

Virtual GPU Software R535 for VMware vSphere

Release Notes

Table of Contents

Chapter 1. Release Notes	1
1.1. NVIDIA vGPU Software Driver Versions	1
1.2. Compatibility Requirements for the NVIDIA vGPU Manager and Guest VM Driver	. 2
1.3. Updates in Release 16.5	3
1.4. Updates in Release 16.4	4
1.5. Updates in Release 16.3	4
1.6. Updates in Release 16.2	4
1.7. Updates in Release 16.1	5
1.8. Updates in Release 16.0	5
Chapter 2. Validated Platforms	7
2.1. Supported NVIDIA GPUs and Validated Server Platforms	7
2.1.1. Support for a Mixture of Time-Sliced vGPU Types on the Same GPU	12
2.1.2. Switching the Mode of a GPU that Supports Multiple Display Modes	13
2.1.3. Switching the Mode of a Tesla M60 or M6 GPU	13
2.1.4. Requirements for Using vGPU on GPUs Requiring 64 GB or More of MMIO Space with Large-Memory VMs	14
2.1.5. Requirements for Using GPUs Requiring Large MMIO Space in Pass-Through Mode	
2.1.6. Requirements for Assigning Multiple GPUs in Pass-Through Mode to a Single VM	
2.1.7. Linux Only: Error Messages for Misconfigured GPUs Requiring Large MMIO Space	
2.2. Hypervisor Software Releases	16
2.3. Guest OS Support	18
2.3.1. Windows Guest OS Support	18
2.3.1.1. Windows Guest OS Support in Release 16.5	19
2.3.1.2. Windows Guest OS Support in Release 16.4	19
2.3.1.3. Windows Guest OS Support in Release 16.3	20
2.3.1.4. Windows Guest OS Support in Release 16.2	20
2.3.1.5. Windows Guest OS Support in Release 16.1	21
2.3.1.6. Windows Guest OS Support in Release 16.0	
2.3.2. Linux Guest OS Support	
2.3.2.1. Linux Guest OS Support in Release 16.5	22
2.3.2.2. Linux Guest OS Support in Release 16.4	23
2.3.2.3. Linux Guest OS Support in Release 16.3	24
2.3.2.4. Linux Guest OS Support in Release 16.2	24

2.3.2.5. Linux Guest OS Support in Release 16.1	25
2.3.2.6. Linux Guest OS Support in Release 16.0	26
2.4. NVIDIA CUDA Toolkit Version Support	27
2.5. vGPU Migration Support	27
2.6. Multiple vGPU Support	29
2.6.1. vGPUs that Support Multiple vGPUs Assigned to a VM	29
2.6.2. Maximum Number of vGPUs Supported per VM	32
2.6.3. Hypervisor Releases that Support Multiple vGPUs Assigned to a VM	33
2.7. Peer-to-Peer CUDA Transfers over NVLink Support	33
2.7.1. vGPUs that Support Peer-to-Peer CUDA Transfers	33
2.7.2. Hypervisor Releases that Support Peer-to-Peer CUDA Transfers	34
2.7.3. Guest OS Releases that Support Peer-to-Peer CUDA Transfers	34
2.7.4. Limitations on Support for Peer-to-Peer CUDA Transfers	34
2.8. Unified Memory Support	35
2.8.1. vGPUs that Support Unified Memory	35
2.8.2. Guest OS Releases that Support Unified Memory	36
2.8.3. Limitations on Support for Unified Memory	36
2.9. NVIDIA GPU Operator Support	36
2.10. NVIDIA Deep Learning Super Sampling (DLSS) Support	36
2.11. vSphere Lifecycle Management (vLCM) Support	37
Chapter 3. Known Product Limitations	38
3.1. vGPUs of different types on the same GPU are not supported	38
3.2. NVENC does not support resolutions greater than 4096×4096	38
3.3. vCS is not supported on VMware vSphere	39
3.4. Nested Virtualization Is Not Supported by NVIDIA vGPU	39
3.5. Issues occur when the channels allocated to a vGPU are exhausted	40
3.6. Total frame buffer for vGPUs is less than the total frame buffer on the physical GPU	
3.7. Issues may occur with graphics-intensive OpenCL applications on vGPU types with limited frame buffer	
3.8. In pass through mode, all GPUs connected to each other through NVLink must be	
assigned to the same VM	44
3.9. vGPU profiles with 512 Mbytes or less of frame buffer support only 1 virtual display head on Windows 10	
3.10. NVENC requires at least 1 Gbyte of frame buffer	45
3.11. VM failures or crashes on servers with 1 TiB or more of system memory	45
3.12. VM running an incompatible NVIDIA vGPU guest driver fails to initialize vGPU when	
booted	
3.13. Single vGPU benchmark scores are lower than pass-through GPU	47

3.14. VMs configured with large memory fail to initialize vGPU when booted	48
Chapter 4. Resolved Issues	50
4.1. Issues Resolved in Release 16.5	50
4.2. Issues Resolved in Release 16.4	50
4.3. Issues Resolved in Release 16.3	50
4.4. Issues Resolved in Release 16.2	51
4.5. Issues Resolved in Release 16.1	52
4.6. Issues Resolved in Release 16.0	52
Chapter 5. Known Issues	54
5.1. vGPU VM fails to boot with error vmiop-display unable to reserve vgpu	54
5.2. 16.0-16.2 Only: After migration of a vGPU VM, the vGPU is disabled	55
5.3. 16.0-16.2 Only: nvidia-smi -q shows Display Active: Disabled	55
5.4. 16.0-16.2 Only: Black screens and display disconnection occur after reboot	56
5.5. 16.0-16.3 Only: Pixelation occurs on a Windows VM configured with a Tesla T	4
vGPU	
5.6. NVIDIA Control Panel is not available in multiuser environments	
5.7. 16.0, 16.1 Only: NVWMI functions for faking EDID have no effect	
5.8. 16.0, 16.1 Only: Windows Server 2022 VMs support only a maximum of nine RD	
sessions	
5.9. 16.0 Only: Benign No such file or directory message during capture of configuratio data for a bug report	
5.10. 16.0 Only: The NVIDIA L40 GPU brand is incorrectly identified if GSP firmware i	
disableddisabled	
5.11. NVIDIA Control Panel crashes if a user session is disconnected and reconnected	
5.12. Purple screen crash occurs when multiple VMware vSGA VMs are powered o	n
simultaneously	62
5.13. 16.0 Only: Graphics applications are corrupted on some Windows vGPU VMs	63
5.14. VM assigned multiple fractional vGPUs from the same GPU hangs	63
5.15. CUDA profilers cannot gather hardware metrics on NVIDIA vGPU	64
5.16. NVIDIA vGPU software graphics driver for Windows sends a remote call t	
ngx.download.nvidia.com	
5.17. Multiple RDP session reconnections on Windows Server 2022 can consume a	
frame buffer	
5.18. VM with multiple legacy fractional vGPUs on the same GPU fails to boot	
5.19. NLS client fails to acquire a license with the error The allowed time to proces response has expired	
5.20. With multiple active sessions, NVIDIA Control Panel incorrectly shows that th	
system is unlicensed	- 68

5.21. VP9 and AV1 decoding with web browsers are not supported on Microsoft Windows Server 2019	68
5.22. nvidia-smi ignores the second NVIDIA vGPU device added to a Microsoft Windows Server 2016 VM	69
5.23. After an upgrade of the Linux graphics driver from an RPM package in a licensed VM, licensing fails	70
5.24. After an upgrade of the Linux graphics driver from a Debian package, the driver is not loaded into the VM	71
5.25. Desktop session freezes when a VM is migrated to or from a host running an NVIDIA vGPU software 14 release	72
5.26. Application or vGPU VM crashes when multiple application instances are launched	72
5.27. Only one vGPU VM can be powered on with VMware vSphere Hypervisor (ESXi) 7.0.3	74
5.28. The reported NVENC frame rate is double the actual frame rate	74
5.29. VM fails after a second vGPU is assigned to it	75
5.30. NVENC does not work with Teradici Cloud Access Software on Windows	76
5.31. When a licensed client deployed by using VMware instant clone technology is destroyed, it does not return the license	76
5.32. A licensed client might fail to acquire a license if a proxy is set	77
5.33. Session connection fails with four 4K displays and NVENC enabled on a 2Q, 3Q, or 4Q vGPU	78
5.34. Disconnected sessions cannot be reconnected or might be reconnected very slowly with NVWMI installed	79
5.35. Windows VM crashes during Custom (Advanced) driver upgrade	80
5.36. VMs with vGPUs on GPUs based on the NVIDIA Ampere architecture fail to power on	80
5.37. Linux VM hangs after vGPU migration to a host running a newer vGPU manager version	81
5.38. Idle Teradici Cloud Access Software session disconnects from Linux VM	82
5.39. GPU Operator doesn't support vGPU on GPUs based on architectures before NVIDIA Turing	82
5.40. Idle NVIDIA A100, NVIDIA A40, and NVIDIA A10 GPUs show 100% GPU utilization.	33
5.41. Driver upgrade in a Linux guest VM with multiple vGPUs might fail	84
5.42. NVIDIA Control Panel fails to start if launched too soon from a VM without licensing information	84
5.44. VMware Horizon clients cannot connect to a Windows 10 2004 VM with multiple	
displays	86
5.45. Suspend and resume between hosts running different versions of the vGPU	
manager fails	86

5.46. On Linux, a VMware Horizon 7.12 session freezes after a switch to full screen	.87
5.47. On Linux, a VMware Horizon 7.12 session with two 4K displays freezes	88
5.48. On Linux, the frame rate might drop to 1 after several minutes	88
5.49. Frame buffer consumption grows with VMware Horizon over Blast Extreme	89
5.50. DWM crashes randomly occur in Windows VMs	90
5.51. Remote desktop session freezes with assertion failure and XID error 43 after migration	
5.52. Citrix Virtual Apps and Desktops session freezes when the desktop is unlocked.	
5.53. NVIDIA vGPU software graphics driver fails after Linux kernel upgrade with DKMS enabled	3
5.54. Red Hat Enterprise Linux and CentOS 6 VMs hang during driver installation	
5.55. Tesla T4 is enumerated as 32 separate GPUs by VMware vSphere ESXi	
5.56. Users' sessions may freeze during vMotion migration of VMs configured with vGPU	٦
5.57. Migration of VMs configured with vGPU stops before the migration is complete.	.95
5.58. ECC memory settings for a vGPU cannot be changed by using NVIDIA X Server Settings	
5.59. Changes to ECC memory settings for a Linux vGPU VM by nvidia-smi might be ignored	9
5.60. Black screens observed when a VMware Horizon session is connected to foundisplays	
5.61. Host core CPU utilization is higher than expected for moderate workloads	98
5.62. H.264 encoder falls back to software encoding on 1Q vGPUs with a 4K display	.98
5.63. H.264 encoder falls back to software encoding on 2Q vGPUs with 3 or more 4k displays	
5.64. Frame capture while the interactive logon message is displayed returns blank	
screen	
5.65. RDS sessions do not use the GPU with some Microsoft Windows Server releases	
5.66. VMware vMotion fails gracefully under heavy load	
5.67. View session freezes intermittently after a Linux VM acquires a license	
5.68. When the scheduling policy is fixed share, GPU utilization is reported as higher	
than expected	
5.69. nvidia-smi reports that vGPU migration is supported on all hypervisors	
5.70. GPU resources not available error during VMware instant clone provisioning	
5.71. Module load failed during VIB downgrade from R390 to R384	
5.72. Tesla P40 cannot be used in pass-through mode	
5.73. On Linux, 3D applications run slowly when windows are dragged	
5.74. A segmentation fault in DBus code causes nvidia-gridd to exit on Red Haterprise Linux and CentOS	t
5.75. No Manage License option available in NVIDIA X Server Settings by default	

5.76. Licenses remain checked out when VMs are forcibly powered off	108
5.77. Memory exhaustion can occur with vGPU profiles that have 512 Mbytes or less	100
of frame buffer	
5.78. vGPU VM fails to boot in ESXi if the graphics type is Shared	110
5.79. GNOME Display Manager (GDM) fails to start on Red Hat Enterprise Linux 7.2 and	
CentOS 7.0	111
5.80. NVIDIA Control Panel fails to start and reports that "you are not currently using a display that is attached to an Nvidia GPU"	112
5.81. VM configured with more than one vGPU fails to initialize vGPU when booted 1	12
5.82. A VM configured with both a vGPU and a passthrough GPU fails to start the passthrough GPU	113
5.83. vGPU allocation policy fails when multiple VMs are started simultaneously	114
5.84. Before Horizon agent is installed inside a VM, the Start menu's sleep option is available	114
5.85. vGPU-enabled VMs fail to start, nvidia-smi fails when VMs are configured with too high a proportion of the server's memory	115
5.86. On reset or restart VMs fail to start with the error VMIOP: no graphics device is available for vGPU	116
5.87. nvidia-smi shows high GPU utilization for vGPU VMs with active Horizon sessions 1	16

Chapter 1. Release Notes

These Release Notes summarize current status, information on validated platforms, and known issues with NVIDIA vGPU software and associated hardware on VMware vSphere.



Note: The most current version of the documentation for this release of NVIDIA vGPU software can be found online at NVIDIA Virtual GPU Software Documentation.

1.1. NVIDIA vGPU Software Driver **Versions**

Each release in this release family of NVIDIA vGPU software includes a specific version of the NVIDIA Virtual GPU Manager, NVIDIA Windows driver, and NVIDIA Linux driver.

NVIDIA vGPU Software Version	NVIDIA Virtual GPU Manager Version	NVIDIA Windows Driver Version	NVIDIA Linux Driver Version
16.5	535.161.05	538.46	535.161.08
16.4	535.161.05	538.33	535.161.07
16.3	535.154.02	538.15	535.154.05
16.2	535.129.03	537.70	535.129.03
16.1	535.104.06	537.13	535.104.05
16.0	535.54.06	536.25	535.54.03

For details of which VMware vSphere releases are supported, see Hypervisor Software Releases.

1.2. Compatibility Requirements for the NVIDIA vGPU Manager and Guest **VM** Driver

The releases of the NVIDIA vGPU Manager and guest VM drivers that you install must be compatible. If you install an incompatible guest VM driver release for the release of the vGPU Manager that you are using, the NVIDIA vGPU fails to load.

See VM running an incompatible NVIDIA vGPU guest driver fails to initialize vGPU when booted.



Note: You must use NVIDIA License System with every release in this release family of NVIDIA vGPU software. All releases in this release family of NVIDIA vGPU software are incompatible with all releases of the NVIDIA vGPU software license server.

Compatible NVIDIA vGPU Manager and Guest VM Driver Releases

The following combinations of NVIDIA vGPU Manager and guest VM driver releases are compatible with each other.

- NVIDIA vGPU Manager with guest VM drivers from the same release
- NVIDIA vGPU Manager with guest VM drivers from different releases within the same major release branch
- NVIDIA vGPU Manager from a later major release branch with guest VM drivers from the previous branch
- NVIDIA vGPU Manager from a later long-term support branch with guest VM drivers from the previous long-term support branch



Note:

When NVIDIA vGPU Manager is used with guest VM drivers from a different release within the same branch or from the previous branch, the combination supports only the features, hardware, and software (including quest OSes) that are supported on both releases.

For example, if vGPU Manager from release 16.5 is used with guest drivers from release 13.1, the combination does not support Red Hat Enterprise Linux 8.1 because NVIDIA vGPU software release 16.5 does not support Red Hat Enterprise Linux 8.1.

The following table lists the specific software releases that are compatible with the components in the NVIDIA vGPU software 16 major release branch.

NVIDIA vGPU Software Component	Releases	Compatible Software Releases
NVIDIA vGPU Manager	16.0 through 16.5	 Guest VM driver releases 16.0 through 16.5 All guest VM driver 15.x releases All guest VM driver 13.x releases
Guest VM drivers	16.0 through 16.5	NVIDIA vGPU Manager releases 16.0 through 16.5

Incompatible NVIDIA vGPU Manager and Guest VM Driver Releases

The following combinations of NVIDIA vGPU Manager and guest VM driver releases are incompatible with each other.

- NVIDIA vGPU Manager from a later major release branch with guest VM drivers from a production branch two or more major releases before the release of the vGPU Manager
- NVIDIA vGPU Manager from an earlier major release branch with guest VM drivers from a later branch

The following table lists the specific software releases that are incompatible with the components in the NVIDIA vGPU software 16 major release branch.

NVIDIA vGPU Software Component	Releases	Incompatible Software Releases
NVIDIA vGPU Manager	16.0 through 16.5	All guest VM driver releases 14.x and earlier, except 13.x releases
Guest VM drivers	16.0 through 16.5	All NVIDIA vGPU Manager releases 15.x and earlier

Updates in Release 16.5

NVIDIA vGPU software 16.5 resolves an issue that affects graphics cards that are supported only by NVIDIA AI Enterprise.

Updates in Release 16.4 1.4.

New Features in Release 16.4

- Security updates see Security Bulletin: NVIDIA GPU Display Driver February 2024, which is posted shortly after the release date of this software and is listed on the **NVIDIA Product Security page**
- Miscellaneous bug fixes

Newly Supported Hardware and Software in Release 16.4

- Newly supported guest OS releases:
 - Microsoft Windows 11 23H2
 - Red Hat Enterprise Linux 9.3
- Newly supported remoting solutions:
 - VMware Horizon 2312 (8.12)

Updates in Release 16.3 1.5.

New Features in Release 16.3

Miscellaneous bug fixes

Hardware and Software Support Introduced in Release 16.3

- Newly supported graphics cards:
 - ► NVIDIA L2
 - NVIDIA I 20
- Newly supported guest OS releases:
 - Red Hat Enterprise Linux 8.9

1.6. Updates in Release 16.2

New Features in Release 16.2

Security updates - see Security Bulletin: NVIDIA GPU Display Driver - October 2023, which is posted shortly after the release date of this software and is listed on the **NVIDIA Product Security page**

Miscellaneous bug fixes

1.7. Updates in Release 16.1

New Features in Release 16.1

- New options in the NVML API and the nvidia-smi command for getting the scheduling behavior of time-sliced vGPUs
- Miscellaneous bug fixes

Hardware and Software Support Introduced in Release 16.1

- Support for the for the following GPUs:
 - NVIDIA L40S
 - NVIDIA RTX 5000 Ada
- Support for SUSE Linux Enterprise Server 12 SP5 as a guest OS

Updates in Release 16.0 1.8.

