)

3. To generate the new certificate, click Save.

### 10.3.7.3. Uploading the SSL Certificate

In BMC, you can upload your SSL certificate.

Make sure the certificate and key meet the following requirements:

- SSL certificates and keys must both use the .pem file extension.
- Private keys must not be encrypted.
- SSL certificates and keys must each be less than 3584 bits in size.
- SSL certificates must be current (not expired).

1. On the SSL Setting page, click Upload SSL Certificate.

2. Click the New Certificate folder icon, browse to locate the appropriate file, and select it.
3. Click the New Private Key folder icon, browse and locate the appropriate file, and select it.
4. Click Save.

### 10.3.7.4. Updating the SBIOS Certificate

The CA Certificate for the trusted CA that was used to sign the SSL certificate must be uploaded to allow the SBIOS to authenticate the certificate.

1. Obtain the CA certificate from the signing authority that was used to sign the SSL certificate.
2. Copy the CA certificate onto a USB thumb drive or to /boot/efi on the A100 OS.
3. Access the DGX A100 console from a locally connected keyboard and mouse or through the BMC remote console.
4. Reboot the server.
5. To enter BIOS setup menu, when prompted, press DEL.
6. In the BIOS setup menu on the Advanced tab, select Tls Auth Config.

7. Select Server CA Configuration.

8. Select Enroll Cert.
10. Select the device where you stored the certificate.

11. Navigate the file structure and select the certificate.
Chapter 11. SBIOS Settings

The NVIDIA DGX A100 system comes with a system BIOS with optimized settings for the DGX system. There might be situations where the settings need to be changed, such as changes in the boot order, changes to enable PXE booting, or changes in the BMC network settings.

Instructions for these use cases are provided in this section.

Important: Do not change settings in the SBIOS other than those described in this or other DGX A100 user documents. Contact NVIDIA Enterprise Services before making other changes.

11.1. Accessing the SBIOS Setup

Here is information about how you can access the SBIOS setup.

1. Access the DGX A100 console, either from a locally connected keyboard and mouse or through the BMC remote console.
2. Reboot the DGX A100.
3. When presented with the SBIOS version screen, press [Del] or [F2] to enter the BIOS Setup Utility.
Here are some occasions where it might be necessary to reconfigure settings in the SBIOS:

- Configuring a BMC Static IP Address Using the System BIOS
- Enabling the TPM and Preventing the BIOS from Sending Block SID Requests
- Clearing the TPM

11.2. Configuring the Boot Order

The following instructions describe how to set the boot order at boot time. You can also set the boot order from the SBIOS setup > Boot screen.

1. Access the DGX A100 console, either from a locally connected keyboard and mouse or through the BMC remote console.
2. Reboot the DGX A100.
4. Select the boot device.

The following example shows virtual media selected.

11.3. Configuring the local terminal to access the SBIOS settings screen

There are two ways to access the BIOS setup screen, one is through a direct-attached Keyboard and Monitor, and the other is through Serial-over-Lan (SOL) protocol using the IPMI tools.

Below are the instructions on how to configure a terminal with the correct settings to access the SBIOS configuration screens using SOL.
If using the IPMI SOL protocol:

1. When accessing the SBIOS configuration screen, be sure to use the 'xterm' terminal emulator and character encoding is set to **en.UTF-8**
2. Double-check the character encoding by running `echo $LANG`

For Linux desktop users, set the character encoding:

1. `$ sudo localectl set-locale LANG=en_US.UTF-8`
2. Type `export LANG=en.UTF-8` to set the locale for the current session
3. Type `xterm` to launch the terminal with the set locale.
4. From within the new xterm, use `ipmitool` to connect to the DGX A100 SOL console:
   
   ```
   ipmitool -I lanplus -H {IP Address} -U admin -P dgxluna.admin sol activate
   ```

For Windows or Macintosh users

Configure terminal application for **en.US.UTF-8** support

Power on or Reboot the system using one of the following interfaces, depending on what the state of the system is:

1. Use the BMC User Interface to power on/reboot, OR
2. From the Operating System command line run `$ sudo reboot`
3. Using the following IPMI command: `$ sudo ipmitool -I lanplus -H {IP Address} -U {userid} -P {password} sol activate` to access the SOL interface using the terminal with the set locale.
4. Press DEL or F2 when the following message comes up as the system is booting.
5. The system should confirm your choice and will bring up the BIOS configuration screen.
Chapter 12. Multi-Instance GPU

Multi-Instance GPU (MIG) is a new capability of the NVIDIA A100 GPU. MIG uses spatial partitioning to carve the physical resources of an A100 GPU into up to seven independent GPU instances. These instances run simultaneously, each with its own memory, cache, and compute streaming multiprocessors. MIG enables the A100 GPU to deliver guaranteed quality of service at up to 7X higher utilization compared to non-MIG enabled GPUs.

MIG enables the following:

- GPU memory isolation among parallel GPU workloads.
- Physical allocation of resources used by parallel GPU workloads.

Managing MIG instances is accomplished using the NVIDIA Management Library (NVML) APIs or its command-line utility (nvidia-smi). Enablement of MIG requires a GPU reset and hence some system services that manage GPUs should be terminated before enabling MIG.

To enable MIG on all eight GPUs in the system, issue the following.

1. Stop the NVSM and DCGM services.
   ```bash
   $ sudo systemctl stop nvsm dcgm
   ```
2. Enable MIG on all eight GPUs.
   ```bash
   $ sudo nvidia-smi -mig 1
   ```

   If other services are running that prevent you from resetting the GPUs, then reboot the system and skip the next step.
3. Restart the DCGM and NVSM services.
   ```bash
   $ sudo systemctl start dcgm nvsm
   ```

To use MIG, see the [MIG User Guide](#), which provides more detailed information about key MIG concepts and deployment considerations and explains how to create MIG instances and how to run Docker containers using MIG.
Chapter 13. Security

This section provides information about security measures in the DGX A100 system.

