Virtual GPU Software R418 for Linux with KVM

Release Notes

RN-09065-001 _v8.0 through 8.10 Revision 02 | January 2022

Table of Contents

Chapter 1. Release Notes

These *Release Notes* summarize current status, information on validated platforms, and known issues with NVIDIA vGPU software and associated hardware on Linux with KVM.

Note: The most current version of the documentation for this release of NVIDIA vGPU software can be found online at NVIDIA Virtual GPU Software Documentation.

1.1. NVIDIA vGPU Software Driver Versions

Each release in this release family of NVIDIA vGPU software includes a specific version of the NVIDIA Virtual GPU Manager, NVIDIA Windows driver, and NVIDIA Linux driver.

NVIDIA vGPU Software Version	NVIDIA Virtual GPU Manager Version	NVIDIA Windows Driver Version	NVIDIA Linux Driver Version
8.10	Not supported	Not supported	Not supported
8.9	Not supported	Not supported	Not supported
8.8	Not supported	Not supported	Not supported
8.7	Not supported	Not supported	Not supported
8.6	Not supported	Not supported	Not supported
8.5	Not supported	Not supported	Not supported
8.4	Not supported	Not supported	Not supported
8.3	Not supported	Not supported	Not supported
8.2	Not supported	Not supported	Not supported
8.1	Not supported	Not supported	Not supported
8.0	418.66	425.31	418.70

For details of which Linux with KVM releases are supported, see Hypervisor Software Releases.

1.2. Compatibility Requirements for the NVIDIA vGPU Manager and Guest VM Driver

The releases of the NVIDIA vGPU Manager and guest VM drivers that you install must be compatible. If you install an incompatible guest VM driver release for the release of the vGPU Manager that you are using, the NVIDIA vGPU fails to load.See VM running older NVIDIA vGPU drivers fails to initialize vGPU when booted.

Different versions of the vGPU Manager and guest VM driver from within the same main release branch can be used together. For example, you can use the vGPU Manager from release 8.1 with guest VM drivers from release 8.0. However, versions of the vGPU Manager and guest VM driver from different main release branches cannot be used together. For example, you cannot use the vGPU Manager from release 8.1 with guest VM drivers from release 7.2.

Note: This requirement does not apply to the NVIDIA vGPU software license server. All releases in this release family of NVIDIA vGPU software are compatible with **all** releases of the license server.

1.3. Updates in Release 8.10

New Features in Release 8.10

- Security updates - see *Security Bulletin: NVIDIA GPU Display Driver - February 2022*, which is posted shortly after the release date of this software and is listed on the NVIDIA Product Security page
- Miscellaneous bug fixes

1.4. Updates in Release 8.9

New Features in Release 8.9

- Security updates - see *Security Bulletin: NVIDIA GPU Display Driver - October 2021*, which is posted shortly after the release date of this software and is listed on the NVIDIA Product Security page
- Miscellaneous bug fixes

1.5. Updates in Release 8.8

New Features in Release 8.8

- Security updates - see Security Bulletin: NVIDIA GPU Display Driver - July 2021
- Miscellaneous bug fixes

1.6. Updates in Release 8.7

New Features in Release 8.7

- Security updates - see Security Bulletin: NVIDIA GPU Display Driver - April 2021
- Miscellaneous bug fixes

1.7. Updates in Release 8.6

New Features in Release 8.6

- Security updates - see Security Bulletin: NVIDIA GPU Display Driver - January 2021
- Miscellaneous bug fixes

1.8. Updates in Release 8.5

New Features in Release 8.5

- Security updates- see Security Bulletin: NVIDIA GPU Display Driver - September 2020
- Miscellaneous bug fixes

1.9. Updates in Release 8.4

New Features in Release 8.4

- Miscellaneous bug fixes
- Security updates - see Security Bulletin: NVIDIA GPU Display Driver - June 2020

1.10. Updates in Release 8.3

New Features in Release 8.3

- Miscellaneous bug fixes
- Security updates - see Security Bulletin: NVIDIA GPU Display Driver - February 2020

1.11. Updates in Release 8.2

New Features in Release 8.2

- Miscellaneous bug fixes
- Security updates - see Security Updates

1.12. Updates in Release 8.1

New Features in Release 8.1

- Security updates
- Miscellaneous bug fixes

1.13. Updates in Release 8.0

New Features in Release 8.0

- New -1B4 virtual GPU types
- Increase in the number of vGPUs supported in a single VM from four to 16
- Security updates
- Miscellaneous bug fixes

Hardware and Software Support Introduced in Release 8.0

- Support for the following GPUs:
  - Quadro RTX 6000
  - Quadro RTX 8000
- Support for the following OS releases as a guest OS:
  - Windows 10 October 2018 Update (1809)

- Windows Server 2019

Chapter 2. Validated Platforms

This release family of NVIDIA vGPU software provides support for several NVIDIA GPUs on validated server hardware platforms, Linux with KVM hypervisor software versions, and guest operating systems. It also supports the version of NVIDIA CUDA Toolkit that is compatible with R418 drivers.

2.1. Supported NVIDIA GPUs and Validated Server Platforms

For information about supported NVIDIA GPUs and the validated server hardware platforms on which they run, consult the documentation from your hypervisor vendor.

Note:

Tesla M60 and M6 GPUs support compute mode and graphics mode. NVIDIA vGPU requires GPUs that support both modes to operate in graphics mode.

Recent Tesla M60 GPUs and M6 GPUs are supplied in graphics mode. However, your GPU might be in compute mode if it is an older Tesla M60 GPU or M6 GPU, or if its mode has previously been changed.

To configure the mode of Tesla M60 and M6 GPUs, use the `gpumodeswitch` tool provided with NVIDIA vGPU software releases.

2.2. Hypervisor Software Releases

NVIDIA vGPU software supports **only** Linux with KVM hypervisor software from the vendors listed in the table.

Note: If a specific NVIDIA vGPU software release, even an update release, is not listed, it's **not** supported. For information about which hypervisor software releases are supported, consult the documentation from your hypervisor vendor.

Hypervisor Vendor	Supported NVIDIA vGPU Software Releases
Easted	8.0

2.3. Guest OS Support

For information about Windows releases and Linux distributions supported as a guest OS, consult the documentation from your hypervisor vendor.

Note:

Use only a guest OS release that is listed as supported by NVIDIA vGPU software with your virtualization software. To be listed as supported, a guest OS release must be supported not only by NVIDIA vGPU software, but also by your virtualization software. NVIDIA **cannot** support guest OS releases that your virtualization software does not support.

NVIDIA vGPU software supports **only** 64-bit guest operating systems. No 32-bit guest operating systems are supported.

2.4. NVIDIA CUDA Toolkit Version Support

The releases in this release family of NVIDIA vGPU software support NVIDIA CUDA Toolkit 10.1.