New Features in Release 16.0

- Support for 4K displays with an aspect ratio of 16:10
- ▶ Options in the NVML API and the nvidia-smi command for controlling the scheduling behavior of time-sliced vGPUs
- Security updates see Security Bulletin: NVIDIA GPU Display Driver June 2023, which is posted shortly after the release date of this software and is listed on the NVIDIA **Product Security page**
- Miscellaneous bug fixes

Newly Supported Hardware and Software in Release 16.0

- Newly supported guest OSes:
 - Red Hat Enterprise Linux 9.2 and 8.8
- Newly supported remoting solutions:
 - VMware Horizon 2306 (8.10) and 2303 (8.9)

Feature Support Withdrawn in Release 16.0

- Graphics cards no longer supported:
 - Graphics cards that support only C-series vGPUs, namely:

- NVIDIA H800 PCIe 80GB
- NVIDIA H100 PCIe 80GB
- NVIDIA A800 PCIe 80GB
- NVIDIA A800 PCIe 80GB liquid cooled
- NVIDIA A800 HGX 80GB
- NVIDIA A100 PCIe 80GB
- NVIDIA A100 PCIe 80GB liquid cooled
- NVIDIA A100X
- NVIDIA A 100 HGX 80GB
- NVIDIA A100 PCIe 40GB
- NVIDIA A 100 HGX 40GB
- NVIDIA A30
- NVIDIA A30X

Instead, these graphics cards are supported with NVIDIA AI Enterprise.

- Guest OSes no longer supported:
 - Red Hat Enterprise Linux 9.1, 8.7, and 8.4
 - ▶ Ubuntu 18.04

Chapter 2. Validated Platforms

This release family of NVIDIA vGPU software provides support for several NVIDIA GPUs on validated server hardware platforms, VMware vSphere hypervisor software versions, and guest operating systems. It also supports the version of NVIDIA CUDA Toolkit that is compatible with R535 drivers.

2.1. Supported NVIDIA GPUs and Validated Server Platforms

This release of NVIDIA vGPU software on VMware vSphere provides support for several NVIDIA GPUs running on validated server hardware platforms.

For a list of validated server platforms, refer to NVIDIA Virtual GPU Certified Servers.

The supported products for each type of NVIDIA vGPU software deployment depend on the GPU.

GPUs Based on the NVIDIA Ada Lovelace Architecture



Note: vSGA is not supported on GPUs based on the NVIDIA Ada Lovelace architecture.

	Supported NVIDIA vGPU Software Products 1'2'3		
GPU	NVIDIA vGPU	GPU Pass Through	
Since 16.1: NVIDIA L40S	vWSvPCvApps	vWSvApps	
NVIDIA L40	vWSvPCvApps	vWSvApps	
Since 16.3: NVIDIA L20	▶ vWS	▶ vWS	

	Supported NVIDIA vGPU Software Products 1'2'3		
GPU	NVIDIA vGPU	GPU Pass Through	
	VPCVApps	► vApps	
NVIDIA L4	vWSvPCvApps	vWSvApps	
Since 16.3: NVIDIA L2	vWSvPCvApps	vWSvApps	
NVIDIA RTX 6000 Ada	vWSvPCvApps	vWSvApps	
Since 16.1: NVIDIA RTX 5000 Ada	vWSvPCvApps	vWSvApps	

GPUs Based on the NVIDIA Ampere Architecture



Note: vSGA is **not** supported on GPUs based on the NVIDIA Ampere architecture.

	Supported NVIDIA vGPU Software Products 1'2'3		
GPU	NVIDIA vGPU	GPU Pass Through	
NVIDIA A40 <u>4</u>	vWSvPCvApps	vWSvApps	
NVIDIA A16	vWSvPCvApps	vWSvApps	
NVIDIA A10	► vWS ► vPC	vWSvApps	

	Supported NVIDIA vGPU Software Products 1' 2' 3	
GPU	NVIDIA vGPU	GPU Pass Through
	► vApps	
NVIDIA A2	vWSvPCvApps	vWSvApps
NVIDIA RTX A6000 <u>4</u>	vWSvPCvApps	vWSvApps
NVIDIA RTX A5500 <u>4</u>	vWSvPCvApps	vWSvApps
NVIDIA RTX A5000 <u>4</u>	vWSvPCvApps	vWSvApps

GPUs Based on the NVIDIA Turing Architecture



Note: vSGA is **not** supported on GPUs based on the NVIDIA Turing $^{\text{\tiny M}}$ architecture.

	Supported NVIDIA vGPU Software Products 1' 2' 3	
GPU	NVIDIA vGPU	GPU Pass Through
Tesla T4	vWSvPCvApps	vWSvApps
Quadro RTX 6000 <u>4</u>	vWSvPCvApps	vWSvApps
Quadro RTX 6000 passive4	vWSvPCvApps	vWSvApps

	Supported NVIDIA vGPU Software Products 1'2'3	
GPU	NVIDIA vGPU	GPU Pass Through
Quadro RTX 8000 <u>4</u>	vWSvPCvApps	vWSvApps
Quadro RTX 8000 passive4	vWSvPCvApps	vWSvApps

GPUs Based on the NVIDIA Volta Architecture



Note: vSGA is **not** supported on GPUs based on the NVIDIA Volta architecture.

	Supported NVIDIA vGPU Software Products 1'2'3	
GPU	NVIDIA vGPU	GPU Pass Through
Tesla V100 SXM2	vWSvPCvApps	vWSvApps
Tesla V100 SXM2 32GB	vWSvPCvApps	vWSvApps
Tesla V100 PCle	vWSvPCvApps	vWSvApps
Tesla V100 PCIe 32GB	vWSvPCvApps	vWSvApps
Tesla V100S PCIe 32GB	vWSvPCvApps	vWSvApps
Tesla V100 FHHL	▶ vWS	▶ vWS

	Supported NVIDIA vGPU Software Products 1'2'3	
GPU	NVIDIA vGPU	GPU Pass Through
	▶ vPC	► vApps
	► vApps	

GPUs Based on the NVIDIA Pascal[™] Architecture



Note: vSGA, vMotion with vGPU, and suspend-resume with vGPU are not supported on any variant of the Tesla P100 GPU.

	Supported NVIDIA vGPU Software Products 1'2'3	
GPU	NVIDIA vGPU	GPU Pass Through
Tesla P4	vWSvPCvApps	vWSvApps
Tesla P6	vWSvPCvApps	vWSvApps
Tesla P40	vWSvPCvApps	vWSvApps
Tesla P100 PCIe 16 GB	vWSvPCvApps	vWSvApps
Tesla P100 SXM2 16 GB	vWSvPCvApps	vWSvApps
Tesla P100 PCIe 12GB	vWSvPCvApps	vWSvApps

GPUs Based on the NVIDIA Maxwell Graphic Architecture

	Supported NVIDIA vGPU Software Products 1'2'3	
GPU	NVIDIA vGPU	GPU Pass Through
Tesla M6	vWSvPCvApps	vWSvApps
Tesla M10	vWSvPCvApps	vWSvApps
Tesla M60	vWSvPCvApps	vWSvApps

2.1.1. Support for a Mixture of Time-Sliced vGPU Types on the Same GPU

VMware vSphere Hypervisor (ESXi) does not support different time-sliced vGPU types on the same GPU. For example, A40-2B and A40-2Q are not supported on the same GPU. All vGPUs on a single GPU must be of the same type. This restriction doesn't extend across physical GPUs on the same card. Different physical GPUs on the same card may host different types of virtual GPUs at the same time, provided that the vGPUs on any one physical GPU are all of the same type.

The supported products are as follows:

vWS: NVIDIA RTX Virtual Workstation

vPC: NVIDIA Virtual PC

vApps: NVIDIA Virtual Applications

² N/A indicates that the deployment is not supported.

vApps is supported only on Windows operating systems.

This GPU is supported only in displayless mode. In displayless mode, local physical display connectors are disabled.

2.1.2. Switching the Mode of a GPU that Supports Multiple Display Modes

Some GPUs support display-off and display-enabled modes but must be used in NVIDIA vGPU software deployments in display-off mode.

The GPUs listed in the following table support multiple display modes. As shown in the table, some GPUs are supplied from the factory in display-off mode, but other GPUs are supplied in a display-enabled mode.

GPU	Mode as Supplied from the Factory
NVIDIA A40	Display-off
NVIDIA L40	Display-off
Since 16.1: NVIDIA L40S	Display-off
Since 16.3: NVIDIA L20	Display-off
Since 16.1: NVIDIA RTX 5000 Ada	Display enabled
NVIDIA RTX 6000 Ada	Display enabled
NVIDIA RTX A5000	Display enabled
NVIDIA RTX A5500	Display enabled
NVIDIA RTX A6000	Display enabled

A GPU that is supplied from the factory in display-off mode, such as the NVIDIA A40 GPU, might be in a display-enabled mode if its mode has previously been changed.

To change the mode of a GPU that supports multiple display modes, use the displaymodeselector tool, which you can request from the NVIDIA Display Mode Selector Tool page on the NVIDIA Developer website.



Note: Only the GPUs listed in the table support the displaymodeselector tool. Other GPUs that support NVIDIA vGPU software do not support the displaymodeselector tool and, unless otherwise stated, do not require display mode switching.

2.1.3. Switching the Mode of a Tesla M60 or M6 **GPU**

Tesla M60 and M6 GPUs support compute mode and graphics mode. NVIDIA vGPU requires GPUs that support both modes to operate in graphics mode.

Recent Tesla M60 GPUs and M6 GPUs are supplied in graphics mode. However, your GPU might be in compute mode if it is an older Tesla M60 GPU or M6 GPU or if its mode has previously been changed.

To configure the mode of Tesla M60 and M6 GPUs, use the gpumodeswitch tool provided with NVIDIA vGPU software releases. If you are unsure which mode your GPU is in, use the gpumodeswitch tool to find out the mode.



Note:

Only Tesla M60 and M6 GPUs support the gpumodeswitch tool. Other GPUs that support NVIDIA vGPU do not support the gpumodeswitch tool and, except as stated in Switching the Mode of a GPU that Supports Multiple Display Modes, do not require mode switching.

Even in compute mode, Tesla M60 and M6 GPUs do not support NVIDIA Virtual Compute Server vGPU types.

For more information, refer to gpumodeswitch User Guide.

Requirements for Using vGPU on GPUs 2.1.4. Requiring 64 GB or More of MMIO Space with Large-Memory VMs

Some GPUs require 64 GB or more of MMIO space. When a vGPU on a GPU that requires 64 GB or more of MMIO space is assigned to a VM with 32 GB or more of memory on ESXi, the VM's MMIO space must be increased to the amount of MMIO space that the GPU requires.

For more information, refer to VMware Knowledge Base Article: VMware vSphere VMDirectPath I/O: Requirements for Platforms and Devices (2142307).

No extra configuration is needed.

The following table lists the GPUs that require 64 GB or more of MMIO space and the amount of MMIO space that each GPU requires.

GPU	MMIO Space Required
NVIDIA A10	64 GB
NVIDIA A40	128 GB
NVIDIA RTX A5000	64 GB
NVIDIA RTX A5500	64 GB
NVIDIA RTX A6000	128 GB
Quadro RTX 6000 Passive	64 GB
Quadro RTX 8000 Passive	64 GB
Tesla P6	64 GB
Tesla P40	64 GB
Tesla P100 (all variants)	64 GB
Tesla V100 (all variants)	64 GB

2.1.5. Requirements for Using GPUs Requiring Large MMIO Space in Pass-Through Mode

- The following GPUs require 32 GB of MMIO space in pass-through mode:
 - Tesla V100 (all 16GB variants)
 - Tesla P100 (all variants)
 - Tesla P6
- The following GPUs require 64 GB of MMIO space in pass-through mode.
 - Quadro RTX 8000 passive
 - Quadro RTX 6000 passive
 - Tesla V100 (all 32GB variants)
 - Tesla P40
- Pass through of GPUs with large BAR memory settings has some restrictions on VMware ESXi:
 - The guest OS must be a 64-bit OS.
 - 64-bit MMIO must be enabled for the VM.
 - If the total BAR1 memory exceeds 256 Mbytes, EFI boot must be enabled for the VM.
 - Note: To determine the total BAR1 memory, run nvidia-smi -q on the host.
 - The guest OS must be able to be installed in EFI boot mode.
 - The Tesla V100, Tesla P100, and Tesla P6 require ESXi 6.0 Update 1 and later, or FSXi 6.5 and later.
 - Because it requires 64 GB of MMIO space, the Tesla P40 requires ESXi 6.0 Update 3 and later, or ESXi 6.5 and later.

As a result, the VM's MMIO space must be increased to 64 GB as explained in VMware Knowledge Base Article: VMware vSphere VMDirectPath I/O: Requirements for Platforms and Devices (2142307).

Requirements for Assigning Multiple GPUs 2.1.6. in Pass-Through Mode to a Single VM

If you are assigning multiple GPUs in pass-through mode to a single VM, ensure that you allocate enough MMIO space to the VM for all the GPUs.

- 1. Calculate the amount of MMIO space that is required for all the GPUs that you want to assign in pass-through mode to the VM.
 - a). On the hypervisor host, get the total BAR1 memory usage for each GPU.

nvidia-smi -q

```
: Mon Apr 15 17 18:36:45 2024
Timestamp
Driver Version
                                  : 535.161.05
CUDA Version
                                  : 12.1
Attached GPUs
                                  • 4
GPU 00000000:01:00.0
 BAR1 Memory Usage
      Total
                                  : 128 GiB
```

In this example, the total BAR1 memory usage for each GPU is 128 GiB.

- b). Multiply the total BAR1 memory usage for each GPU by the number of GPUs that you are assigning in pass-through mode to the VM. For example, if you are assigning four GPUs to a VM, the amount of MMIO space that is required for all the GPUs is 4#128 GiB, which equals 512 GiB.
- 2. Under the VM settings, choose VM Options > Advanced and set pciPassthru.use64bitMMIO="TRUE".
- 3. Allocate the required amount of MMIO space to the VM.

```
pciPassthru.64bitMMIOSizeGB = "mmio-space-in-gb"
mmio-space-in-gb
```

The required amount of MMIO space in GiB that you calculated previously. For example, if you are assigning four GPUs to a VM that each use a total of 128 GiB of BAR1 memory, the amount of MMIO space that is required for all the GPUs is 512 GiB.

pciPassthru.64bitMMIOSizeGB = "512"

Linux Only: Error Messages for 2.1.7. Misconfigured GPUs Requiring Large MMIO Space

In a Linux VM, if the requirements for using C-Series vCS vGPUs or GPUs requiring large MMIO space in pass-through mode are not met, the following error messages are written to the VM's dmesg log during installation of the NVIDIA vGPU software graphics driver:

```
NVRM: BAR1 is 0M @ 0x0 (PCI:0000:02:02.0)
  90.823015] NVRM: The system BIOS may have misconfigured your GPU.
  90.823019] nvidia: probe of 0000:02:02.0 failed with error -1
[ 90.823031] NVRM: The NVIDIA probe routine failed for 1 device(s).
```

Hypervisor Software Releases

Supported VMware vSphere Hypervisor (ESXi) Releases

This release is supported on the VMware vSphere Hypervisor (ESXi) releases listed in the table.



Note:

Support for NVIDIA vGPU software requires the Enterprise Plus Edition of VMware vSphere Hypervisor (ESXi). For details, see VMware vSphere Edition Comparison (PDF).

Updates to a base release of VMware vSphere Hypervisor (ESXi) are compatible with the base release and can also be used with this version of NVIDIA vGPU software unless expressly stated otherwise.

Software	Release Supported	Notes
VMware vSphere Hypervisor (ESXi) 8.0	8.0 and later updates to release 8.0 unless explicitly stated otherwise	This release supports all NVIDIA GPUs with vGPU and in pass-through mode that support NVIDIA vGPU software on VMware vSphere.
VMware vSphere Hypervisor (ESXi) 7.0	7.0 Update 2 and later updates to release 7.0 unless explicitly stated otherwise	This release supports all NVIDIA GPUs with vGPU and in pass-through mode that support NVIDIA vGPU software
	Note: The base VMware vSphere Hypervisor (ESXi) 7.0 release and 7.0 Update 1 are not supported.	on VMware vSphere.

Supported Management Software and Virtual Desktop Software Releases

This release supports the management software and virtual desktop software releases listed in the table.



Note: Updates to a base release of VMware Horizon and VMware vCenter Server are compatible with the base release and can also be used with this version of NVIDIA vGPU software unless expressly stated otherwise.

Software	Releases Supported	
VMware Horizon	Note: All versions supported by earlier NVIDIA vGPU software 16 releases are also supported.	
	Since 16.4: 2312 (8.12)	
	Since 16.2: 2309 (8.11)	
	2006 (8.0) through 2306 (8.10)	

Software	Releases Supported
	7.0 through 7.13
VMware vCenter Server	8.0 7.0 Update 2 and later updates to release 7.0 unless explicitly stated otherwise
	Note: The base VMware vCenter Server 7.0 release and 7.0 Update 1 are not supported.

2.3. **Guest OS Support**

NVIDIA vGPU software supports several Windows releases and Linux distributions as a guest OS. The supported guest operating systems depend on the hypervisor software version.



Note:

Use only a guest OS release that is listed as supported by NVIDIA vGPU software with your virtualization software. To be listed as supported, a quest OS release must be supported not only by NVIDIA vGPU software, but also by your virtualization software. NVIDIA cannot support guest OS releases that your virtualization software does not support.

NVIDIA vGPU software supports only 64-bit quest operating systems. No 32-bit quest operating systems are supported.

2.3.1. Windows Guest OS Support

NVIDIA vGPU software supports only the 64-bit Windows releases listed as a quest OS on VMware vSphere. The releases of VMware vSphere for which a Windows release is supported depend on whether NVIDIA vGPU or pass-through GPU is used.



Note:

If a specific release, even an update release, is not listed, it's not supported.

VMware vMotion with vGPU and suspend-resume with vGPU are supported on supported Windows guest OS releases.

2.3.1.1. Windows Guest OS Support in Release 16.5

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Windows Server 2022	8.0, 7.0	8.0, 7.0
Windows Server 2019	8.0, 7.0	8.0, 7.0
Windows 11 23H2 and all Windows 11 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
Windows 10 2022 Update (22H2) and all Windows 10 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
See Note (<u>1</u>)		



Note:

1. The hardware-accelerated GPU scheduling feature introduced in Windows 10 May 2020 Update (2004) is not supported on GPUs based on the Maxwell architecture and is supported only in pass-through mode on GPUs based on later architectures.

2.3.1.2. Windows Guest OS Support in Release 16.4

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Windows Server 2022	8.0, 7.0	8.0, 7.0
Windows Server 2019	8.0, 7.0	8.0, 7.0
Windows 11 23H2 and all Windows 11 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
Windows 10 2022 Update (22H2) and all Windows 10 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
See Note (1)		



Note:

1. The hardware-accelerated GPU scheduling feature introduced in Windows 10 May 2020 Update (2004) is not supported on GPUs based on the Maxwell architecture and is supported only in pass-through mode on GPUs based on later architectures.

2.3.1.3. Windows Guest OS Support in Release 16.3

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Windows Server 2022	8.0, 7.0	8.0, 7.0
Windows Server 2019	8.0, 7.0	8.0, 7.0
Windows 11 22H2 and all Windows 11 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
Windows 10 2022 Update (22H2) and all Windows 10 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
See Note (1)		



Note:

1. The hardware-accelerated GPU scheduling feature introduced in Windows 10 May 2020 Update (2004) is not supported on GPUs based on the Maxwell architecture and is supported only in pass-through mode on GPUs based on later architectures.