13.1. User Security Measures

The NVIDIA DGX A100 system is a specialized server designed to be deployed in a data center. It must be configured to protect the hardware from unauthorized access and unapproved use. The DGX A100 system is designed with a dedicated BMC Management Port and multiple Ethernet network ports.

When you install the DGX A100 system in the data center, follow best practices as established by your organization to protect against unauthorized access.

13.1.1. Securing the BMC Port

NVIDIA recommends that you connect the BMC port in the DGX A100 system to a dedicated management network with firewall protection.

If remote access to the BMC is required, such as for a system hosted at a co-location provider, it should be accessed through a secure method that provides isolation from the internet, such as through a VPN server.

13.2. System Security Measures

This section provides information about the security measures that have been incorporated in an NVIDIA DGX A100 system.

13.2.1. Secure Flash of DGX A100 Firmware

Secure Flash is implemented for the DGX A100 to prevent unsigned and unverified firmware images from being flashed onto the system.

13.2.1.1. Encryption

Here is some information about encrypting the DGX A100 firmware.

The firmware encryption algorithm is AES-CBC.

- The firmware encryption key strength is 128 bits or higher.
Each firmware class uses a unique encryption key.
Firmware decryption is performed either by the same agent that performs signature check or a more trusted agent in the same COT.

13.2.1.2. Signing
Explain what the concept is and why the reader should care about it in 50 words or fewer.

13.2.1.3. NVSM Security
For information about security in NVSM, see Configuring NVSM Security.

13.3. Secure Data Deletion
This section explains how to securely delete data from the DGX A100 system SSDs to permanently destroy all the data that was stored there.
This process performs a more secure SSD data deletion than merely deleting files or reformatting the SSDs.

13.3.1. Prerequisites
You need to prepare a bootable installation medium that contains the current DGX OS Server ISO image.
Refer to the following content for more information:
- Obtaining the DGX A100 Software ISO Image and Checksum File
- Creating a Bootable Installation Medium

13.3.2. Instructions
Here are the instructions to securely delete data from the DGX A100 system SSDs.
1. Boot the system from the ISO image, either remotely or from a bootable USB key.
2. At the GRUB menu, select:
   - (For DGX OS 4): ‘Rescue a broken system’ and configure the locale and network information.
   - (For DGX OS 5): ‘Boot Into Live Environment’ and configure the locale and network information.
3. When prompted to select a root file system, choose Do not use a root file system and then Execute a shell in the installer environment.
4. Log in.
5. Run the following command to identify the devices available in the system:

   ```
   $ nvme list
   ```

   If nvmecli is not installed, then install the CLI as follows and then run nvme list.
6. Run `nvme format -s1` on all storage devices listed.

   ```bash
   $ nvme format -s1 <device-path>
   
   where
   
   `<device-path>` is the specific storage node as listed in the previous step. For example, `/dev/nvme0n1`.  
   ```
Chapter 14. Redfish APIs Support

The DGX System firmware supports the ability to manage the system by using an industry standard Redfish interface. This chapter provides details about the Redfish protocol support that is available in the DGX A100 system and how to complete system management functions by using the supported Redfish APIs.

Redfish is a web-based management protocol, and the Redfish server is integrated into the DGX A100 BMC firmware. By default, Redfish support is enabled in the DGX A100 BMC and the BIOS. By using the Redfish interface, administrator-privileged users can browse physical resources at the chassis and system level through a web-based user interface.

Redfish provides information that is categorized under a specific resource end point and Redfish clients can use the end points by using following HTTP methods:

- GET
- POST
- PATCH
- PUT
- DELETE

Not all endpoints support all these operations. Refer to the Redfish JSON Schema for more information about the operations. The Redfish server follows the DSP0266 1.7.0 Specification and Redfish Schema 2019.1 documentation. Redfish URIs are accessed by using basic authentication and implementation, so that IPMI users with required privilege can access the Redfish URIs.

14.1. Supported Redfish Features

Here is some information about the Redfish features that are supported in DGX A100. The following features are supported:

- Manage user accounts, privileges, and roles
- Manager Sessions
- BMC configuration
- BIOS configuration
- BIOS boot order management
- Get PCIe device and functions inventory
- Get storage inventory
- Get system component information and health (PSU, FAN, CPU, DIMM, and so on)
- Get sensor information (Thermal/Power/Cooling)
- BMC configuration change/BMC reset
- System/Chassis power operations
- Get health event log/advanced system event log
- Logging Service, which provides critical/informational severity events
- Event Services (SSE)

Refer to the following documentation for more information:

- [DMTF Redfish specification](#)
- [DSP0266 1.7.0 Specification](#)
- [Redfish Schema 2019.1 Now Available](#)

For a list of the known issues and limitations with Redfish support that are specific to the firmware version you are running, refer to the [DGX A100 System Firmware Update Container Release Notes](#).
Appendix A. Installing Software on Air-Gapped DGX A100 Systems

For security purposes, some installations require that systems be isolated from the internet or outside networks. Since most DGX A100 software updates are accomplished through an over-the-network process with NVIDIA servers, this section explains how updates can be made when using an over-the-network method is not an option. It also includes a process for installing Docker containers.

A.1. Installing NVIDIA DGX A100 Software

There are two ways to install DGX A100 software on an air-gapped DGX A100 system.

One method to update DGX A100 software on an air-gapped DGX A100 system is to download the ISO image, copy it to removable media, and reimage the DGX A100 System from the media. This method is available only for software versions that are available as ISO images for download.

Alternately, you can update the DGX A100 software by performing a network update from a local repository. This method is available only for software versions that are available for over-the-network updates.

