Virtual GPU Software

Quick Start Guide
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About this Guide

*Virtual GPU Software Quick Start Guide* provides minimal instructions for installing and configuring NVIDIA® virtual GPU software on the Citrix Hypervisor or VMware vSphere hypervisor and for installing and configuring a Cloud License Service (CLS) instance. If you need complete instructions, are using other platforms, or are using Delegated License Service (DLS) instances to serve licenses, refer to *Virtual GPU Software User Guide* and *NVIDIA License System User Guide*. If you want to use the legacy NVIDIA vGPU software license server, refer to *Virtual GPU License Server Release Notes* and *Virtual GPU License Server User Guide*. 
Chapter 1. Getting NVIDIA vGPU Software

After your order for NVIDIA vGPU software is processed, you will receive an order confirmation message from NVIDIA. This message contains information that you need for getting NVIDIA vGPU software from the NVIDIA Licensing Portal. To log in to the NVIDIA Licensing Portal, you must have an NVIDIA Enterprise Account.

1.1. Before You Begin

Before following the procedures in this guide, ensure that the following prerequisites are met:

- You have a server platform that is capable of hosting your chosen hypervisor and NVIDIA GPUs that support NVIDIA vGPU software. For a list of validated server platforms, refer to NVIDIA GRID Certified Servers.
- One or more NVIDIA GPUs that support NVIDIA vGPU software is installed in your server platform.
- A supported virtualization software stack is installed according to the instructions in the software vendor’s documentation.
- A virtual machine (VM) running a supported Windows guest operating system (OS) is configured in your chosen hypervisor.

For information about supported hardware and software, and any known issues for this release of NVIDIA vGPU software, refer to the Release Notes for your chosen hypervisor:

- Virtual GPU Software for Citrix Hypervisor Release Notes
- Virtual GPU Software for VMware vSphere Release Notes

1.2. Your Order Confirmation Message

After your order for NVIDIA vGPU software is processed, you will receive an order confirmation message to which your NVIDIA Entitlement Certificate is attached.
Thank you for your software and/or services order!

Please find enclosed your Entitlement Certificate for the Software and/or Services products you ordered.

Please refer to the attached Entitlement Certificate to register for your software and services.

The following is your order information:

<table>
<thead>
<tr>
<th>PO Number</th>
<th>NVIDIA Sales Order</th>
<th>NVIDIA Delivery Number</th>
</tr>
</thead>
</table>

Questions?
NVIDIA Enterprise Support contact information can be found here [https://www.NVIDIA.com/en-us/support/enterprise/](https://www.NVIDIA.com/en-us/support/enterprise/)

Your NVIDIA Entitlement Certificate contains your product activation keys.

![NVIDIA Corporation logo](image)

NVIDIA Corporation
2788 San Tomas Expressway
SANTA CLARA CA 95051
USA

**NVIDIA® Entitlement Certificate**
This certificate serves as evidence that NVIDIA has entitled you for the following product(s).

<table>
<thead>
<tr>
<th>End Customer ( )</th>
<th>NVIDIA Delivery</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Entitlement Date 11 APR 2019</td>
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<table>
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<tr>
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<th>Entitlement Description</th>
<th>Quantity</th>
<th>Sales Type</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Quadro DWS Bundle - Subscription, CCU</td>
<td>48 EA</td>
<td>Initial</td>
<td>1 Year</td>
<td>11 APR 2019</td>
<td>10 APR 2020</td>
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<td></td>
<td>Quadro DWS Subscription, CCU</td>
<td>48 EA</td>
<td>Initial</td>
<td>1 Year</td>
<td>11 APR 2019</td>
<td>10 APR 2020</td>
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<td></td>
<td>GRID vApps Subscription, CCU</td>
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<td></td>
<td>PAK ID</td>
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</tbody>
</table>

Please follow the instructions provided in the following section to register your entitlements.

Thank you for your order!

Your NVIDIA Entitlement Certificate also provides instructions for using the certificate.
1.3. NVIDIA Enterprise Account Requirements

To get NVIDIA vGPU software, you must have a suitable NVIDIA Enterprise Account for accessing your licenses.

**Note:** For a Support, Upgrade, and Maintenance Subscription (SUMS) renewal, you should already have a suitable NVIDIA Enterprise Account and this requirement should already be met. However, if you have an account that was created for an evaluation license and you want to access licenses that you purchased, you must repeat the registration process.

- If you do not have an account, follow the Register link in the instructions for using the certificate to create your account. For details, refer to [Creating your NVIDIA Enterprise Account](#).
- If you have an account that was created for an evaluation license and you want to access licenses that you purchased, follow the Register link in the instructions for using the certificate to create an account for your purchased licenses. You can choose to create a separate account for your purchased licenses or link your existing account for an evaluation license to the account for your purchased licenses.
  - To create a separate account for your purchased licenses, follow the instructions in [Creating your NVIDIA Enterprise Account](#), specifying a different e-mail address than the address with which you created your existing account.
  - To link your existing account for an evaluation license to the account for your purchased licenses, follow the instructions in [Linking an Evaluation Account to an...](#).
If you already have a suitable NVIDIA Enterprise Account for accessing your licenses, follow the Login link in the instructions for using the certificate to log in to the NVIDIA Enterprise Application Hub, go to the NVIDIA Licensing Portal, and download your NVIDIA vGPU software. For details, refer to Downloading NVIDIA vGPU Software.