2.3.1.4. Windows Guest OS Support in Release 16.2

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Windows Server 2022	8.0, 7.0	8.0, 7.0
Windows Server 2019	8.0, 7.0	8.0, 7.0
Windows 11 22H2 and all Windows 11 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
Windows 10 2022 Update (22H2) and all Windows 10 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
See Note (1)		



Note:

1. The hardware-accelerated GPU scheduling feature introduced in Windows 10 May 2020 Update (2004) is not supported on GPUs based on the Maxwell architecture and is supported only in pass-through mode on GPUs based on later architectures.

2.3.1.5. Windows Guest OS Support in Release 16.1

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Windows Server 2022	8.0, 7.0	8.0, 7.0
Windows Server 2019	8.0, 7.0	8.0, 7.0
Windows 11 22H2 and all Windows 11 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
Windows 10 2022 Update (22H2) and all Windows 10 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
See Note (1)		



Note:

1. The hardware-accelerated GPU scheduling feature introduced in Windows 10 May 2020 Update (2004) is not supported on GPUs based on the Maxwell architecture and is supported only in pass-through mode on GPUs based on later architectures.

2.3.1.6. Windows Guest OS Support in Release 16.0

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Windows Server 2022	8.0, 7.0	8.0, 7.0
Windows Server 2019	8.0, 7.0	8.0, 7.0
Windows 11 22H2 and all Windows 11 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
Windows 10 2022 Update (22H2) and all Windows 10 releases supported by Microsoft up to and including this release	8.0, 7.0	8.0, 7.0
See Note (1)		



Note:

1. The hardware-accelerated GPU scheduling feature introduced in Windows 10 May 2020 Update (2004) is not supported on GPUs based on the Maxwell architecture and is supported only in pass-through mode on GPUs based on later architectures.

2.3.2. Linux Guest OS Support

NVIDIA vGPU software supports only the Linux distributions listed as a guest OS on VMware vSphere. The releases of VMware vSphere for which a Linux release is supported depend on whether NVIDIA vGPU or pass-through GPU is used.



Note:

If a specific release, even an update release, is not listed, it's **not** supported.

VMware vMotion with vGPU and suspend-resume with vGPU are supported on supported Linux guest OS releases.

2.3.2.1. Linux Guest OS Support in Release 16.5

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat CoreOS 4.11	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.3	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.2	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Rocky Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.9	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.8	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.6	8.0, 7.0	8.0, 7.0
Rocky Linux 8.4	8.0, 7.0	8.0, 7.0
Deprecated: CentOS Linux 8 (2105)	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 7.9 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Deprecated: CentOS 7.6-7.8 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Ubuntu 22.04 LTS	8.0, 7.0	8.0, 7.0
Ubuntu 20.04 LTS	8.0, 7.0	8.0, 7.0
Debian 10	8.0, 7.0 Update 3	8.0, 7.0 Update 3
SUSE Linux Enterprise Server 15 SP2	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP5	8.0, 7.0	8.0, 7.0

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
SUSE Linux Enterprise Server 12 SP3	8.0, 7.0	8.0, 7.0

2.3.2.2. Linux Guest OS Support in Release 16.4

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat CoreOS 4.11	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.3	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.2	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Rocky Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.9	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.8	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.6	8.0, 7.0	8.0, 7.0
Rocky Linux 8.4	8.0, 7.0	8.0, 7.0
Deprecated: CentOS Linux 8 (2105)	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 7.9 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Deprecated: CentOS 7.6-7.8 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Ubuntu 22.04 LTS	8.0, 7.0	8.0, 7.0
Ubuntu 20.04 LTS	8.0, 7.0	8.0, 7.0
Debian 10	8.0, 7.0 Update 3	8.0, 7.0 Update 3
SUSE Linux Enterprise Server 15 SP2	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP5	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP3	8.0, 7.0	8.0, 7.0

2.3.2.3. Linux Guest OS Support in Release 16.3

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat CoreOS 4.11	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.2	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Rocky Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.9	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.8	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.6	8.0, 7.0	8.0, 7.0
Rocky Linux 8.4	8.0, 7.0	8.0, 7.0
Deprecated: CentOS Linux 8 (2105)	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 7.9 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Deprecated: CentOS 7.6-7.8 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Ubuntu 22.04 LTS	8.0, 7.0	8.0, 7.0
Ubuntu 20.04 LTS	8.0, 7.0	8.0, 7.0
Debian 10	8.0, 7.0 Update 3	8.0, 7.0 Update 3
SUSE Linux Enterprise Server 15 SP2	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP5	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP3	8.0, 7.0	8.0, 7.0

2.3.2.4. Linux Guest OS Support in Release 16.2

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat CoreOS 4.11	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.2	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Rocky Linux 9.0	8.0, 7.0	8.0, 7.0

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat Enterprise Linux 8.8	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.6	8.0, 7.0	8.0, 7.0
Rocky Linux 8.4	8.0, 7.0	8.0, 7.0
Deprecated: CentOS Linux 8 (2105)	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 7.9 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Deprecated: CentOS 7.6-7.8 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Ubuntu 22.04 LTS	8.0, 7.0	8.0, 7.0
Ubuntu 20.04 LTS	8.0, 7.0	8.0, 7.0
Debian 10	8.0, 7.0 Update 3	8.0, 7.0 Update 3
SUSE Linux Enterprise Server 15 SP2	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP5	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP3	8.0, 7.0	8.0, 7.0

2.3.2.5. Linux Guest OS Support in Release 16.1

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat CoreOS 4.11	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.2	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Rocky Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.8	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.6	8.0, 7.0	8.0, 7.0
Rocky Linux 8.4	8.0, 7.0	8.0, 7.0
Deprecated: CentOS Linux 8 (2105)	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 7.9 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Deprecated: CentOS 7.6-7.8 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Ubuntu 22.04 LTS	8.0, 7.0	8.0, 7.0

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Ubuntu 20.04 LTS	8.0, 7.0	8.0, 7.0
Debian 10	8.0, 7.0 Update 3	8.0, 7.0 Update 3
SUSE Linux Enterprise Server 15 SP2	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP5	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP3	8.0, 7.0	8.0, 7.0

2.3.2.6. Linux Guest OS Support in Release 16.0

Guest OS	NVIDIA vGPU - VMware vSphere Releases	Pass-Through GPU - VMware vSphere Releases
Red Hat CoreOS 4.11	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.2	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 9.0	8.0, 7.0	8.0, 7.0
Rocky Linux 9.0	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.8	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 8.6	8.0, 7.0	8.0, 7.0
Rocky Linux 8.4	8.0, 7.0	8.0, 7.0
Deprecated: CentOS Linux 8 (2105)	8.0, 7.0	8.0, 7.0
Red Hat Enterprise Linux 7.9 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Deprecated: CentOS 7.6-7.8 and later compatible 7.x versions	8.0, 7.0	8.0, 7.0
Ubuntu 22.04 LTS	8.0, 7.0	8.0, 7.0
Ubuntu 20.04 LTS	8.0, 7.0	8.0, 7.0
Debian 10	8.0, 7.0 Update 3	8.0, 7.0 Update 3
SUSE Linux Enterprise Server 15 SP2	8.0, 7.0	8.0, 7.0
SUSE Linux Enterprise Server 12 SP3	8.0, 7.0	8.0, 7.0

2.4. **NVIDIA CUDA Toolkit Version** Support

The releases in this release family of NVIDIA vGPU software support NVIDIA CUDA Toolkit 12.1.

To build a CUDA application, the system must have the NVIDIA CUDA Toolkit and the libraries required for linking. For details of the components of NVIDIA CUDA Toolkit, refer to NVIDIA CUDA Toolkit Release Notes for CUDA 12.1.0.

To run a CUDA application, the system must have a CUDA-enabled GPU and an NVIDIA display driver that is compatible with the NVIDIA CUDA Toolkit release that was used to build the application. If the application relies on dynamic linking for libraries, the system must also have the correct version of these libraries.

For more information about NVIDIA CUDA Toolkit, refer to CUDA Toolkit 12.1 Documentation.



Note:

If you are using NVIDIA vGPU software with CUDA on Linux, avoid conflicting installation methods by installing CUDA from a distribution-independent runfile package. Do not install CUDA from a distribution-specific RPM or Deb package.

To ensure that the NVIDIA vGPU software graphics driver is not overwritten when CUDA is installed, deselect the CUDA driver when selecting the CUDA components to install.

For more information, see NVIDIA CUDA Installation Guide for Linux.

vGPU Migration Support

vGPU migration, which includes vMotion and suspend-resume, is supported only on a subset of supported GPUs, VMware vSphere Hypervisor (ESXi) releases, and guest operating systems.



Note: vGPU migration is disabled for a VM for which any of the following NVIDIA CUDA Toolkit features is enabled:

- Unified memory
- Debuggers
- **Profilers**

Supported GPUs

- Tesla M6
- Tesla M10

- Tesla M60
- Tesla P4
- Tesla P6
- Tesla P40
- ► Tesla V100 SXM2
- Tesla V100 SXM2 32GB
- ► Tesla V100 PCle
- Tesla V100 PCIe 32GB
- Tesla V100S PCIe 32GB
- Tesla V100 FHHL
- ► Tesla T4
- Quadro RTX 6000
- Quadro RTX 6000 passive
- Quadro RTX 8000
- Quadro RTX 8000 passive
- ► NVIDIA A2
- ► NVIDIA A10
- NVIDIA A16
- NVIDIA A40
- NVIDIA RTX A5000
- NVIDIA RTX A5500
- NVIDIA RTX A6000
- ► Since 16.3: NVIDIA L2
- NVIDIA L4
- ► Since 16.3: NVIDIA L20
- ▶ NVIDIA L40
- ► Since 16.1: NVIDIA L40S
- ▶ Since 16.1: NVIDIA RTX 5000 Ada
- NVIDIA RTX 6000 Ada

Supported Hypervisor Software Releases

The following releases of VMware vSphere Hypervisor (ESXi):

- ▶ Release 8.0
- ▶ Release 7.0 Update 2 and later updates to release 7.0 unless stated otherwise

Supported Guest OS Releases

Windows and Linux.

Known Issues with vGPU Migration Support

Use Case	Affected GPUs	Issue
Migration to or from a host running an NVIDIA vGPU software 14 release	Tesla T4Tesla V100	Desktop session freezes when a VM is migrated to or from a host running an NVIDIA vGPU software 14 release
Migration between hosts with different ECC memory configuration	All GPUs that support vGPU migration	Migration of VMs configured with vGPU stops before the migration is complete

Multiple vGPU Support 2.6.

To support applications and workloads that are compute or graphics intensive, multiple vGPUs can be added to a single VM. The assignment of more than one vGPU to a VM is supported only on a subset of vGPUs and hypervisor software releases.

2.6.1. vGPUs that Support Multiple vGPUs Assigned to a VM

The supported vGPUs depend on the architecture of the GPU on which the vGPUs reside:

- For GPUs based on the NVIDIA Volta architecture and later GPU architectures, the supported vGPUs also depend on the VMware vSphere release:
 - Since VMware vSphere 8.0: All Q-series vGPUs are supported.
 - ▶ VMware vSphere 7.x releases: Only Q-series vGPUs that are allocated all of the physical GPU's frame buffer are supported.
- For GPUs based on the NVIDIA Pascal[™] architecture and the NVIDIA NVIDIA Maxwell[™] graphic architecture, only Q-series vGPUs that are allocated all of the physical GPU's frame buffer are supported.

You can assign multiple vGPUs with differing amounts of frame buffer to a single VM, provided the board type and the series of all the vGPUs is the same. For example, you can assign an A40-48Q vGPU and an A40-16Q vGPU to the same VM. However, you cannot assign an A30-8Q vGPU and an A16-8Q vGPU to the same VM.

Multiple vGPU Support on the NVIDIA Ada Lovelace Architecture

Board	vGPU
Since 16.1: NVIDIA L40S	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: L40S-48Q
NVIDIA L40	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: L40-48Q
Since 16.3: NVIDIA L20	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: L20-48Q
NVIDIA L4	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: L4-24Q
Since 16.3: NVIDIA L2	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: L2-24Q
NVIDIA RTX 6000 Ada	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: RTX 6000 Ada-48Q
Since 16.1: NVIDIA RTX 5000 Ada	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: RTX 5000 Ada-32Q

Multiple vGPU Support on the NVIDIA Ampere GPU Architecture

Board	vGPU
NVIDIA A40	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A40-48Q
	See Note (1).
NVIDIA A16	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A16-16Q
	See Note (1).

Board	vGPU
NVIDIA A10	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A10-24Q
	See Note (1).
NVIDIA A2	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A2-16Q
	See Note (1).
NVIDIA RTX A6000	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A6000-48Q
	See Note (1).
NVIDIA RTX A5500	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A5500-24Q
	See Note (1).
NVIDIA RTX A5000	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: A5000-24Q
	See Note (1).

Multiple vGPU Support on the NVIDIA Turing GPU Architecture

Board	vGPU
Tesla T4	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: T4-16Q
Quadro RTX 6000	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: RTX6000-24Q
Quadro RTX 6000 passive	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: RTX6000P-24Q
Quadro RTX 8000	Since VMware vSphere 8.0: All Q-series vGPUs

Board	vGPU
	VMware vSphere 7.x releases: RTX8000-48Q
Quadro RTX 8000 passive	Since VMware vSphere 8.0: All Q-series vGPUs
	VMware vSphere 7.x releases: RTX8000P-48Q

Multiple vGPU Support on the NVIDIA Pascal GPU Architecture

Board	vGPU
Tesla P100 SXM2	P100X-16Q
Tesla P100 PCle 16GB	P100-16Q
Tesla P100 PCIe 12GB	P100C-12Q
Tesla P40	P40-24Q
Tesla P6	P6-16Q
Tesla P4	P4-8Q

Multiple vGPU Support on the NVIDIA Maxwell GPU Architecture

Board	vGPU
Tesla M60	M60-8Q
Tesla M10	M10-8Q
Tesla M6	M6-8Q



Note:

1. This type of vGPU cannot be assigned with other types of vGPU to the same VM.

Maximum Number of vGPUs Supported 2.6.2. per VM

For VMware vSphere, the maximum number of vGPUs per VM supported depends on the hypervisor release:

Hypervisor Release	Maximum Number of vGPUs per VM
Since VMware vSphere 8.0 Update 2	16
VMware vSphere 8.0 and 8.0 Update 1	8
VMware vSphere 7.x releases:	4

2.6.3. Hypervisor Releases that Support Multiple vGPUs Assigned to a VM

All hypervisor releases that support NVIDIA vGPU software are supported.

Peer-to-Peer CUDA Transfers over 2.7. **NVLink Support**

Peer-to-peer CUDA transfers enable device memory between vGPUs on different GPUs that are assigned to the same VM to be accessed from within the CUDA kernels. NVLink is a high-bandwidth interconnect that enables fast communication between such vGPUs. Peer-to-Peer CUDA transfers over NVLink are supported only on a subset of vGPUs, VMware vSphere Hypervisor (ESXi) releases, and guest OS releases.

2.7.1. vGPUs that Support Peer-to-Peer CUDA **Transfers**

Only Q-series vGPUs that are allocated all of the physical GPU's frame buffer on physical GPUs that support NVLink are supported.

Peer-to-Peer CUDA Transfer Support on the NVIDIA Ampere GPU Architecture

Board	vGPU
NVIDIA A40	A40-48Q
NVIDIA A10	A10-24Q
NVIDIA RTX A6000	A6000-48Q
NVIDIA RTX A5500	A5500-24Q
NVIDIA RTX A5000	A5000-24Q

Peer-to-Peer CUDA Transfer Support on the NVIDIA Turing GPU Architecture

Board	vGPU
Quadro RTX 6000	RTX6000-24Q
Quadro RTX 6000 passive	RTX6000P-24Q
Quadro RTX 8000	RTX8000-48Q
Quadro RTX 8000 passive	RTX8000P-48Q

Peer-to-Peer CUDA Transfer Support on the NVIDIA Volta GPU Architecture

Board	vGPU
Tesla V100 SXM2 32GB	V100DX-32Q
Tesla V100 SXM2	V100X-16Q

Peer-to-Peer CUDA Transfer Support on the NVIDIA Pascal GPU **Architecture**

Board	vGPU
Tesla P100 SXM2	P100X-16Q



Note:

- 1. Supported only on the following hardware:
 - NVIDIA HGX[™] A100 4-GPU baseboard with four fully connected GPUs

Fully connected means that each GPU is connected to every other GPU on the baseboard.

Hypervisor Releases that Support Peer-to-2.7.2. Peer CUDA Transfers

Peer-to-Peer CUDA transfers over NVLink are supported on all hypervisor releases that support the assignment of more than one vGPU to a VM. For details, see Multiple vGPU Support.

Guest OS Releases that Support Peer-to-2.7.3. Peer CUDA Transfers

Linux only. Peer-to-Peer CUDA transfers over NVLink are **not** supported on Windows.

2.7.4. Limitations on Support for Peer-to-Peer **CUDA Transfers**

- NVIDIA NVSwitch is supported only on the hardware platforms, vGPUs, and hypervisor software releases listed in <u>#unique_50</u>. Otherwise, only direct connections are supported.
- Only time-sliced vGPUs are supported. MIG-backed vGPUs are not supported.
- PCle is not supported.
- SLI is not supported.

Unified Memory Support 2.8.

Unified memory is a single memory address space that is accessible from any CPU or GPU in a system. It creates a pool of managed memory that is shared between the CPU and GPU to provide a simple way to allocate and access data that can be used by code running on any CPU or GPU in the system. Unified memory is supported only on a subset of vGPUs and quest OS releases.



Note: Unified memory is disabled by default. If used, you must enable unified memory individually for each vGPU that requires it by setting a vGPU plugin parameter. NVIDIA CUDA Toolkit profilers are supported and can be enabled on a VM for which unified memory is enabled.

2.8.1. vGPUs that Support Unified Memory

Only Q-series vGPUs that are allocated all of the physical GPU's frame buffer on physical GPUs that support unified memory are supported.

Unified Memory Support on the NVIDIA Ada Lovelace GPU Architecture

Board	vGPU
NVIDIA L40	L40-48Q
Since 16.1: NVIDIA L40S	L40S-48Q
Since 16.3: NVIDIA L20	L20-48Q
NVIDIA L4	L4-24Q
Since 16.3: NVIDIA L2	L2-24Q
NVIDIA RTX 6000 Ada	RTX 6000 Ada-48Q
Since 16.1: NVIDIA RTX 5000 Ada	RTX 5000 Ada-32Q

Unified Memory Support on the NVIDIA Ampere GPU Architecture

Board	vGPU
NVIDIA A40	A40-48Q
NVIDIA A16	A16-16Q
NVIDIA A10	A10-24Q
NVIDIA A2	A2-16Q
NVIDIA RTX A6000	A6000-48Q
NVIDIA RTX A5500	A5500-24Q
NVIDIA RTX A5000	A5000-24Q

2.8.2. Guest OS Releases that Support Unified Memory

Linux only. Unified memory is **not** supported on Windows.