For more information about NVIDIA CUDA Toolkit, see CUDA Toolkit 10.1 Documentation. This documentation applies to the base NVIDIA CUDA Toolkit 10.1 release and updates to the base release.

Note:

If you are using NVIDIA vGPU software with CUDA on Linux, avoid conflicting installation methods by installing CUDA from a distribution-independent runfile package. Do not install CUDA from a distribution-specific RPM or Deb package.

To ensure that the NVIDIA vGPU software graphics driver is not overwritten when CUDA is installed, deselect the CUDA driver when selecting the CUDA components to install.

For more information, see *NVIDIA CUDA Installation Guide for Linux*.

2.5. Multiple vGPU Support

The assignment of more than one vGPU device to a VM is supported only on a subset of vGPUs and Linux with KVM releases.

Supported vGPUs

Only Q-series vGPUs that are allocated all of the physical GPU's frame buffer are supported.

GPU Architecture	Board	vGPU
Turing	Tesla T4	T4-16Q
	Quadro RTX 6000	RTX6000-24Q
	Quadro RTX 8000	RTX8000-48Q
Volta	Tesla V100 SXM2 32GB	V100DX-32Q
	Tesla V100 PCIe 32GB	V100D-32Q
	Tesla V100 SXM2	V100X-16Q
	Tesla V100 PCIe	V100-16Q
	Tesla V100 FHHL	V100L-16Q
Pascal	Tesla P100 SXM2	P100X-16Q
	Tesla P100 PCIe 16GB	P100-16Q
	Tesla P100 PCIe 12GB	P100C-12Q
	Tesla P40	P40-24Q
	Tesla P6	P6-8Q
	Tesla P4	P4-8Q
Maxwell	Tesla M60	M60-8Q
	Tesla M10	M10-8Q
	Tesla M6	M6-8Q

Maximum vGPUs per VM

NVIDIA vGPU software supports up to a maximum of 16 vGPUs per VM on Linux with KVM.

Supported Hypervisor Releases

For information about which hypervisor software releases support the assignment of more than one vGPU device to a VM, consult the documentation from your hypervisor vendor.

Chapter 3. Known Product Limitations

Known product limitations for this release of NVIDIA vGPU software are described in the following sections.

3.1. Issues occur when the channels allocated to a vGPU are exhausted

Description

Issues occur when the channels allocated to a vGPU are exhausted and the guest VM to which the vGPU is assigned fails to allocate a channel to the vGPU. A physical GPU has a fixed number of channels and the number of channels allocated to each vGPU is inversely proportional to the maximum number of vGPUs allowed on the physical GPU.

When the channels allocated to a vGPU are exhausted and the guest VM fails to allocate a channel, the following errors are reported on the hypervisor host or in an NVIDIA bug report:

```
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0): Guest attempted to
 allocate channel above its max channel limit 0xfb
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0): VGPU message 6
 failed, result code: 0x1a
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0):
 0xc1d004a1, 0xff0e0000, 0xff0400fb, 0xc36f,
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0):        0x1,
 0xff1fe314, 0xff1fe038, 0x100b6f000, 0x1000,
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0):
 0x80000000, 0xff0e0200, 0x0, 0x0, (Not logged),
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0):        0x1, 0x0
Jun 26 08:01:25 srvxen06f vgpu-3[14276]: error: vmiop_log: (0x0): , 0x0
```

Workaround

Use a vGPU type with more frame buffer, thereby reducing the maximum number of vGPUs allowed on the physical GPU. As a result, the number of channels allocated to each vGPU is increased.

3.2. Virtual GPU hot plugging is not supported

NVIDIA vGPU software does not support the addition of virtual function I/O (VFIO) mediated device (`mdev`) devices after the VM has been started by QEMU. All `mdev` devices must be added before the VM is started.

3.3. Total frame buffer for vGPUs is less than the total frame buffer on the physical GPU

Some of the physical GPU's frame buffer is used by the hypervisor on behalf of the VM for allocations that the guest OS would otherwise have made in its own frame buffer. The frame buffer used by the hypervisor is not available for vGPUs on the physical GPU. In NVIDIA vGPU deployments, frame buffer for the guest OS is reserved in advance, whereas in bare-metal deployments, frame buffer for the guest OS is reserved on the basis of the runtime needs of applications.

The approximate amount of frame buffer that NVIDIA vGPU software reserves can be calculated from the following formula:

max-reserved-fb = *vgpu-profile-size-in-mb*÷16 + 16

max-reserved-fb
: The maximum total amount of reserved frame buffer in Mbytes that is not available for vGPUs.

vgpu-profile-size-in-mb
: The amount of frame buffer in Mbytes allocated to a single vGPU. This amount depends on the vGPU type. For example, for the T4-16Q vGPU type, *vgpu-profile-size-in-mb* is 16384.

Note: In VMs running a Windows guest OS that supports Windows Display Driver Model (WDDM) 1.*x*, namely, Windows 7, Windows 8.1, Windows Server 2008, and Windows Server 2012, an additional 48 Mbytes of frame buffer are reserved and not available for vGPUs.

3.4. Issues may occur with graphics-intensive OpenCL applications on vGPU types with limited frame buffer

Description

Issues may occur when graphics-intensive OpenCL applications are used with vGPU types that have limited frame buffer. These issues occur when the applications demand more frame buffer than is allocated to the vGPU.

For example, these issues may occur with the Adobe Photoshop and LuxMark OpenCL Benchmark applications:

- When the image resolution and size are changed in Adobe Photoshop, a program error may occur or Photoshop may display a message about a problem with the graphics hardware and a suggestion to disable OpenCL.
- When the LuxMark OpenCL Benchmark application is run, XID error 31 may occur.

Workaround

For graphics-intensive OpenCL applications, use a vGPU type with more frame buffer.

3.5. vGPU profiles with 512 Mbytes or less of frame buffer support only 1 virtual display head on Windows 10

Description

To reduce the possibility of memory exhaustion, vGPU profiles with 512 Mbytes or less of frame buffer support only 1 virtual display head on a Windows 10 guest OS.

The following vGPU profiles have 512 Mbytes or less of frame buffer:

- Tesla M6-0B, M6-0Q
- Tesla M10-0B, M10-0Q
- Tesla M60-0B, M60-0Q

Workaround

Use a profile that supports more than 1 virtual display head and has at least 1 Gbyte of frame buffer.

3.6. NVENC requires at least 1 Gbyte of frame buffer

Description

Using the frame buffer for the NVIDIA hardware-based H.264/HEVC video encoder (NVENC) may cause memory exhaustion with vGPU profiles that have 512 Mbytes or less of frame buffer. To reduce the possibility of memory exhaustion, NVENC is disabled on profiles that have 512 Mbytes or less of frame buffer. Application GPU acceleration remains fully supported and available for all profiles, including profiles with 512 MBytes or less of frame buffer. NVENC support from both Citrix and VMware is a recent feature and, if you are using an older version, you should experience no change in functionality.