A.2. Reimaging the System

Here is some information about how you can reimage your DGX A100 system.

CAUTION: This process destroys all data and software customizations that you have made on the DGX A100 System. Be sure to back up any data that you want to preserve and push any Docker images that you want to keep to a trusted registry.

1. Obtain the ISO image from the NVIDIA Enterprise Services.
a). a Log in to the NVIDIA Enterprise Support site, and on the Announcements tab, locate the DGX OS Server image ISO file.
b). Download the image ISO file.

2. Refer to the instructions in the Restoring the DGX A100 Software Image for additional instructions.

A.3. Creating a Local Mirror of the NVIDIA and Canonical Repositories

The procedure below describes how to download all the necessary packages to create a mirror of the repositories that are needed to update NVIDIA DGX systems. The steps are specific to versions 4.0.X and 4.1.X, but they can be edited to work with other versions. For more information on DGX OS versions and the release notes available, visit https://docs.nvidia.com/dgx/dgx-os-server-release-notes/index.html#dgx-os-release-number-scheme. For more information on how to upgrade from versions 4.0.x to 4.1.x, review the release notes: https://docs.nvidia.com/dgx/pdf/DGX-OS-server-4.1-relnotes-update-guide.pdf.

Note: These procedures apply only to upgrades within the same major release, such as 4.x → 4.y. It does not support upgrades across major releases, such as 3.x → 4.x.

A.4. Creating the Mirror in a DGX OS 4 System

The instructions in this section are to be performed on a system with network access. Here are the prerequisites:

- A system installed with Ubuntu OS is needed to create the mirror because there are several Ubuntu tools that need to be used.
- You must be logged in to the system installed with Ubuntu OS as an administrator user because this procedure requires sudo privileges.
- The system must contain enough storage space to replicate the repositories to a file system. The space requirement could be as high as 250 GB.
- An efficient way to move large amount of data is needed, for example, shared storage in a DMZ, or portable USB drives that can be brought into the air-gapped area.

The data will need to be moved to the systems that need to be updated. Make sure that any portable drives are formatted using ext4 or FAT32.

1. Make sure the storage device is attached to the system with network access and identify the mount point of the device.
Example mount point used in these instructions: /media/usb/repository

2. Install the apt-mirror package.

```bash
sudo apt update
sudo apt install apt-mirror
```

3. Change the ownership of the target directory to the apt-mirror user in the apt-mirror group.

```bash
sudo chown apt-mirror:apt-mirror /media/usb/repository
```

The target directory must be owned by the user apt-mirror or the replication will not work.

4. Configure the path of the destination directory in /etc/apt/mirror.list and use the included list of repositories below to retrieve the packages for both Ubuntu base OS and the NVIDIA DGX OS packages.

```
############# config ##################
#
# set base_path /media/usb/repository #/your/path/here
#
# set mirror_path $base_path/mirror
# set skel_path $base_path/skel
# set var_path $base_path/var
# set cleanscript $var_path/clean.sh
# set defaultarch <running host architecture>
# set postmirror_script $var_path/postmirror.sh
set run_postmirror 0
set nthreads 20
set _tilde 0
#
############# end config ##############
#
# Standard Canonical package repositories:
deb http://security.ubuntu.com/ubuntu bionic-security main
deb http://security.ubuntu.com/ubuntu bionic-security universe
deb http://security.ubuntu.com/ubuntu bionic-security multiverse
deb http://archive.ubuntu.com/ubuntu/ bionic main multiverse universe
deb http://archive.ubuntu.com/ubuntu/ bionic-updates main multiverse universe
#
deb-i386 http://security.ubuntu.com/ubuntu bionic-security main
deb-i386 http://security.ubuntu.com/ubuntu bionic-security universe
deb-i386 http://security.ubuntu.com/ubuntu bionic-security multiverse
deb-i386 http://archive.ubuntu.com/ubuntu/ bionic main multiverse universe
deb-i386 http://archive.ubuntu.com/ubuntu/ bionic-updates main multiverse universe
#
# DGX specific repositories:
deb http://international.download.nvidia.com/dgx/repos/bionic bionic main
restricted universe multiverse
deb http://international.download.nvidia.com/dgx/repos/bionic bionic-updates main
restricted universe multiverse
deb http://international.download.nvidia.com/dgx/repos/bionic bionic-r418+cuda10.1 main multiverse restricted universe
deb http://international.download.nvidia.com/dgx/repos/bionic bionic-r450+cuda11.0 main multiverse restricted universe
#
deb-i386 http://international.download.nvidia.com/dgx/repos/bionic bionic main
restricted universe multiverse
deb-i386 http://international.download.nvidia.com/dgx/repos/bionic bionic-updates main
restricted universe multiverse
# Only for DGX OS 4.1.0
deb-i386 http://international.download.nvidia.com/dgx/repos/bionic bionic-r418+cuda10.1 main multiverse restricted universe
# Clean unused items
clean http://archive.ubuntu.com/ubuntu
clean http://security.ubuntu.com/ubuntu
```

---

**Example mount point used in these instructions:** /media/usb/repository

2. Install the `apt-mirror` package.

```bash
sudo apt update
sudo apt install apt-mirror
```

3. Change the ownership of the target directory to the `apt-mirror` user in the `apt-mirror` group.

```bash
sudo chown apt-mirror:apt-mirror /media/usb/repository
```

The target directory must be owned by the user `apt-mirror` or the replication will not work.