Limitations on Support for Unified Memory 283

- Only time-sliced Q-series and C-series vGPUs that are allocated all of the physical GPU's frame buffer on physical GPUs that support unified memory are supported. Fractional time-sliced vGPUs are **not** supported.
- ▶ When unified memory is enabled for a VM, vGPU migration is disabled for the VM.

NVIDIA GPU Operator Support 2.9.

NVIDIA GPU Operator simplifies the deployment of NVIDIA vGPU software with software container platforms on immutable operating systems. An immutable operating system does not allow the installation of the NVIDIA vGPU software graphics driver directly on the operating system. NVIDIA GPU Operator is supported only on specific combinations of hypervisor software release, container platform, and guest OS release.

Hypervisor Software Release	Container Platform	Guest OS
VMware vSphere Hypervisor (ESXi) 7.0 Update 2	VMware Tanzu Kubernetes Grid	Ubuntu 20.04 LTS
VMware vSphere Hypervisor (ESXi) 7.0 Update 2	Red Hat Openshift 4.11 with Red Hat Enterprise Linux CoreOS and the <u>CRI-O</u> container runtime	Red Hat CoreOS 4.11
VMware vSphere Hypervisor (ESXi) 7.0 Update 2	Red Hat Openshift 4.8 with Red Hat Enterprise Linux CoreOS and the <u>CRI-O</u> container runtime	Red Hat CoreOS 4.8

2.10. NVIDIA Deep Learning Super Sampling (DLSS) Support

NVIDIA vGPU software supports NVIDIA DLSS on NVIDIA RTX Virtual Workstation.

Supported DLSS versions: 2.0. Version 1.0 is **not** supported.

Supported GPUs:

- NVIDIA L40
- ▶ Since 16.1: NVIDIA L40S

- Since 16.3: NVIDIA L20
- NVIDIA L4
- Since 16.3: NVIDIA L2
- NVIDIA RTX 6000 Ada
- Since 16.1: NVIDIA RTX 5000 Ada
- **NVIDIA A40**
- NVIDIA A16
- NVIDIA A2
- NVIDIA A 10
- NVIDIA RTX A6000
- NVIDIA RTX A5500
- NVIDIA RTX A5000
- Tesla T4
- Quadro RTX 8000
- Quadro RTX 8000 passive
- Quadro RTX 6000
- Quadro RTX 6000 passive



Note: NVIDIA graphics driver components that DLSS requires are installed only if a supported GPU is detected during installation of the driver. Therefore, if the creation of VM templates includes driver installation, the template should be created from a VM that is configured with a supported GPU while the driver is being installed.

Supported applications: only applications that use nvngx dlss.dll version 2.0.18 or newer

2.11. vSphere Lifecycle Management (vLCM) Support

NVIDIA vGPU software supports updating the Virtual GPU Manager for VMware vSphere Hypervisor (ESXi) by using vLCM.

Supported VMware vSphere Hypervisor (ESXi) releases: 7.0 Update 2 and later updates to release 7.0 unless explicitly stated otherwise

Supported VMware vCenter Server releases: 7.0 Update 2 and later updates to release 7.0 unless explicitly stated otherwise

Chapter 3. Known Product Limitations

Known product limitations for this release of NVIDIA vGPU software are described in the following sections.

3.1. vGPUs of different types on the same GPU are not supported

VMware vSphere Hypervisor (ESXi) does not support different time-sliced vGPU types on the same GPU. For example, A40-2B and A40-2Q are not supported on the same GPU. All vGPUs on a single GPU must be of the same type. This restriction doesn't extend across physical GPUs on the same card. Different physical GPUs on the same card may host different types of virtual GPUs at the same time, provided that the vGPUs on any one physical GPU are all of the same type.

3.2. **NVENC** does not support resolutions greater than 4096×4096

Description

The NVIDIA hardware-based H.264 video encoder (NVENC) does not support resolutions greater than 4096×4096. This restriction applies to all NVIDIA GPU architectures and is imposed by the GPU encoder hardware itself, not by NVIDIA vGPU software. The maximum supported resolution for each encoding scheme is listed in the documentation for NVIDIA Video Codec SDK. This limitation affects any remoting tool where H.264 encoding is used with a resolution greater than 4096×4096. Most supported remoting tools fall back to software encoding in such scenarios.

Workaround

If your GPU is based on a GPU architecture later than the NVIDIA Maxwell architecture, use H.265 encoding. H.265 is more efficient than H.264 encoding and has a maximum resolution of 8192×8192. On GPUs based on the NVIDIA Maxwell architecture, H.265 has the same maximum resolution as H.264, namely 4096×4096.



Note: Resolutions greater than 4096×4096 are supported only by the H.265 decoder that 64-bit client applications use. The H.265 decoder that 32-bit applications use supports a maximum resolution of 4096×4096.

Because the client-side Workspace App on Windows is a 32-bit application, resolutions greater than 4096×4096 are not supported for Windows clients of Citrix Virtual Apps and Desktops. Therefore, if you are using a Windows client with Citrix Virtual Apps and Desktops, ensure that you are using H.264 hardware encoding with the default <u>Use video</u> codec for compression Citrix graphics policy setting, namely Actively Changing Regions. This policy setting encodes only actively changing regions of the screen (for example, a window in which a video is playing). Provided that the number of pixels along any edge of the actively changing region does not exceed 4096, H.264 encoding is offloaded to the NVFNC hardware encoder.

3.3. vCS is not supported on VMware vSphere

NVIDIA Virtual Compute Server (vCS) is not supported on VMware vSphere. C-series vGPU types are not available.

Instead, vCS is supported with NVIDIA AI Enterprise. For more information, see NVIDIA AI **Enterprise Documentation.**

3.4. **Nested Virtualization Is Not** Supported by NVIDIA vGPU

NVIDIA vGPU deployments do not support nested virtualization, that is, running a hypervisor in a quest VM. For example, enabling the Hyper-V role in a quest VM running the Windows Server OS is **not** supported because it entails enabling nested virtualization. Similarly, enabling Windows Hypervisor Platform is not supported because it requires the Hyper-V role to be enabled.

Issues occur when the channels 3.5. allocated to a vGPU are exhausted

Description

Issues occur when the channels allocated to a vGPU are exhausted and the quest VM to which the vGPU is assigned fails to allocate a channel to the vGPU. A physical GPU has a fixed number of channels and the number of channels allocated to each vGPU is inversely proportional to the maximum number of vGPUs allowed on the physical GPU.

When the channels allocated to a vGPU are exhausted and the guest VM fails to allocate a channel, the following errors are reported on the hypervisor host or in an NVIDIA bug report:

```
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop log: (0x0): Guest attempted to
allocate channel above its max channel limit 0xfb
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop log: (0x0): VGPU message 6
failed, result code: 0x1a
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop log: (0x0):
0xc1d004a1, 0xff0e0000, 0xff0400fb, 0xc36f,
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop log: (0x0):
                                                                          0x1,
0xff1fe314, 0xff1fe038, 0x100b6f000, 0x1000,
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop log: (0x0):
0x80000000, 0xff0e0200, 0x0, 0x0, (Not logged),
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0):
                                                                          0x1, 0x0
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0): , 0x0
```

Workaround

Use a vGPU type with more frame buffer, thereby reducing the maximum number of vGPUs allowed on the physical GPU. As a result, the number of channels allocated to each vGPU is increased.

Total frame buffer for vGPUs is less 3.6. than the total frame buffer on the physical GPU

Some of the physical GPU's frame buffer is used by the hypervisor on behalf of the VM for allocations that the guest OS would otherwise have made in its own frame buffer. The frame buffer used by the hypervisor is not available for vGPUs on the physical GPU. In NVIDIA vGPU deployments, frame buffer for the quest OS is reserved in advance, whereas in bare-metal deployments, frame buffer for the guest OS is reserved on the basis of the runtime needs of applications.

If error-correcting code (ECC) memory is enabled on a physical GPU that does not have HBM2 memory, the amount of frame buffer that is usable by vGPUs is further reduced. All types of vGPU are affected, not just vGPUs that support ECC memory.

On all GPUs that support ECC memory and, therefore, dynamic page retirement, additional frame buffer is allocated for dynamic page retirement. The amount that is allocated is inversely proportional to the maximum number of vGPUs per physical GPU. All GPUs that support ECC memory are affected, even GPUs that have HBM2 memory or for which ECC memory is disabled.

The approximate amount of frame buffer that NVIDIA vGPU software reserves can be calculated from the following formula:

max-reserved-fb = vgpu-profile-size-in-mb÷16 + 16 + ecc-adjustments + page-retirementallocation + compression-adjustment

max-reserved-fb

The maximum total amount of reserved frame buffer in Mbytes that is not available for vGPUs.

vgpu-profile-size-in-mb

The amount of frame buffer in Mbytes allocated to a single vGPU. This amount depends on the vGPU type. For example, for the T4-16Q vGPU type, vgpu-profile-sizein-mb is 16384.

ecc-adiustments

The amount of frame buffer in Mbytes that is not usable by vGPUs when ECC is enabled on a physical GPU that does not have HBM2 memory.

- ▶ If ECC is enabled on a physical GPU that does not have HBM2 memory eccadjustments is fb-without-ecc/16, which is equivalent to 64 Mbytes for every Gbyte of frame buffer assigned to the vGPU. fb-without-ecc is total amount of frame buffer with ECC disabled.
- ▶ If ECC is disabled or the GPU has HBM2 memory, ecc-adjustments is 0.

page-retirement-allocation

The amount of frame buffer in Mbytes that is reserved for dynamic page retirement.

- On GPUs based on the NVIDIA Maxwell GPU architecture, page-retirementallocation = 4÷max-vgpus-per-gpu.
- ▶ On GPUs based on NVIDIA GPU architectures **after** the Maxwell architecture, pageretirement-allocation = 128÷max-vgpus-per-gpu

max-vgpus-per-gpu

The maximum number of vGPUs that can be created simultaneously on a physical GPU. This number varies according to the vGPU type. For example, for the T4-16Q vGPU type, max-vgpus-per-gpu is 1.

compression-adjustment

The amount of frame buffer in Mbytes that is reserved for the higher compression overhead in vGPU types with 12 Gbytes or more of frame buffer on GPUs based on the Turing architecture.

compression-adjustment depends on the vGPU type as shown in the following table.

vGPU Type	Compression Adjustment (MB)
T4-16Q	28
T4-16C	
T4-16A	
RTX6000-12Q	32
RTX6000-12C	
RTX6000-12A	
RTX6000-24Q	104
RTX6000-24C	
RTX6000-24A	
RTX6000P-12Q	32
RTX6000P-12C	
RTX6000P-12A	
RTX6000P-24Q	104
RTX6000P-24C	
RTX6000P-24A	
RTX8000-12Q	32
RTX8000-12C	
RTX8000-12A	
RTX8000-16Q	64
RTX8000-16C	
RTX8000-16A	
RTX8000-24Q	96
RTX8000-24C	
RTX8000-24A	
RTX8000-48Q	238
RTX8000-48C	
RTX8000-48A	
RTX8000P-12Q	32
RTX8000P-12C	
RTX8000P-12A	
RTX8000P-16Q	64
RTX8000P-16C	

vGPU Type	Compression Adjustment (MB)
RTX8000P-16A	
RTX8000P-24Q	96
RTX8000P-24C	
RTX8000P-24A	
RTX8000P-48Q	238
RTX8000P-48C	
RTX8000P-48A	

For all other vGPU types, compression-adjustment is 0.



Note: In VMs running Windows Server 2012 R2, which supports Windows Display Driver Model (WDDM) 1.x, an additional 48 Mbytes of frame buffer are reserved and not available for vGPUs.

3.7. Issues may occur with graphicsintensive OpenCL applications on vGPU types with limited frame buffer

Description

Issues may occur when graphics-intensive OpenCL applications are used with vGPU types that have limited frame buffer. These issues occur when the applications demand more frame buffer than is allocated to the vGPU.

For example, these issues may occur with the Adobe Photoshop and LuxMark OpenCL Benchmark applications:

- When the image resolution and size are changed in Adobe Photoshop, a program error may occur or Photoshop may display a message about a problem with the graphics hardware and a suggestion to disable OpenCL.
- When the LuxMark OpenCL Benchmark application is run, XID error 31 may occur.

Workaround

For graphics-intensive OpenCL applications, use a vGPU type with more frame buffer.

3.8. In pass through mode, all GPUs connected to each other through NVLink must be assigned to the same VM

Description

In pass through mode, all GPUs connected to each other through NVLink must be assigned to the same VM. If a subset of GPUs connected to each other through NVLink is passed through to a VM, unrecoverable error XID 74 occurs when the VM is booted. This error corrupts the NVLink state on the physical GPUs and, as a result, the NVLink bridge between the GPUs is unusable.

Workaround

Restore the NVLink state on the physical GPUs by resetting the GPUs or rebooting the hypervisor host.

3.9. vGPU profiles with 512 Mbytes or less of frame buffer support only 1 virtual display head on Windows 10

Description

To reduce the possibility of memory exhaustion, vGPU profiles with 512 Mbytes or less of frame buffer support only 1 virtual display head on a Windows 10 guest OS.

The following vGPU profiles have 512 Mbytes or less of frame buffer:

- Tesla M6-0B, M6-0Q
- Tesla M10-0B, M10-0Q
- Tesla M60-0B, M60-0Q

Workaround

Use a profile that supports more than 1 virtual display head and has at least 1 Gbyte of frame buffer.

3.10. NVENC requires at least 1 Gbyte of frame buffer

Description

Using the frame buffer for the NVIDIA hardware-based H.264/HEVC video encoder (NVENC) may cause memory exhaustion with vGPU profiles that have 512 Mbytes or less of frame buffer. To reduce the possibility of memory exhaustion, NVENC is disabled on profiles that have 512 Mbytes or less of frame buffer. Application GPU acceleration remains fully supported and available for all profiles, including profiles with 512 MBytes or less of frame buffer. NVENC support from both Citrix and VMware is a recent feature and, if you are using an older version, you should experience no change in functionality.

The following vGPU profiles have 512 Mbytes or less of frame buffer:

- Tesla M6-0B, M6-0Q
- Tesla M10-0B, M10-0Q
- Tesla M60-0B, M60-0Q

Workaround

If you require NVENC to be enabled, use a profile that has at least 1 Gbyte of frame buffer.

3.11. VM failures or crashes on servers with 1 TiB or more of system memory

Description

Support for vGPU and vSGA is limited to servers with less than 1 TiB of system memory. On servers with 1 TiB or more of system memory, VM failures or crashes may occur. For example, when Citrix Virtual Apps and Desktops is used with a Windows 7 guest OS, a blue screen crash may occur. However, support for vDGA is not affected by this limitation.

Depending on the version of NVIDIA vGPU software that you are using, the log file on the VMware vSphere host might also report the following errors:

2016-10-27T04:36:21.128Z cpu74:70210) DMA: 1935: Unable to perform element mapping: DMA mapping could not be completed 2016-10-27T04:36:21.128Z cpu74:70210) Failed to DMA map address 0x118d296c000 (0x4000): Can't meet address mask of the device..

```
2016-10-27T04:36:21.128Z cpu74:70210) NVRM: VM: nv alloc contig pages: failed to
allocate memory
```

This limitation applies only to systems with supported GPUs based on the Maxwell architecture: Tesla M6, Tesla M10, and Tesla M60.

Resolution

Limit the amount of system memory on the server to 1 TiB minus 16 GiB.

- 1. Set memmapMaxRAMMB to 1032192, which is equal to 1048576 minus 16384. For detailed instructions, see Set Advanced Host Attributes in the VMware vSphere documentation.
- 2. Reboot the server.

If the problem persists, contact your server vendor for the recommended system memory configuration with NVIDIA GPUs.

3.12. VM running an incompatible NVIDIA vGPU guest driver fails to initialize vGPU when booted

Description

A VM running a version of the NVIDIA quest VM driver that is incompatible with the current release of Virtual GPU Manager will fail to initialize vGPU when booted on a VMware vSphere platform running that release of Virtual GPU Manager.

A guest VM driver is incompatible with the current release of Virtual GPU Manager in either of the following situations:

The guest driver is from a release in a branch two or more major releases before the current release, for example release 9.4.

In this situation, the VMware vSphere VM's log file reports the following error: vmiop log: (0x0): Incompatible Guest/Host drivers: Guest VGX version is older than the minimum version supported by the Host. Disabling vGPU.

▶ The guest driver is from a later release than the Virtual GPU Manager.

In this situation, the VMware vSphere VM's log file reports the following error: vmiop log: (0x0): Incompatible Guest/Host drivers: Guest VGX version is newer than the maximum version supported by the Host. Disabling vGPU.

In either situation, the VM boots in standard VGA mode with reduced resolution and color depth. The NVIDIA virtual GPU is present in Windows Device Manager but displays a warning sign, and the following device status:

Windows has stopped this device because it has reported problems. (Code 43)

Resolution

Install a release of the NVIDIA guest VM driver that is compatible with current release of Virtual GPU Manager.

3.13. Single vGPU benchmark scores are lower than pass-through GPU

Description

A single vGPU configured on a physical GPU produces lower benchmark scores than the physical GPU run in pass-through mode.

Aside from performance differences that may be attributed to a vGPU's smaller frame buffer size, vGPU incorporates a performance balancing feature known as Frame Rate Limiter (FRL). On vGPUs that use the best-effort scheduler, FRL is enabled. On vGPUs that use the fixed share or equal share scheduler, FRL is disabled.

FRL is used to ensure balanced performance across multiple vGPUs that are resident on the same physical GPU. The FRL setting is designed to give good interactive remote graphics experience but may reduce scores in benchmarks that depend on measuring frame rendering rates, as compared to the same benchmarks running on a pass-through GPU.

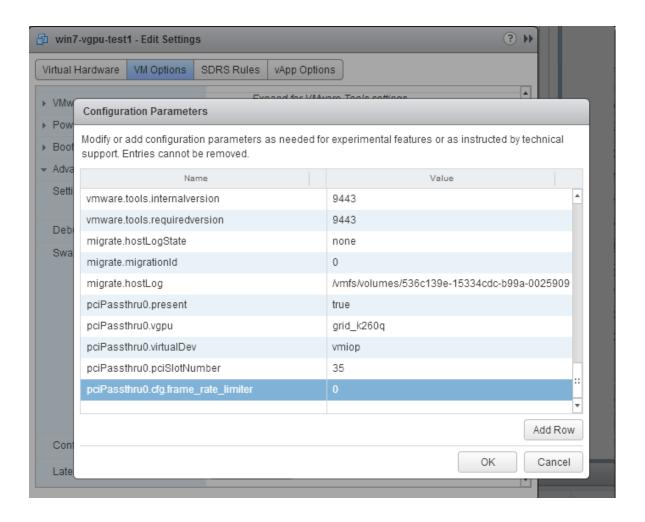
Resolution

FRL is controlled by an internal vGPU setting. On vGPUs that use the best-effort scheduler, NVIDIA does not validate vGPU with FRL disabled, but for validation of benchmark performance, FRL can be temporarily disabled by adding the configuration parameter pciPassthru0.cfg.frame rate limiter in the VM's advanced configuration options.