### 1.4. Creating your NVIDIA Enterprise Account

If you do not have an NVIDIA Enterprise Account, you must create an account to be able to log in to the NVIDIA Licensing Portal.

If you already have an account, skip this task and go to Downloading NVIDIA vGPU Software.

However, if you have an account that was created for an evaluation license and you want to access licenses that you purchased, you must repeat the registration process when you receive your purchased licenses. You can choose to create a separate account for your purchased licenses or link your existing account for an evaluation license to the account for your purchased licenses.

- To create a separate account for your purchased licenses, perform this task, specifying a different e-mail address than the address with which you created your existing account.
- To link your existing account for an evaluation license to the account for your purchased licenses, follow the instructions in Linking an Evaluation Account to an NVIDIA Enterprise Account for Purchased Licenses, specifying the e-mail address with which you created your existing account.

Before you begin, ensure that you have your order confirmation message.

1. In the instructions for using your NVIDIA Entitlement Certificate, follow the Register link.
2. Fill out the form on the NVIDIA Enterprise Account Registration page and click Register.
A message confirming that an account has been created appears, and an e-mail instructing you to set your NVIDIA password is sent to the e-mail address you provided.

3. Open the e-mail instructing you to set your password and click **SET PASSWORD**.

**Note:** After you have set your password during the initial registration process, you will be able to log in to your account within 15 minutes. However, it may take up to 24 business hours for your entitlement to appear in your account.

For your account security, the **SET PASSWORD** link in this e-mail is set to expire in 24 hours.

4. Enter and re-enter your new password, and click **SUBMIT**.
A message confirming that your password has been set successfully appears.

You are then automatically directed to log in to the NVIDIA Licensing Portal with your new password.

1.5. Linking an Evaluation Account to an NVIDIA Enterprise Account for Purchased Licenses

If you have an account that was created for an evaluation license, you must repeat the registration process when you receive your purchased licenses. To link your existing account
for an evaluation license to the account for your purchased licenses, register for an NVIDIA Enterprise Account with the e-mail address with which you created your existing account.

If you want to create a separate account for your purchased licenses, follow the instructions in Creating your NVIDIA Enterprise Account, specifying a different e-mail address than the address with which you created your existing account.

1. In the instructions for using the NVIDIA Entitlement Certificate for your purchased licenses, follow the Register link.
2. Fill out the form on the NVIDIA Enterprise Account Registration page, specifying the e-mail address with which you created your existing account, and click Register.

3. When a message stating that your e-mail address is already linked to an evaluation account is displayed, click LINK TO NEW ACCOUNT.

Log in to the NVIDIA Licensing Portal with the credentials for your existing account.

1.6. Downloading NVIDIA vGPU Software

Before you begin, ensure that you have your order confirmation message and have created an NVIDIA Enterprise Account.
1. Visit the NVIDIA Enterprise Application Hub by following the Login link in the instructions for using your NVIDIA Entitlement Certificate or when prompted after setting the password for your NVIDIA Enterprise Account.

2. When prompted, provide your e-mail address and password, and click LOGIN.

3. On the NVIDIA APPLICATION HUB page that opens, click NVIDIA LICENSING PORTAL. The NVIDIA Licensing Portal dashboard page opens.

4. In the NVIDIA Licensing Portal dashboard page opens, click the down arrow next to each entitlement listed to view details of the NVIDIA vGPU software that you purchased.
5. In the left navigation pane of the NVIDIA Licensing Portal dashboard, click **SOFTWARE DOWNLOADS**.

6. On the **Product Download** page that opens, set the **Product Family** option to **vGPU** and follow the **Download** link for the brand and version of your chosen hypervisor for the release of NVIDIA vGPU software that you are using, for example, NVIDIA vGPU for vSphere 6.7 for NVIDIA vGPU software release 13.1.

**Note:** To be able to download any additional software that you need for your NVIDIA vGPU software deployment, for example, the license server software, you must set the **Product Family** option to **vGPU**. Otherwise, the **ADDITIONAL SOFTWARE** button does not appear on the **Product Download** page and the pop-up window for downloading additional software is not opened.
If the brand and version of your chosen hypervisor for the release of NVIDIA vGPU software that you are using aren’t displayed, click **ALL AVAILABLE** to display a list of all NVIDIA vGPU software available for download. Use the drop-down lists or the search box to filter the software listed.

7. When prompted to accept the license for the software that you are downloading, click **AGREE & DOWNLOAD**.

8. When the browser asks what it should do with the file, select the option to save the file.

After the download starts, a pop-up window opens for you to download any additional software that you might need for your NVIDIA vGPU software deployment.