4. Configure the path of the destination directory in `/etc/apt/mirror.list` and use the included list of repositories below to retrieve the packages for both Ubuntu base OS and the NVIDIA DGX OS packages.

```
############# config ##################
#
set base_path /media/usb/repository #/your/path/here
#
# set mirror_path $base_path/mirror
# set skel_path $base_path/skel
# set var_path $base_path/var
# set cleanscript $var_path/clean.sh
# set defaultarch <running host architecture>
# set postmirror_script $var_path/postmirror.sh
set run_postmirror 0
set nthreads 20
set _tilde 0
#
############# end config ##############
#
# Standard Canonical package repositories:
deb http://security.ubuntu.com/ubuntu bionic-security main
deb http://security.ubuntu.com/ubuntu bionic-security universe
deb http://security.ubuntu.com/ubuntu bionic-security multiverse
deb http://archive.ubuntu.com/ubuntu/ bionic main multiverse universe
deb http://archive.ubuntu.com/ubuntu/ bionic-updates main multiverse universe
#
deb-i386 http://security.ubuntu.com/ubuntu bionic-security main
deb-i386 http://security.ubuntu.com/ubuntu bionic-security universe
deb-i386 http://security.ubuntu.com/ubuntu bionic-security multiverse
deb-i386 http://archive.ubuntu.com/ubuntu/ bionic main multiverse universe
deb-i386 http://archive.ubuntu.com/ubuntu/ bionic-updates main multiverse universe
#
# DGX specific repositories:
deb http://international.download.nvidia.com/dgx/repos/bionic bionic main
restricted universe multiverse
deb http://international.download.nvidia.com/dgx/repos/bionic bionic-updates main
restricted universe multiverse
deb http://international.download.nvidia.com/dgx/repos/bionic bionic-r418+cuda10.1 main multiverse restricted universe
deb http://international.download.nvidia.com/dgx/repos/bionic bionic-r450+cuda11.0 main multiverse restricted universe
#
deb-i386 http://international.download.nvidia.com/dgx/repos/bionic bionic main
restricted universe multiverse
deb-i386 http://international.download.nvidia.com/dgx/repos/bionic bionic-updates main
restricted universe multiverse
# Only for DGX OS 4.1.0
deb-i386 http://international.download.nvidia.com/dgx/repos/bionic bionic-r418+cuda10.1 main multiverse restricted universe
# Clean unused items
clean http://archive.ubuntu.com/ubuntu
clean http://security.ubuntu.com/ubuntu
```
5. Run `apt-mirror` and wait for it to finish downloading content.
   This will take a long time depending on the network connection speed.
   
   ```
   $ sudo apt-mirror
   ```

6. Eject the removable storage with all packages.
   
   ```
   $ sudo eject /media/usb/repository
   ```

---

### A.5. Configuring the Target Air-Gapped DGX OS 4 System

The instructions in this section are to be performed on the target air-gapped DGX system.

Here are the prerequisites:

- The target air-gapped DGX system is installed, has gone through the first boot process, and is ready to be updated with the latest packages.
- The USB storage device on which the mirrors were created is attached to the target DGX system.

There are other ways to transfer the data that are not covered in this document as they will depend on the data center policies for the air-gapped environment.

1. Mount the storage device on the air-gapped system to `/media/usb/repository` for consistency.

2. Configure the `apt` (http://manpages.ubuntu.com/manpages/bionic/en/man8/apt.8.html) command to use the file system as the repository in the file `/etc/apt/sources.list` by modifying the following lines.

   ```
   deb file:///media/usb/repository/mirror/security.ubuntu.com/ubuntu bionic-security main
   deb file:///media/usb/repository/mirror/security.ubuntu.com/ubuntu bionic-security universe
   deb file:///media/usb/repository/mirror/security.ubuntu.com/ubuntu bionic-security multiverse
   deb file:///media/usb/repository/mirror/archive.ubuntu.com/ubuntu/ bionic main multiverse universe
   deb file:///media/usb/repository/mirror/archive.ubuntu.com/ubuntu/ bionic-updates main multiverse universe
   ```

3. Configure `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx.list`.

   ```
   deb file:///media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic bionic main multiverse restricted universe
   ```

4. If present, remove the file `/etc/apt/sources.list.d/docker.list` as it is no longer needed and removing it will eliminate error messages during the update process.

5. (For DGX OS Release 4.1 and later only) Configure `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx-bionic-r418-cuda10-1-repo.list`.

   ```
   $ echo "deb file:///media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/ bionic-r418-cuda10.1 main multiverse restricted universe" | sudo tee /etc/apt/sources.list.d/dgx-bionic-r418-cuda10-1-repo.list
   ```
6. Optional: (For DGX OS Release 4.5 and later only) If you want to use the R450 NVIDIA graphics driver and CUDA Toolkit 11.0, configure `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx-bionic-r450-cuda11-0-repo.list`.

   
   ```bash
   $ echo "deb file:///media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r450+cuda11.0 main multiverse restricted universe" | sudo tee /etc/apt/sources.list.d/dgx-bionic-r450-cuda11-0-repo.list
   ```

Note: If you want to continue using earlier releases, for example the R418 NVIDIA graphic driver and CUDA Toolkit 10.1, omit this step.

7. Edit the file `/etc/apt/preferences.d/nvidia` to update the Pin parameter as follows.

   ```
   Package: *
   #Pin: origin international.download.nvidia.com
   Pin: release o=apt-pin-parameter-air-gap
   Pin-Priority: 600
   ```

8. Update the `apt` repository.

   ```bash
   $ sudo apt update
   ```

   Output from this command is similar to the following example.