The following vGPU profiles have 512 Mbytes or less of frame buffer:

- Tesla M6-0B, M6-0Q
- Tesla M10-0B, M10-0Q
- Tesla M60-0B, M60-0Q

Workaround

If you require NVENC to be enabled, use a profile that has at least 1 Gbyte of frame buffer.

3.7. VM running older NVIDIA vGPU drivers fails to initialize vGPU when booted

Description

A VM running a version of the NVIDIA guest VM drivers from a previous main release branch, for example release 4.4, will fail to initialize vGPU when booted on a Linux with KVM platform running the current release of Virtual GPU Manager.

In this scenario, the VM boots in standard VGA mode with reduced resolution and color depth. The NVIDIA virtual GPU is present in **Windows Device Manager** but displays a warning sign, and the following device status:

```
Windows has stopped this device because it has reported problems. (Code 43)
```

Depending on the versions of drivers in use, the Linux with KVM VM's `/var/log/messages` log file reports one of the following errors:

- An error message:
  ```
  vmiop_log: error: Unable to fetch Guest NVIDIA driver information
  ```
- A version mismatch between guest and host drivers:
  ```
  vmiop_log: error: Guest VGX version(1.1) and Host VGX version(1.2) do not match
  ```
- A signature mismatch:
  ```
  vmiop_log: error: VGPU message signature mismatch.
  ```

Resolution

Install the current NVIDIA guest VM driver in the VM.

3.8. Virtual GPU fails to start if ECC is enabled

Description

Tesla M60, Tesla M6, and GPUs based on the Pascal GPU architecture, for example Tesla P100 or Tesla P4, support error correcting code (ECC) memory for improved data integrity. Tesla M60 and M6 GPUs in graphics mode are supplied with ECC memory disabled by default, but it may subsequently be enabled using `nvidia-smi`. GPUs based on the Pascal GPU architecture are supplied with ECC memory enabled.

However, NVIDIA vGPU does not support ECC memory. If ECC memory is enabled, NVIDIA vGPU fails to start.

The following error is logged in the Linux with KVM host's `/var/log/messages` log file:

```
vmiop_log: error: Initialization: VGX not supported with ECC Enabled.
```

Resolution

Ensure that ECC is disabled on all GPUs.

Before you begin, ensure that NVIDIA Virtual GPU Manager is installed on your hypervisor.

1. Use `nvidia-smi` to list the status of all GPUs, and check for ECC noted as enabled on GPUs.
   ```
   # nvidia-smi -q

   ==============NVSMI LOG==============

   Timestamp                           : Tue Dec 19 18:36:45 2017
   Driver Version                      : 384.99

   Attached GPUs                       : 1
   GPU 0000:02:00.0
   ```

```
[...]

    Ecc Mode
        Current                     : Enabled
        Pending                     : Enabled

[...]
```

2. Change the ECC status to off on each GPU for which ECC is enabled.

   - If you want to change the ECC status to off for all GPUs on your host machine, run this command:

     ```
     # nvidia-smi -e 0
     ```

   - If you want to change the ECC status to off for a specific GPU, run this command:

     ```
     # nvidia-smi -i id -e 0
     ```

     id is the index of the GPU as reported by `nvidia-smi`.

     This example disables ECC for the GPU with index `0000:02:00.0`.

     ```
     # nvidia-smi -i 0000:02:00.0 -e 0
     ```

3. Reboot the host.
4. Confirm that ECC is now disabled for the GPU.

```
# nvidia-smi -q

==============NVSMI LOG==============

Timestamp                           : Tue Dec 19 18:37:53 2017
Driver Version                      : 384.99

Attached GPUs                       : 1
GPU 0000:02:00.0
[...]

    Ecc Mode
        Current                     : Disabled
        Pending                     : Disabled

[...]
```

If you later need to enable ECC on your GPUs, run one of the following commands:

- If you want to change the ECC status to on for all GPUs on your host machine, run this command:

  ```
  # nvidia-smi -e 1
  ```

- If you want to change the ECC status to on for a specific GPU, run this command:

  ```
  # nvidia-smi -i id -e 1
  ```

  id is the index of the GPU as reported by `nvidia-smi`.

  This example enables ECC for the GPU with index `0000:02:00.0`.

  ```
  # nvidia-smi -i 0000:02:00.0 -e 1
  ```

After changing the ECC status to on, reboot the host.

3.9. Single vGPU benchmark scores are lower than pass-through GPU

Description

A single vGPU configured on a physical GPU produces lower benchmark scores than the physical GPU run in pass-through mode.

Aside from performance differences that may be attributed to a vGPU's smaller frame buffer size, vGPU incorporates a performance balancing feature known as Frame Rate Limiter (FRL). On vGPUs that use the best-effort scheduler, FRL is enabled. On vGPUs that use the fixed share or equal share scheduler, FRL is disabled.

FRL is used to ensure balanced performance across multiple vGPUs that are resident on the same physical GPU. The FRL setting is designed to give good interactive remote graphics experience but may reduce scores in benchmarks that depend on measuring frame rendering rates, as compared to the same benchmarks running on a pass-through GPU.

Resolution

FRL is controlled by an internal vGPU setting. On vGPUs that use the best-effort scheduler, NVIDIA does not validate vGPU with FRL disabled, but for validation of benchmark performance, FRL can be temporarily disabled by setting `frame_rate_limiter=0` in the vGPU configuration file.

```
# echo "frame_rate_limiter=0" > /sys/bus/mdev/devices/vgpu-id/nvidia/vgpu_params
```

For example:

```
# echo "frame_rate_limiter=0" > /sys/bus/mdev/devices/aa618089-8b16-4d01-a136-25a0f3c73123/
nvidia/vgpu_params
```

The setting takes effect the next time any VM using the given vGPU type is started.

With this setting in place, the VM's vGPU will run without any frame rate limit.

The FRL can be reverted back to its default setting as follows:

1. Clear all parameter settings in the vGPU configuration file.

   ```
   # echo " " > /sys/bus/mdev/devices/vgpu-id/nvidia/vgpu_params
   ```

   Note: You cannot clear specific parameter settings. If your vGPU configuration file contains other parameter settings that you want to keep, you must reinstate them in the next step.