9. In the pop-up window, follow the links to download any additional software that you need for your NVIDIA vGPU software deployment.
   a. If you are using Delegated License Service (DLS) instances to serve licenses, follow the link to DLS 1.0 for your chosen hypervisor, for example, **DLS 1.0 for VMware vSphere**. For information about installing and configuring DLS instances, refer to **NVIDIA License System User Guide**.
   b. If you are using NVIDIA GPU Operator, follow the **GPU Operator vGPU Driver Catalogs** link.
   c. Follow the link to the NVIDIA vGPU software license server software for your license server host machine’s operating system, for example, **License Manager for Windows**.
   d. If you are using an NVIDIA Tesla™ M60 or M6 GPU and think you might need to change its mode, follow the **Mode Change Utility** link.
      For details about when you need to change the mode, see **Switching the Mode of a Tesla M60 or M6 GPU**.
Chapter 2. Installing Your NVIDIA vGPU Software License Server and License Files

The NVIDIA License System is used to serve a pool of floating licenses to licensed NVIDIA software products. The NVIDIA License System is configured with licenses obtained from the NVIDIA Licensing Portal.

Note: These instructions cover only the configuration of a Cloud License Service (CLS) instance. If you need complete instructions or are using Delegated License Service (DLS) instances to serve licenses, refer to NVIDIA License System User Guide.

2.1. Introduction to NVIDIA Software Licensing

To activate licensed functionalities, a licensed client leases a software license served over the network from an NVIDIA License System service instance when the client is booted. The license is returned to the service instance when the licensed client is shut down.

2.2. Creating a License Server on the NVIDIA Licensing Portal

To be able to allot licenses to an NVIDIA License System instance, you must create at least one license server on the NVIDIA Licensing Portal. Creating a license server defines the set of licenses to be allotted.

1. In the NVIDIA Licensing Portal, navigate to the organization or virtual group for which you want to create the license server.
   a). If you are not already logged in, log in to the NVIDIA Enterprise Application Hub and click NVIDIA LICENSING PORTAL to go to the NVIDIA Licensing Portal.
Installing Your NVIDIA vGPU Software License Server and License Files

b). Optional: If your assigned roles give you access to multiple virtual groups, select the virtual group for which you are creating the license server from the list of virtual groups at the top right of the page.

If no license servers have been created for your organization or virtual group, the NVIDIA Licensing Portal dashboard displays a message asking if you want to create a license server.

2. On the NVIDIA Licensing Portal dashboard, click CREATE LICENSE SERVER.

The Create License Server pop-up window opens.

3. Provide the details of your license server.
   a). Ensure that the Create legacy server option is not set.
   Setting this option creates a legacy NVIDIA vGPU software license server, not a license server for NVIDIA License System.
   b). In the Server Name field, enter your choice of name for the license server.
   c). In the Description field, enter a text description of the license server.
   This description is required and will be displayed on the details page for the license server that you are creating.

4. Add the licenses for the products that you want to allot to this license server.

   For each product, add the licenses as follows:
   a). From the Feature drop-down list, select the product for which you want to add licenses.
   b). In the Licenses field, enter the number of licenses for the product that you want to add.
   c). Click ADD.

5. Click CREATE LICENSE SERVER.

2.3. Creating a CLS Instance on the NVIDIA Licensing Portal

When you create a CLS instance, the instance is automatically registered with the NVIDIA Licensing Portal.

1. If you are not already logged in, log in to the NVIDIA Enterprise Application Hub and click NVIDIA LICENSING PORTAL to go to the NVIDIA Licensing Portal.

2. In the left navigation pane of the NVIDIA Licensing Portal dashboard, click SERVICE INSTANCES.

3. On the Service Instances page, click CREATE CLS INSTANCE.

   The Create Cloud Service Instance pop-up window opens.

4. Provide the details of your cloud service instance.
   a). In the Service Instance Name field, enter your choice of name for the service instance.
   b). In the Description field, enter a text description of the service instance.
   This description is required and will be displayed on the Service Instances page when the entry for service instance that you are creating is expanding.
5. Click **CREATE CLS INSTANCE**.

### 2.4. Binding a License Server to a Service Instance

Binding a license server to a service instance ensures that licenses on the server are available only from that service instance. As a result, the licenses are available only to the licensed clients that are served by the service instance to which the license server is bound. You can bind multiple license servers to the same service instance.

1. In the NVIDIA Licensing Portal, navigate to the organization or virtual group to which the **license server** belongs.
   a. If you are not already logged in, log in to the [NVIDIA Enterprise Application Hub](https://www.nvidia.com) and click **NVIDIA LICENSING PORTAL** to go to the NVIDIA Licensing Portal.
   b. **Optional:** If your assigned roles give you access to multiple virtual groups, select the virtual group to which the **license server** belongs from the list of virtual groups at the top right of the page.

2. In the list of license servers on the NVIDIA Licensing Portal dashboard, select the license server that you want to bind to a service instance.