   ```
   Get:1 file:/media/usb/repository/mirror/security.ubuntu.com/ubuntu bionic-security InRelease [88.7 kB]
   Get:1 file:/media/usb/repository/mirror/security.ubuntu.com/ubuntu bionic-security InRelease [88.7 kB]
   Get:2 file:/media/usb/repository/mirror/archive.ubuntu.com/ubuntu bionic InRelease [242 kB]
   Get:2 file:/media/usb/repository/mirror/archive.ubuntu.com/ubuntu bionic InRelease [242 kB]
   Get:3 file:/media/usb/repository/mirror/archive.ubuntu.com/ubuntu bionic-updates InRelease [88.7 kB]
   Get:4 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r418+cuda10.1 InRelease [13.0 kB]
   Get:5 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r450+cuda11.0 InRelease [7070 B]
   Get:5 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r450+cuda11.0 InRelease [7070 B]
   Get:6 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic InRelease [13.1 kB]
   Get:3 file:/media/usb/repository/mirror/archive.ubuntu.com/ubuntu bionic-updates InRelease [88.7 kB]
   Get:4 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r418+cuda10.1 InRelease [13.0 kB]
   Get:6 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic InRelease [13.1 kB]
   Hit:7 https://download.docker.com/linux/ubuntu bionic InRelease
   Get:8 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r418+cuda10.1/multiverse amd64 Packages [10.1 kB]
   Get:9 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r450+cuda11.0/multiverse amd64 Packages [17.4 kB]
   Get:10 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r418+cuda10.1/restricted amd64 Packages [10.3 kB]
   Get:11 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r450+cuda11.0/restricted amd64 Packages [26.4 kB]
   Get:12 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic-r418+cuda10.1/restricted i386 Packages [516 B]
   Get:13 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic/multiverse amd64 Templates [44.5 kB]
   Get:14 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic/multiverse i386 Packages [8,575 B]
   Get:15 file:/media/usb/repository/mirror/international.download.nvidia.com/dgx/repos/bionic/bionic/restricted i386 Packages [745 B]
   ```
9. Upgrade the system using the newly configured local repositories.

```bash
$ sudo apt full-upgrade
```

If you configured `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx-bionic-r450-cuda11-0-repo.list`, the NVIDIA graphics driver is upgraded to the R450 driver and the package sources are updated to obtain future updates from the R450 driver repositories.

10. Optional: (For DGX OS Release 4.5 and later only) If you configured `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx-bionic-r450-cuda11-0-repo.list` and want to use CUDA Toolkit 11.0, install it.

```bash
$ sudo apt install cuda-toolkit-11-0
```

Note: If you did not configure `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx-bionic-r450-cuda11-0-repo.list`, omit this step. If you try to install CUDA Toolkit 11.0, the attempt fails.

## A.6. Configuring the Target Air-Gapped DGX OS 5 System

The instructions in this section are to be performed on the target air-gapped DGX system.

The following are the prerequisites.

- The target air-gapped DGX system is installed, has gone through the first boot process, and is ready to be updated with the latest packages.
- The USB storage device on which the mirrors were created is attached to the target DGX system.

There are other ways to transfer the data that are not covered in this document as they will depend on the data center policies for the air-gapped environment.

1. Mount the storage device on the air-gapped system to `/media/usb/repository` for consistency.

2. Configure the `apt` command to use the file system as the repository in the file `/etc/apt/sources.list` by modifying the following lines.

```bash
deb file:///media/usb/repository/mirror/security.ubuntu.com/ubuntu focal-security main multiverse universe restricted
```

---

Note: If you did not configure `apt` to use the NVIDIA DGX OS packages in the file `/etc/apt/sources.list.d/dgx-bionic-r450-cuda11-0-repo.list`, omit this step. If you try to install CUDA Toolkit 11.0, the attempt fails.
3. **Configure** `apt` to use the NVIDIA DGX OS packages in the `/etc/apt/sources.list.d/dgx.list` file.

```
deb file:///media/usb/repository/mirror/archive.ubuntu.com/ubuntu/ focal main multiverse universe restricted
debug file:///media/usb/repository/mirror/archive.ubuntu.com/ubuntu/ focal-updates main multiverse universe restricted
```

Configure `apt` to use the NVIDIA CUDA packages in the `/etc/apt/sources.list.d/cuda-compute-repo.list` file.

```
debug file:///media/usb/repository/mirror/repo.download.nvidia.com/baseos/ubuntu/focal/x86_64/ focal main dgx
debug file:///media/usb/repository/mirror/repo.download.nvidia.com/baseos/ubuntu/focal/x86_64/ focal-updates main dgx
```

4. **Update the** `apt` repository.

```
$ sudo apt update
```

Output from this command is similar to the following example.

```
Get:1 file:/media/usb/repository/mirror/security.ubuntu.com/ubuntu focal-security InRelease [107 kB]
Get:2 file:/media/usb/repository/mirror/archive.ubuntu.com/ubuntu focal InRelease [265 kB]
Get:3 file:/media/usb/repository/mirror/archive.ubuntu.com/ubuntu focal-updates InRelease [111 kB]
Get:4 file:/media/usb/repository/mirror/developer.download.nvidia.com/compute/cuda/repos/ubuntu2004/x86_64 InRelease
Get:5 file:/media/usb/repository/mirror/repo.download.nvidia.com/baseos/ubuntu/focal/x86_64 focal InRelease [12.5 kB]
Get:6 file:/media/usb/repository/mirror/repo.download.nvidia.com/baseos/ubuntu/focal/x86_64 focal-updates InRelease [12.4 kB]
Reading package lists... Done
```

5. **Upgrade the system using the newly configured local repositories.**

```
$ sudo apt full-upgrade
```

### A.7. Installing Docker Containers

This method applies to Docker containers hosted on the NVIDIA NGC Container Registry, and requires that you have an active NGC account.