2. Set `frame_rate_limiter=1` in the vGPU configuration file.

   ```
   # echo "frame_rate_limiter=1" > /sys/bus/mdev/devices/vgpu-id/nvidia/vgpu_params
   ```

   If you need to reinstate other parameter settings, include them in the command to set `frame_rate_limiter=1`. For example:

```
# echo "frame_rate_limiter=1 disable_vnc=1" > /sys/bus/mdev/devices/aa618089-8b16-4d01-
a136-25a0f3c73123/nvidia/vgpu_params
```

3.10. `nvidia-smi` fails to operate when all GPUs are assigned to GPU pass-through mode

Description

If all GPUs in the platform are assigned to VMs in pass-through mode, `nvidia-smi` will return an error:

```
[root@vgx-test ~]# nvidia-smi
Failed to initialize NVML: Unknown Error
```

This is because GPUs operating in pass-through mode are not visible to `nvidia-smi` and the NVIDIA kernel driver operating in the Linux with KVM host.

To confirm that all GPUs are operating in pass-through mode, confirm that the `vfio-pci` kernel driver is handling each device.

```
# lspci -s 05:00.0 -k
05:00.0 VGA compatible controller: NVIDIA Corporation GM204GL [Tesla M60] (rev a1)
               Subsystem: NVIDIA Corporation Device 113a
               Kernel driver in use: vfio-pci
```

Resolution

N/A

Chapter 4. Resolved Issues

Only resolved issues that have been previously noted as known issues or had a noticeable user impact are listed. The summary and description for each resolved issue indicate the effect of the issue on NVIDIA vGPU software **before the issue was resolved**.

Issues Resolved in Release 8.10

No resolved issues are reported in this release for Linux with KVM.

Issues Resolved in Release 8.9

No resolved issues are reported in this release for Linux with KVM.

Issues Resolved in Release 8.8

No resolved issues are reported in this release for Linux with KVM.

Issues Resolved in Release 8.7

Bug ID	Summary and Description
3184762	8.0-8.6 Only: Rebooting a Windows 10 vGPU VM causes a host crash When a Windows 10 VM that is configured with NVIDIA vGPU is rebooted, the hypervisor host crashes. This issue is caused by the failure of the Virtual GPU Manger to honor a particular notifier request from the kernel, which causes the kernel to crash.

Issues Resolved in Release 8.6

Bug ID	Summary and Description
2925629	8.0-8.5 Only: Desktop sessions disconnect after the server becomes unresponsive Desktop sessions disconnect after the server becomes unresponsive. Before the sessions disconnect, the error message `VGPU message 32 failed, result code: 0x59` is written to the log files on the hypervisor host.

Issues Resolved in Release 8.5

Bug ID	Summary and Description
3051614	8.0-8.4 Only: Application responsiveness degrades over time Application responsiveness degrades over time, causing slow application performance and stutter when users switch between applications. This issue occurs because the GPU driver is not setting the Linux kernel PCI `coherent_dma_mask` for NVIDIA GPU devices. If the `coherent_dma_mask` is not set, IOMMU IOVA space is restricted to the default size of 32 bits for DMA allocations performed in the NVIDIA GPU device context. Furthermore, for hosts on which `iommu=pt` is set, the default `coherent_dma_mask` causes IOMMU mappings to always be created. When IOMMU mappings are always created, performance degradation can occur because all host to device accesses require translation by hardware IOMMU.

Issues Resolved in Release 8.4

Bug ID	Summary and Description
200594274	8.0-8.3 Only: When the VMs to which 16 vGPUs on a single GPU are assigned are started simultaneously, one VM fails to boot When the VMs to which 16 vGPUs on a single GPU (for example 16 T4-1Q vGPUs on a Tesla T4 GPU) are assigned are started simultaneously, only 15 VMs boot and the remaining VM fails to start. When the other VMs are shut down, the VM that failed to start boots successfully.

Issues Resolved in Release 8.3

Bug ID	Summary and Description
2175888	8.0-8.2 Only: Even when the scheduling policy is equal share, unequal GPU utilization is reported When the scheduling policy is equal share, unequal GPU engine utilization can be reported for the vGPUs on the same physical GPU.

Issues Resolved in Release 8.2

Bug ID	Summary and Description
2644858	8.0, 8.1 Only: VMs fail to boot with failed assertions In some scenarios with heavy workloads running on multiple VMs configured with NVIDIA vGPUs on a single pysical GPU, additional VMs configured with NVIDIA vGPU on the same GPU fail to boot. The failure of the VM to boot is

Bug ID	Summary and Description
	followed by failed assertions. This issue affects GPUs based on the NVIDIA Volta GPU architecture and later architectures.

Issues Resolved in Release 8.1

Bug ID	Summary and Description
200534988	**Error XID 47 followed by multiple XID 32 errors** After disconnecting Citrix Virtual Apps and Desktops and clicking the power button in the VM, error XID 47 occurs followed by multiple XID 32 errors. When these errors occur, the hypervisor host becomes unusable.
-	**8.0 Only: Incorrect NVIDIA vGPU software Windows graphics driver version in the installer** The NVIDIA vGPU software Windows graphics driver version in the installer is incorrect. The driver version incorrectly appears as 325.31 instead of 425.31 in the **Extraction path** field and the title of the **NVIDIA Graphics Driver (325.31) Package Window**.

Issues Resolved in Release 8.0

Bug ID	Summary and Description
1971698	**NVIDIA vGPU encoder and process utilization counters don't work with Windows Performance Counters** GPU encoder and process utilization counter groups are listed in Windows Performance Counters, but no instances of the counters are available. The counters are disabled by default and must be enabled.

Chapter 5. Security Updates

5.1. Restricting Access to GPU Performance Counters

The NVIDIA graphics driver contains a vulnerability (CVE-2018-6260) that may allow access to application data processed on the GPU through a side channel exposed by the GPU performance counters. To address this vulnerability, update the driver and restrict access to GPU performance counters to allow access only by administrator users and users who need to use CUDA profiling tools.

The GPU performance counters that are affected by this vulnerability are the hardware performance monitors used by the CUDA profiling tools such as CUPTI, Nsight Graphics, and Nsight Compute. These performance counters are exposed on the hypervisor host and in guest VMs only as follows:

- On the hypervisor host, they are always exposed. However, the Virtual GPU Manager does not access these performance counters and, therefore, is not affected.
- In Windows and Linux guest VMs, they are exposed **only** in VMs configured for GPU pass through. They are not exposed in VMs configured for NVIDIA vGPU.

5.1.1. Windows: Restricting Access to GPU Performance Counters for One User by Using **NVIDIA Control Panel**

Perform this task from the guest VM to which the GPU is passed through.

Ensure that you are running **NVIDIA Control Panel** version 8.1.950.

1. Open **NVIDIA Control Panel**:
   - Right-click on the Windows desktop and select **NVIDIA Control Panel** from the menu.
   - Open **Windows Control Panel** and double-click the **NVIDIA Control Panel** icon.
2. In **NVIDIA Control Panel**, select the **Manage GPU Performance Counters** task in the **Developer** section of the navigation pane.

3. Complete the task by following the instructions in the **Manage GPU Performance Counters** > **Developer** topic in the **NVIDIA Control Panel** help.

