



NVIDIA AI Enterprise - IGX Packaging, Pricing, and Licensing Guide

Application Note

Document History

SWE-NVAIE-IGX-01-APNT

Version	Date	Authors	Description of Change
01	Feb 2024	MR, PL	Initial release

Table of Contents

Chapter 1. Terminology	4
Chapter 2. Overview	4
2.1 General Purchasing Information	6
2.2 NVIDIA AI Enterprise - IGX	7
2.3 NVIDIA AI Enterprise Products and Entitlement	7
Chapter 3. NVIDIA AI Enterprise - IGX Licensing and Pricing	8
3.1 NVIDIA AI Enterprise - IGX Pricing	8
3.2 Subscription License	9
Chapter 4. Discounted Pricing	10
4.1 NVIDIA Education Pricing Program	10
4.2 NVIDIA Inception Pricing Program	10

Chapter 1. Terminology

The following table lists the terms that will be used throughout this guide.

Table 1. Terminology

Term	Meaning
Support Services	Includes technical support, upgrade, and maintenance.
Subscription	A software license that is active for a fixed period as defined by the terms of the subscription. A subscription includes Support Services for the duration of the subscription term.
Per Unit Licensing	NVIDIA AI Enterprise - IGX is licensed for each NVIDIA IGX Orin unit.

Chapter 2. Overview

[NVIDIA AI Enterprise - IGX](#), an enterprise-grade software solution for edge AI, is purposely built for mission-critical applications that run on NVIDIA IGX Orin platforms. It provides unmatched performance, security, stability, and support for the entire software stack that consists of AI frameworks, SDKs, libraries, AI safety software, and enterprise drivers.

This guide covers the entitlement, packaging, and licensing of NVIDIA AI Enterprise - IGX. It is intended to be a quick reference to understand the product at a high level, with the corresponding SKU information. Additional product information can be obtained from the NVIDIA website at:

<https://www.nvidia.com/en-us/edge-computing/products/igx/>

This guide is not intended to replace or contradict the End User License Agreement (EULA). Refer to the [EULA](#) for more detailed information.

Table 2. NVIDIA AI Enterprise - IGX Licensed Products

Product	Description
NVIDIA AI Enterprise - IGX	The NVIDIA AI Enterprise - IGX edition includes unmatched performance, security, stability, and support for the entire software stack that consists of AI frameworks, SDKs, libraries, AI safety software, and enterprise drivers.

Table 3. Supported NVIDIA IGX Orin Platforms

	NVIDIA IGX Orin
iGPU without discrete GPU, Up to 248 TOPS	✓
iGPU with RTX A6000 GPU, Up to 867 TOPS	✓

2.1 General Purchasing Information

NVIDIA AI Enterprise - IGX is licensed on a per-unit basis and can be purchased through select NVIDIA Preferred Partners. [Contact NVIDIA](#) for a list of authorized sellers.

The software subscriptions include NVIDIA Business Standard Support and can be purchased as an annual or multi-year subscription.

Table 7. General Purchasing Information

Entitlement	NVIDIA AI Enterprise - IGX - Business Standard Support
Technical Support	NVIDIA Business Standard support including: <ul style="list-style-type: none"> • 24x7 availability for case filing

	<ul style="list-style-type: none"> • 8 am-5 pm support coverage, local business hours, excluding observed holidays • 4-hour initial response
Maintenance	Access to all maintenance releases, defect resolutions, and security patches for flexibility in upgrading as per the NVIDIA AI Enterprise Software Lifecycle Policy
Upgrades	Access to all new major version releases including feature enhancements and new hardware support
Long-term branch maintenance	Available for up to 10 years from general availability as per the NVIDIA AI Enterprise Software Lifecycle Policy
Direct support	Direct access to NVIDIA support engineering for timely resolution of customer-specific issues
Knowledgebase access	✓
Web support	✓
E-mail support	✓
Phone support	✓

2.2 NVIDIA AI Enterprise - IGX

NVIDIA AI Enterprise - IGX is optimized and certified for reliable performance at the edge to support human and machine collaboration safely and securely. It includes domain-specific SDKs, libraries, frameworks, and tools for real-time processing of streaming data running and lowering data transfer latency.