Note: This setting can only be changed when the VM is powered off.

- 1. Select **Edit Settings**.
- 2. In Edit Settings window, select the VM Options tab.
- 3. From the **Advanced** drop-down list, select **Edit Configuration**.
- 4. In the **Configuration Parameters** dialog box, click **Add Row**.
- 5. In the Name field, type the parameter name pciPassthru0.cfg.frame rate limiter, in the **Value** field type 0, and click **OK**.



With this setting in place, the VM's vGPU will run without any frame rate limit. The FRL can be reverted back to its default setting by setting pciPassthru0.cfg.frame rate limiter to l or by removing the parameter from the advanced settings.

3.14. VMs configured with large memory fail to initialize vGPU when booted

Description

When starting multiple VMs configured with large amounts of RAM (typically more than 32GB per VM), a VM may fail to initialize vGPU. In this scenario, the VM boots in VMware SVGA mode and doesn't load the NVIDIA driver. The NVIDIA vGPU software GPU is present in Windows Device Manager but displays a warning sign, and the following device status:

Windows has stopped this device because it has reported problems. (Code 43)

The VMware vSphere VM's log file contains these error messages:

```
vthread10|E105: NVOS status 0x29
vthread10|E105: Assertion Failed at 0x7620fd4b:179
vthread10|E105: 8 frames returned by backtrace
vthread10|E105: VGPU message 12 failed, result code: 0x29
vthread10|E105: NVOS status 0x8
vthread10|E105: Assertion Failed at 0x7620c8df:280
vthread10|E105: 8 frames returned by backtrace
vthread10|E105: VGPU message 26 failed, result code: 0x8
```

Resolution

vGPU reserves a portion of the VM's framebuffer for use in GPU mapping of VM system memory. The reservation is sufficient to support up to 32GB of system memory, and may be increased to accommodate up to 64GB by adding the configuration parameter $\verb|pciPassthru0.cfg.enable_large_sys| mem in the VM's advanced configuration options|$



Note: This setting can only be changed when the VM is powered off.

- 1. Select **Edit Settings**.
- 2. In Edit Settings window, select the VM Options tab.
- 3. From the **Advanced** drop-down list, select **Edit Configuration**.
- 4. In the **Configuration Parameters** dialog box, click **Add Row**.
- 5. In the **Name** field, type the parameter name pciPassthru0.cfg.enable large sys mem, in the Value field type 1, and click OK.

With this setting in place, less GPU framebuffer is available to applications running in the VM. To accommodate system memory larger than 64GB, the reservation can be further increased by adding pciPassthru0.cfg.extra fb reservation in the VM's advanced configuration options, and setting its value to the desired reservation size in megabytes. The default value of 64M is sufficient to support 64 GB of RAM. We recommend adding 2 M of reservation for each additional 1 GB of system memory. For example, to support 96 GB of RAM, set pciPassthru0.cfg.extra fb reservation to 128.

The reservation can be reverted back to its default setting by setting pciPassthru0.cfg.enable_large sys mem to 0, or by removing the parameter from the advanced settings.

Chapter 4. Resolved Issues

Only resolved issues that have been previously noted as known issues or had a noticeable user impact are listed. The summary and description for each resolved issue indicate the effect of the issue on NVIDIA vGPU software before the issue was resolved.

Issues Resolved in Release 16.5 4.1.

No resolved issues are reported in this release for VMware vSphere.

4.2. Issues Resolved in Release 16.4

Bug ID	Summary and Description
3973158	16.0-16.3 Only: Pixelation occurs on a Windows VM configured with a Tesla T4 vGPU
	Users might experience poor graphics quality on a Windows VM that is configured with a vGPU on a Tesla T4 GPU. This issue can cause random pixelation on the entire screen, or only on some patches of the screen. No errors are reported or written to the log files when this issue occurs.

4.3. Issues Resolved in Release 16.3

Bug ID	Summary and Description
4302812	16.0-16.2 Only: After migration of a vGPU VM, the vGPU is disabled
	After a VM that is configured with NVIDIA vGPU is migrated, the vGPU is disabled and the remote desktop session is disconnected from the VM. When this issue occurs, the following error messages are written to the log files on the hypervisor host. XID error 69 Timeout detection and recovery (TDR) failures

Bug ID	Summary and Description
4437545	16.0-16.2 Only: nvidia-smi -q shows Display Active: Disabled
	When run in a guest VM to which an NVIDIA vGPU or physical GPU has been assigned, the $nvidia-smi-q$ command shows the status of the vGPU or physical GPU as $Display$ Active: $Disabled$ even if the vGPU or physical GPU is functioning correctly. In this situation, the status shown by $nvidia-smi-q$ does not indicate an issue and can be ignored.
4399699	16.0-16.2 Only: Black screens and display disconnection occur after reboot
	After the hypervisor host is rebooted, a black screen occurs if an attempt
	is made to connect to a VM configured with NVIDIA vGPU. This issue affects only GPUs based on the Ampere GPU architecture and later GPU
	architectures. When this issue occurs, the following error messages are written to the log files on the hypervisor host.
	➤ XID error 38
	▶ XID error 43
	► XID error 109
	▶ vGPU Message 22
	Timeout detection and recovery (TDR) failures

4.4. Issues Resolved in Release 16.2

Bug ID	Summary and Description
4309888	16.0, 16.1 Only: NVWMI functions for faking EDID have no effect
	The NVIDIA Enterprise Management Toolkit (NVWMI) functions for faking Extended Display Identification Data (EDID), namely, fakeEDID, fakeEDIDAll, and fakeEDIDOnPort have no effect. This issue affects only Windows guest VMs and can prevent a VM from being enabled with multiple displays. When this issue occurs, unable to fake EDID events can be seen in Event Viewer .
4242693	16.0, 16.1 Only: Windows Server 2022 VMs support only a maximum of nine RDP sessions
	Windows Server 2022 guest VMs support only a maximum of nine Remote Desktop Protocol (RDP) sessions. An attempt to launch a 10th session on a Windows Server 2022 guest VM fails. When this issue occurs, the following error messages are logged.

Bug ID	Summary and Description
	2023-08-21T22:55:40.279Z Er(02) vthread-3390694 - vmiop_log: (0x0): Cannot use virtual context buffers in sysmem 2023-08-21T22:55:40.279Z Er(02) vthread-3390694 - vmiop_log: (0x0): Invalid promote context input 2023-08-21T22:55:40.279Z Er(02) vthread-3390694 - vmiop_log: (0x0): VGPU message 111 failed, result code: 0x1f

4.5. Issues Resolved in Release 16.1

Bug ID	Summary and Description
4142288	16.0 Only: The NVIDIA L40 GPU brand is incorrectly identified if GSP firmware is disabled
	If GPU System Processor (GSP) firmware is disabled, the NVIDIA Virtual GPU Manager incorrectly identifies the brand of the NVIDIA L40 GPU. This incorrect identification of the GPU brand might cause performance degradation with some applications that are optimised for features of the NVIDIA L40 that are not available in the incorrect brand. However, the output from the nvidia-smi command is not affected.
4052185	16.0 Only: Benign No such file or directory message during capture of configuration data for a bug report While the nvidia-bug-report.sh script on is running on the hypervisor host to capture configuration data for a bug report, the following error message is displayed: sysctl: cannot stat /proc/sys/vm/compaction_proactiveness: No such file or directory
3641947	16.0 Only: Graphics applications are corrupted on some Windows vGPU VMs Graphics applications are corrupted on Windows VMs that are configured with one or more vGPUs that are based on the NVIDIA Ampere or NVIDIA Ada Lovelace GPU architecture.

4.6. Issues Resolved in Release 16.0

Bug ID	Summary and Description
4096848	Optical Flow object allocation fails on VMs configured with vGPUs based on the NVIDIA Ampere architecture
	Optical Flow object allocation fails on VMs configured with vGPUs that reside on GPUs based on the NVIDIA Ampere GPU architecture. This issue

Bug ID	Summary and Description
	has been observed as the failure of the Omniverse Kit container on a VM configured with NVIDIA vGPU.
3936030	CUDA applications fail on any VM configured with multiple vGPUs when unified memory is enabled
	CUDA applications fail on any VM configured with multiple vGPUs based on the NVIDIA Ada Lovelace GPU architecture when unified memory is enabled for the VM. Whenever a CUDA application fails, the following message is observed on the hypervisor host: VGPU message 2 failed, result code: 0xff100004
222.421.0	
3334310	NVIDIA Control Panel is started only for the RDP user that logs on first
	On all supported Windows Server guest OS releases, NVIDIA Control Panel
	is started only for the RDP user that logs on first. Other users cannot
	start NVIDIA Control Panel. If more than one RDP user is logged on when
	NVIDIA Control Panel is started, it always opens in the session of the
	RDP user that logged on first, irrespective of which user started NVIDIA
	Control Panel. Furthermore, on Windows Server 2016, NVIDIA Control
	Panel crashes if a user session is disconnected and then reconnected while
	NVIDIA Control Panel is open.

Chapter 5. Known Issues

5.1. vGPU VM fails to boot with error vmiop-display unable to reserve vgpu

Description

A VM that is configured with NVIDIA vGPU on any NVIDIA RTX Ada graphics card, such as the NVIDIA RTX 6000 Ada and NVIDIA RTX 5000 Ada, fails to boot. When this issue occurs, the error message vmiop-display unable to reserve vgpu is written to the log files for the VM on the hypervisor host. This issue occurs because an issue with VMware vSphere Hypervisor (ESXi) prevents the hypervisor software from parsing the names of the virtual GPU types for these cards.

Version

This issue affects only the VMware vSphere Hypervisor (ESXi) 8.0U2 General Availability (GA) release. Other VMware vSphere Hypervisor (ESXi) releases that NVIDIA vGPU software supports are **not** affected.

Status

Not an NVIDIA bug

Ref. #

4293546

5.2. 16.0-16.2 Only: After migration of a vGPU VM, the vGPU is disabled

Description

After a VM that is configured with NVIDIA vGPU is migrated, the vGPU is disabled and the remote desktop session is disconnected from the VM. When this issue occurs, the following error messages are written to the log files on the hypervisor host.

- XID error 69
- Timeout detection and recovery (TDR) failures

Status

Resolved in NVIDIA vGPU software 16.3

Ref

4302812

5.3. **16.0-16.2 Only:** nvidia-smi -q shows Display Active: Disabled

Description

When run in a guest VM to which an NVIDIA vGPU or physical GPU has been assigned, the nvidia-smi -q command shows the status of the vGPU or physical GPU as Display Active: Disabled even if the vGPU or physical GPU is functioning correctly. In this situation, the status shown by nvidia-smi -q does not indicate an issue and can be ignored.

Status

Resolved in NVIDIA vGPU software 16.3

Ref.

4437545

5.4. 16.0-16.2 Only: Black screens and display disconnection occur after reboot

Description

After the hypervisor host is rebooted, a black screen occurs if an attempt is made to connect to a VM configured with NVIDIA vGPU. This issue affects only GPUs based on the Ampere GPU architecture and later GPU architectures. When this issue occurs, the following error messages are written to the log files on the hypervisor host.

- XID error 38
- XID error 43
- XID error 109
- vGPU Message 22
- ► Timeout detection and recovery (TDR) failures

Status

Resolved in NVIDIA vGPU software 16.3

Ref.

4399699

5.5. 16.0-16.3 Only: Pixelation occurs on a Windows VM configured with a Tesla T4 vGPU

Description

Users might experience poor graphics quality on a Windows VM that is configured with a vGPU on a Tesla T4 GPU. This issue can cause random pixelation on the entire screen, or only on some patches of the screen. No errors are reported or written to the log files when this issue occurs.

Workaround

Contact NVIDIA Enterprise Support for assistance with a workaround for this issue.

Status

Resolved in NVIDIA vGPU software 16.4

Ref.

3973158

NVIDIA Control Panel is not 5.6. available in multiuser environments

Description

After the NVIDIA vGPU software graphics driver for Windows is installed, the NVIDIA Control Panel app might be missing from the system. This issue typically occurs in the following situations:

- Multiple users connect to virtual machines by using remote desktop applications such as Microsoft RDP, VMware Horizon, and Citrix Virtual Apps and Desktops.
- VM instances are created by using Citrix Machine Creation Services (MCS) or VMware Instant Clone technology.
- Roaming user desktop profiles are deployed.

This issue occurs because the NVIDIA Control Panel app is now distributed through the Microsoft Store. The NVIDIA Control Panel app might fail to be installed when the NVIDIA vGPU software graphics driver for Windows is installed if the Microsoft Store app is disabled, the system is not connected to the Internet, or installation of apps from the Microsoft Store is blocked by your system settings.

To determine whether the NVIDIA Control Panel app is installed on your system, use the Windows Settings app or the Get-AppxPackage Windows PowerShell command.

- ► To use the **Windows Settings** app:
 - 1. From the Windows Start menu, choose Settings > Apps > Apps & feautures.
 - 2. In the Apps & features window, type nvidia control panel in the search box and confirm that the NVIDIA Control Panel app is found.
- ► To use the Get-AppxPackageWindows PowerShell command:
 - 1. Run Windows PowerShell as Administrator.
 - 2. Determine whether the **NVIDIA Control Panel** app is installed for the current user. PS C:\> Get-AppxPackage -Name NVIDIACorp.NVIDIAControlPanel
 - 3. Determine whether the NVIDIA Control Panel app is installed for all users. PS C:\> Get-AppxPackage -AllUsers -Name NVIDIACorp.NVIDIAControlPanel

This example shows that the NVIDIA Control Panel app is installed for the users Administrator, pliny, and trajan.

```
PS C:\> Get-AppxPackage -AllUsers -Name NVIDIACorp.NVIDIAControlPanel
                          : NVIDIACorp.NVIDIAControlPanel
Publisher
Architecture
                        : CN=D6816951-877F-493B-B4EE-41AB9419C326
                        : X64
ResourceId
                         : 8.1.964.0
Version
PackageFullName
NVIDIACorp.NVIDIAControlPanel 8.1.964.0 x64 56jybvy8sckgj
InstallLocation : C:\Program Files\WindowsApps
\NVIDIACorp.NVIDIAControlPanel 8.1.964.0 x64 56jybvy8sckqj
IsFramework : False
PackageFamilyName : NVIDIACorp.NVIDIAControlPanel_56jybvy8sckqj
PublisherId : 56jybvy8sckqj
PackageUserInformation :
 {S-1-12-1-530092550-1307989247-1105462437-500 [Administrator]: Installed,
 S-1-12-1-530092550-1307989247-1105462437-1002 [pliny]: Installed,
 S-1-12-1-530092550-1307989247-1105462437-1003 [trajan]: Installed
IsResourcePackage : False
IsBundle
                         : False
IsDevelopmentMode : False
NonRemovable : False
IsPartiallyStaged : False
SignatureKind : Store
Status
Status
                       : Ok
```

Preventing this Issue

Since 16.3: If your system does not allow the installation apps from the Microsoft Store, download and run the standalone NVIDIA Control Panel installer that is available from NVIDIA Licensing Portal. For instructions, refer to Virtual GPU Software User Guide.

If your system can allow the installation apps from the Microsoft Store, ensure that:

- The Microsoft Store app is enabled.
- Installation of Microsoft Store apps is not blocked by your system settings.
- No local or group policies are set to block Microsoft Store apps.

Workaround

If the NVIDIA Control Panel app is missing, install it separately from the graphics driver.

- Since 16.3: You can install the NVIDIA Control Panel app by downloading and running the standalone NVIDIA Control Panel installer that is available from NVIDIA Licensing Portal. For instructions, refer to Virtual GPU Software User Guide.
- ▶ 16.0-16.2 only: For a system that is running Windows 11 or a modern version of Windows 10, you can install the NVIDIA Control Panel app by using the winget command-line tool of Windows Package Manager.



Note: The winget command-line tool is not available on the Windows Server OS.

Before using the winget command-line tool to install the **NVIDIA Control Panel** app, ensure that the following prerequisites are met:

- Your system is connected to the Internet.
- The Microsoft Store app is enabled.
- Packages on which winget depends, such as Microsoft.UI.Xaml and Microsoft.VCLibs.x64, are installed.

To use the winget command-line tool to install the NVIDIA Control Panel app, run the following command:

PS C:\> winget install "NVIDIA Control Panel" --id 9NF8H0H7WMLT -s msstore --accept-package-agreements --accept-source-agreements

For information about how to download and use the latest winget version, refer to <u>Use the winget tool to install and manage applications</u> on the Microsoft documentation site.

If the issue persists, contact NVIDIA Enterprise Support for further assistance.

Status

Open

Ref.

3999308

5.7. 16.0, 16.1 Only: NVWMI functions for faking EDID have no effect

Description

The NVIDIA Enterprise Management Toolkit (NVWMI) functions for faking Extended Display Identification Data (EDID), namely, fakeEDID, fakeEDIDAll, and fakeEDIDOnPort have no effect. This issue affects only Windows quest VMs and can prevent a VM from being enabled with multiple displays. When this issue occurs, unable to fake EDID events can be seen in **Event Viewer**.

Status

Resolved in NVIDIA vGPU software 16.2

Ref.

4309888

5.8. 16.0, 16.1 Only: Windows Server 2022 VMs support only a maximum of nine RDP sessions

Description

Windows Server 2022 guest VMs support only a maximum of nine Remote Desktop Protocol (RDP) sessions. An attempt to launch a 10th session on a Windows Server 2022 guest VM fails. When this issue occurs, the following error messages are logged.

```
2023-08-21T22:55:40.279Z Er(02) vthread-3390694 - vmiop log: (0x0): Cannot use
virtual context buffers in sysmem
2023-08-21T22:55:40.279Z Er(02) vthread-3390694 - vmiop log: (0x0): Invalid promote
context input
2023-08-21T22:55:40.279Z Er(02) vthread-3390694 - vmiop log: (0x0): VGPU message 111
failed, result code: 0x1f
```

Version

This issue affects only Windows Server 2022 quest VMs that are configured with NVIDIA vGPU.

Status

Resolved in NVIDIA vGPU software 16.2

Resolution of this issue increases the maximum number of RDP sessions to 16. Issues similar to this issue might still occur if the channels allocated to a vGPU are exhausted. For more information, refer to <u>Issues occur when the channels allocated to a vGPU are</u> exhausted.

Ref.

4242693

5.9. 16.0 Only: Benign No such file or directory message during capture of configuration data for a bug report

Description

While the nvidia-bug-report.sh script on is running on the hypervisor host to capture configuration data for a bug report, the following error message is displayed: sysctl: cannot stat /proc/sys/vm/compaction proactiveness: No such file or directory

Workaround

Ignore this message as it is benign. The bug report is generated correctly.