5.1.2. Windows: Restricting Access to GPU Performance Counters Across an Enterprise by Using a Registry Key

You can use a registry key to restrict access to GPU Performance Counters for all users who log in to a Windows guest VM. By incorporating the registry key information into a script, you can automate the setting of this registry for all Windows guest VMs across your enterprise.

Perform this task from the guest VM to which the GPU is passed through.

! **CAUTION:** Only **enterprise administrators** should perform this task. Changes to the Windows registry must be made with care and system instability can result if registry keys are incorrectly set.

1. Set the `RmProfilingAdminOnly` Windows registry key to 1.
   ```
   [HKLM\SYSTEM\CurrentControlSet\Services\nvlddmkm\Global\NVTweak]
   Value: "RmProfilingAdminOnly"
   Type: DWORD
   Data: 00000001
   ```
   The data value 1 restricts access, and the data value 0 allows access, to application data processed on the GPU through a side channel exposed by the GPU performance counters.
2. Restart the VM.

5.1.3. Linux Guest VMs and Hypervisor Host: Restricting Access to GPU Performance Counters

On systems where unprivileged users don't need to use GPU performance counters, restrict access to these counters to system administrators, namely users with the `CAP_SYS_ADMIN` capability set. By default, the GPU performance counters are not restricted to users with the `CAP_SYS_ADMIN` capability.

Perform this task from the guest VM to which the GPU is passed through or from your hypervisor host machine.

In Linux guest VMs, this task requires `sudo` privileges. On your hypervisor host machine, this task must be performed as the root user on the machine.

1. Log in to the guest VM or open a command shell on your hypervisor host machine.
2. Set the kernel module parameter `NVreg_RestrictProfilingToAdminUsers` to 1 by adding this parameter to the `/etc/modprobe.d/nvidia.conf` file.

- If you are setting only this parameter, add an entry for it to the `/etc/modprobe.d/nvidia.conf` file as follows:

  ```
  options nvidia NVreg_RegistryDwords="NVreg_RestrictProfilingToAdminUsers=1"
  ```

- If you are setting multiple parameters, set them in a single entry as in the following example:

  ```
  options nvidia NVreg_RegistryDwords="RmPVMRL=0x0"
   "NVreg_RestrictProfilingToAdminUsers=1"
  ```

If the `/etc/modprobe.d/nvidia.conf` file does not already exist, create it.

3. Restart the VM or reboot your hypervisor host machine.

Chapter 6. Known Issues

6.1. Since 8.9: NVENC does not work with Teradici Cloud Access Software on Windows

Description

The NVIDIA hardware-based H.264/HEVC video encoder (NVENC) does not work with Teradici Cloud Access Software on Windows. This issue affects NVIDIA vGPU and GPU pass through deployments.

This issue occurs because the check that Teradici Cloud Access Software performs on the DLL signer name is case sensitive and NVIDIA recently changed the case of the company name in the signature certificate.

Status

Not an NVIDIA bug

This issue is resolved in the latest 21.07 and 21.03 Teradici Cloud Access Software releases.

Ref.

200749065

6.2. A licensed client might fail to acquire a license if a proxy is set

Description

If a proxy is set with a system environment variable such as `HTTP_PROXY` or `HTTPS_PROXY`, a licensed client might fail to acquire a license.

Workaround

Perform this workaround on each affected licensed client.

1. Add the address of the NVIDIA vGPU software license server to the system environment variable `NO_PROXY`.

   The address must be specified exactly as it is specified in the client's license server settings either as a fully-qualified domain name or an IP address. If the `NO_PROXY` environment variable contains multiple entries, separate the entries with a comma (`,`).

   If high availability is configured for the license server, add the addresses of the primary license server and the secondary license server to the system environment variable `NO_PROXY`.
2. Restart the NVIDIA driver service that runs the core NVIDIA vGPU software logic.
   - On Windows, restart the **NVIDIA Display Container** service.
   - On Linux, restart the `nvidia-gridd` service.

Status

Closed

Ref.

200704733

6.3. 8.0-8.6 Only: Rebooting a Windows 10 vGPU VM causes a host crash

Description

When a Windows 10 VM that is configured with NVIDIA vGPU is rebooted, the hypervisor host crashes. This issue is caused by the failure of the Virtual GPU Manger to honor a particular notifier request from the kernel, which causes the kernel to crash.

Status

Resolved in NVIDIA vGPU software 8.7.

Ref.

3184762

6.4. 8.0-8.5 Only: Desktop sessions disconnect after the server becomes unresponsive

Description

Desktop sessions disconnect after the server becomes unresponsive. Before the sessions disconnect, the error message `VGPU message 32 failed, result code: 0x59` is written to the log files on the hypervisor host.

Status

Resolved in NVIDIA vGPU software 8.6

Ref.

2925629

6.5. 8.0-8.4 Only: Application responsiveness degrades over time

Description

Application responsiveness degrades over time, causing slow application performance and stutter when users switch between applications. This issue occurs because the GPU driver is not setting the Linux kernel PCI `coherent_dma_mask` for NVIDIA GPU devices. If the `coherent_dma_mask` is not set, IOMMU IOVA space is restricted to the default size of 32 bits for DMA allocations performed in the NVIDIA GPU device context. Furthermore, for hosts on which `iommu=pt` is set, the default `coherent_dma_mask` causes IOMMU mappings to always be created. When IOMMU mappings are always created, performance degradation can occur because all host to device accesses require translation by hardware IOMMU.

Status

Resolved in NVIDIA vGPU software 8.5

Note: On systems with more than 1 TiB of system memory and GPUs based on GPU architectures earlier than the NVIDIA Ampere architecture, a related issue might still cause application performance to degrade over time. For details, see On systems with more than 1 TiB of system memory, application performance degrades over time.

Ref.

3051614

6.6. On systems with more than 1 TiB of system memory, application performance degrades over time

Description

On systems with more than 1 TiB of system memory, application performance degrades over time. As a result, application performance is slow and stutter occurs when users switch between applications. This issue occurs because the virtual GPU manager temporarily limits the `dma_mask` and the `coherent_dma_mask` to 40 bits while the vGPU is being initialized.
On systems with more than 1 TiB of system memory, the `coherent_dma_mask` addressing capability is less than the amount of system memory. As a result, IOMMU mappings are always created, which can cause performance degradation because all host to device accesses require translation by hardware IOMMU.

Workaround

Reduce the amount of system memory to 1 TiB or less.

Status

Open

Ref.

3063042

6.7. 8.0-8.3 Only: When the VMs to which 16 vGPUs on a single GPU are assigned are started simultaneously, one VM fails to boot

Description

When the VMs to which 16 vGPUs on a single GPU (for example 16 T4-1Q vGPUs on a Tesla T4 GPU) are assigned are started simultaneously, only 15 VMs boot and the remaining VM fails to start. When the other VMs are shut down, the VM that failed to start boots successfully.