Exclusive features and benefits only available with the purchase of NVIDIA AI Enterprise - IGX such as:

- A full-stack, integrated software and hardware platform certified and optimized for edge AI with enterprise-grade security, stability and support
- Production branch and long-term support branches to ensure API stability
- Long-term support of hardware and software up to 10 years for industry compliance
- NVIDIA Enterprise Support for production deployments through the full backing of NVIDIA experts, globally, with service-level agreements (SLAs) response times.

2.3 NVIDIA AI Enterprise Products and Entitlement

Table 9. AI software included with NVIDIA AI Enterprise - IGX:

	NVIDIA AI Enterprise - IGX
PyTorch	✓
TensorFlow	✓
TensorRT	✓
Triton Inference Server	✓
CUDA	✓
Holoscan	✓
IGX OS*	✓
Safety Extension Package*	Add-on
Yocto*	Add-on

* Coming soon

Chapter 3. NVIDIA AI Enterprise - IGX Licensing and Pricing

3.1 NVIDIA AI Enterprise - IGX Pricing

NVIDIA AI Enterprise software is licensed on a unit basis. A software license is required for every NVIDIA IGX Orin unit. NVIDIA AI Enterprise - IGX software can be purchased as a subscription. **Business Standard** support is included with each license. Enterprises can upgrade to **Business Critical** support for an additional cost.

Pricing is suggested pricing only. Contact your authorized NVIDIA partner for final pricing.

3.2 Subscription License

An annual enterprise subscription is active for a fixed period as defined by the terms of the subscription license. To be kept active, the license will need to be renewed at the end of the subscription period. The subscription license includes the software license and production level support services for the duration of the license subscription period.

Table 10. Software License Model for NVIDIA AI Enterprise - IGX

NVIDIA AI ENTERPRISE LICENSE TYPE	SUGGESTED PRICE	Support Services
Subscription, 1-year term	\$1,250 / Unit	Business Standard Included +\$450 for Business Critical
NVIDIA IGX Safety Extension Add-on	\$750/Unit/Year	
NVIDIA IGX Yocto Add-on	\$500/Unit/Year	

Suggested pricing shown. Contact your authorized NVIDIA partner for final pricing.

Table 11. NVIDIA Enterprise Support

SUPPORT OPTIONS	SERVICES	SUPPORTED CHANNELS	SERVICE LEVEL AGREEMENT
Business Standard	Issue resolution, bug fixes, software updates, maintenance	Phone, portal, email	9 x 5 Business Days (4-hour initial response)
Business Critical (Optional Upgrade/Add-on)	Same as Business Standard Support	Same as Business Standard Support	24 x 7 (1-hour initial response for S1 cases)

Contact NVIDIA Enterprise Support at <https://www.nvidia.com/en-us/support/enterprise/>.

Chapter 4. Discounted Pricing

4.1 NVIDIA Education Pricing Program

The NVIDIA Education Pricing Program supports the use of AI computing in teaching and research institutions. The program makes it easy to procure and administer NVIDIA solutions, software licensing, and services for qualified educational institutions and helps reduce their total cost. For more information on eligibility, review the [NVIDIA Education Pricing Program](#) documentation.

4.2 NVIDIA Inception Pricing Program

The NVIDIA Inception Program supports cutting-edge startups in AI, data science and HPC startups with go-to-market support, expertise and technology. The program makes it easy to procure and administer NVIDIA solutions, software licensing, and services for qualified startups and helps reduce their total cost. NVIDIA Inception Members can purchase up to 16 1-year subscriptions of NVIDIA AI Enterprise at a reduced price within a 12-month period. For

more information on NVIDIA Inception Program eligibility, review the [NVIDIA Inception for Startup](#) site.