3. In the **License Server Details** page that opens, click **BIND SERVICE INSTANCE**.

4. In the **Bind Service Instance** pop-up window that opens, select the service instance to which you want to bind the license server and click **BIND**.
   The **Bind Service Instance** pop-up window confirms that the license server has been bound to the service instance.

After a license server has been bound to a service instance, the license server is freed from the service instance **only** when the service instance is deleted.

### 2.5. Installing a License Server on a CLS Instance

1. In the NVIDIA Licensing Portal, navigate to the organization or virtual group for which you want to install the license server.
   a. If you are not already logged in, log in to the [NVIDIA Enterprise Application Hub](https://www.nvidia.com) and click **NVIDIA LICENSING PORTAL** to go to the NVIDIA Licensing Portal.
   b. **Optional:** If your assigned roles give you access to multiple virtual groups, select the virtual group for which you are installing the license server from the list of virtual groups at the top right of the page.

2. In the list of license servers on the NVIDIA Licensing Portal dashboard, select the license server that you want to install.

3. In the **License Server Details** page that opens, click **DOWNLOAD/INSTALL**.

4. In the **Download/Install License Server** pop-up window that opens, click **INSTALL**.
2.6. Generating a Client Configuration Token for a CLS Instance

1. Log in to the NVIDIA Enterprise Application Hub and click NVIDIA LICENSING PORTAL to go to the NVIDIA Licensing Portal.

2. If your assigned roles give you access to multiple virtual groups, select the virtual group for which you are managing licenses from the list of virtual groups at the top right of the NVIDIA Licensing Portal dashboard.

3. In the left navigation pane, click SERVICE INSTANCES.

4. On the Service Instances page that opens, expand the CLS instance for which you want to generate a client configuration token.

5. Select the references that you want to include in the client configuration token.
   a). From the list of scope references, select the scope references that you want to include.

       You must select at least one scope reference.

       Each scope reference specifies the license server that will fulfil a license request.

   b). Optional: From the list of fulfillment class references, select the fulfillment class references that you want to include.

       Including fulfillment class references is optional.

   c). Click GENERATE CLIENT CONFIGURATION TOKEN.

A file named client_configuration_token_mm-dd-yyyy-hh-mm-ss.tok is saved to your default downloads folder.

After creating a client configuration token from a service instance, copy the client configuration token to each licensed client that you want to use the combination of license servers and fulfillment conditions specified in the token. For more information, see Configuring a Licensed Client.
Before installing and configuring NVIDIA vGPU Manager and the guest driver, ensure that a VM running a supported Windows guest OS is configured in your chosen hypervisor.

The factory settings of some supported GPU boards are incompatible with NVIDIA vGPU software. Before configuring NVIDIA vGPU software on these GPU boards, you must configure the boards to change these settings.

### 3.1. Switching the Mode of a GPU that Supports Multiple Display Modes

Some GPUs support displayless and display-enabled modes but must be used in NVIDIA vGPU software deployments in displayless mode.

The GPUs listed in the following table support multiple display modes. As shown in the table, some GPUs are supplied from the factory in displayless mode, but other GPUs are supplied in a display-enabled mode.

<table>
<thead>
<tr>
<th>GPU</th>
<th>Mode as Supplied from the Factory</th>
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<tbody>
<tr>
<td>NVIDIA A40</td>
<td>Displayless</td>
</tr>
<tr>
<td>NVIDIA RTX A5000</td>
<td>Display enabled</td>
</tr>
<tr>
<td>NVIDIA RTX A6000</td>
<td>Display enabled</td>
</tr>
</tbody>
</table>

A GPU that is supplied from the factory in displayless mode, such as the NVIDIA A40 GPU, might be in a display-enabled mode if its mode has previously been changed.

To change the mode of a GPU that supports multiple display modes, use the `displaymodeselector` tool, which you can request from the [NVIDIA Display Mode Selector Tool](https://developer.nvidia.com/display-mode-selector) page on the NVIDIA Developer website.

**Note:** Only the following GPUs support the `displaymodeselector` tool:
3.2. Switching the Mode of a Tesla M60 or M6 GPU

Tesla M60 and M6 GPUs support compute mode and graphics mode. NVIDIA vGPU requires GPUs that support both modes to operate in graphics mode.

Recent Tesla M60 GPUs and M6 GPUs are supplied in graphics mode. However, your GPU might be in compute mode if it is an older Tesla M60 GPU or M6 GPU or if its mode has previously been changed.

To configure the mode of Tesla M60 and M6 GPUs, use the `gpumodeswitch` tool provided with NVIDIA vGPU software releases. If you are unsure which mode your GPU is in, use the `gpumodeswitch` tool to find out the mode.

**Note:**

Only Tesla M60 and M6 GPUs support the `gpumodeswitch` tool. Other GPUs that support NVIDIA vGPU do not support the `gpumodeswitch` tool and, except as stated in Switching the Mode of a GPU that Supports Multiple Display Modes, do not require mode switching.

Even in compute mode, Tesla M60 and M6 GPUs do not support NVIDIA Virtual Compute Server vGPU types. Furthermore, vCS is not supported on any GPU on Citrix Hypervisor.