The log file on the hypervisor host contains these error messages:

```
2020-03-04T16:01:13.626Z| vmx| E110: vmiop_log: NVOS status 0x51
2020-03-04T16:01:13.626Z| vmx| E110: vmiop_log: Assertion Failed at 0x5e530d8c:303
...
2020-03-04T16:01:13.626Z| vmx| E110: vmiop_log: (0x0): Failed to alloc guest FB
 memory
2020-03-04T16:01:13.626Z| vmx| E110: vmiop_log: (0x0): init_device_instance failed
 for inst 0 with error 2 (vmiop-display: error allocating framebuffer)
2020-03-04T16:01:13.626Z| vmx| E110: vmiop_log: (0x0): Initialization:
 init_device_instance failed error 2
2020-03-04T16:01:13.629Z| vmx| E110: vmiop_log: display_init failed for inst: 0
```

Status

Resolved in NVIDIA vGPU software 8.4

Ref.

200594274

6.8. 8.0, 8.1 Only: VMs fail to boot with failed assertions

Description

In some scenarios with heavy workloads running on multiple VMs configured with NVIDIA vGPUs on a single pysical GPU, additional VMs configured with NVIDIA vGPU on the same GPU fail to boot. The failure of the VM to boot is followed by failed assertions. This issue affects GPUs based on the NVIDIA Volta GPU architecture and later architectures.

When this error occurs, error messages similar to the following examples are logged to the Linux with KVM log file:

```
nvidia-vgpu-mgr[31526]: error: vmiop_log: NVOS status 0x1e
```

```
nvidia-vgpu-mgr[31526]: error: vmiop_log: Assertion Failed at 0xb2d3e4d7:96
nvidia-vgpu-mgr[31526]: error: vmiop_log: 12 frames returned by backtrace
nvidia-vgpu-mgr[31526]: error: vmiop_log: /usr/lib64/libnvidia-vgpu.so(_nv003956vgpu
+0x18) [0x7f4bb2cfb338]  vmiop_dump_stack
nvidia-vgpu-mgr[31526]: error: vmiop_log: /usr/lib64/libnvidia-vgpu.so(_nv004018vgpu
+0xd4) [0x7f4bb2d09ce4]  vmiopd_alloc_pb_channel
nvidia-vgpu-mgr[31526]: error: vmiop_log: /usr/lib64/libnvidia-vgpu.so(_nv002878vgpu
+0x137) [0x7f4bb2d3e4d7] vgpufceInitCopyEngine_GK104
nvidia-vgpu-mgr[31526]: error: vmiop_log: /usr/lib64/libnvidia-vgpu.so(+0x80e27)
 [0x7f4bb2cd0e27]
nvidia-vgpu-mgr[31526]: error: vmiop_log: /usr/lib64/libnvidia-vgpu.so(+0x816a7)
 [0x7f4bb2cd16a7]
nvidia-vgpu-mgr[31526]: error: vmiop_log: vgpu() [0x413820]
nvidia-vgpu-mgr[31526]: error: vmiop_log: vgpu() [0x413a8d]
nvidia-vgpu-mgr[31526]: error: vmiop_log: vgpu() [0x40e11f]
nvidia-vgpu-mgr[31526]: error: vmiop_log: vgpu() [0x40bb69]
nvidia-vgpu-mgr[31526]: error: vmiop_log: vgpu() [0x40b51c]
nvidia-vgpu-mgr[31526]: error: vmiop_log: /lib64/libc.so.6(__libc_start_main+0x100)
 [0x7f4bb2feed20]
nvidia-vgpu-mgr[31526]: error: vmiop_log: vgpu() [0x4033ea]
nvidia-vgpu-mgr[31526]: error: vmiop_log: (0x0): Alloc Channel(Gpfifo) for device
 failed error: 0x1e
nvidia-vgpu-mgr[31526]: error: vmiop_log: (0x0): Failed to allocate FCE channel
nvidia-vgpu-mgr[31526]: error: vmiop_log: (0x0): init_device_instance failed for
 inst 0 with error 2 (init frame copy engine)
nvidia-vgpu-mgr[31526]: error: vmiop_log: (0x0): Initialization:
 init_device_instance failed error 2
nvidia-vgpu-mgr[31526]: error: vmiop_log: display_init failed for inst: 0
nvidia-vgpu-mgr[31526]: error: vmiop_env_log: (0x0): vmiope_process_configuration:
 plugin registration error
nvidia-vgpu-mgr[31526]: error: vmiop_env_log: (0x0): vmiope_process_configuration
 failed with 0x1a
kernel: [858113.083773] [nvidia-vgpu-vfio] ace3f3bb-17d8-4587-920e-199b8fed532d:
 start failed. status: 0x1
```

Status

Resolved in NVIDIA vGPU software 8.2

Ref.

2644858

6.9. **NVIDIA Control Panel** fails to start if launched too soon from a VM without licensing information

Description

If NVIDIA licensing information is not configured on the system, any attempt to start **NVIDIA Control Panel** by right-clicking on the desktop within 30 seconds of the VM being started fails.

Workaround

Wait at least 30 seconds before trying to launch **NVIDIA Control Panel**.

Status

Open

Ref.

200623179

6.10. DWM crashes randomly occur in Windows VMs

Description

Desktop Windows Manager (DWM) crashes randomly occur in Windows VMs, causing a blue-screen crash and the bug check `CRITICAL_PROCESS_DIED`. Computer Management shows problems with the primary display device.

Version

This issue affects Windows 10 1809, 1903 and 1909 VMs.

Status

Not an NVIDIA bug

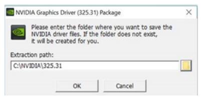
Ref.

2730037

6.11. 8.0 Only: Incorrect NVIDIA vGPU software Windows graphics driver version in the installer

Description

The NVIDIA vGPU software Windows graphics driver version in the installer is incorrect. The driver version incorrectly appears as 325.31 instead of 425.31 in the **Extraction path** field and the title of the **NVIDIA Graphics Driver (325.31) Package Window**.



NVIDIA Graphics Driver (325.31) Package

Please enter the folder where you want to save the NVIDIA driver files. If the folder does not exist, it will be created for you.

Extraction path: C:\NVIDIA\325.31

Version

NVIDIA vGPU software Windows graphics driver version 425.31 in NVIDIA vGPU software release 8.0

Workaround

To simplify future administration of your system, you can correct the driver version in the folder name when the installer prompts you for the extraction path. However, if you do not change the name of the folder in the extraction path, the installation succeeds and the driver functions correctly.

Status

Resolved in NVIDIA vGPU software release 8.1

6.12. Vulkan applications crash in Windows 7 guest VMs configured with NVIDIA vGPU

Description

In Windows 7 guest VMs configured with NVIDIA vGPU, applications developed with Vulkan APIs crash or throw errors when they are launched. Vulkan APIs require sparse texture support, but in Windows 7 guest VMs configured with NVIDIA vGPU, sparse textures are not enabled.