Notice

This document is provided for information purposes only and shall not be regarded as a warranty of a certain functionality, condition, or quality of a product. NVIDIA Corporation ("NVIDIA") makes no representations or warranties, expressed or implied, as to the accuracy or completeness of the information contained in this document and assumes no responsibility for any errors contained herein. NVIDIA shall have no liability for the consequences or use of such information or for any infringement of patents or other rights of third parties that may result from its use. This document is not a commitment to develop, release, or deliver any Material (defined below), code, or functionality.

NVIDIA reserves the right to make corrections, modifications, enhancements, improvements, and any other changes to this document, at any time without notice.

Customer should obtain the latest relevant information before placing orders and should verify that such information is current and complete.

NVIDIA products are sold subject to the NVIDIA standard terms and conditions of sale supplied at the time of order acknowledgement, unless otherwise agreed in an individual sales agreement signed by authorized representatives of NVIDIA and customer ("Terms of Sale"). NVIDIA hereby expressly objects to applying any customer general terms and conditions with regards to the purchase of the NVIDIA product referenced in this document. No contractual obligations are formed either directly or indirectly by this document.

NVIDIA products are not designed, authorized, or warranted to be suitable for use in medical, military, aircraft, space, or life support equipment, nor in applications where failure or malfunction of the NVIDIA product can reasonably be expected to result in personal injury, death, or property or environmental damage. NVIDIA accepts no liability for inclusion and/or use of NVIDIA products in such equipment or applications and therefore such inclusion and/or use is at customer's own risk.

NVIDIA makes no representation or warranty that products based on this document will be suitable for any specified use. Testing of all parameters of each product is not necessarily performed by NVIDIA. It is customer's sole responsibility to evaluate and determine the applicability of any information contained in this document, ensure the product is suitable and fit for the application planned by customer, and perform the necessary testing for the application in order to avoid a default of the application or the product. Weaknesses in customer's product designs may affect the quality and reliability of the NVIDIA product and may result in additional or different conditions and/or requirements beyond those contained in this document. NVIDIA accepts no liability related to any default, damage, costs, or problem which may be based on or attributable to: (i) the use of the NVIDIA product in any manner that is contrary to this document or (ii) customer product designs.

No license, either expressed or implied, is granted under any NVIDIA patent right, copyright, or other NVIDIA intellectual property right under this document. Information published by NVIDIA regarding third-party products or services does not constitute a license from NVIDIA to use such products or services or a warranty or endorsement thereof. Use of such information may require a license from a third party under the patents or other intellectual property rights of the third party, or a license from NVIDIA under the patents or other intellectual property rights of NVIDIA.

Reproduction of information in this document is permissible only if approved in advance by NVIDIA in writing, reproduced without alteration and in full compliance with all applicable export laws and regulations, and accompanied by all associated conditions, limitations, and notices.

THIS DOCUMENT AND ALL NVIDIA DESIGN SPECIFICATIONS, REFERENCE BOARDS, FILES, DRAWINGS, DIAGNOSTICS, LISTS, AND OTHER DOCUMENTS (TOGETHER AND SEPARATELY, "MATERIALS") ARE BEING PROVIDED "AS IS." NVIDIA MAKES NO WARRANTIES, EXPRESSED, IMPLIED, STATUTORY, OR OTHERWISE WITH RESPECT TO THE MATERIALS, AND EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL NVIDIA BE LIABLE FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY, ARISING OUT OF ANY USE OF THIS DOCUMENT, EVEN IF NVIDIA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Notwithstanding any damages that customer might incur for any reason whatsoever, NVIDIA's aggregate and cumulative liability towards customer for the products described herein shall be limited in accordance with the Terms of Sale for the product.

Trademarks

NVIDIA, the NVIDIA logo, CUDA, NVIDIA AI Enterprise, NVIDIA IGX, and TensorRT are trademarks and/or registered trademarks of NVIDIA Corporation in the U.S. and other countries. Other company and product names may be trademarks of the respective companies with which they are associated.

Copyright

© 2024 NVIDIA Corporation & affiliates. All rights reserved.