1. On a system with internet access, log in to the NGC Container Registry by entering the following command and credentials.

```
$ docker login nvcr.io
```

**Username:**

```
$oauthhtoken
```

**Password:**

```
apkey
```

2. **Type** `$oauthhtoken` **exactly as shown for the Username.**

This is a special username that enables API key authentication. In place of `apikey`, paste in the API Key text that you obtained from the NGC website.
3. Enter the docker pull command, specifying the image registry, image repository, and tag:
   
   
   ```
   $ docker pull nvcr.io/nvidia/repository:tag
   ```

4. Verify the image is on your system using docker images.
   
   ```
   $ docker images
   ```

5. Save the Docker image as an archive.
   
   ```
   $ docker save nvcr.io/nvidia/repository:tag > framework.tar
   ```

6. Transfer the image to the air-gapped system using removable media such as a USB flash drive.

7. Load the NVIDIA Docker image.
   
   ```
   $ docker load -i framework.tar
   ```

8. Verify the image is on your system.
   
   ```
   $ docker images
   ```
Appendix B. Safety

This section provides information about how to safely use the DGX A100 system.

B.1. Safety Information

To reduce the risk of bodily injury, electrical shock, fire, and equipment damage, read this document and observe all warnings and precautions in this guide before installing or maintaining your server product.

In the event of a conflict between the information in this document and information provided with the product or on the website for a particular product, the product documentation takes precedence.

Your server should be integrated and serviced only by technically qualified persons.

You must adhere to the guidelines in this guide and the assembly instructions in your server manuals to ensure and maintain compliance with existing product certifications and approvals. Use only the described, regulated components specified in this guide. Use of other products or components will void the UL Listing and other regulatory approvals of the product and may result in noncompliance with product regulations in the region(s) in which the product is sold.

B.2. Safety Warnings and Cautions

To avoid personal injury or property damage, before you begin installing the product, read, observe, and adhere to all of the following safety instructions and information.

The following safety symbols may be used throughout the documentation and may be marked on the product and the product packaging.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAUTION</td>
<td>Indicates the presence of a hazard that may cause minor personal injury or property damage if the CAUTION is ignored.</td>
</tr>
<tr>
<td>WARNING</td>
<td>Indicates the presence of a hazard that may result in serious personal injury if the WARNING is ignored.</td>
</tr>
<tr>
<td>Symbol</td>
<td>Meaning</td>
</tr>
<tr>
<td>--------</td>
<td>---------</td>
</tr>
<tr>
<td>!</td>
<td>Indicates potential hazard if indicated information is ignored.</td>
</tr>
<tr>
<td>⚡</td>
<td>Indicates shock hazards that result in serious injury or death if safety instructions are not followed.</td>
</tr>
<tr>
<td>🔄</td>
<td>Indicates hot components or surfaces</td>
</tr>
<tr>
<td>🔄</td>
<td>Indicates do not touch fan blades, may result in injury.</td>
</tr>
<tr>
<td>WARNING</td>
<td>Shock hazard: The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords. High leakage current ground (earth) connection to the Power Supply is essential before connecting the supply.</td>
</tr>
<tr>
<td>🗑️</td>
<td>Recycle the battery.</td>
</tr>
<tr>
<td>🚫</td>
<td>The rail racks are designed to carry only the weight of the server system. Do not use rail-mounted equipment as a workspace. Do not place additional load onto any rail-mounted equipment.</td>
</tr>
</tbody>
</table>
B.3. Intended Application Uses

This product was evaluated as Information Technology Equipment (ITE), which may be installed in offices, schools, computer rooms, and similar commercial type locations.

The suitability of this product for other product categories and environments (such as medical, industrial, residential, alarm systems, and test equipment), other than an ITE application, may require further evaluation.

B.4. Site Selection

Here is some information about how to select the correct site for the DGX A100 system. Choose a site that is:

- Clean, dry, and free of airborne particles (other than normal room dust).
- Well-ventilated and away from sources of heat including direct sunlight and radiators.
- Away from sources of vibration or physical shock.
- In regions that are susceptible to electrical storms, we recommend you plug your system into a surge suppressor and disconnect telecommunication lines to your modem during an electrical storm.
- Provided with a properly grounded wall outlet.
- Provided with sufficient space to access the power supply cord(s), because they serve as the product’s main power disconnect.

B.5. Equipment Handling Practices

Here is some information about how to handle the equipment.

To reduce the risk of personal injury or equipment damage, do the following:

- Conform to local occupational health and safety requirements when moving and lifting equipment.
- Use mechanical assistance or other suitable assistance when moving and lifting equipment.
B.6. Electrical Precautions

Here is some information about electrical precautions.

Power and Electrical Warnings

CAUTION: The power button, indicated by the stand-by power marking, DOES NOT completely turn off the system AC power; standby power is active whenever the system is plugged in. To remove power from system, you must unplug the AC power cord from the wall outlet. Make sure all AC power cords are unplugged before you open the chassis, or add or remove any non hot-plug components.

Do not attempt to modify or use an AC power cord if it is not the exact type required. A separate AC cord is required for each system power supply.

Some power supplies in servers use Neutral Pole Fusing. To avoid risk of shock use caution when working with power supplies that use Neutral Pole Fusing.

The power supply in this product contains no user-serviceable parts. Do not open the power supply. Hazardous voltage, current and energy levels are present inside the power supply. Return to manufacturer for servicing.

When replacing a hot-plug power supply, unplug the power cord to the power supply being replaced before removing it from the server.

To avoid risk of electric shock, turn off the server and disconnect the power cords, telecommunications systems, networks, and modems attached to the server before opening it.

Power Cord Warnings

CAUTION: To avoid electrical shock or fire, check the power cord(s) that will be used with the product as follows:

- Do not attempt to modify or use the AC power cord(s) if they are not the exact type required to fit into the grounded electrical outlets.
- The power cord(s) must meet the following criteria:
  - The power cord must have an electrical rating that is greater than that of the electrical current rating marked on the product.
  - The power cord must have safety ground pin or contact that is suitable for the electrical outlet.
The power supply cord(s) is/are the main disconnect device to AC power. The socket outlet(s) must be near the equipment and readily accessible for disconnection.