Status

Resolved in NVIDIA vGPU software 16.1

Ref

4052185

5.10. 16.0 Only: The NVIDIA L40 GPU brand is incorrectly identified if GSP firmware is disabled

Description

If GPU System Processor (GSP) firmware is disabled, the NVIDIA Virtual GPU Manager incorrectly identifies the brand of the NVIDIA L40 GPU. This incorrect identification of the GPU brand might cause performance degradation with some applications that are optimised for features of the NVIDIA L40 that are not available in the incorrect brand. However, the output from the nvidia-smi command is **not** affected.

This issue occurs only if GPU System Processor (GSP) firmware is disabled. It does not occur if GSP firm is enabled.

Status

Resolved in NVIDIA vGPU software 16.1

Ref.

4142288

5.11. NVIDIA Control Panel crashes if a user session is disconnected and reconnected

Description

On all supported Windows Server guest OS releases, NVIDIA Control Panel crashes if a user session is disconnected and then reconnected while NVIDIA Control Panel is open.

Version

This issue affects all supported Windows Server guest OS releases.

Status

Open

Ref.

4086605

5.12. Purple screen crash occurs when multiple VMware vSGA VMs are powered on simultaneously

Description

When multiple VMs that are configured with VMware vSGA are powered on simultaneously, an Input-Output Memory Management Unit (IOMMU) fault causes a purple screen crash. This issue does not affect VMs that are configured with NVIDIA vGPU.

Workaround

Power on each VMware vSGA VM separately. Do **not** power on multiple VMware vSGA VMs simultaneously.

Status

Open

Ref.

3688024

5.13. 16.0 Only: Graphics applications are corrupted on some Windows vGPU VMs

Description

Graphics applications are corrupted on Windows VMs that are configured with one or more vGPUs that are based on the NVIDIA Ampere or NVIDIA Ada Lovelace GPU architecture.

Status

Resolved in NVIDIA vGPU software 16.1

Ref.

3641947

5.14. VM assigned multiple fractional vGPUs from the same GPU hangs

Description

A VM that has been assigned multiple fractional vGPUs from the same physical GPU hangs or becomes inaccessible during installation of the NVIDIA vGPU software graphics driver in the VM. This issue affects only GPUs based on the NVIDIA Turing and NVIDIA Volta GPU architectures. This issue does not occur if the VM has been assigned multiple fractional vGPUs from different physical GPUs.

Version

This issue affects only GPUs based on the NVIDIA Turing and NVIDIA Volta GPU architectures.

Status

Open

Ref.#

4020171

5.15. CUDA profilers cannot gather hardware metrics on NVIDIA vGPU

Description

NVIDIA CUDA Toolkit profilers cannot gather hardware metrics on NVIDIA vGPU. This issue affects only traces that gather hardware metrics. Other traces are not affected by this issue and work normally.

Version

This issue affects NVIDIA vGPU software releases starting with 15.2.

Status

Open

Ref.#

4041169

5.16. NVIDIA vGPU software graphics driver for Windows sends a remote call to ngx.download.nvidia.com

Description

After the NVIDIA vGPU software graphics for windows has been installed in the guest VM, the driver sends a remote call to ngx.download.nvidia.com to download and install additional components. Such a remote call might be a security issue.

Workaround

Before running the NVIDIA vGPU software graphics driver installer, disable the remote call to ngx.download.nvidia.com by setting the following Windows registry key:

[HKEY LOCAL MACHINE\SOFTWARE\NVIDIA Corporation\Global\NGXCore] "EnableOTA"=dword:0000000



Note: If this Windows registry key is set to 1 or deleted, the remote call to ngx.download.nvidia.com is enabled again.

Status

Open

Ref

4031840

5.17. Multiple RDP session reconnections on Windows Server 2022 can consume all frame buffer

Description

Multiple RDP session reconnections in a Windows Server 2022 quest VM can consume all the frame buffer of a vGPU or physical GPU. When this issue occurs, users' screens becomes black, their sessions are disconnected but left intact, and they cannot log on again. The following error message is written to the event log on the hypervisor host:

The Desktop Window Manager process has exited. (Process exit code: 0xe0464645, Restart count: 1, Primary display device ID:)

Version

This issue affects only the Windows Server 2022 guest OS.

Workaround

Periodically restart the Windows Server 2022 guest VM to prevent all frame buffer from being consumed.

Status

Open

Ref.

3583766

5.18. VM with multiple legacy fractional vGPUs on the same GPU fails to boot

Description

A VM to which multiple legacy fractional vGPUs on the same physical GPU are assigned fails to boot. A fractional vGPU is assigned only a fraction of the physical GPU's frame buffer. A legacy NVIDIA vGPU does not support single root I/O virtualization (SR-IOV). When this issue occurs, error messages similar to the following examples are written to the vmware.log file on the hypervisor host:

```
2022-11-23T09:01:06.643Z In(05) vmx - VMIOP: Registered device 0000:da:00.0
2022-11-23T09:01:06.715Z In(05) vmx - VMIOP: Failed to register device 0000:da:00.0
```

Status

Not an NVIDIA bug

Ref.

5.19. NLS client fails to acquire a license with the error The allowed time to process response has expired

Description

A licensed client of NVIDIA License System (NLS) fails to acquire a license with the error The allowed time to process response has expired. This error can affect clients of a Cloud License Service (CLS) instance or a Delegated License Service (DLS) instance.

This error occurs when the time difference between the system clocks on the client and the server that hosts the CLS or DLS instance is greater than 10 minutes. A common cause of this error is the failure of either the client or the server to adjust its system clock when daylight savings time begins or ends. The failure to acquire a license is expected to prevent clock windback from causing licensing errors.

Workaround

Ensure that system clock time of the client and any server that hosts a DLS instance match the current time in the time zone where they are located.

To prevent this error from occurring when daylight savings time begins or ends, enable the option to automatically adjust the system clock for daylight savings time:

- Windows: Set the Adjust for daylight saving time automatically option.
- Linux: Use the hwclock command.

Status

Not a bug

Ref.

5.20. With multiple active sessions, **NVIDIA Control Panel** incorrectly shows that the system is unlicensed

Description

In an environment with multiple active desktop sessions, the Manage License page of NVIDIA Control Panel shows that a licensed system is unlicensed. However, the nvidiasmi command and the management interface of the NVIDIA vGPU software license server correctly show that the system is licensed. When an active session is disconnected and reconnected, the **NVIDIA Display Container** service crashes.

The Manage License page incorrectly shows that the system is unlicensed because of stale data in NVIDIA Control Panel in an environment with multiple sessions. The data is stale because NVIDIA Control Panel fails to get and update the settings for remote sessions when multiple sessions or no sessions are active in the VM. The NVIDIA Display **Container** service crashes when a session is reconnected because the session is not active at the moment of reconnection.

Status

Open

Ref.

3761243

5.21. VP9 and AV1 decoding with web browsers are not supported on Microsoft Windows Server 2019

Description

VP9 and AV1 decoding with web browsers are not supported on Microsoft Windows Server 2019 and later supported releases. This issue occurs because starting with Windows Server 2019, the required codecs are not included with the OS and are not available through the Microsoft Store app. As a result, hardware decoding is not available for viewing YouTube videos or using collaboration tools such as Google Meet in a web browser.

Version

This issue affects Microsoft Windows Server releases starting with Windows Server 2019.

Status

Not an NVIDIA bug

Ref.

200756564

5.22. nvidia-smi ignores the second NVIDIA vGPU device added to a Microsoft Windows Server 2016 VM

Description

After a second NVIDIA vGPU device is added to a Microsoft Windows Server 2016 VM, the device does not appear in the output from the nvidia-smi command. This issue occurs only if the VM is already running NVIDIA vGPU software for the existing NVIDIA vGPU device when the second device is added to the VM.

The nvidia-smi command cannot retrieve the guest driver version, license status, and accounting mode of the second NVIDIA vGPU device.

```
nvidia-smi vgpu --query
GPU 00000000:37:00.0
   Active vGPUs
   vGPU ID
                                    : 3251695793
       VM ID
                                    : 3575923
       VM Name
                                    : SVR-Reg-W(P)-KuIn
                                    : GRID V100D-32Q
       vGPU Name
                                    : 185
       vGPU Type
       vGPU UUID
                                    : 29097249-2359-11b2-8a5b-8e896866496b
       Guest Driver Version
                                   : 537.13
       License Status
                                    : Licensed
                                    : Disabled
       Accounting Mode
GPU 00000000:86:00.0
   Active vGPUs
                                    • 1
   vGPU ID
                                    : 3251695797
                                    : 3575923
       VM ID
       VM Name
                                    : SVR-Reg-W(P)-KuIn
       vGPU Name
                                    : GRID V100D-32Q
       vGPU Type
                                    : 185
                                     : 2926dd83-2359-11b2-8b13-5f22f0f74801
```

Guest Driver Version : Not Available

License Status : N/A : N/A Accounting Mode

Version

This issue affects only VMs that are running Microsoft Windows Server 2016 as a quest

Workaround

To avoid this issue, configure the guest VM with both NVIDIA vGPU devices before installing the NVIDIA vGPU software graphics driver.

If you encounter this issue after the VM is configured, use one of the following workarounds:

- ► Reinstall the NVIDIA vGPU software graphics driver.
- Forcibly uninstall the Microsoft Basic Display Adapter and reboot the VM.
- Upgrade the guest OS on the VM to Microsoft Windows Server 2019.

Status

Not an NVIDIA bug

Ref.

3562801

5.23. After an upgrade of the Linux graphics driver from an RPM package in a licensed VM, licensing fails

Description

After the NVIDIA vGPU software graphics driver for Linux is upgraded from an RPM package in a licensed VM, licensing fails. The nvidia-smi vgpu -q command shows the driver version and license status as N/A. Restarting the nvidia-gridd service fails with a Unit not found error.

Workaround

Perform a clean installation of the NVIDIA vGPU software graphics driver for Linux from an RPM package.

- 1. Remove the currently installed driver.
- 2. Install the new version of the driver.
 - \$ rpm -iv nvidia-linux-grid-525 535.161.08 amd64.rpm

Status

Open

Ref.

3512766

5.24. After an upgrade of the Linux graphics driver from a Debian package, the driver is not loaded into the VM

Description

After the NVIDIA vGPU software graphics driver for Linux is upgraded from a Debian package, the driver is not loaded into the VM.

Workaround

Use one of the following workarounds to load the driver into the VM:

- Reboot the VM.
- Remove the nyidia module from the Linux kernel and reinsert it into the kernel.
 - 1. Remove the nvidia module from the Linux kernel.
 - \$ sudo rmmod nvidia
 - 2. Reinsert the nvidia module into the Linux kernel.
 - \$ sudo modprobe nvidia

Status

Not a bug

Ref.

5.25. Desktop session freezes when a VM is migrated to or from a host running an NVIDIA vGPU software 14 release

Description

When a VM configured with a Tesla V100 or Tesla T4 vGPU is migrated between a host running an NVIDIA vGPU software 14 release and a host running a an NVIDIA vGPU software 13 release, the remote desktop session freezes. After the session freezes, the VM must be rebooted to recover the session. This issue occurs only when the NVIDIA hardware-based H.264/HEVC video encoder (NVENC) is enabled.

Version

The issue affects migrations between a host running an NVIDIA vGPU software 14 release and a host running an NVIDIA vGPU software 13 release.

Workaround

Disable NVENC.

Status

Open

Ref.

3512790

5.26. Application or vGPU VM crashes when multiple application instances are launched

Description

When multiple application instances are launched on a legacy vGPU that is allocated only a fraction of the physical GPU's frame buffer, the application or VM to which the vGPU

is assigned crashes. A legacy NVIDIA vGPU does not support single root I/O virtualization (SR-IOV). This issue does **not** affect NVIDIA vGPUs that support SR-IOV.

The symptoms of this issue depend on the release of VMware vSphere Hypervisor (ESXi).

With VMware vSphere Hypervisor (ESXi) 7.0.3 and later releases, the application crashes but the guest VM remains accessible. When this issue occurs, the following error message is written to the vmware.log file:

```
vmiop_log: (0x0): VGPU message 7 failed
```

With VMware vSphere Hypervisor (ESXi) releases before 7.0.3, the quest VMX process crashes. When this issue occurs, the following error message is written to the vmware.log file in the host VMFS datastore folder for the VM:

```
E105: PANIC: PhysMem: creating too many Global lookups.
```

This issue occurs when the plugin for legacy NVIDIA vGPUs creates more BAR1 mappings than VMware vSphere Hypervisor (ESXi) allows a VM to create. These mappings depend on the number and type of applications running in the VM.

Workaround

A workaround is available for the following GPUs, all of which have a large physical BAR1 memory size:

- Quadro RTX 6000 Passive
- Quadro RTX 8000 Passive
- Tesla P6
- ► Tesla P40
- ► Tesla P100 (all variants)
- Tesla V100 (all variants)



Note: This workaround is not available for other GPUs that are affected by this issue.

To employ this workaround, set the vGPU plugin parameter pciPassthru0.cfg.plugin managed bar1 va override to 1.

Status

Open

Ref.

5.27. Only one vGPU VM can be powered on with VMware vSphere Hypervisor (ESXi) 7.0.3

Description

Only one VM configured with NVIDIA vGPU can be powered with VMware vSphere Hypervisor (ESXi) 7.0.3. Any attempt to power on a second VM fails with the following error message:

Insufficient resources. At least one device (pcipassthru0) required for VM vm-name is not available on host. host-name

This issue occurs because the release of VMware vCenter Server is incompatible with VMware vSphere Hypervisor (ESXi) 7.0.3. Only VMware vCenter Server 7.0.3 is compatible with VMware vSphere Hypervisor (ESXi) 7.0.3.

Version

VMware vSphere Hypervisor (ESXi) 7.0.3

Workaround

Upgrade VMware vCenter Server to release 7.0.3 to match the release of VMware vSphere Hypervisor (ESXi).

Status

Not an NVIDIA bug

Ref.

3419013

5.28. The reported NVENC frame rate is double the actual frame rate

Description

The frame rate in frames per second (FPS) for the NVIDIA hardware-based H.264/HEVC video encoder (NVENC) reported by the nvidia-smi encodersessions command and NVWMI is double the actual frame rate. Only the reported frame rate is incorrect. The actual encoding of frames is **not** affected.

This issue affects only Windows VMs that are configured with NVIDIA vGPU.

Status

Open

Ref.

2997564

5.29. VM fails after a second vGPU is assigned to it

Description

After a second vGPU is added to a VM and the VM is restarted, the VM fails. NVIDIA vGPU software supports up to a maximum of 16 vGPUs per VM on VMware vSphere Hypervisor (ESXi).

When this issue occurs, the following messages are written to the log file on the hypervisor host:

```
2021-09-27T17:11:42.303Z| vthread-2105551| | I005: vmiop log: (0x0): Start restoring
vGPU state ...
2021-09-27T17:11:43.465Z| vcpu-0| | E002: vmiop log: (0x0): Deferred restore for
RPCs cannot continue, since restore data was not saved
2021-09-27T17:11:43.465Z| vcpu-0| | E002: vmiop_log: (0x0): Deferred call for
vmiopd_restore_rpc_data failed at un-stun!
2021 - 09 - 27T17:11:43.465z| vcpu-0| | E002: vmiop_log: (0x0): Failed to complete
restore for deferred functions.
2021-09-27T18:44:27.034Z| vthread-2105550| | E002: vmiop log: (0x0): VGPU message 1
failed, guest VGX version is already initialized..
2021-09-27T18:44:27.034Z| vthread-2105550| | E002: vmiop log: (0x0): VGPU message 1
failed, result code: 0x40
2021-09-27T18:44:35.359Z| vthread-2105550| | I005: vmiop log: (0x0): Guest driver
unloaded!
```

Workaround

To avoid this issue, create your VMs in EFI mode.

If you encounter this issue with a VM that was created in legacy BIOS mode, shut down and restart the VM or power off the VM and power it on again.

Status

Not an NVIDIA bug

Ref.

5.30. NVENC does not work with Teradici Cloud Access Software on Windows

Description

The NVIDIA hardware-based H.264/HEVC video encoder (NVENC) does not work with Teradici Cloud Access Software on Windows. This issue affects NVIDIA vGPU and GPU pass through deployments.

This issue occurs because the check that Teradici Cloud Access Software performs on the DLL signer name is case sensitive and NVIDIA recently changed the case of the company name in the signature certificate.

Status

Not an NVIDIA bug

This issue is resolved in the latest 21.07 and 21.03 Teradici Cloud Access Software releases.

Ref.

200749065

5.31. When a licensed client deployed by using VMware instant clone technology is destroyed, it does not return the license

Description

When a user logs out of a VM deployed by using VMware Horizon instant clone technology, the VM is deleted and OS is not shut down cleanly. The NVIDIA vGPU software license that was being used by the VM is not returned to the license server, which could cause the license server to run out of licenses.

Workaround

Deploy the instant-clone desktop pool with the following options:

Floating user assignment

All Machines Up-Front provisioning

This configuration will allow the MAC address to be reused on the newly cloned VMs.

For more information, refer to the documentation for the version of VMware Horizon that you are using:

- VMware Horizon 8: Worksheet for Creating an Instant-Clone Desktop Pool in Horizon Console
- ▶ VMware Horizon 7: Worksheet for Creating an Instant-Clone Desktop Pool in Horizon Console

Status

Not an NVIDIA bug

Ref

200744338

5.32. A licensed client might fail to acquire a license if a proxy is set

Description

If a proxy is set with a system environment variable such as HTTP PROXY OF HTTPS PROXY, a licensed client might fail to acquire a license.

Workaround

Perform this workaround on each affected licensed client.

- 1. Add the address of the NVIDIA vGPU software license server to the system environment variable NO PROXY.
 - The address must be specified exactly as it is specified in the client's license server settings either as a fully-qualified domain name or an IP address. If the NO PROXY environment variable contains multiple entries, separate the entries with a comma (,).
 - If high availability is configured for the license server, add the addresses of the primary license server and the secondary license server to the system environment variable no proxy.
- 2. Restart the NVIDIA driver service that runs the core NVIDIA vGPU software logic.
 - On Windows, restart the NVIDIA Display Container service.
 - On Linux, restart the nvidia-gridd service.

Status

Closed

Ref.

200704733

5.33. Session connection fails with four 4K displays and NVENC enabled on a 2Q, 3Q, or 4Q vGPU

Description

Desktop session connections fail for a 2Q, 3Q, or 4Q vGPU that is configured with four 4K displays and for which the NVIDIA hardware-based H.264/HEVC video encoder (NVENC) is enabled. This issue affects only Teradici Cloud Access Software sessions on Linux quest VMs.

This issue is accompanied by the following error message:

This Desktop has no resources available or it has timed out

This issue is caused by insufficient frame buffer.