For more information, refer to `gpumodeswitch User Guide`.

3.3. Installing the NVIDIA Virtual GPU Manager

Before guests enabled for NVIDIA vGPU can be configured, the NVIDIA Virtual GPU Manager must be installed in your chosen hypervisor. The process for installing the NVIDIA Virtual GPU Manager depends on the hypervisor that you are using.

If you need more detailed instructions, refer to the appropriate NVIDIA vGPU installation guide.

3.3.1. Installing the NVIDIA Virtual GPU Manager on VMware vSphere

For all supported VMware vSphere releases, the NVIDIA Virtual GPU Manager package is distributed as a software component in a ZIP archive. For supported releases before VMware
vSphere 7.0, the NVIDIA Virtual GPU Manager package is also distributed as a vSphere Installation Bundle (VIB) file.

1. Copy the NVIDIA Virtual GPU Manager package file to the ESXi host.
2. Put the ESXi host into maintenance mode.
   
   
   $ esxcli system maintenanceMode set --enable true

3. Run the `esxcli` command to install the NVIDIA Virtual GPU Manager from the package file.
   
   ▶ For a software component, run the following command:

   $ esxcli software vib install -d /vmfs/volumes/datastore/software-component.zip
datstore
software-component

   The name of the VMFS datastore to which you copied the software component.

   ▶ For a VIB file, run the following command:

   $ esxcli software vib install -v directory/NVIDIA*.vib
directory

   The absolute path to the directory to which you copied the VIB file. You must specify the absolute path even if the VIB file is in the current working directory.

4. Exit maintenance mode.

   $ esxcli system maintenanceMode set --enable false

5. Reboot the ESXi host.

   $ reboot

6. Verify that the NVIDIA kernel driver can successfully communicate with the physical GPUs in your system by running the `nvidia-smi` command without any options.

   $ nvidia-smi

   If successful, the `nvidia-smi` command lists all the GPUs in your system.

---

3.3.2. Installing the NVIDIA Virtual GPU Manager on Citrix Hypervisor

The NVIDIA Virtual GPU Manager for Citrix Hypervisor is distributed as an RPM Package Manager (RPM) file. It runs in the Citrix Hypervisor Control Domain (dom0) shell.

1. Copy the NVIDIA Virtual GPU Manager RPM file to the Citrix Hypervisor dom0 shell.
2. Run the `rpm` command to install the package.

   [root@xenserver ~]# rpm -iv NVIDIA-*.rpm

3. Reboot the Citrix Hypervisor platform.

   [root@xenserver ~]# shutdown -r now

4. After the Citrix Hypervisor host has rebooted, verify the installation of the NVIDIA Virtual GPU Manager package for Citrix Hypervisor by checking for the NVIDIA kernel driver in the list of kernel-loaded modules.

   [root@xenserver ~]# lsmod |grep nvidia

   nvidia 8152994 0
   i2c_core 20294 2 nvidia,i2c_
### 3.4. Disabling and Enabling ECC Memory

Some GPUs that support NVIDIA vGPU software support error correcting code (ECC) memory with NVIDIA vGPU. ECC memory improves data integrity by detecting and handling double-bit errors. However, not all GPUs, vGPU types, and hypervisor software versions support ECC memory with NVIDIA vGPU.

On GPUs that support ECC memory with NVIDIA vGPU, ECC memory is supported with C-series and Q-series vGPUs, but not with A-series and B-series vGPUs. Although A-series and B-series vGPUs start on physical GPUs on which ECC memory is enabled, enabling ECC with vGPUs that do not support it might incur some costs.

On physical GPUs that do not have HBM2 memory, the amount of frame buffer that is usable by vGPUs is reduced. All types of vGPU are affected, not just vGPUs that support ECC memory.

The effects of enabling ECC memory on a physical GPU are as follows:

- ECC memory is exposed as a feature on all supported vGPUs on the physical GPU.
- In VMs that support ECC memory, ECC memory is enabled, with the option to disable ECC in the VM.
- ECC memory can be enabled or disabled for individual VMs. Enabling or disabling ECC memory in a VM does not affect the amount of frame buffer that is usable by vGPUs.

GPUs based on the Pascal GPU architecture and later GPU architectures support ECC memory with NVIDIA vGPU. To determine whether ECC memory is enabled for a GPU, run `nvidia-smi -q` for the GPU.

Tesla M60 and M6 GPUs support ECC memory when used without GPU virtualization, but NVIDIA vGPU does not support ECC memory with these GPUs. In graphics mode, these GPUs are supplied with ECC memory disabled by default.

Some hypervisor software versions do not support ECC memory with NVIDIA vGPU.

If you are using a hypervisor software version or GPU that does not support ECC memory with NVIDIA vGPU and ECC memory is enabled, NVIDIA vGPU fails to start. In this situation, you must ensure that ECC memory is disabled on all GPUs if you are using NVIDIA vGPU.