The power supply cord(s) must be plugged into socket-outlet(s) that is/are provided with a suitable earth ground.

B.7. System Access Warnings

Here is some information about system access warnings for the DGX A100 system.

To avoid personal injury or property damage, the following safety instructions apply whenever accessing the inside of the product:

- Turn off all peripheral devices connected to this product.
- Turn off the system by pressing the power button to off.
- Disconnect the AC power by unplugging all AC power cords from the system or wall outlet.
- Disconnect all cables and telecommunication lines that are connected to the system.
- Retain all screws or other fasteners when removing access cover(s). Upon completion of accessing inside the product, refasten access cover with original screws or fasteners.
- Do not access the inside of the power supply. There are no serviceable parts in the power supply.
- Return to manufacturer for servicing.
- Power down the server and disconnect all power cords before adding or replacing any non hot-plug component.
- When replacing a hot-plug power supply, unplug the power cord to the power supply being replaced before removing the power supply from the server.

!! CAUTION: If the server has been running, any installed processor(s) and heat sink(s) may be hot.

Unless you are adding or removing a hot-plug component, allow the system to cool before opening the covers. To avoid the possibility of coming into contact with hot component(s) during a hot-plug installation, be careful when removing or installing the hot-plug component(s).

!! CAUTION: To avoid injury do not contact moving fan blades. Your system is supplied with a guard over the fan, do not operate the system without the fan guard in place.
B.8. Rack Mount Warnings

The following installation guidelines are required by UL to maintain safety compliance when installing your system into a rack.

The equipment rack must be anchored to an unmovable support to prevent it from tipping when a server or piece of equipment is extended from it. The equipment rack must be installed according to the rack manufacturer’s instructions.

Install equipment in the rack from the bottom up with the heaviest equipment at the bottom of the rack.

Extend only one piece of equipment from the rack at a time.

You are responsible for installing a main power disconnect for the entire rack unit. This main disconnect must be readily accessible, and it must be labeled as controlling power to the entire unit, not just to the server(s).

To avoid risk of potential electric shock, a proper safety ground must be implemented for the rack and each piece of equipment installed in it.

Elevated Operating Ambient- If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.

Reduced Air Flow - Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.

Mechanical Loading- Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.

Circuit Overloading- Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Earthing- Reliable earthing of rack-mounted equipment should be maintained.

Particular attention should be given to supply connections other than direct connections to the branch circuit (for example, the use of power strips).

B.9. Electrostatic Discharge

Here is some information about how to handle electric discharges (ESD) in the DGX A100 system.

CAUTION: ESD can damage drives, boards, and other parts. We recommend that you perform all procedures at an ESD workstation. If one is not available, provide some ESD...
Always handle boards carefully. They can be extremely sensitive to ESD. Hold boards only by their edges. After removing a board from its protective wrapper or from the server, place the board component side up on a grounded, static free surface. Use a conductive foam pad if available but not the board wrapper. Do not slide board over any surface.

B.10. Other Hazards

Here is some information about other hazards.

CALIFORNIA DEPARTMENT OF TOXIC SUBSTANCES CONTROL:

Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/perchlorate.

Perchlorate Material: Lithium battery (CR2032) contains perchlorate. Please follow instructions for disposal.

NICKEL

NVIDIA Bezel. The bezel's decorative metal foam contains some nickel. The metal foam is not intended for direct and prolonged skin contact. Please use the handles to remove, attach or carry the bezel. While nickel exposure is unlikely to be a problem, you should be aware of the possibility in case you're susceptible to nickel-related reactions.

Battery Replacement

CAUTION: There is the danger of explosion if the battery is incorrectly replaced. When replacing the battery, use only the battery recommended by the equipment manufacturer.

Dispose of batteries according to local ordinances and regulations. Do not attempt to recharge a battery.

Do not attempt to disassemble, puncture, or otherwise damage a battery.
Cooling and Airflow

CAUTION: Carefully route cables as directed to minimize airflow blockage and cooling problems. For proper cooling and airflow, operate the system only with the chassis covers installed.

Operating the system without the covers in place can damage system parts. To install the covers:

- Check first to make sure you have not left loose tools or parts inside the system.
- Check that cables, add-in cards, and other components are properly installed.
- Attach the covers to the chassis according to the product instructions.

The equipment is intended for installation only in a Server Room/Computer Room where both these conditions apply:

- Access can only be gained by SERVICE PERSONS or by USERS who have been instructed about the reasons for the restrictions applied to the location and about any precautions that shall be taken.
- Access is through the use of a TOOL or lock and key, or other means of security, and is controlled by the authority responsible for the location.
Appendix C. Compliance

The NVIDIA DGX A100 Server is compliant with the regulations listed in this section.

C.1. United States

Federal Communications Commission (FCC) FCC Marking (Class A)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including any interference that may cause undesired operation of the device.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

California Department of Toxic Substances Control: Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/perchlorate.

C.2. United States/Canada

Explain what the concept is and why the reader should care about it in 50 words or fewer.

TÜV Rheinland of North America is accredited as a Nationally Recognized Testing Laboratory (NRTL), by OSHA (The Occupational Safety and Health Administration) in the United States, and as a Product Certification Body by SCC (Standards Council of Canada) in Canada. Refer to https://www.tuv.com/usa/en/ctuvus-certification.html.

cTUVus Mark
C.3. Canada

Innovation, Science and Economic Development Canada (ISED) CAN ICES-3(A)/NMB-3(A)
The Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulation.
Cet appareil numérique de la class A respecte toutes les exigences du Reglement sur le materiel brouilleur du Canada.

C.4. CE

European Conformity; Conformité Européenne (CE)

This is a Class A product. In a domestic environment this product may cause radio frequency interference in which case the user may be required to take adequate measures.