Workaround

Ensure that sufficient frame buffer is available for all the virtual displays that are connected to a vGPU by changing the configuration in one of the following ways:

Reducing the number of virtual displays. The number of 4K displays supported with NVENC enabled depends on the vGPU.

vGPU	4K Displays Supported with NVENC Enabled
2Q	1
3Q	2
4Q	3

▶ Disabling NVENC. The number of 4K displays supported with NVENC disabled depends on the vGPU.

vGPU	4K Displays Supported with NVENC Disabled
2Q	2
3Q	2

vGPU	4K Displays Supported with NVENC Disabled
4Q	4

Using a vGPU type with more frame buffer. Four 4K displays with NVENC enabled on any Q-series vGPU with at least 6144 MB of frame buffer are supported.

Status

Not an NVIDIA bug

Ref.

200701959

5.34. Disconnected sessions cannot be reconnected or might be reconnected very slowly with **NVWMI** installed

Description

Disconnected sessions cannot be reconnected or might be reconnected very slowly when the NVIDIA Enterprise Management Toolkit (NVWMI) is installed. This issue affects Citrix Virtual Apps and Desktops and VMware Horizon sessions on Windows guest VMs.

Workaround

Uninstall NVWML

Status

Open

Ref.

5.35. Windows VM crashes during Custom (Advanced) driver upgrade

Description

When the NVIDIA vGPU software graphics driver in a Windows VM is upgraded with the Custom (Advanced) option selected, the VM crashes.



Status

Open

Ref.

200700291

5.36. VMs with vGPUs on GPUs based on the NVIDIA Ampere architecture fail to power on

Description

An otherwise correctly configured VMware vSphere ESXi 7.0 Update 2 server fails to boot VMs with vGPUs on GPUs based on the NVIDIA Ampere if the server being managed by a version of VMware vCenter Server older than 7.0.2. This version of VMware vCenter is released with ESXi 7.0 VMware vSphere Update 2.

When this issue occurs, the following error message is seen:

Insufficient resources. One or more devices (pciPassthru0) required by VM vm-name are not available on host host-name

Workaround

Use VMware vCenter Server 7.0.2 or a later compatible update

Status

Open

5.37. Linux VM hangs after vGPU migration to a host running a newer vGPU manager version

Description

When a Linux VM configured with a Tesla V100 or Tesla T4 vGPU is migrated from a host that is running a vGPU manager 11 release before 11.6 to a host that is running a vGPU manager 13 release, the VM hangs. After the migration, the destination host and VM become unstable. When this issue occurs, XID error 31 is written to the log files on the destination hypervisor host.

Version

This issue affects migration from a host that is running a vGPU manager 11 release before 11.6 to a host that is running a vGPU manager 13 release.

Workaround

If the VM is configured with a Tesla T4 vGPU, perform the following sequence of steps before attempting the migration:

- 1. Upgrade the host that is running a vGPU manager 11 release to release 11.6 or a later vGPU manager 11 release.
- 2. Disconnect any remoting tool that is using NVENC.



Note: You cannot use this workaround for a VM that is configured with a Tesla V100 vGPU.

Status

Open

Ref.

5.38. Idle Teradici Cloud Access Software session disconnects from Linux VM

Description

After a Teradici Cloud Access Software session has been idle for a short period of time, the session disconnects from the VM. When this issue occurs, the error messages NVOS status 0x19 and vGPU Message 21 failed are written to the log files on the hypervisor host. This issue affects only Linux guest VMs.

Status

Open

Ref.

200689126

5.39. GPU Operator doesn't support vGPU on GPUs based on architectures before NVIDIA Turing

Description

NVIDIA GPU Operator doesn't support vGPU deployments on GPUs based on architectures before the NVIDIA Turing[™] architecture. This issue is caused by the omission of version information for the vGPU manager from the configuration information that GPU Operator requires. Without this information, GPU Operator does not deploy the NVIDIA driver container because the container cannot determine if the driver is compatible with the vGPU manager.

Status

Open

Ref.

5.40. Idle NVIDIA A100, NVIDIA A40, and NVIDIA A10 GPUs show 100% GPU utilization

Description

The nvidia-smi command shows 100% GPU utilization for NVIDIA A100, NVIDIA A40, and NVIDIA A10 GPUs even if no vGPUs have been configured or no VMs are running.

VIDIA-SMI 535.161.05 Driver	Version: 535.161.05 CT	JDA Version: 12.1
GPU Name Persistence-M Fan Temp Perf Pwr:Usage/Cap	-	GPU-Util Compute M. MIG M.
0 A100-PCIE-40GB On N/A 50C P0 97W / 250W	00000000:5E:00.0 Off	0
Processes: GPU GI CI PID Tyr ID ID	pe Process name	GPU Memory Usage

Workaround

Boot any VMs that are configured with a vGPU that resides on the GPU.

After this workaround has been completed, the nvidia-smi command shows 0% GPU utilization for affected GPUs when they are idle.

pot@host ~] # nvidia-smi ci Apr 12 11:47:38 2024		
NVIDIA-SMI 535.161.05 Driver		
GPU Name Persistence-M Fan Temp Perf Pwr:Usage/Cap	Bus-Id Disp.A Memory-Usage	Volatile Uncorr. ECC
0 A100-PCIE-40GB On N/A 50C PO 97W / 250W	00000000:5E:00.0 Off 0MiB / 40537MiB	0 0% Default Disabled
Processes: GPU GI CI PID Typ ID ID		GPU Memory Usage

| No running processes found

Status

Open

Ref.

200605527

5.41. Driver upgrade in a Linux guest VM with multiple vGPUs might fail

Description

Upgrading the NVIDIA vGPU software graphics driver in a Linux guest VM with multiple vGPUs might fail. This issue occurs if the driver is upgraded by overinstalling the new release of the driver on the current release of the driver while the nvidia-gridd service is running in the VM.

Workaround

- 1. Stop the nvidia-gridd service.
- 2. Try again to upgrade the driver.

Status

Open

Ref.

200633548

5.42. NVIDIA Control Panel fails to start if launched too soon from a VM without licensing information

Description

If NVIDIA licensing information is not configured on the system, any attempt to start NVIDIA Control Panel by right-clicking on the desktop within 30 seconds of the VM being started fails.

Workaround

Restart the VM and wait at least 30 seconds before trying to launch NVIDIA Control Panel.

Status

Open

Ref.

200623179

5.43. Citrix Virtual Apps and Desktops session corruption occurs in the form of residual window borders

Description

When a window is dragged across the desktop in a Citrix Virtual Apps and Desktops session, corruption of the session in the form of residual window borders occurs.

Version

This issue affects only Citrix Virtual Apps and Desktops version 7 2003

Workaround

Use Citrix Virtual Apps and Desktops version 7 1912 or 2006.

Status

Not an NVIDIA bug

Ref.#

5.44. VMware Horizon clients cannot connect to a Windows 10 2004 VM with multiple displays

Description

Some VMware Horizon clients cannot connect to a Windows 10 2004 VM with multiple displays. When this issue occurs, the VM becomes unusable and clients cannot connect to the VM even if only a single display is connected to it.

This issue occurs because the desktop capture mechanism for the affected VMware Horizon clients is provided by NVIDIA Frame Buffer Capture (NVFBC) and NVFBC is deprecated on Windows 10 starting with Windows 10 October 2019 Update. For more information, see NVFBC Windows 10 Support Deprecation Technical Bulletin (PDF).

Version

This issue affects only Windows 10 May 2020 Update (2004) guest VMs.

Workaround

Contact VMware to obtain a version of VMware Horizon for which the desktop capture mechanism is **not** provided by NVFBC.

Status

Not an NVIDIA bug

Ref.

200607827

5.45. Suspend and resume between hosts running different versions of the vGPU manager fails

Description

Suspending a VM configured with vGPU on a host running one version of the vGPU manager and resuming the VM on a host running a version from an older main release branch fails. For example, suspending a VM on a host that is running the

vGPU manager from release 16.5 and resuming the VM on a host running the vGPU manager from release 15.4 fails. When this issue occurs, the error one or more devices (pciPassthru0) required by VM vm-name are not available on host host-name iS reported on VMware vCenter Server.

Status

Not an NVIDIA bug

Ref.

200602087

5.46. On Linux, a VMware Horizon 7.12 session freezes after a switch to full screen

Description

On a Linux VM configured with a -1Q vGPU, one 4K display, and VMware Horizon 7.12, the VMware Horizon session might become unresponsive after a switch from large screen (windowed) to full screen. When this issue occurs, the VMware vSphere VM's log file contains the error message Unable to set requested topology.

Version

This issue affects deployments that use VMware Horizon 7.12.

Workaround

Use VMware Horizon 7.11.

Status

Open

Ref

5.47. On Linux, a VMware Horizon 7.12 session with two 4K displays freezes

Description

On a Linux VM configured with a -1Q vGPU, two 4K displays, and VMware Horizon 7.12, the VMware Horizon session might become unresponsive. When this issue occurs, the VMware vSphere VM's log file contains the error message Failed to setup capture session (error 8). Unable to allocate video memory.

Version

This issue affects deployments that use VMware Horizon 7.12.

Workaround

Use VMware Horizon 7.11 or a vGPU with more frame buffer.

Status

Open

Ref.

200617081

5.48. On Linux, the frame rate might drop to 1 after several minutes

Description

On Linux, the frame rate might drop to 1 frame per second (FPS) after NVIDIA vGPU software has been running for several minutes. Only some applications are affected, for example, glxgears. Other applications, such as Unigine Heaven, are not affected. This behavior occurs because Display Power Management Signaling (DPMS) for the Xorg server is enabled by default and the display is detected to be inactive even when the application is running. When DPMS is enabled, it enables power saving behavior of the display after several minutes of inactivity by setting the frame rate to 1 FPS.

Workaround

1. If necessary, stop the Xorg server.

```
# /etc/init.d/xorg stop
```

- 2. In a plain text editor, edit the /etc/x11/xorg.conf file to set the options to disable DPMS and disable the screen saver.
 - a). In the Monitor section, set the DPMS option to false.

```
Option "DPMS" "false"
```

b). At the end of the file, add a ServerFlags section that contains option to disable the screen saver.

```
Section "ServerFlags"
    Option "BlankTime" "0"
```

- c). Save your changes to /etc/x11/xorg.conf file and quit the editor.
- 3. Start the Xorg server.

```
# etc/init.d/xorg start
```

Status

Open

Ref.

200605900

5.49. Frame buffer consumption grows with VMware Horizon over Blast Extreme

Description

When VMware Horizon is used with the Blast Extreme display protocol, frame buffer consumption increases over time after multiple disconnections from and reconnections to a VM. This issue occurs even if the VM is in an idle state and no graphics applications are running.

Workaround

Reboot the VM.

Status

Not an NVIDIA bug

Ref.

200602520

5.50. DWM crashes randomly occur in Windows VMs

Description

Desktop Windows Manager (DWM) crashes randomly occur in Windows VMs, causing a blue-screen crash and the bug check CRITICAL PROCESS DIED. Computer Management shows problems with the primary display device.

Version

This issue affects Windows 10 1809, 1903 and 1909 VMs.

Status

Not an NVIDIA bug

Ref.

2730037

5.51. Remote desktop session freezes with assertion failure and XID error 43 after migration

Description

After multiple VMs configured with vGPU on a single hypervisor host are migrated simultaneously, the remote desktop session freezes with an assertion failure and XID error 43. This issue affects only GPUs that are based on the Volta GPU architecture. It does not occur if only a single VM is migrated.

When this error occurs, the following error messages are logged to the VMware vSphere Hypervisor (ESXi) log file:

```
Jan    3 14:35:48 ch81-m1 vgpu-12[8050]: error: vmiop_log: NVOS status 0x1f
Jan    3 14:35:48 ch81-m1 vgpu-12[8050]: error: vmiop_log: Assertion Failed at
 0x4b8cacf6:286
```

Jan 3 14:35:59 ch81-ml vgpu-12[8050]: error: vmiop_log: (0x0): XID 43 detected on physical chid:0x174, guest chid:0x14

Status

Open

Ref.

200581703

5.52. Citrix Virtual Apps and Desktops session freezes when the desktop is unlocked

Description

When a Citrix Virtual Apps and Desktops session that is locked is unlocked by pressing Ctrl+Alt+Del, the session freezes. This issue affects only VMs that are running Microsoft Windows 10 1809 as a guest OS.

Version

Microsoft Windows 10 1809 guest OS

Workaround

Restart the VM.

Status

Not an NVIDIA bug

Ref

5.53. NVIDIA vGPU software graphics driver fails after Linux kernel upgrade with DKMS enabled

Description

After the Linux kernel is upgraded (for example by running sudo apt full-upgrade) with Dynamic Kernel Module Support (DKMS) enabled, the nvidia-smi command fails to run. If DKMS is enabled, an upgrade to the Linux kernel triggers a rebuild of the NVIDIA vGPU software graphics driver. The rebuild of the driver fails because the compiler version is incorrect. Any attempt to reinstall the driver fails because the kernel fails to build.

When the failure occurs, the following messages are displayed:

```
-> Installing DKMS kernel module:
        ERROR: Failed to run `/usr/sbin/dkms build -m nvidia -v 535.54.03 -k
 5.3.0-28-generic`:
        Kernel preparation unnecessary for this kernel. Skipping...
        Building module:
       cleaning build area ...
'make' -j8 NV_EXCLUDE_BUILD_MODULES='' KERNEL_UNAME=5.3.0-28-generic IGNORE_CC_MISMATCH='' modules...(bad exit status: 2)
        ERROR (dkms apport): binary package for nvidia: 535.54.03 not found
        Error! Bad return status for module build on kernel: 5.3.0-28-generic
 (x86 64)
        Consult /var/lib/dkms/nvidia/ 535.54.03/build/make.log for more information.
        -> error.
        ERROR: Failed to install the kernel module through DKMS. No kernel module
 was installed;
       please try installing again without DKMS, or check the DKMS logs for more
 information.
       ERROR: Installation has failed. Please see the file '/var/log/nvidia-
installer.log' for details.
        You may find suggestions on fixing installation problems in the README
available on the Linux driver download page at www.nvidia.com.
```

Workaround

When installing the NVIDIA vGPU software graphics driver with DKMS enabled, use one of the following workarounds:

- ▶ Before running the driver installer, install the dkms package, then run the driver installer with the -dkms option.
- ▶ Run the driver installer with the --no-cc-version-check option.

Status

Not a bug.

Ref.#

2836271

5.54. Red Hat Enterprise Linux and CentOS 6 VMs hang during driver installation

Description

During installation of the NVIDIA vGPU software graphics driver in a Red Hat Enterprise Linux or CentOS 6 guest VM, a kernel panic occurs, and the VM hangs and cannot be rebooted. This issue is observed on older Linux kernels when the NVIDIA device is using message-signaled interrupts (MSIs).

Version

This issue affects the following guest OS releases:

- ▶ Red Hat Enterprise Linux 6.6 and later compatible 6.x versions
- CentOS 6.6 and later compatible 6.x versions

Workaround

1. Disable MSI in the guest VM to fall back to INTx interrupts by adding the following line to the file /etc/modprobe.d/nvidia.conf:

options nvidia NVreg EnableMSI=0

If the file /etc/modprobe.d/nvidia.conf does not exist, create it.

2. Install the NVIDIA vGPU Software graphics driver in the guest VM.

Status

Closed

Ref.

5.55. Tesla T4 is enumerated as 32 separate GPUs by VMware vSphere **ESXi**

Description

Some servers, for example, the Dell R740, do not configure SR-IOV capability if the SR-IOV SBIOS setting is disabled on the server. If the SR-IOV SBIOS setting is disabled on such a server that is being used with the Tesla T4 GPU, VMware vSphere ESXi enumerates the Tesla T4 as 32 separate GPUs. In this state, you cannot use the GPU to configure a VM with NVIDIA vGPU or for GPU pass through.

Workaround

Ensure that the SR-IOV SBIOS setting is enabled on the server.

Status

Not an NVIDIA bug

A fix is available from VMware in VMware vSphere ESXi 7.0 Update 2.

Ref.

2697051

5.56. Users' sessions may freeze during vMotion migration of VMs configured with vGPU

Description

When vMotion is used to migrate a VM configured with vGPU to another host, users' sessions may freeze for up to several seconds during the migration.

These factors may increase the length of time for which a session freezes:

- Continuous use of the frame buffer by the workload, which typically occurs with workloads such as video streaming
- ► A large amount of vGPU frame buffer
- A large amount of system memory

Limited network bandwidth

Workaround

Administrators can mitigate the effects on end users by avoiding migration of VMs configured with vGPU during business hours or warning end users that migration is about to start and that they may experience session freezes.

End users experiencing this issue must wait for their sessions to resume when the migration is complete.

Status

Open

Ref.

2569578

5.57. Migration of VMs configured with vGPU stops before the migration is complete

Description

When a VM configured with vGPU is migrated to another host, the migration stops before it is complete.

This issue occurs if the ECC memory configuration (enabled or disabled) on the source and destination hosts are different. The ECC memory configuration on both the source and destination hosts must be identical.

Workaround

Before attempting to migrate the VM again, ensure that the ECC memory configuration on both the source and destination hosts are identical.

Status

Not an NVIDIA bug

Ref

5.58. ECC memory settings for a vGPU cannot be changed by using NVIDIA X Server Settings

Description

The ECC memory settings for a vGPU cannot be changed from a Linux quest VM by using NVIDIA X Server Settings. After the ECC memory state has been changed on the ECC Settings page and the VM has been rebooted, the ECC memory state remains unchanged.

Workaround

Use the nvidia-smi command in the guest VM to enable or disable ECC memory for the vGPU as explained in Virtual GPU Software User Guide.

If the ECC memory state remains unchanged even after you use the nvidia-smi command to change it, use the workaround in Changes to ECC memory settings for a Linux vGPU VM by nvidia-smi might be ignored.

Status

Open

Ref.

200523086

5.59. Changes to ECC memory settings for a Linux vGPU VM by nvidia-smi might be ignored

Description

After the ECC memory state for a Linux vGPU VM has been changed by using the nvidia-smi command and the VM has been rebooted, the ECC memory state might remain unchanged.

This issue occurs when multiple NVIDIA configuration files in the system cause the kernel module option for setting the ECC memory state RMGuestECCState in /etc/modprobe.d/ nvidia.conf to be ignored.

When the nvidia-smi command is used to enable ECC memory, the file /etc/ modprobe.d/nvidia.conf is created or updated to set the kernel module option RMGuestECCState. Another configuration file in /etc/modprobe.d/ that contains the keyword NVreq RegistryDwordsPerDevice might cause the kernel module option RMGuestECCState to be ignored.

Workaround

This workaround requires administrator privileges.

- 1. Move the entry containing the keyword NVreg RegistryDwordsPerDevice from the other configuration file to /etc/modprobe.d/nvidia.conf.
- 2. Reboot the VM.

Status

Open

Ref.