In Windows 10 guest VMs configured with NVIDIA vGPU, sparse textures are enabled and applications developed with Vulkan APIs run correctly in these VMs.

Status

Open

Ref.

200381348

6.13. Host core CPU utilization is higher than expected for moderate workloads

Description

When GPU performance is being monitored, host core CPU utilization is higher than expected for moderate workloads. For example, host CPU utilization when only a small number of VMs are running is as high as when several times as many VMs are running.

Workaround

Disable monitoring of the following GPU performance statistics:

- vGPU engine usage by applications across multiple vGPUs
- Encoder session statistics
- Frame buffer capture (FBC) session statistics
- Statistics gathered by performance counters in guest VMs

Status

Open

Ref.

2414897

6.14. Frame capture while the interactive logon message is displayed returns blank screen

Description

Because of a known limitation with NvFBC, a frame capture while the interactive logon message is displayed returns a blank screen.

An NvFBC session can capture screen updates that occur after the session is created. Before the logon message appears, there is no screen update after the message is shown and, therefore, a black screen is returned instead. If the NvFBC session is created after this update has occurred, NvFBC cannot get a frame to capture.

Workaround

Press **Enter** or wait for the screen to update for NvFBC to capture the frame.

Status

Not a bug

Ref.

2115733

6.15. RDS sessions do not use the GPU with some Microsoft Windows Server releases

Description

When some releases of Windows Server are used as a guest OS, Remote Desktop Services (RDS) sessions do not use the GPU. With these releases, the RDS sessions by default use the Microsoft Basic Render Driver instead of the GPU. This default setting enables 2D DirectX applications such as Microsoft Office to use software rendering, which can be more efficient than using the GPU for rendering. However, as a result, 3D applications that use DirectX are prevented from using the GPU.

Version

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

Solution

Change the local computer policy to use the hardware graphics adapter for all RDS sessions.

1. Choose **Local Computer Policy** > **Computer Configuration** > **Administrative Templates** > **Windows Components** > **Remote Desktop Services** > **Remote Desktop Session Host** > **Remote Session Environment** .
2. Set the **Use the hardware default graphics adapter for all Remote Desktop Services sessions** option.

6.16. 8.0-8.2 Only: Even when the scheduling policy is equal share, unequal GPU utilization is reported

Description

When the scheduling policy is equal share, unequal GPU engine utilization can be reported for the vGPUs on the same physical GPU.

For example, GPU engine usage for three P40-8Q vGPUs on a Tesla P40 GPU might be reported as follows:

```
[root@localhost:~] nvidia-smi vgpu
Wed Jun 27 10:33:18 2018
+-----------------------------------------------------------------------------+
| NVIDIA-SMI 390.59                 Driver Version: 390.59                    |
|-------------------------------+--------------------------------+------------+
| GPU  Name                     | Bus-Id                         | GPU-Util   |
|      vGPU ID    Name          | VM ID    VM Name               | vGPU-Util  |
|===============================+================================+============|
|   0  Tesla P40                | 00000000:81:00.0               |  52%       |
|      2122661    GRID P40-8Q   | 2122682  centos7.4-xmpl-211... |     19%    |
|      2122663    GRID P40-8Q   | 2122692  centos7.4-xmpl-211... |      0%    |
|      2122659    GRID P40-8Q   | 2122664  centos7.4-xmpl-211... |     25%    |
+-------------------------------+--------------------------------+------------+
|   1  Tesla P40                | 00000000:85:00.0               |  58%       |
|      2122662    GRID P40-8Q   | 2122689  centos7.4-xmpl-211... |      0%    |
|      2122658    GRID P40-8Q   | 2122667  centos7.4-xmpl-211... |     59%    |
|      2122660    GRID P40-8Q   | 2122670  centos7.4-xmpl-211... |      0%    |
+-------------------------------+--------------------------------+------------+
```

The vGPU utilization of the vGPU 2122658 is reported as 59%. However, the expected vGPU utilization should not exceed 33%.

This behavior is a result of the mechanism that is used to measure GPU engine utilization.

Status

Resolved in NVIDIA vGPU software 8.3

Ref.

2175888

6.17. When the scheduling policy is fixed share, GPU utilization is reported as higher than expected

Description

When the scheduling policy is fixed share, GPU engine utilization can be reported as higher than expected for a vGPU.

For example, GPU engine usage for six P40-4Q vGPUs on a Tesla P40 GPU might be reported as follows:

```
[root@localhost:~] nvidia-smi vgpu
Mon Aug 20 10:33:18 2018
+-----------------------------------------------------------------------------+
| NVIDIA-SMI 390.42                 Driver Version: 390.42                    |
|-------------------------------+--------------------------------+------------+
| GPU  Name                     | Bus-Id                         | GPU-Util   |
|      vGPU ID     Name         | VM ID    VM Name               | vGPU-Util  |
|===============================+================================+============|
|   0  Tesla P40                | 00000000:81:00.0               |  99%       |
|      85109       GRID P40-4Q  | 85110    win7-xmpl-146048-1    |     32%    |
|      87195       GRID P40-4Q  | 87196    win7-xmpl-146048-2    |     39%    |
|      88095       GRID P40-4Q  | 88096    win7-xmpl-146048-3    |     26%    |
|      89170       GRID P40-4Q  | 89171    win7-xmpl-146048-4    |      0%    |
|      90475       GRID P40-4Q  | 90476    win7-xmpl-146048-5    |      0%    |
|      93363       GRID P40-4Q  | 93364    win7-xmpl-146048-6    |      0%    |
+-------------------------------+--------------------------------+------------+
|   1  Tesla P40                | 00000000:85:00.0               |   0%       |
+-------------------------------+--------------------------------+------------+
```

The vGPU utilization of vGPU 85109 is reported as 32%. For vGPU 87195, vGPU utilization is reported as 39%. And for 88095, it is reported as 26%. However, the expected vGPU utilization of any vGPU should not exceed approximately 16.7%.

This behavior is a result of the mechanism that is used to measure GPU engine utilization.

Status

Open

Ref.

2227591

6.18. License is not acquired in Windows VMs

Description

When a windows VM configured with a licensed vGPU is started, the VM fails to acquire a license.

Error messages in the following format are written to the NVIDIA service logs:

```
[000000020.860152600 sec] - [Logging.lib]   ERROR: [nvGridLicensing.FlexUtility]
 353@FlexUtility::LogFneError : Error: Failed to add trusted storage. Server
 URL : license-server-url -
[1,7E2,2,1[7000003F,0,9B00A7]]

System machine type does not match expected machine type..
```

Workaround

This workaround requires administrator privileges.