#### 3.4.1. Disabling ECC Memory

If ECC memory is unsuitable for your workloads but is enabled on your GPUs, disable it. You must also ensure that ECC memory is disabled on all GPUs if you are using NVIDIA vGPU with a hypervisor software version or a GPU that does not support ECC memory with NVIDIA vGPU.

If your hypervisor software version or GPU does not support ECC memory and ECC memory is enabled, NVIDIA vGPU fails to start.

Where to perform this task depends on whether you are changing ECC memory settings for a physical GPU or a vGPU.

- For a physical GPU, perform this task from the hypervisor host.
For a vGPU, perform this task from the VM to which the vGPU is assigned.

**Note:** ECC memory must be enabled on the physical GPU on which the vGPUs reside.

Before you begin, ensure that NVIDIA Virtual GPU Manager is installed on your hypervisor. If you are changing ECC memory settings for a vGPU, also ensure that the NVIDIA vGPU software graphics driver is installed in the VM to which the vGPU is assigned.

1. Use `nvidia-smi` to list the status of all physical GPUs or vGPUs, and check for ECC noted as enabled.

   ```bash
   # nvidia-smi -q
   =========NVSMI LOG==========
   Timestamp                           : Mon Nov 15 18:36:45 2021
   Driver Version                      : 470.82
   Attached GPUs                       : 1
   GPU 0000:02:00.0
   [...]                                
   Ecc Mode
   Current                     : Enabled
   Pending                     : Enabled
   [...]                                
   ```

2. Change the ECC status to off for each GPU for which ECC is enabled.

   ▶ If you want to change the ECC status to off for all GPUs on your host machine or vGPUs assigned to the VM, run this command:

   ```bash
   # nvidia-smi -e 0
   ```

   ▶ If you want to change the ECC status to off for a specific GPU or vGPU, run this command:

   ```bash
   # nvidia-smi -i id -e 0
   ```

   *id* is the index of the GPU or vGPU as reported by `nvidia-smi`.

   This example disables ECC for the GPU with index `0000:02:00.0`.

   ```bash
   # nvidia-smi -i 0000:02:00.0 -e 0
   ```

3. Reboot the host or restart the VM.

4. Confirm that ECC is now disabled for the GPU or vGPU.

   ```bash
   # nvidia-smi -q
   =========NVSMI LOG==========
   Timestamp                           : Mon Nov 15 18:37:53 2021
   Driver Version                      : 470.82
   Attached GPUs                       : 1
   GPU 0000:02:00.0
   [...]                                
   Ecc Mode
   Current                     : Disabled
   Pending                     : Disabled
   [...]                                
   ```
3.4.2. Enabling ECC Memory

If ECC memory is suitable for your workloads and is supported by your hypervisor software and GPUs, but is disabled on your GPUs or vGPUs, enable it.

Where to perform this task depends on whether you are changing ECC memory settings for a physical GPU or a vGPU.

‣ For a physical GPU, perform this task from the hypervisor host.
‣ For a vGPU, perform this task from the VM to which the vGPU is assigned.

**Note:** ECC memory must be enabled on the physical GPU on which the vGPUs reside.

Before you begin, ensure that NVIDIA Virtual GPU Manager is installed on your hypervisor. If you are changing ECC memory settings for a vGPU, also ensure that the NVIDIA vGPU software graphics driver is installed in the VM to which the vGPU is assigned.

1. Use `nvidia-smi` to list the status of all physical GPUs or vGPUs, and check for ECC noted as disabled.

   ```
   # nvidia-smi -q
   ================NVSMI LOG===============
   Timestamp                           : Mon Nov 15 18:36:45 2021
   Driver Version                      : 470.82
   Attached GPUs                       : 1
   GPU 0000:02:00.0
   [...]                                 
   Ecc Mode                              
   Current                     : Disabled
   Pending                     : Disabled
   [...]                                 
   ```

2. Change the ECC status to on for each GPU or vGPU for which ECC is enabled.

   ▶ If you want to change the ECC status to on for all GPUs on your host machine or vGPUs assigned to the VM, run this command:

   ```
   # nvidia-smi -e 1
   ```

   ▶ If you want to change the ECC status to on for a specific GPU or vGPU, run this command:

   ```
   # nvidia-smi -i id -e 1
   id is the index of the GPU or vGPU as reported by nvidia-smi.
   ```

   This example enables ECC for the GPU with index 0000:02:00.0.

   ```
   # nvidia-smi -i 0000:02:00.0 -e 1
   ```

3. Reboot the host or restart the VM.

4. Confirm that ECC is now enabled for the GPU or vGPU.

   ```
   # nvidia-smi -q
   ================NVSMI LOG===============
   ```
3.5. Attaching an NVIDIA vGPU Profile to a VM

To attach an NVIDIA vGPU profile to a virtual machine (VM), you must configure the VM hardware. The process for attaching an NVIDIA vGPU profile to a VM depends on the hypervisor that you are using.

### 3.5.1. Changing the Default Graphics Type in VMware vSphere 6.5 and Later

Before changing the default graphics type, ensure that the ESXi host is running and that all VMs on the host are powered off.