200505777

5.60. Black screens observed when a VMware Horizon session is connected to four displays

Description

When a VMware Horizon session with Windows 7 is connected to four displays, a black screen is observed on one or more displays.

This issue occurs because a VMware Horizon session does not support connections to four 4K displays with Windows 7.

Status

Not an NVIDIA bug

Ref.

5.61. Host core CPU utilization is higher than expected for moderate workloads

Description

When GPU performance is being monitored, host core CPU utilization is higher than expected for moderate workloads. For example, host CPU utilization when only a small number of VMs are running is as high as when several times as many VMs are running.

Workaround

Disable monitoring of the following GPU performance statistics:

- vGPU engine usage by applications across multiple vGPUs
- Encoder session statistics
- Frame buffer capture (FBC) session statistics
- Statistics gathered by performance counters in guest VMs

Status

Open

Ref.

2414897

5.62. H.264 encoder falls back to software encoding on 1Q vGPUs with a 4K display

Description

On 1Q vGPUs with a 4K display, a shortage of frame buffer causes the H.264 encoder to fall back to software encoding.

Workaround

Use a 2Q or larger virtual GPU type to provide more frame buffer for each vGPU.

Status

Open

Ref.

2422580

5.63. H.264 encoder falls back to software encoding on 2Q vGPUs with 3 or more 4K displays

Description

On 2Q vGPUs with three or more 4K displays, a shortage of frame buffer causes the H.264 encoder to fall back to software encoding.

This issue affects only vGPUs assigned to VMs that are running a Linux quest OS.

Workaround

Use a 4Q or larger virtual GPU type to provide more frame buffer for each vGPU.

Status

Open

Ref.

200457177

5.64. Frame capture while the interactive logon message is displayed returns blank screen

Description

Because of a known limitation with NvFBC, a frame capture while the interactive logon message is displayed returns a blank screen.

An NvFBC session can capture screen updates that occur after the session is created. Before the logon message appears, there is no screen update after the message is shown and, therefore, a black screen is returned instead. If the NvFBC session is created after this update has occurred, NvFBC cannot get a frame to capture.

Workaround

Press Enter or wait for the screen to update for NvFBC to capture the frame.

Status

Not a bug

Ref

2115733

5.65. RDS sessions do not use the GPU with some Microsoft Windows Server releases

Description

When some releases of Windows Server are used as a quest OS, Remote Desktop Services (RDS) sessions do not use the GPU. With these releases, the RDS sessions by default use the Microsoft Basic Render Driver instead of the GPU. This default setting enables 2D DirectX applications such as Microsoft Office to use software rendering, which can be more efficient than using the GPU for rendering. However, as a result, 3D applications that use DirectX are prevented from using the GPU.

Version

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

Solution

Change the local computer policy to use the hardware graphics adapter for all RDS sessions.

- 1. Choose Local Computer Policy > Computer Configuration > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Session Host > Remote Session Environment.
- 2. Set the Use the hardware default graphics adapter for all Remote Desktop Services sessions option.

5.66. VMware vMotion fails gracefully under heavy load

Description

Migrating a VM configured with vGPU fails gracefully if the VM is running an intensive workload.

The error stack in the task details on the vSphere web client contains the following error message:

The migration has exceeded the maximum switchover time of 100 second(s). ESX has preemptively failed the migration to allow the VM to continue running on the source. To avoid this failure, either increase the maximum allowable switchover time or wait the VM is performing a less intensive workload.

Workaround

Increase the maximum switchover time by increasing the vmotion.maxSwitchoverSeconds option from the default value of 100 seconds.

For more information, see VMware Knowledge Base Article: vMotion or Storage vMotion of a VM fails with the error: The migration has exceeded the maximum switchover time of 100 second(s) (2141355).

Status

Not an NVIDIA bug

Ref.

200416700

5.67. View session freezes intermittently after a Linux VM acquires a license

Description

In a Linux VM, the view session can sometimes freeze after the VM acquires a license.

Workaround

Resize the view session.

Not an NVIDIA bug

Ref.

200426961

5.68. When the scheduling policy is fixed share, GPU utilization is reported as higher than expected

Description

When the scheduling policy is fixed share, GPU engine utilization can be reported as higher than expected for a vGPU.

For example, GPU engine usage for six P40-4Q vGPUs on a Tesla P40 GPU might be reported as follows:

NVID	IA-SMI 390.	18 2018 	Drive	r Version: 390.42	+
GPU	Name vGPU ID	Name	Bus-Id VM ID		GPU-Util vGPU-Util
0	Tesla P40 85109 87195 88095 89170 90475 93363	GRID P40-4Q GRID P40-4Q GRID P40-4Q	00000000 85110 87196 88096 89171	0:81:00.0 win7-xmpl-146048-1 win7-xmpl-146048-2 win7-xmpl-146048-3 win7-xmpl-146048-4 win7-xmpl-146048-5 win7-xmpl-146048-6	99% 32% 39% 39% 26% 0% 0% 0%
1	Tesla P40		00000000	0000000:85:00.0	

The vGPU utilization of vGPU 85109 is reported as 32%. For vGPU 87195, vGPU utilization is reported as 39%. And for 88095, it is reported as 26%. However, the expected vGPU utilization of any vGPU should not exceed approximately 16.7%.

This behavior is a result of the mechanism that is used to measure GPU engine utilization.

Status

Open

Ref.

2227591

5.69. nvidia-smi reports that vGPU migration is supported on all hypervisors

Description

The command nvidia-smi vgpu -m shows that vGPU migration is supported on all hypervisors, even hypervisors or hypervisor versions that do not support vGPU migration.

Status

Closed

Ref

200407230

5.70. GPU resources not available error during VMware instant clone provisioning

Description

A GPU resources not available error might occur during VMware instant clone provisioning. On Windows VMs, a Video TDR failure - NVLDDMKM.sys error causes a blue screen crash.

This error occurs when options for VMware Virtual Shared Graphics Acceleration (vSGA) are set for a VM that is configured with NVIDIA vGPU. VMware vSGA is a feature of VMware vSphere that enables multiple virtual machines to share the physical GPUs on FSXi hosts and can be used as an alternative to NVIDIA vGPU.

Depending on the combination of options set, one of the following error messages is seen when the VM is powered on:

▶ Module 'MKS' power on failed.

This message is seen when the following options are set:

- **Enable 3D support** is selected.
- 3D Renderer is set to Hardware
- The graphics type of all GPUs on the ESXi host is Shared Direct.
- Hardware GPU resources are not available. The virtual machine will use software rendering.

This message is seen when the following options are set:

- **Enable 3D support** is selected.
- **3D Renderer** is set to **Automatic**.
- The graphics type of all GPUs on the ESXi host is Shared Direct.

Resolution

If you want to use NVIDIA vGPU, unset any options for VMware vSGA that are set for the VM.

- 1. Ensure that the VM is powered off.
- 2. Open the vCenter Web UI.
- 3. In the vCenter Web UI, right-click the VM and choose Edit Settings.
- 4. Click the Virtual Hardware tab.
- 5. In the device list, expand the Video card node and de-select the Enable 3D support option.
- 6. Start the VM.

Status

Not a bug

Ref.

2369683

5.71. Module load failed during VIB downgrade from R390 to R384

Description

Some registry keys are available only with the R390 Virtual GPU Manager, for example, NVreg IgnoreMMIOCheck. If any keys that are available only with the R390 Virtual GPU Manager are set, the NVIDIA module fails to load after a downgrade from R390 to R384. When nvidia-smi is run without any arguments to verify the installation, the following error message is displayed:

NVIDIA-SMI has failed because it couldn't communicate with the NVIDIA driver. Make sure that the latest NVIDIA driver is installed and running.

Workaround

Before uninstalling the R390 VIB, clear all parameters of the nvidia module to remove any registry keys that are available only for the R390 Virtual GPU Manager.

esxcli system module parameters set -p "" -m nvidia

Status

Not an NVIDIA bug

Ref

200366884

5.72. Tesla P40 cannot be used in passthrough mode

Description

Pass-through mode on Tesla P40 GPUs and other GPUs based on the Pascal architecture does not work as expected. In some situations, after the VM is powered on, the quest OS crashes or fails to boot.

Workaround

Ensure that your GPUs are configured as described in Requirements for Using GPUs Requiring Large MMIO Space in Pass-Through Mode.

Status

Not a bug

Ref.

5.73. On Linux, 3D applications run slowly when windows are dragged

Description

When windows for 3D applications on Linux are dragged, the frame rate drops substantially and the application runs slowly.

This issue does not affect 2D applications.

Status

Open

Ref.

1949482

5.74. A segmentation fault in DBus code causes nvidia-gridd to exit on Red Hat Enterprise Linux and CentOS

Description

On Red Hat Enterprise Linux 6.8 and 6.9, and CentOS 6.8 and 6.9, a segmentation fault in DBus code causes the nvidia-gridd service to exit.

The nvidia-gridd service uses DBus for communication with NVIDIA X Server Settings to display licensing information through the Manage License page. Disabling the GUI for licensing resolves this issue.

To prevent this issue, the GUI for licensing is disabled by default. You might encounter this issue if you have enabled the GUI for licensing and are using Red Hat Enterprise Linux 6.8 or 6.9, or CentOS 6.8 and 6.9.

Version

Red Hat Enterprise Linux 6.8 and 6.9

CentOS 6.8 and 6.9

Open

Ref.

- **200358191**
- 200319854
- 1895945

5.75. No Manage License option available in NVIDIA X Server Settings by default

Description

By default, the Manage License option is not available in NVIDIA X Server Settings. This option is missing because the GUI for licensing on Linux is disabled by default to work around the issue that is described in <u>A segmentation fault in DBus code causes nvidia-</u> gridd to exit on Red Hat Enterprise Linux and CentOS.

Workaround

This workaround requires sudo privileges.



Note: Do not use this workaround with Red Hat Enterprise Linux 6.8 and 6.9 or CentOS 6.8 and 6.9. To prevent a segmentation fault in DBus code from causing the nvidia-gridd service from exiting, the GUI for licensing must be disabled with these OS versions.

If you are licensing a physical GPU for vCS, you **must** use the configuration file /etc/ nvidia/gridd.conf.

- 1. If **NVIDIA X Server Settings** is running, shut it down.
- 2. If the /etc/nvidia/gridd.conf file does not already exist, create it by copying the supplied template file /etc/nvidia/gridd.conf.template.
- 3. As root, edit the /etc/nvidia/gridd.conf file to set the EnableUI option to TRUE.
- 4. Start the nvidia-gridd service.
 - # sudo service nvidia-gridd start

When NVIDIA X Server Settings is restarted, the Manage License option is now available.

Open

5.76. Licenses remain checked out when VMs are forcibly powered off

Description

NVIDIA vGPU software licenses remain checked out on the license server when nonpersistent VMs are forcibly powered off.

The NVIDIA service running in a VM returns checked out licenses when the VM is shut down. In environments where non-persistent licensed VMs are not cleanly shut down, licenses on the license server can become exhausted. For example, this issue can occur in automated test environments where VMs are frequently changing and are not guaranteed to be cleanly shut down. The licenses from such VMs remain checked out against their MAC address for seven days before they time out and become available to other VMs.

Resolution

If VMs are routinely being powered off without clean shutdown in your environment, you can avoid this issue by shortening the license borrow period. To shorten the license borrow period, set the LicenseInterval configuration setting in your VM image. For details, refer to Virtual GPU Client Licensing User Guide.

Status

Closed

Ref.

5.77. Memory exhaustion can occur with vGPU profiles that have 512 Mbytes or less of frame buffer

Description

Memory exhaustion can occur with vGPU profiles that have 512 Mbytes or less of frame buffer.

This issue typically occurs in the following situations:

- Full screen 1080p video content is playing in a browser. In this situation, the session hangs and session reconnection fails.
- Multiple display heads are used with Citrix Virtual Apps and Desktops or VMware Horizon on a Windows 10 quest VM.
- Higher resolution monitors are used.
- Applications that are frame-buffer intensive are used.
- NVENC is in use.

To reduce the possibility of memory exhaustion, NVENC is disabled on profiles that have 512 Mbytes or less of frame buffer.

When memory exhaustion occurs, the NVIDIA host driver reports Xid error 31 and Xid error 43 in the VMware vSphere log file vmware.log in the guest VM's storage directory.

The following vGPU profiles have 512 Mbytes or less of frame buffer:

- Tesla M6-0B, M6-0Q
- ► Tesla M10-0B, M10-0Q
- ► Tesla M60-0B, M60-0Q

The root cause is a known issue associated with changes to the way that recent Microsoft operating systems handle and allow access to overprovisioning messages and errors. If your systems are provisioned with enough frame buffer to support your use cases, you should not encounter these issues.

Workaround

- Use an appropriately sized vGPU to ensure that the frame buffer supplied to a VM through the vGPU is adequate for your workloads.
- Monitor your frame buffer usage.
- If you are using Windows 10, consider these workarounds and solutions:

- Use a profile that has 1 Gbyte of frame buffer.
- Optimize your Windows 10 resource usage.

To obtain information about best practices for improved user experience using Windows 10 in virtual environments, complete the NVIDIA GRID vGPU Profile Sizing Guide for Windows 10 download request form.

Additionally, you can use the <u>VMware OS Optimization Tool</u> to make and apply optimization recommendations for Windows 10 and other operating systems.

Status

Open

Ref.

- 200130864
- 1803861

5.78. vGPU VM fails to boot in ESXi if the graphics type is Shared

Description



Note: If vSGA is being used, this issue shouldn't be encountered and changing the default graphics type is not necessary.

On VMware vSphere Hypervisor (ESXi), after vGPU is configured, VMs to which a vGPU is assigned may fail to start and the following error message may be displayed:

The amount of graphics resource available in the parent resource pool is insufficient for the operation.

The vGPU Manager VIB provides vSGA and vGPU functionality in a single VIB. After this VIB is installed, the default graphics type is Shared, which provides vSGA functionality. To enable vGPU support for VMs in VMware vSphere, you must change the default graphics type to Shared Direct. If you do not change the default graphics type you will encounter this issue.

Workaround

Change the default graphics type to Shared Direct as explained in Virtual GPU Software User Guide.

Open

Ref.

200256224

5.79. GNOME Display Manager (GDM) fails to start on Red Hat Enterprise Linux 7.2 and CentOS 7.0

Description

GDM fails to start on Red Hat Enterprise Linux 7.2 and CentOS 7.0 with the following

Oh no! Something has gone wrong!

Workaround

Permanently enable permissive mode for Security Enhanced Linux (SELinux).

- 1. As root, edit the /etc/selinux/config file to set SELINUX to permissive. SELINUX=permissive
- 2. Reboot the system.

~] # reboot

For more information, see Permissive Mode in Red Hat Enterprise Linux 7 SELinux User's and Administrator's Guide.

Status

Not an NVIDIA bug

Ref.

5.80. NVIDIA Control Panel fails to start and reports that "you are not currently using a display that is attached to an Nvidia GPU"

Description

When you launch NVIDIA Control Panel on a VM configured with vGPU, it fails to start and reports that you are not using a display attached to an NVIDIA GPU. This happens because Windows is using VMware's SVGA device instead of NVIDIA vGPU.

Fix

Make NVIDIA vGPU the primary display adapter.

Use Windows screen resolution control panel to make the second display, identified as "2" and corresponding to NVIDIA vGPU, to be the active display and select the Show desktop only on 2 option. Click Apply to accept the configuration.

You may need to click on the Detect button for Windows to recognize the display connected to NVIDIA vGPU.



Note: If the VMware Horizon/View agent is installed in the VM, the NVIDIA GPU is automatically selected in preference to the SVGA device.

Status

Open

Ref. #

5.81. VM configured with more than one vGPU fails to initialize vGPU when booted

Description

Using the current VMware vCenter user interface, it is possible to configure a VM with more than one vGPU device. When booted, the VM boots in VMware SVGA mode and

doesn't load the NVIDIA driver. The additional vGPU devices are present in Windows Device Manager but display a warning sign, and the following device status:

Windows has stopped this device because it has reported problems. (Code 43)

Workaround

NVIDIA vGPU currently supports a single virtual GPU device per VM. Remove any additional vGPUs from the VM configuration before booting the VM.

Status

Open

Ref.#

5.82. A VM configured with both a vGPU and a passthrough GPU fails to start the passthrough GPU

Description

Using the current VMware vCenter user interface, it is possible to configure a VM with a vGPU device and a passthrough (direct path) GPU device. This is not a currently supported configuration for vGPU. The passthrough GPU appears in Windows Device Manager with a warning sign, and the following device status:

Windows has stopped this device because it has reported problems. (Code 43)

Workaround

Do not assign vGPU and passthrough GPUs to a VM simultaneously.

Status

Open

Ref

5.83. vGPU allocation policy fails when multiple VMs are started simultaneously

Description

If multiple VMs are started simultaneously, vSphere may not adhere to the placement policy currently in effect. For example, if the default placement policy (breadth-first) is in effect, and 4 physical GPUs are available with no resident vGPUs, then starting 4 VMs simultaneously should result in one vGPU on each GPU. In practice, more than one vGPU may end up resident on a GPU.

Workaround

Start VMs individually.

Status

Not an NVIDIA bug

Ref.

200042690

5.84. Before Horizon agent is installed inside a VM, the Start menu's sleep option is available

Description

When a VM is configured with a vGPU, the Sleep option remains available in the Windows Start menu. Sleep is not supported on vGPU and attempts to use it will lead to undefined behavior.

Workaround

Do not use Sleep with vGPU.

Installing the VMware Horizon agent will disable the **Sleep** option.

Closed

Ref.

200043405

5.85. vGPU-enabled VMs fail to start, nvidia-smi fails when VMs are configured with too high a proportion of the server's memory.

Description

If vGPU-enabled VMs are assigned too high a proportion of the server's total memory, the following errors occur:

- One or more of the VMs may fail to start with the following error: The available Memory resources in the parent resource pool are insufficient for the operation
- ▶ When run in the host shell, the nvidia-smi utility returns this error:

For example, on a server configured with 256G of memory, these errors may occur if vGPU-enabled VMs are assigned more than 243G of memory.

Workaround

Reduce the total amount of system memory assigned to the VMs.

Status

Closed

Ref

5.86. On reset or restart VMs fail to start with the error VMIOP: no graphics device is available for vGPU...

Description

On a system running a maximal configuration, that is, with the maximum number of vGPU VMs the server can support, some VMs might fail to start post a reset or restart operation.

Fix

Upgrade to ESXi 6.0 Update 1.

Status

Closed

Ref.#

200097546

5.87. nvidia-smi shows high GPU utilization for vGPU VMs with active Horizon sessions

Description

vGPU VMs with an active Horizon connection utilize a high percentage of the GPU on the ESXi host. The GPU utilization remains high for the duration of the Horizon session even if there are no active applications running on the VM.

Workaround

None

Status

Open

Partially resolved for Horizon 7.0.1:

- For Blast connections, GPU utilization is no longer high.
- For PCoIP connections, utilization remains high.

Ref.

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