This device bears the CE mark in accordance with Directive 2014/53/EU. This device complies with the following Directives:

- Low Voltage Directive for electrical safety.
- RoHS Directive for hazardous substances.

The full text of EU declaration of conformity is available at the following internet address: www.nvidia.com/support.
A copy of the Declaration of Conformity to the essential requirements may be obtained directly from NVIDIA GmbH (Bavaria Towers – Blue Tower, Einsteinstrasse 172, D-81677 Munich, Germany).

C.5. Australia and New Zealand

Australian Communications and Media Authority

This product meets the applicable EMC requirements for Class A, I.T.E equipment.

C.6. Brazil

INMETRO

C.7. Japan

Voluntary Control Council for Interference (VCCI)
This is a Class A product.

In a domestic environment this product may cause radio interference, in which case the user may be required to take corrective actions. VCCI-A.

Japan RoHS Material Content Declaration
<table>
<thead>
<tr>
<th>Component</th>
<th>Remarks</th>
<th>Pb</th>
<th>Hg</th>
<th>Cd</th>
<th>Cr(VI)</th>
<th>REO</th>
<th>PBB</th>
<th>PTEO</th>
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</thead>
<tbody>
<tr>
<td>Motherboard</td>
<td>Asbestos</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Power supply</td>
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<td>0</td>
<td>0</td>
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<tr>
<td>System memory</td>
<td>Asbestos</td>
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<td>0</td>
<td>0</td>
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<td>0</td>
<td>0</td>
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<tr>
<td>Hard disk</td>
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</tr>
<tr>
<td>Mechanical parts (fan, heat sink, bracket)</td>
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<td>0</td>
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<tr>
<td>Cable/Connectors</td>
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<tr>
<td>Soldering material</td>
<td>Asbestos</td>
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</tbody>
</table>

Notes:
1. "Asbestos" indicates that the level of the specified chemical substance is less than the threshold level specified in the standard, JIS C 0950:2008.
2. "Exempt" indicates that the specified chemical substance is exempt from marking and it is not required to display the flag for that specified chemical substance per the standard, JIS C 0950:2008.
3. "Exceeding 0.01%" or "Exceeding 0.1%" is written in the table if the level of the specified chemical substance exceeds the threshold level specified in the standard, JIS C 0950:2008.
C.8. South Korea

Korean Agency for Technology and Standards (KATS)

Class A Equipment (Industrial Broadcasting & Communication Equipment). This equipment Industrial (Class A) electromagnetic wave suitability equipment and seller or user should take notice of it, and this equipment is to be used in the places except for home.

Korea RoHS Material Content Declaration
C.9. China

China Compulsory Certificate

No certification is needed for China. The NVIDIA DGX A100 is a server with power consumption greater than 1.3 kW.

China RoHS Material Content Declaration
<table>
<thead>
<tr>
<th>Parts</th>
<th>Hazardous Substances</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Pb</td>
</tr>
<tr>
<td>Chassis</td>
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</tr>
<tr>
<td>PCA</td>
<td>X</td>
</tr>
<tr>
<td>Processor</td>
<td>X</td>
</tr>
<tr>
<td>Motherboard</td>
<td>X</td>
</tr>
<tr>
<td>Power supply</td>
<td>X</td>
</tr>
<tr>
<td>System memory</td>
<td>X</td>
</tr>
<tr>
<td>Hard drive</td>
<td>X</td>
</tr>
<tr>
<td>Mechanical parts (fan, heat sink, bezel, etc.)</td>
<td>X</td>
</tr>
<tr>
<td>Cables/Connectors</td>
<td>X</td>
</tr>
</tbody>
</table>
C.10. Taiwan

Bureau of Standards, Metrology & Inspection (BSMI)

Taiwan RoHS Material Content Declaration
C.11. Russia/Kazakhstan/Belarus

Customs Union Technical Regulations (CU TR)

This device complies with the technical regulations of the Customs Union (CU TR)

ТЕХНИЧЕСКИЙ РЕГЛАМЕНТ ТАМОЖЕННОГО СОЮЗА О безопасности низковольтного оборудования (ТР ТС 004/2011)

ТЕХНИЧЕСКИЙ РЕГЛАМЕНТ ТАМОЖЕННОГО СОЮЗА Электромагнитная совместимость технических средств (ТР ТС 020/2011)

Технический регламент Евразийского экономического союза "Об ограничении применения опасных веществ в изделиях электротехники и радиоэлектроники" (ТР ЕАЭС 037/2016)

Federal Agency of communication (FAC)

This device complies with the rules set forth by Federal Agency of Communications and the Ministry of Communications and Mass Media.

Federal Security Service notification has been filed.
C.12. Israel

SII

C.13. India

Concept definition.

Bureau of India Standards (BIS)

Authenticity may be verified by visiting the Bureau of Indian Standards website at http://www.bis.gov.in.

India RoHS Compliance Statement

This product, as well as its related consumables and spares, complies with the reduction in hazardous substances provisions of the "India E-waste (Management and Handling) Rule 2016". It does not contain lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for where allowed pursuant to the exemptions set in Schedule 2 of the Rule.
C.14. South Africa

South African Bureau of Standards (SABS)

This device complies with the following SABS Standards:

National Regulator of Compulsory Specification (NRCS)

This device complies with following standard under VC 8055:
SANS IEC 60950-1

C.15. Great Britain (England, Wales, and Scotland)

UK Conformity Assessed

This device complies with the following Regulations:

- SI 2016/1091: Electromagnetic Compatibility (EMC)
- SI 2016/1101: The Low Voltage Electrical Equipment (Safety)
- SI 2012/3032: The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (As Amended)

A copy of the Declaration of Conformity to the essential requirements may be obtained directly from NVIDIA Ltd. (100 Brook Drive, 3rd Floor Green Park, Reading RG2 6UJ, United Kingdom)
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