1. Log in to vCenter Server by using the vSphere Web Client.
2. In the navigation tree, select your ESXi host and click the **Configure** tab.
3. From the menu, choose **Graphics** and then click the **Host Graphics** tab.
4. On the **Host Graphics** tab, click **Edit**.
5. In the **Edit Host Graphics Settings** dialog box that opens, select **Shared Direct** and click **OK**.
After you click OK, the default graphics type changes to Shared Direct.

6. Click the **Graphics Devices** tab to verify the configured type of each physical GPU on which you want to configure vGPU.

The configured type of each physical GPU must be Shared Direct. For any physical GPU for which the configured type is Shared, change the configured type as follows:

a). On the **Graphics Devices** tab, select the physical GPU and click the **Edit icon**.

b). In the **Edit Graphics Device Settings** dialog box that opens, select **Shared Direct** and click **OK**.
7. Restart the ESXi host or stop and restart the Xorg service if necessary and `nv-hostengine` on the ESXi host.

   To stop and restart the Xorg service and `nv-hostengine`, perform these steps:
   a). **VMware vSphere releases before 7.0 Update 1 only**: Stop the Xorg service.
      
      As of VMware vSphere 7.0 Update 1, the Xorg service is no longer required for graphics devices in NVIDIA vGPU mode.
   b). Stop `nv-hostengine`.
      
      ```
      [root@esxi:~] nv-hostengine -t
      ```
   c). Wait for 1 second to allow `nv-hostengine` to stop.
      
      ```
      [root@esxi:~] nv-hostengine -d
      ```
   e). **VMware vSphere releases before 7.0 Update 1 only**: Start the Xorg service.
      
      As of VMware vSphere 7.0 Update 1, the Xorg service is no longer required for graphics devices in NVIDIA vGPU mode.
      ```
      [root@esxi:~] /etc/init.d/xorg start
      ```

8. In the **Graphics Devices** tab of the VMware vCenter Web UI, confirm that the active type and the configured type of each physical GPU are Shared Direct.
3.5.2. Configuring a vSphere VM with NVIDIA vGPU

**CAUTION:** Output from the VM console in the VMware vSphere Web Client is not available for VMs that are running vGPU. Make sure that you have installed an alternate means of accessing the VM (such as VMware Horizon or a VNC server) before you configure vGPU.

VM console in vSphere Web Client will become active again once the vGPU parameters are removed from the VM’s configuration.

1. Open the vCenter Web UI.
2. In the vCenter Web UI, right-click the VM and choose **Edit Settings**.
3. Click the **Virtual Hardware** tab.
4. In the **New device** list, select **Shared PCI Device** and click **Add**.
   The **PCI device** field should be auto-populated with **NVIDIA GRID vGPU**.
5. From the **GPU Profile** drop-down menu, choose the type of vGPU you want to configure and click **OK**.

   **Note:** VMware vSphere does not support vCS. Therefore, C-series vGPU types are not available for selection from the **GPU Profile** drop-down menu.

6. Ensure that VMs running vGPU have all their memory reserved:
   a). Select **Edit virtual machine settings** from the vCenter Web UI.
   b). Expand the **Memory** section and click **Reserve all guest memory (All locked)**.
After you have configured a vSphere VM with a vGPU, start the VM. VM console in vSphere Web Client is not supported in this vGPU release. Therefore, use VMware Horizon or VNC to access the VM’s desktop.

### 3.5.3. Configuring a Citrix Hypervisor VM with Virtual GPU

1. Ensure the VM is powered off.
2. Right-click the VM in XenCenter, select Properties to open the VM’s properties, and select the GPU property.
   The available GPU types are listed in the GPU type drop-down list:

   ![GPU properties](image)

After you have configured a Citrix Hypervisor VM with a vGPU, start the VM, either from XenCenter or by using `xe vm-start` in a dom0 shell. You can view the VM’s console in XenCenter.

### 3.6. Installing the NVIDIA vGPU Software Graphics Driver

After you create a Windows VM on the hypervisor and boot the VM, the VM should boot to a standard Windows desktop in VGA mode at 800×600 resolution. You can use the Windows screen resolution control panel to increase the resolution to other standard resolutions, but to fully enable GPU operation, the NVIDIA vGPU software graphics driver must be installed.
1. Copy the NVIDIA Windows driver package to the guest VM where you are installing the driver.
2. Execute the package to unpack and run the driver installer.

3. Click through the license agreement.
4. Select **Express Installation** and click **NEXT**.
   After the driver installation is complete, the installer may prompt you to restart the platform.
5. If prompted to restart the platform, do one of the following:
   - Select **Restart Now** to reboot the VM.
   - Exit the installer and reboot the VM when you are ready.

   After the VM restarts, it boots to a Windows desktop.
6. Verify that the NVIDIA driver is running.
   a. Right-click on the desktop.
   b. From the menu that opens, choose **NVIDIA Control Panel**.
   c. In the **NVIDIA Control Panel**, from the **Help** menu, choose **System Information**.