1. Stop the **NVIDIA Display Container LS** service.
2. Delete the contents of the folder `%SystemDrive%:\Program Files\NVIDIA Corporation\Grid Licensing`.
3. Start the **NVIDIA Display Container LS** service.

Status

Closed

Ref.

200407287

6.19. `nvidia-smi` reports that vGPU migration is supported on all hypervisors

Description

The command `nvidia-smi vgpu -m` shows that vGPU migration is supported on all hypervisors, even hypervisors or hypervisor versions that do not support vGPU migration.

Status

Closed

Ref.

200407230

6.20. Hot plugging and unplugging vCPUs causes a blue-screen crash in Windows VMs

Description

Hot plugging or unplugging vCPUs causes a blue-screen crash in Windows VMs that are running NVIDIA vGPU software graphics drivers.

When the blue-screen crash occurs, one of the following error messages may also be seen:

- `SYSTEM_SERVICE_EXCEPTION(nvlddmkm.sys)`
- `DRIVER_IRQL_NOT_LESS_OR_EQUAL(nvlddmkm.sys)`

NVIDIA vGPU software graphics drivers do not support hot plugging and unplugging of vCPUs.

Status

Closed

Ref.

2101499

6.21. Luxmark causes a segmentation fault on an unlicensed Linux client

Description

If the Luxmark application is run on a Linux guest VM configured with NVIDIA vGPU that is booted without acquiring a license, a segmentation fault occurs and the application core dumps. The fault occurs when the application cannot allocate a CUDA object on NVIDIA vGPUs where CUDA is disabled. On NVIDIA vGPUs that can support CUDA, CUDA is disabled in unlicensed mode.

Status

Not an NVIDIA bug.

Ref.

200330956

6.22. Resolution is not updated after a VM acquires a license and is restarted

Description

In a Red Enterprise Linux 7.3 guest VM, an increase in resolution from 1024×768 to 2560×1600 is not applied after a license is acquired and the `gridd` service is restarted. This issue occurs if the multimonitor parameter is added to the `xorg.conf` file.

Version

Red Enterprise Linux 7.3

Status

Open

Ref.

200275925

6.23. A segmentation fault in DBus code causes `nvidia-gridd` to exit on Red Hat Enterprise Linux and CentOS

Description

On Red Hat Enterprise Linux 6.8 and 6.9, and CentOS 6.8 and 6.9, a segmentation fault in DBus code causes the `nvidia-gridd` service to exit.

The `nvidia-gridd` service uses DBus for communication with **NVIDIA X Server Settings** to display licensing information through the **Manage License** page. Disabling the GUI for licensing resolves this issue.

To prevent this issue, the GUI for licensing is disabled by default. You might encounter this issue if you have enabled the GUI for licensing and are using Red Hat Enterprise Linux 6.8 or 6.9, or CentOS 6.8 and 6.9.

Version

Red Hat Enterprise Linux 6.8 and 6.9

CentOS 6.8 and 6.9

Status

Open

Ref.

- 200358191
- 200319854
- 1895945

6.24. No **Manage License** option available in **NVIDIA X Server Settings** by default

Description

By default, the **Manage License** option is not available in **NVIDIA X Server Settings**. This option is missing because the GUI for licensing on Linux is disabled by default to work around the issue that is described in A segmentation fault in DBus code causes nvidia-gridd to exit on Red Hat Enterprise Linux and CentOS.

Workaround

This workaround requires `sudo` privileges.

Note: Do **not** use this workaround with Red Hat Enterprise Linux 6.8 and 6.9 or CentOS 6.8 and 6.9. To prevent a segmentation fault in DBus code from causing the `nvidia-gridd` service from exiting, the GUI for licensing must be disabled with these OS versions.

1. If **NVIDIA X Server Settings** is running, shut it down.
2. If the `/etc/nvidia/gridd.conf` file does not already exist, create it by copying the supplied template file `/etc/nvidia/gridd.conf.template`.
3. As root, edit the `/etc/nvidia/gridd.conf` file to set the `EnableUI` option to `TRUE`.

4. Start the `nvidia-gridd` service.

```
# sudo service nvidia-gridd start
```

When **NVIDIA X Server Settings** is restarted, the **Manage License** option is now available.

Status

Open

6.25. Licenses remain checked out when VMs are forcibly powered off

Description

NVIDIA vGPU software licenses remain checked out on the license server when non-persistent VMs are forcibly powered off.

The NVIDIA service running in a VM returns checked out licenses when the VM is shut down. In environments where non-persistent licensed VMs are not cleanly shut down, licenses on the license server can become exhausted. For example, this issue can occur in automated test environments where VMs are frequently changing and are not guaranteed to be cleanly shut down. The licenses from such VMs remain checked out against their MAC address for seven days before they time out and become available to other VMs.

Resolution

If VMs are routinely being powered off without clean shutdown in your environment, you can avoid this issue by shortening the license borrow period. To shorten the license borrow period, set the `LicenseInterval` configuration setting in your VM image. For details, refer to *Virtual GPU Client Licensing User Guide*.

Status

Closed

Ref.

1694975

6.26. VM bug checks after the guest VM driver for Windows 10 RS2 is installed

Description

When the VM is rebooted after the guest VM driver for Windows 10 RS2 is installed, the VM bug checks. When Windows boots, it selects one of the standard supported video modes. If Windows is booted directly with a display that is driven by an NVIDIA driver, for example a vGPU on Citrix Hypervisor, a blue screen crash occurs.

This issue occurs when the screen resolution is switched from VGA mode to a resolution that is higher than 1920×1200.

Fix

Download and install Microsoft Windows Update KB4020102 from the Microsoft Update Catalog.

Workaround

If you have applied the fix, ignore this workaround.

Otherwise, you can work around this issue until you are able to apply the fix by not using resolutions higher than 1920×1200.

1. Choose a GPU profile in Citrix XenCenter that does not allow resolutions higher than 1920×1200.
2. Before rebooting the VM, set the display resolution to 1920×1200 or lower.

Status

Not an NVIDIA bug

Ref.

200310861

6.27. GNOME Display Manager (GDM) fails to start on Red Hat Enterprise Linux 7.2 and CentOS 7.0

Description

GDM fails to start on Red Hat Enterprise Linux 7.2 and CentOS 7.0 with the following error:

```
Oh no! Something has gone wrong!
```

Workaround

Permanently enable permissive mode for Security Enhanced Linux (SELinux).

1. As root, edit the `/etc/selinux/config` file to set `SELINUX` to `permissive`.

   ```
   SELINUX=permissive
   ```

2. Reboot the system.

   ```
   ~]# reboot
   ```

For more information, see Permissive Mode in *Red Hat Enterprise Linux 7 SELinux User's and Administrator's Guide*.

Status

Not an NVIDIA bug

Ref.

200167868