   **NVIDIA Control Panel** reports the vGPU that is being used, its capabilities, and the NVIDIA driver version that is loaded.
3.7. Configuring a Licensed Client

To use an NVIDIA vGPU software licensed product, each client system to which a physical or virtual GPU is assigned must be able to obtain a license from the NVIDIA License System. A client system can be a VM that is configured with NVIDIA vGPU, a VM that is configured for GPU pass through, or a physical host to which a physical GPU is assigned in a bare-metal deployment.

Before configuring a licensed client, ensure that the following prerequisites are met:

- The NVIDIA vGPU software graphics driver is installed on the client.
- The client configuration token that you want to deploy on the client has been created from the NVIDIA Licensing Portal as explained in Generating a Client Configuration Token for a CLS Instance.
- The ports in your firewall or proxy to allow HTTPS traffic between the service instance and the licensed client must be open. The ports that must be open in your firewall or proxy depend on whether the service instance is a CLS instance or a DLS instance:
  - For a CLS instance, ports 443 and 80 must be open.
  - For a DLS instance, ports 443, 80, 8081, and 8082 must be open.

The graphics driver creates a default location in which to store the client configuration token on the client.

The process for configuring a licensed client is the same for CLS and DLS instances but depends on the OS that is running on the client.

3.7.1. Configuring a Licensed Client on Windows

Perform this task from the client.
Installing and Configuring NVIDIA vGPU Manager and the Guest Driver

1. Add the `FeatureType` DWORD (REG_DWORD) registry value to the Windows registry key `HKEY_LOCAL_MACHINE\SOFTWARE\NVIDIA Corporation\Global\GridLicensing`.

   **Note:** If you are upgrading an existing driver, this value is already set.

   The value to set depends on the type of the GPU assigned to the licensed client that you are configuring.

<table>
<thead>
<tr>
<th>GPU Type</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>NVIDIA vGPU</td>
<td>Do not change the value of this registry key. NVIDIA vGPU software automatically selects the correct type of license based on the vGPU type.</td>
</tr>
<tr>
<td>Physical GPU</td>
<td>The feature type of a GPU in pass-through mode or a bare-metal deployment:</td>
</tr>
<tr>
<td></td>
<td>▶ 0: NVIDIA Virtual Applications</td>
</tr>
<tr>
<td></td>
<td>▶ 2: NVIDIA RTX Virtual Workstation</td>
</tr>
</tbody>
</table>

2. Copy the client configuration token to the `%SystemDrive%:\Program Files\NVIDIA Corporation\vGPU Licensing\ClientConfigToken` folder.

3. Restart the `NvDisplayContainer` service.

   The NVIDIA service on the client should now automatically obtain a license from the CLS or DLS instance.

   After a Windows licensed client has been configured, options for configuring licensing for a network-based license server are no longer available in NVIDIA Control Panel.

3.7.2. Verifying the NVIDIA vGPU Software License Status of a Licensed Client

After configuring a client with an NVIDIA vGPU software license, verify the license status by displaying the licensed product name and status.

To verify the license status of a licensed client, run `nvidia-smi` with the `-q` or `--query` option.

```
nvidia-smi -q
```

```
==============NVSMI LOG==============
Timestamp                           : Wed Mar 31 01:49:28 2020
Driver Version                      : 440.88
CUDA Version                        : 10.0
Attached GPUs                       : 1
GPU 00000000:00:08.0
   Product Name                    : Tesla T4
   Product Brand                   : Grid
   Display Mode                    : Enabled
   Display Active                  : Disabled
   Persistence Mode                : N/A
   Accounting Mode                 : Disabled
   Accounting Mode Buffer Size     : 4000
   Current Driver Model            : WDDM
   Pending Driver Model            : WDDM
```
<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial Number</td>
<td>0334018000638</td>
</tr>
<tr>
<td>GPU UUID</td>
<td>GPU-ba2310b6-95d1-802b-f96f-5865410fe517</td>
</tr>
<tr>
<td>Minor Number</td>
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</tr>
<tr>
<td>VBIOS Version</td>
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</tr>
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<td>MultiGPU Board</td>
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<tr>
<td>Board ID</td>
<td>0x8</td>
</tr>
<tr>
<td>GPU Part Number</td>
<td>699-2G183-0200-100</td>
</tr>
<tr>
<td>Inforom Version</td>
<td></td>
</tr>
<tr>
<td>Image Version</td>
<td>G183.0200.00.02</td>
</tr>
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<tr>
<td>ECC Object</td>
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</tr>
<tr>
<td>Power Management Object</td>
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</tr>
<tr>
<td>GPU Operation Mode</td>
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<tr>
<td>Current</td>
<td>N/A</td>
</tr>
<tr>
<td>Pending</td>
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</tr>
<tr>
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</tr>
<tr>
<td>GRIDLicensed Product</td>
<td></td>
</tr>
<tr>
<td>Product Name</td>
<td>NVIDIA Virtual Compute Server</td>
</tr>
<tr>
<td>License Status</td>
<td>Licensed</td>
</tr>
</tbody>
</table>

...